

Real Flame 5210E-DTW

Real Flame BRE 72" Electric Fireplace TV Stand User Manual

Model: 5210E-DTW

1. PRODUCT OVERVIEW

The Real Flame BRE 72" Electric Fireplace TV Stand is a freestanding entertainment center designed to accommodate TVs up to 70 inches. It features an integrated electric firebox with realistic flame effects, adjustable heat, and convenient storage with adjustable shelves. This unit provides both aesthetic appeal and supplemental heating for rooms up to 1,000 sq ft.



Figure 1: Front view of the Real Flame BRE 72" Electric Fireplace TV Stand.

The package includes the mantel, electric firebox, remote control, a 6-foot power cord with a lay-flat plug, an anti-topple safety device, and necessary hardware. Assembly is required.

2. IMPORTANT SAFETY INFORMATION

Please read and understand all instructions before assembling, operating, or installing this product. Failure to do so may result in electric shock, fire, or serious injury.

- Always disconnect the power cord from the outlet before performing any cleaning, maintenance, or relocation of the fireplace.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned, been dropped, or damaged in any manner.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and away from the sides and rear.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Ensure the unit is plugged into a standard three-prong outlet. Do not use extension cords.
- The unit features an automatic safety shut-off to prevent overheating. If it shuts off, unplug the unit, wait 10 minutes, and plug it back in.
- An anti-topple safety device is included and must be installed to prevent accidental tipping.

3. SETUP AND ASSEMBLY

Assembly of the TV stand and installation of the electric firebox are required. Please refer to the separate assembly instructions included with your product for detailed steps.

3.1 Unpacking

Carefully remove all components from the packaging. Retain packaging materials until assembly is complete to ensure no parts are discarded. Inspect all parts for damage. If any parts are missing or damaged, do not proceed with assembly and contact customer support.

3.2 Placement

Choose a flat, level surface for placement. Ensure there is adequate clearance around the unit for proper ventilation and safety. The unit can accommodate TVs up to 70 inches and the mantel supports up to 100 lbs.



Figure 2: Product dimensions for planning placement. Overall dimensions are 20"D x 72"W x 30.25"H.

3.3 Electrical Connection

Plug the 6-foot power cord directly into a standard 120V, 60Hz, 15 Amp grounded outlet. Do not use an extension cord or power strip. Ensure the outlet is easily accessible.

4. OPERATING INSTRUCTIONS

The electric fireplace can be operated using the push-button controls on the unit or the included multifunction remote control.

4.1 Remote Control Functions

The remote control allows for convenient adjustment of all fireplace features.



Figure 3: The multifunction remote control for the electric fireplace.

- **Power Button:** Turns the fireplace on or off.
- **Flame Color Button:** Cycles through 6 different flame color options.
- **Flame Brightness Buttons (Up/Down Arrows):** Adjusts the flame brightness through 5 levels.
- **Thermostat Buttons (Up/Down Arrows):** Adjusts the desired room temperature. The heater will activate to maintain this temperature.
- **Heat On/Off Button:** Toggles the heating function. Flames can be enjoyed independently without heat.
- **Timer Button:** Sets an automatic shut-off timer for the fireplace.

4.2 Firebox Features

The VividFlame electric firebox offers advanced features for a realistic and customizable experience.

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Video 1: Demonstration of the VividFlame 5092 Slim Firebox features, including flame technology, adjustable thermostat, and remote control

operation.

- **Flame Realism:** Features best-in-class flame technology with dynamic glowing embers.
- **Multicolor Flame Options:** Choose from 6 distinct flame colors to match your mood or decor.
- **Adjustable Thermostat:** Set your desired room temperature. The heater provides 5100 BTUs of heat, capable of warming up to 1,000 sq ft.
- **Timer Function:** Program the fireplace to turn off automatically after a set period.
- **Heat On/Off:** Enjoy the ambiance of the flames year-round without activating the heating element.

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to wipe down surfaces. Do not use abrasive cleaners or solvents.
- **Ventilation:** Periodically check that the air intake and exhaust vents are clear of dust and debris to ensure proper airflow.
- **Power Cord:** Regularly inspect the power cord for any signs of damage or fraying. If damaged, discontinue use and contact customer support.
- **Remote Control:** Replace batteries in the remote control as needed.

6. TROUBLESHOOTING

If you experience issues with your electric fireplace, consult the following common solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power cord unplugged, circuit breaker tripped.	Ensure power cord is securely plugged into a grounded outlet. Check household circuit breaker.
No heat output.	Heater function off, thermostat set too low, safety shut-off activated.	Activate heater function via remote or control panel. Increase thermostat setting. If safety shut-off activated, unplug unit for 10 minutes then replug.
Flames are not visible or flickering.	Flame effect turned off, brightness set to minimum.	Ensure flame effect is on. Increase flame brightness using the remote or control panel.
Remote control not working.	Dead batteries, obstruction.	Replace remote control batteries. Ensure no obstructions between remote and fireplace sensor.

If the problem persists after attempting these solutions, please contact customer support.

7. SPECIFICATIONS

- **Brand:** Real Flame
- **Model Name:** 5210 Bre Electric Fireplace TV Stand
- **Model Number:** 5210E-DTW

- **Product Dimensions:** 20"D x 72"W x 30.25"H
- **Material:** Engineered Wood
- **Color:** Dutch White
- **Power Source:** Corded Electric
- **Power Consumption:** 1499.99 Watts
- **Heat Output:** 5100 British Thermal Units (BTUs)
- **Heating Coverage:** Up to 1000 sq ft
- **Special Features:** Adjustable Thermostat, Bookshelves, Multicolor Flame, Overheat Protection, Timer Function
- **TV Accommodation:** Up to 70 inches
- **Mantel Weight Capacity:** 100 lbs
- **Certifications:** CSA and FCC certified
- **Item Weight:** 173 pounds
- **UPC:** 752370521004



Figure 4: Dimensions of the VividFlame electric firebox, which is integrated into the TV stand.

8. WARRANTY AND SUPPORT

8.1 Warranty Information

This Real Flame product comes with a Limited Warranty. For specific details regarding warranty coverage, terms, and conditions, please refer to the warranty documentation included with your purchase or visit the official Real Flame website.

8.2 Customer Support

For technical assistance, missing parts, or any questions regarding your Real Flame BRE Electric Fireplace TV Stand, please contact Real Flame customer support:

- **Website:** www.realflame.com
 - **Phone:** Refer to your product packaging or website for current contact numbers.
 - **Email:** Refer to your product packaging or website for current contact email.
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