iPettie FW54

iPettie FW54 Automatic Pet Feeder and Waterer User Manual

Model: FW54 / 54WBA

Your comprehensive guide to setting up, operating, and maintaining your iPettie FW54.

1. Product Overview

The iPettie FW54 is an innovative 2-in-1 automatic pet feeder and waterer designed to simplify pet care. This system ensures your pets receive consistent meals and fresh water, even when you're away. With its smart features and durable design, it provides convenience and peace of mind for pet owners.



Image: The iPettie FW54 2-in-1 automatic pet feeder and waterer, showing the food and water bowls, and a smartphone displaying the control app.

Video: An overview of the iPettie FW54, demonstrating its automatic feeding and watering capabilities, app control, and ease of use for pet owners.

2. Product Components

Before assembly, please ensure all components are present and undamaged:

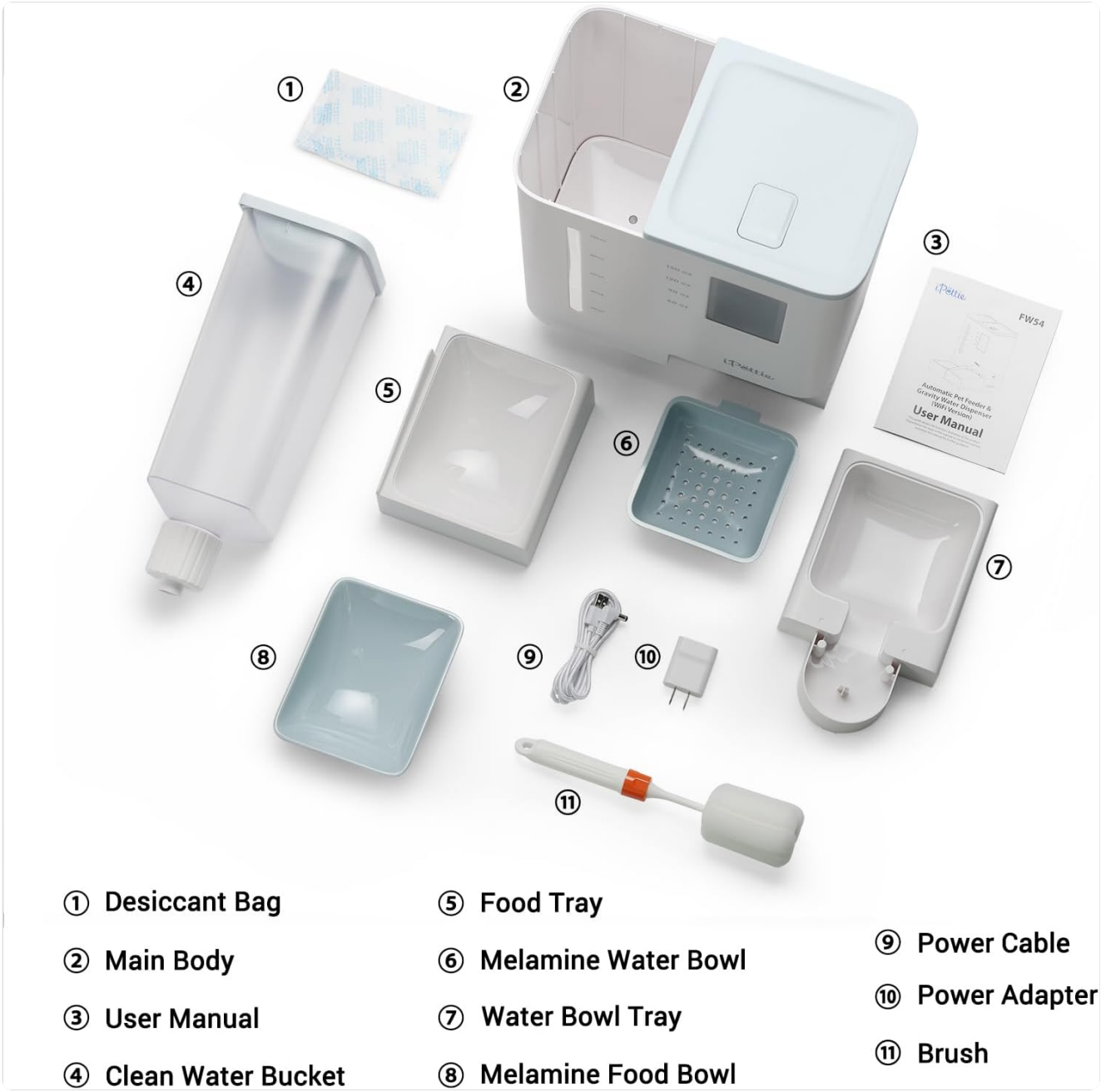


Image: An exploded view showing all individual parts of the iPettie FW54 for easy identification during assembly.

1. **Desiccant Bag:** For maintaining food freshness.
2. **Main Body:** The primary unit housing the food and water reservoirs.
3. **User Manual:** This instruction guide.
4. **Clean Water Bucket:** The removable reservoir for water.
5. **Food Tray:** The internal component that holds and dispenses dry food.
6. **Melamine Water Bowl:** The external bowl for water consumption.
7. **Water Bowl Tray:** The base for the melamine water bowl.
8. **Melamine Food Bowl:** The external bowl for food consumption.
9. **Power Cable:** For connecting the feeder to a power outlet.
10. **Power Adapter:** Converts AC power for the feeder.
11. **Brush:** For cleaning the water tank and other components.

3. Setup Guide

3.1 Power Supply

The iPettie FW54 supports a two-way power supply system to ensure continuous operation. It prioritizes adapter power for full app functionality and includes a battery backup for uninterrupted feeding during power outages.

- Connect the provided power adapter to the feeder and a wall outlet.
- For battery backup, insert 3 D-size batteries (not included) into the designated compartment. This ensures your pet is fed even if the main power is interrupted.



Image: The iPettie FW54 connected to power, with an inset showing the battery compartment for backup power.

3.2 App Connection (WiFi)

To utilize the smart features of your iPettie FW54, connect it to your home WiFi network via the dedicated app. The feeder supports both 2.4GHz and 5GHz WiFi for seamless connectivity.

- Download the iPettie app from your smartphone's app store.
- Follow the in-app instructions to add your FW54 device. This typically involves putting the feeder into pairing mode and entering your WiFi credentials.
- Once connected, you can remotely manage feeding schedules, monitor food levels, and receive alerts.



Image: A smartphone screen displaying the iPettie app, highlighting features like scheduled meals, smart alerts, and 2.4G/5G WiFi support.

4. Operating Instructions

4.1 Automatic Feeding Schedules

Program precise feeding times and portion sizes using the iPettie app. This ensures your pet is fed consistently, even when you are not home.

- Open the iPettie app and navigate to the feeding schedule section.
- Set desired feeding times and the number of portions for each meal.
- The app also provides features like clog detection alerts and voice feeding reminders.

4.2 Manual Feeding

For immediate feeding, you can dispense food manually through the app or directly on the device.

- In the app, select the 'Feed Now' option and choose the desired number of portions.

- Alternatively, press the manual feed button on the device (refer to the product diagram for location) to dispense a single portion.

4.3 Water Dispensing

The gravity water dispenser ensures a continuous supply of fresh, non-recirculated water for your pet.

- Fill the clean water bucket (component 4) with fresh water.
- Place the filled water bucket into its designated slot on the main body. Water will automatically dispense into the melamine water bowl as needed.



Image: The iPettie FW54 highlighting its 123 oz water tank and 176 oz food storage capacity.

4.4 Food Compatibility

The feeder is designed to accommodate various dry food types, including freeze-dried, puffed, and dehydrated foods, with a size range of 3-14 mm. The innovative anti-clog design ensures smooth food flow.



Image: A visual representation of the upgraded anti-clog design, showing different dry food types it supports (3-14mm).

5. Maintenance

5.1 Cleaning

Regular cleaning is essential for hygiene and optimal performance. The feeder is designed for easy disassembly for thorough cleaning.

- **Disassembly:** Carefully detach the food and water bowls, the water bucket, and the food tray from the main unit.
- **Washing:** All removable parts (bowls, water bucket, food tray) are hand wash only. Use mild soap and water. Do not wash the powered base unit.
- **Drying:** Ensure all components are completely dry before reassembling to prevent moisture damage.
- A brush is included to assist with cleaning the water tank.



Image: Close-up of the melamine food and water bowls, highlighting their robustness, ease of cleaning, and shatterproof properties.

5.2 Desiccant Replacement

The desiccant bag helps maintain food freshness. The app will provide alerts when it's time to replace the desiccant.

- Locate the desiccant compartment (refer to component diagram).
- Replace the old desiccant bag with a new one when prompted by the app or as needed to ensure optimal food freshness.

6. Troubleshooting

If you encounter issues with your iPettie FW54, please refer to the following common solutions:

- **Feeder Not Dispensing Food:** Check for clogs in the food outlet or dispenser mechanism. Ensure the food type and size are within the recommended range (3-14 mm). Verify the food hopper is not empty.
- **Water Not Dispensing:** Ensure the water bucket is properly seated and filled. Check for any blockages in the water flow path.

- **App Connectivity Issues:** Ensure your feeder is within range of your WiFi router. Verify your WiFi network is 2.4GHz or 5GHz. Try restarting both the feeder and your router. Re-pair the device with the app if necessary.
- **Power Interruption:** If the feeder is not responding, check the power adapter connection. If using battery backup, ensure batteries are correctly installed and have sufficient charge.
- **Unusual Noises:** If you hear unusual noises, ensure all parts are correctly assembled and there are no obstructions in the moving parts.

For persistent issues, please contact iPettie customer support.

7. Specifications

Feature	Detail
Brand	iPettie
Model Name	FW54
Item Model Number	54WBA
Item Weight	8.27 pounds (3.76 Kilograms)
Product Dimensions	11.1 x 6.7 x 14.3 inches
Food Capacity	176 oz
Water Capacity	123 oz
Material	Plastic, Stainless Steel
Color	White & Blue
Connectivity	5G/2.4GHz WiFi
Power Supply	Adapter (primary), Battery Backup (3 D-size batteries, not included)
Food Size Compatibility	3-14 mm dry food
Target Species	Cats & Dogs
Care Instructions	Hand Wash Only (removable parts)

8. Warranty and Support

8.1 Warranty Information

The iPettie FW54 comes with a **1-Year Warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact iPettie customer support through the following channels:

- **Website:** Visit the official iPettie website for FAQs and support resources.
- **Email:** Refer to your product packaging or the iPettie website for customer service email.

- **In-App Support:** Some issues can be resolved directly through the app's help section.

Please have your model number (FW54 or 54WBA) and purchase date ready when contacting support.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question