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› Motorola Razr 50 Ultra XT2451-3 5G Smartphone User Manual

Motorola XT2451-3

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INTRODUCTION

This manual provides essential information for the safe and efficient use of your Motorola Razr 50 Ultra XT2451-3 5G smartphone. Please read this guide thoroughly before operating your device to ensure optimal performance and longevity. Keep this manual for future reference.

DEVICE OVERVIEW



This image shows the Motorola Razr 50 Ultra smartphone in two states: one fully unfolded, revealing its large internal display, and another partially folded, showcasing its unique hinge mechanism and external screen. The phone is presented in a Midnight Blue color.

The Motorola Razr 50 Ultra XT2451-3 is a foldable 5G smartphone designed for advanced mobile communication. It features a flexible internal display and a functional external display, offering versatility in usage. The device operates on Android 14 and supports various connectivity options.

SETUP

1. SIM Card Installation

1. Power off your device completely.
2. Locate the SIM card tray on the side of the phone.

3. Insert the SIM ejector tool into the small hole next to the tray and press firmly until the tray pops out.
4. Place your Nano-SIM card(s) into the tray with the gold contacts facing down. Ensure proper orientation.
5. Carefully reinsert the tray into the phone.

2. Initial Power On and Setup

1. Press and hold the Power button until the Motorola logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and sign in with your Google account.
3. Complete the setup wizard to personalize your device settings.

OPERATING YOUR DEVICE

1. Foldable Display Usage

- **Unfolding:** Gently open the phone until the main screen is fully extended. Avoid excessive force.
- **Folding:** Close the phone by bringing the two halves together. Ensure no objects are caught between the screens.
- **Flex View:** The device can be partially folded to stand on its own, useful for video calls or content viewing.

2. External Display Functions

- The external display provides quick access to notifications, widgets, and camera controls without unfolding the phone.
- Swipe left or right to navigate through different panels.
- Tap on notifications to view details or respond directly.

3. Camera Operation

- Open the Camera app from the home screen or external display.
- Tap the shutter button to take photos.
- Switch between photo and video modes as needed.
- Utilize the external display for high-quality selfies using the main camera.

4. Connectivity

- **5G/4G/2G:** The device automatically connects to the best available cellular network. Ensure your SIM card is active and has a data plan.
- **Wi-Fi:** Access Wi-Fi settings from the Quick Settings panel or Settings app to connect to wireless networks.
- **Bluetooth:** Pair with Bluetooth devices like headphones or speakers via the Bluetooth settings.

5. Software Navigation (Android 14)

- **Home Screen:** Swipe up from the bottom to access the app drawer.
- **Notifications:** Swipe down from the top of the screen to view notifications and quick settings.
- **Gestures:** Utilize Android 14's gesture navigation for a fluid user experience.

MAINTENANCE

1. Cleaning

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- Avoid using harsh chemicals or abrasive materials.
- Do not spray cleaners directly onto the device.

2. Battery Care

- Charge your device using only approved chargers and cables.
- Avoid extreme temperatures, as they can affect battery life.
- For optimal battery health, avoid frequently draining the battery completely or keeping it at 100% for extended periods.

3. Software Updates

- Regularly check for and install software updates to ensure your device has the latest features and security patches.
- Navigate to **Settings > System > System updates** to check for available updates.

TROUBLESHOOTING

1. Common Issues and Solutions

- **Device not turning on:** Ensure the battery is charged. Connect to a charger and wait a few minutes before attempting to power on again.
- **Apps crashing:** Clear the cache for the problematic app (Settings > Apps > [App Name] > Storage & cache > Clear cache). If the issue persists, reinstall the app.
- **Poor network connectivity:** Check your SIM card installation. Toggle Airplane Mode on and off. Restart the device.
- **Screen not responding:** Restart the device by holding the Power button for approximately 10-15 seconds.

2. Factory Reset

A factory reset will erase all data from your phone and restore it to its original factory settings. Back up important data before proceeding.

1. Go to **Settings > System > Reset options**.
2. Select **Erase all data (factory reset)**.
3. Confirm your decision and follow the on-screen instructions.

SPECIFICATIONS

Model Name	Motorola Razr 50 Ultra XT2451-3
Operating System	Android 14
Display Size	6.8 inches (main screen)
Resolution	2340 x 1080

Refresh Rate	165 Hz
Memory Storage Capacity	512 GB
RAM	12 GB
Battery Capacity	4000 mAh
Connectivity	5G, 4G (LTE), 2G (GSM)
Form Factor	Foldable Screen
Item Weight	1.1 pounds (approx. 499g)
Audio Jack	No headphone jack

WARRANTY INFORMATION

Your Motorola Razr 50 Ultra XT2451-3 is covered by a limited warranty. Specific terms and conditions, including warranty period and coverage details, are provided at the time of purchase or can be found on the official Motorola support website. Please retain your proof of purchase for warranty claims.

SUPPORT

For further assistance, technical support, or to access additional resources, please visit the official Motorola support website or contact their customer service. You can find contact information and FAQs on the Motorola website.