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Stokk E1

Stokk E1 Reverse Osmosis Water Filter Countertop Instruction Manual

Model: E1-G
Brand: Stokk

1. Introduction

This manual provides detailed instructions for the safe and efficient operation, installation, and maintenance of your Stokk E1 Reverse Osmosis Water Filter Countertop system. Please read this manual thoroughly before using the product and retain it for future reference.
The Stokk E1 system is designed to provide purified water through a 5-stage Reverse Osmosis filtration process, featuring a built-in TDS meter, filter change indicator, and a remineralization glass pitcher for enhanced taste.

2. Safety Information

- Ensure the power outlet meets the specified voltage requirements (100-240V).
- Do not immerse the main unit in water or other liquids.
- Keep the appliance away from heat sources and direct sunlight.
- Do not operate the system with a damaged power cord or plug.
- Always unplug the system before cleaning or performing maintenance.
- Use only Stokk-approved replacement filters.
- Keep out of reach of children.

3. Product Overview

The Stokk E1 is a compact countertop reverse osmosis water filter system designed for ease of use and portability.



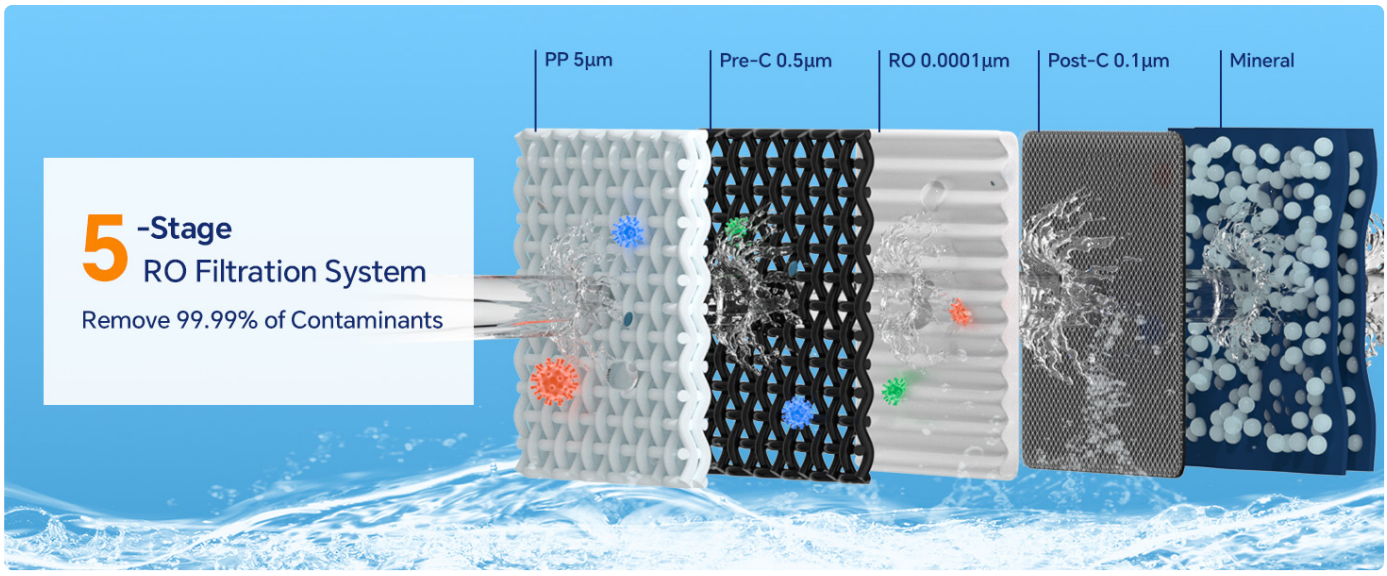
The Stokk E1 countertop water filter system, shown in grey, actively dispenses purified water into its accompanying glass pitcher. The digital display indicates water quality readings.



This image illustrates the compact design of the Stokk E1 system, highlighting its dimensions (13.90 inches length, 6.77 inches width, 12.36 inches height) and key features such as a 5-stage RO filtration system, space-saving design, 0.0001 µm RO membrane, smart touchscreen, quick water supply, and mineral retention.

3.1 Filtration Stages

The Stokk E1 utilizes a 5-stage Reverse Osmosis filtration system to remove contaminants and enhance water quality:



A visual representation of the Stokk E1's 5-stage Reverse Osmosis filtration system, showing how water passes through PP 5µm, Pre-C 0.5µm, RO 0.0001µm, Post-C 0.1µm, and Mineral stages to remove 99.99% of contaminants.

- **PP 5µm:** Sediment pre-filter.
- **Pre-C 0.5µm:** Pre-carbon filter.
- **RO 0.0001µm:** Reverse Osmosis membrane for ultra-fine filtration.
- **Post-C 0.1µm:** Post-carbon filter for taste and odor improvement.
- **Mineral:** Remineralization stage to add beneficial minerals.



This image visually emphasizes the 0.0001 micron ultra-high accuracy of the Stokk E1's filtration, illustrating the minute size of particles that can be removed.

3.2 Remineralization Pitcher

The included glass pitcher is designed to enhance the purified water with beneficial minerals.



The image shows the glass pitcher designed to enhance water with beneficial minerals such as Sodium (Na+), Strontium (Sr2+), Calcium (Ca2+), Magnesium (Mg2+), and Potassium (K+), contributing to pH balance.

4. Setup Guide

4.1 Unpacking

1. Carefully remove all components from the packaging.
2. Verify that all parts are present and undamaged.
3. Remove any protective films or packaging materials from the unit and filters.

4.2 Initial Placement

Place the Stokk E1 system on a flat, stable, and dry countertop surface. Ensure there is adequate space around the unit for ventilation and access to the water tank.



This image depicts the Stokk E1 water filter system in a kitchen setting, emphasizing its "No Installation Needed" feature. It highlights the convenience of simply plugging it in and using it, with low power consumption (20W) and wide voltage compatibility (100-240V).

4.3 First-Time Use and Flushing

1. Fill the raw water tank with tap water.
2. Plug the power cord into a suitable electrical outlet.
3. The system will power on. Follow the on-screen prompts or press the 'Flush' button (if available) to initiate the initial flushing cycle. This process cleans the filters and prepares the system for use.
4. Discard the water from the first two full pitchers dispensed. This ensures optimal filter performance and taste.

5. Operating Instructions

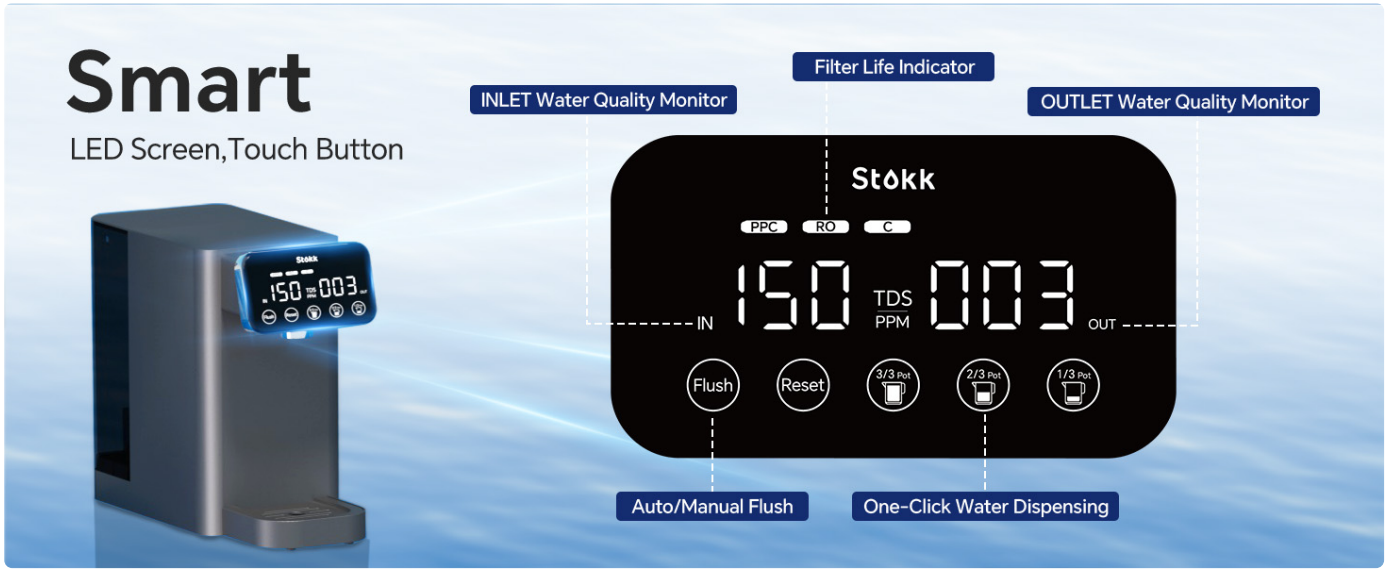
5.1 Powering On/Off

The system powers on automatically when plugged in. To turn off, unplug the unit from the power outlet.

5.2 Dispensing Water



A detailed view of the Stokk E1's touchscreen interface, showing controls for real-time TDS display, filter life indicator, water change reminder, and three water volume settings for dispensing.



A close-up of the Stokk E1's smart LED screen and touch button interface, highlighting features like the inlet and outlet water quality monitors, filter life indicator, auto/manual flush function, reset button, and one-click water dispensing options (1/3, 2/3, 1.0 pitcher fill).

1. Ensure the raw water tank is filled with tap water.
2. Place the glass pitcher or a cup on the drip tray.
3. Select the desired water volume (e.g., 1/3, 2/3, or full pitcher) using the touch buttons on the display.
4. The system will automatically dispense the selected volume of purified water.

5.3 Understanding the Display

The LED display provides real-time information:

- **IN TDS:** Shows the Total Dissolved Solids (TDS) level of the incoming tap water.
- **OUT TDS:** Shows the TDS level of the purified water. A lower number indicates higher purity.
- **Filter Life Indicators (PPC, RO, C):**These icons illuminate or change color to indicate the remaining lifespan of each filter. Refer to the maintenance section for replacement details.
- **Flush Button:** Used to manually flush the system, which can help extend filter life or improve water quality.
- **Reset Button:** Used to reset filter life indicators after filter replacement.

6. Maintenance

6.1 Filter Replacement

Regular filter replacement is crucial for maintaining water quality and system performance. The display will indicate when filters need to be changed.



Lasts Long and Saves Money



This image highlights the long lifespan of the filters (12-24 months) and the quick 3-second replacement process, along with the cost-effectiveness of using the system.

Replace in 3 Seconds

Filter Name	Service life
Model: RE1-PPC Polypropylene CarbonComposite Filter	6-12 months
Model: RE1-RO Reverse OsmosisMembrane	12-24 months
Model: RE1-C Post Carbon Filter	6-12 months



A three-step visual guide demonstrating the quick and easy filter replacement process for the Stokk E1 system, showing how to remove

and insert the PPC, RO, and C filters.



This image displays the three distinct filter cartridges used in the Stokk E1 system: the PPC (Polypropylene Carbon Composite) filter, the RO (Reverse Osmosis) membrane filter, and the C (Post Carbon) filter.

Filter Lifespan:

- **Model: RE1-PPC (Polypropylene Carbon Composite Filter):** 6-12 months
- **Model: RE1-RO (Reverse Osmosis Membrane):** 12-24 months
- **Model: RE1-C (Post Carbon Filter):** 6-12 months

Replacement Steps:

1. Unplug the system from the power outlet.
2. Open the filter compartment cover.
3. Twist the old filter counter-clockwise to unlock and pull it out.
4. Insert the new filter, align the arrows, and twist clockwise to lock it into place.
5. Close the filter compartment cover.
6. Plug the system back in.
7. Press and hold the 'Reset' button on the display for the corresponding filter until the indicator resets.
8. Perform a flush cycle after replacing filters.

6.2 Cleaning the System

- **Exterior:** Wipe the exterior of the unit with a soft, damp cloth. Do not use abrasive cleaners.
- **Raw Water Tank:** Periodically remove and clean the raw water tank with mild soap and water. Rinse thoroughly.
- **Drip Tray:** Empty and clean the drip tray regularly.

6.3 Storage

If the system will not be used for an extended period, drain all water from the tanks and filters. Store the unit in a cool, dry place away from direct sunlight.

7. Troubleshooting

Issue	Possible Cause	Solution

Issue	Possible Cause	Solution
No power / Unit not turning on	Power cord unplugged; Power outlet malfunction	Ensure power cord is securely plugged in; Try a different power outlet.
Slow water dispensing	Clogged filters; Low water pressure in tank	Check filter life indicators and replace if necessary; Ensure raw water tank is sufficiently filled.
Water leaking	Improperly installed filters; Damaged seals	Ensure filters are correctly seated and locked; Contact customer support if seals appear damaged.
High OUT TDS reading	RO filter needs replacement; Initial use (not fully flushed)	Replace the RO filter; Perform additional flush cycles.
Unusual taste or odor	PPC or C filter needs replacement; Initial use (not fully flushed)	Replace the PPC or C filter; Perform additional flush cycles.
Filter indicator not resetting	Reset button not pressed correctly	Ensure the correct filter reset button is pressed and held until the indicator resets.

8. Specifications

Feature	Specification
Brand	Stokk
Model Name	E1-G
Product Dimensions	13.5"L x 7.24"W x 12.52"H
Item Weight	11.9 Pounds
Installation Type	Countertop
Power Source	Corded Electric
Special Features	Built-in TDS Meter, Change Filter Indicator, Lightweight, Reduce TDS, Taste Improving
Lower Temperature Rating	41 Degrees Fahrenheit (5°C)
Upper Temperature Rating	100 Degrees Fahrenheit (38°C)
Maximum Flow Rate	260 Milliliters Per Minute
Supported Water TDS Level Maximum	500 PPM

9. Certifications

The Stokk E1 system is certified for trust and safety, meeting various industry standards:

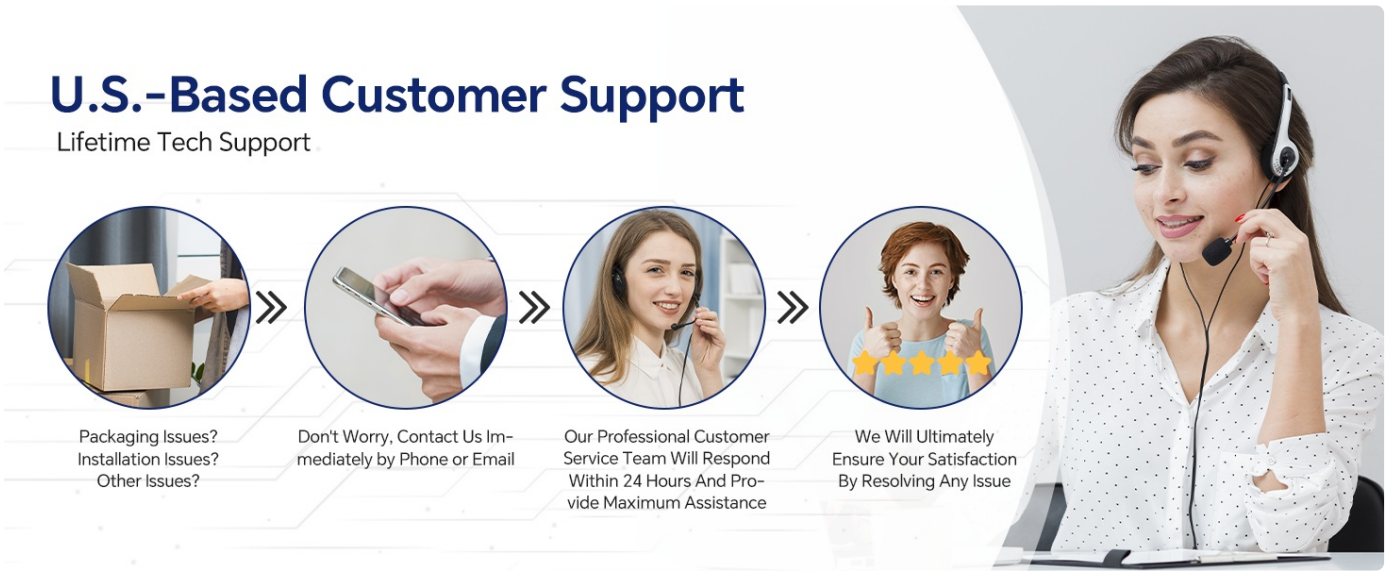
- NSF/ANSI 58 & 372 compliant
- SGS Certified
- FCC Certified



Images of SGS test reports confirming the Stokk E1 water filter system's compliance with NSF/ANSI 58 and 372 standards, demonstrating its effectiveness in contaminant removal. A QR code is visible, linking to the online report for verification: SGS Report Link

10. Warranty and Support

Stokk provides top-tier water filtration solutions and US-based customer support. For any issues with your purchase, including packaging, installation, or technical assistance, please reach out to our support team.



This diagram outlines the customer support process, indicating that users can contact support via phone or email for packaging, installation, or other issues. It highlights a 24-hour response time from professional customer service and water specialists.

Our professional customer service team will respond within 24 hours and provide maximum assistance. Contact information can typically be found on the product packaging or the official Stokk website.

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