

Proscenic Q8 Max

Proscenic Q8 Max Robot Vacuum Cleaner and Mop with Auto-Empty Station User Manual

Model: Q8 Max

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Proscenic Q8 Max Robot Vacuum Cleaner and Mop with Auto-Empty Station. Please read this manual thoroughly before using the product and retain it for future reference.

The Proscenic Q8 Max is an advanced robotic cleaning device designed to automate floor cleaning. It features powerful suction, mopping capabilities, intelligent LiDAR navigation, and an automatic dust collection station for enhanced convenience.

2. SAFETY INSTRUCTIONS

To reduce the risk of injury or damage, read and follow all safety precautions below:

- Ensure the robot and charging station are placed on a stable, level surface.
- Keep the robot away from water and moisture. Do not use it in wet environments.
- Do not allow children or pets to play with the robot. Supervise children when the robot is operating.
- Remove loose cables, small objects, and fragile items from the cleaning path to prevent entanglement or damage.
- Do not use the robot to pick up large debris, sharp objects, or liquids.
- Use only the original power adapter and charging station provided by Proscenic.
- Do not attempt to repair or modify the robot yourself. Contact customer support for service.
- Turn off the robot and unplug the charging station before performing any maintenance or cleaning.

3. PACKAGE CONTENTS

Verify that all components are present in the package:

- Proscenic Q8 Max Robot Vacuum Cleaner
- Automatic Charging and Emptying Station
- Side Brush
- Power Adapter
- HEPA Filter
- User Manual
- Cleaning Brush
- 2 Mop Pads



Image 3.1: Overview of the Proscenic Q8 Max Robot Vacuum Cleaner, its auto-empty station, and a representation of the mobile application interface.

4. PRODUCT OVERVIEW

4.1 Key Features

- **Powerful Suction:** 4200 Pa for effective cleaning of dust, pet hair, and debris.

- **2-in-1 Vacuum and Mop:** Simultaneous vacuuming and mopping with a combined dustbin (350 ml) and water tank (250 ml).
- **Auto-Empty Station:** Automatically empties the robot's dustbin into a 3L dust bag, providing up to 60 days of hands-free cleaning.
- **Intelligent LiDAR Navigation:** 360° LiDAR technology for precise mapping and efficient cleaning paths.
- **Multi-Floor Mapping:** Stores up to 5 different maps for multi-level homes.
- **Customizable Cleaning:** Set virtual walls, no-go zones, and specific cleaning parameters via the mobile app.
- **Long Runtime:** Up to 250 minutes of cleaning on a single charge (3200 mAh battery).
- **Carpet Boost:** Automatically increases suction power when a carpet is detected.
- **Compact Design:** With a height of 9.7 cm and a diameter of 32 cm, it can clean under most furniture.

4.2 Components

Familiarize yourself with the main components of your robot vacuum and auto-empty station.

Aspiration super puissante de 4 200 Pa



Mode Eco



Mode Standard



Mode Max



Image 4.1: The robot vacuum demonstrating its 4200 Pa suction power, effectively collecting pet hair from a hard floor.

**60 Jours de nettoyage
sans intervention**

 **60 Jours**



Image 4.2: The auto-empty station, illustrating its 3-liter dust bag capacity, designed to hold debris for up to 60 days without manual emptying.

Aspirateur et serpillière 2-en-1 avec personnalisation



Image 4.3: The robot vacuum demonstrating its combined vacuuming and mopping function, showing the integrated dustbin and water tank capacities.

5. SETUP

5.1 Unpacking and Placement

1. Carefully remove all components from the packaging.
2. Choose a suitable location for the auto-empty station. Ensure there is at least 0.5 meters of clear space on both sides and 1.5 meters in front of the station.

3. Plug the power adapter into the auto-empty station and connect it to a power outlet.

5.2 Initial Charging

Place the robot onto the charging station. Ensure the charging contacts on the robot align with those on the station. The robot will begin charging automatically. For first use, fully charge the robot, which may take several hours.

5.3 App Installation and Connection

1. Download the Proscenic Home app from your smartphone's app store (compatible with iOS and Android).
2. Register or log in to your Proscenic account.
3. Follow the in-app instructions to add your Q8 Max robot vacuum. This typically involves connecting to your home Wi-Fi network.

6. OPERATING INSTRUCTIONS

6.1 Starting a Cleaning Cycle

- **Via Robot:** Press the power button on the robot once to start a general cleaning cycle.
- **Via App:** Open the Proscenic Home app, select your Q8 Max, and tap 'Start Cleaning'.
- **Voice Control:** If connected to Amazon Echo or Google Home, use voice commands like "Alexa, start cleaning with Proscenic Q8 Max."

6.2 Mopping Function

1. Fill the water tank (250 ml capacity) with clean water.
2. Attach a clean mop pad to the designated slot on the robot.
3. Start a cleaning cycle. The robot will automatically mop while vacuuming. Adjust water flow levels via the app if needed.

6.3 Advanced App Features

The Proscenic Home app allows for comprehensive control and customization:

- **Mapping:** The robot creates a precise map of your home (up to 5 maps).
- **Zone Cleaning:** Select specific areas on the map for the robot to clean.
- **Virtual Walls & No-Go Zones:** Draw virtual boundaries on the map to restrict the robot from entering certain areas.
- **Scheduling:** Set cleaning schedules for different times and days.
- **Suction & Water Level Adjustment:** Customize cleaning intensity for various floor types.

Navigation intelligente LiDAR à 360°



Image 6.1: The robot vacuum utilizing its 360° LiDAR navigation system to intelligently map and navigate a living space, avoiding obstacles.

Nettoyez plus intelligemment avec le contrôle avancé de l'application

Cartes à 5 niveaux



Image 6.2: A visual representation of the Proscenic Home application interface, demonstrating its capability to manage up to 5 floor maps and access advanced cleaning settings.

7. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your robot vacuum.

7.1 Auto-Empty Station Dust Bag

- The 3L dust bag in the auto-empty station should be replaced approximately every 60 days, depending on

usage.

- Open the top cover of the station, remove the full dust bag, and insert a new one.

7.2 Robot Dustbin and Water Tank

- Even with the auto-empty station, it is recommended to periodically check and manually empty the robot's internal 350 ml dustbin.
- After each mopping session, empty any remaining water from the 250 ml water tank and allow it to air dry.

7.3 Brushes and Filters

- **Main Brush:** Remove the main brush cover and clean the brush, removing any tangled hair or debris using the provided cleaning tool. Recommended weekly.
- **Side Brush:** Check the side brush for wear and tear. Clean off any tangled hair. Replace if damaged. Recommended monthly.
- **HEPA Filter:** Tap the HEPA filter to remove dust. Do not wash with water. Replace every 3-6 months.

7.4 Sensors and Charging Contacts

- Wipe all sensors (cliff sensors, wall sensors, LiDAR sensor) and charging contacts on both the robot and the station with a clean, dry cloth. Recommended monthly.

8. TROUBLESHOOTING

If you encounter issues with your Proscenic Q8 Max, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not charge	Charging contacts are dirty or misaligned; power adapter not connected.	Clean charging contacts on both robot and station. Ensure power adapter is securely plugged in.
Robot gets stuck frequently	Loose cables, small objects, or narrow spaces.	Clear the cleaning area of obstacles. Use virtual walls/no-go zones in the app for problematic areas.
Poor cleaning performance	Dustbin full; brushes tangled; filter clogged.	Empty dustbin. Clean main and side brushes. Clean or replace HEPA filter.
App connectivity issues	Incorrect Wi-Fi password; router too far; robot offline.	Ensure correct 2.4GHz Wi-Fi. Move robot closer to router. Restart robot and router. Re-pair device in app.
Mopping not effective	Water tank empty; mop pad dirty; water flow too low.	Fill water tank. Clean or replace mop pad. Adjust water flow level in the app.

9. SPECIFICATIONS

Brand	Proscenic
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Model Number	Q8 Max
Color	Black
Product Dimensions (Robot)	32L x 32W x 9.7H cm
Weight	8.04 Kilograms (total package)
Suction Power	4200 Pa
Battery Capacity	3200 mAh
Runtime	Up to 250 minutes
Robot Dustbin Capacity	350 ml
Water Tank Capacity	250 ml
Auto-Empty Station Dust Bag Capacity	3 Liters
Noise Level	65 Decibels
Navigation Type	360° LiDAR
Compatibility	Amazon Echo, Google Home, Smartphones, iPhone
Surface Recommendation	All types of floors and carpets
Filter Type	HEPA

10. WARRANTY AND SUPPORT


Proscenic offers a 2-year warranty for the Q8 Max Robot Vacuum Cleaner and lifetime technical support. If you encounter any problems during use, please contact our customer service team for assistance. We are committed to providing satisfactory services.






Contact Email: service-de@proscenic.com



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Related Documents - Q8 Max

	<p>Proscenic M8 PRO Robot Vacuum Cleaner Instruction Manual</p> <p>Comprehensive guide for the Proscenic M8 PRO robot vacuum cleaner, covering setup, operation, maintenance, and troubleshooting. Learn how to maximize your cleaning experience.</p>
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	<p>Proscenic Q8 Max Robot Vacuum User Manual</p> <p>Comprehensive user manual for the Proscenic Q8 Max Robot Vacuum, detailing setup, operation, maintenance, and safety guidelines for effective home cleaning.</p>
	<p>Proscenic BL828 Robot Vacuum Cleaner User Manual</p> <p>Comprehensive user manual for the Proscenic BL828 robot vacuum cleaner, covering setup, operation, maintenance, and specifications. Learn how to use your BL828 and 811GB model effectively.</p>
	<p>Proscenic 850T Robot Vacuum User Manual</p> <p>Comprehensive user manual for the Proscenic 850T Robot Vacuum, covering setup, operation, maintenance, and troubleshooting. Learn how to use your robot vacuum for efficient cleaning.</p>
	<p>Proscenic M8 PRO Robot Vacuum Cleaner Instruction Manual</p> <p>Comprehensive instruction manual for the Proscenic M8 PRO robot vacuum cleaner, covering setup, operation, maintenance, and troubleshooting. Available in multiple languages.</p>
	<p>Proscenic LDS M7 PRO Robot Vacuum User Manual</p> <p>Comprehensive user manual for the Proscenic LDS M7 PRO robot vacuum cleaner, detailing setup, operation, maintenance, troubleshooting, and safety guidelines.</p>

Documents - Proscenic – Q8 Max



[Proscenic Q8 Max Robot Vacuum User Manual](#)

Comprehensive user manual for the Proscenic Q8 Max Robot Vacuum, detailing setup, operation, maintenance, and safety guidelines for effective home cleaning.
lang: score:24 filesize: 16.22 M page_count: 88 document date: 2025-04-30



[\[pdf\] User Manual](#)

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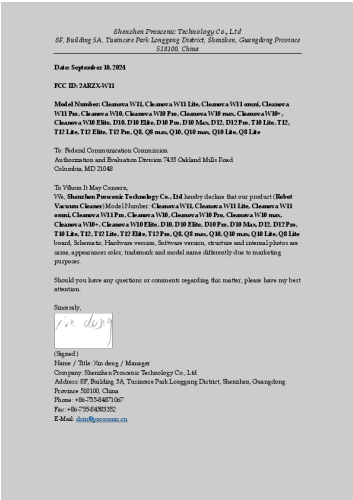


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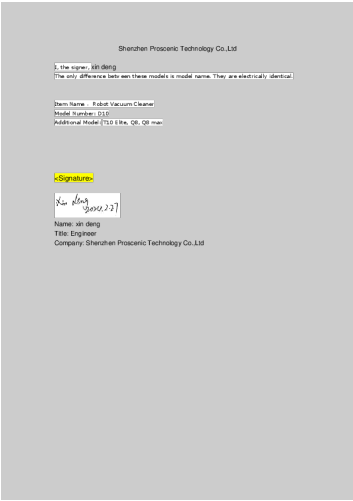


[pdf] Decleration of Conformity Product Photos Teardown

wenliang li Letter of declaration model difference Shenzhen Proscenic Technology Co Ltd W11 2ARZX 2ARZXW11 w11

Shenzhen Proscenic Technology Co., Ltd 8F, Building 5A, Tusincere Park Longgang District, Shenzhen, Guangdong Province 518100, China Date: September 10, 2024
FCC ID: 2ARZX-W11 Model Number: Cleanova W11, Cleanova W11 Lite, Cleanova W11 omni, Cleanova W11 Pro, Cleanova W10, Cleanova W10 Pro, Cleanova...

lang:en score:22 filesize: 122.38 K page_count: 1 document date: 2024-09-12



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Vtech Electronics Ltd User FCC MODEL DIFFERENCE LETTER Shenzhen Proscenic Technology Co D10 2ARZX 2ARZXD10 d10

Shenzhen Proscenic Technology Co.,Ltd I, the signer, xin deng The only difference between these models is model name. They are electrically identical. Item Name Robot Vacuum Cleaner Model Number: D10 Additional Model: T10 Elite, Q8, Q8 max Signature Name: xin deng Title: Engineer Company: Shenzhen...

lang:en score:21 filesize: 97.1 K page_count: 1 document date: 2024-03-01

Federal Communications Commission
Equipment Authorization Division, Application Processing Branch
7435 Oakland Mills Road
Columbia, MD 21048

To whom it may concern

Pursuant to Section 2.911(d)(5)(i)-(ii) of the Commission's Rules (47 C.F.R.) we attest as follows for the product listed below:

FCC ID	Model name
2ARX-W11	Cleanova W11, Cleanova W11 Lite, Cleanova W11 omni, Cleanova W11 Pro, Cleanova W10, Cleanova W10 Pro, Cleanova W10 max, Cleanova W10+, Cleanova W10 Elite, D10, D10 Elite, D10 Pro, D10 Max, D12, D12 Pro, T10 Lite, T12, T12 like, T12 Elite, T12 Pro, Q8, Q8 max, Q10, Q10 max, Q10 Lite, Q8 Lite

We

Applicant	Company Name:	Shenzhen Proscenic Technology Co., Ltd
	Address:	8F, Building 5A, Tusincere Park Longgang District, Shenzhen, Guangdong Province 518100, China
	Phone:	+86-755-84871067

We certify that, as of the date of the filing of the application, the applicant is not identified on the Covered List as a provider of covered information services.

If you have any questions, please feel free to contact us at the address shown below

Microsoft Office Anwender Covered equipment letter Shenzhen Proscenic Technology Co Ltd W11
2ARZX 2ARZXW11 w11

Covered Equipment Attestation Letter For Certification Service in the USA Federal Communications Commission Equipment Authorization Division, Application Processing Branch 7435 Oakland Mills Road Columbia, MD 21048 To whom it may concern Pursuant to Section 2.911 d 5 i - ii of the Commission s...

lang:en score:20 filesize: 182.64 K page_count: 2 document date: 2024-09-12

Federal Communication Commission
Equipment Authorization Division, Application Processing Branch
7435 Oakland Mills Road
Columbia, MD 21048

To whom it may concern

Pursuant to Paragraphs 50.457 and 0.459 of the Commission's Rules (47 C.F.R.) and Section 552(b)(4) of the Freedom of Information Act, we request confidentiality for the documentation of the following products:

FCC ID	Model name
2ARZX-W11	Cleanova W11, Cleanova W11 Lite, Cleanova W10 omni, Cleanova W11 Pro, Cleanova W10, Cleanova W10 Pro, Cleanova W10 max, Cleanova W10+, Cleanova W10 Elite, D10, D10 Elite, D10 Pro, D10 Max, D12, D12 Pro, T10 Lite, T12, T12 Lite, T12 Elite, T12 Pro, Q8, Q8 max, Q10, Q10 max, Q10 Lite, Q8 Lite

For the products listed above, we request permanent confidentiality for all applicable exhibits as there are:

- the Operational Description
- the Block Diagram
- the Schematics

The above listed exhibits contain trade secrets and proprietary information that could be of benefit to our competitors.

If you have any questions, please feel free to contact us at the address shown below

Sincerely,

xin deng
Signature

2024-09-10
Date

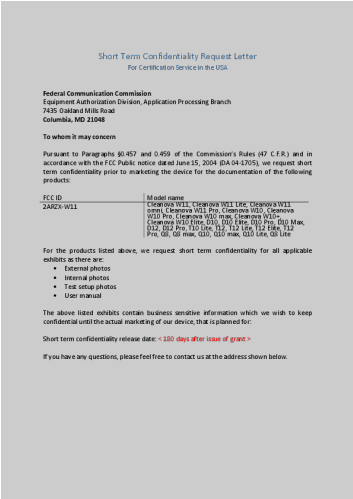
Printed Name of Signee / Title: Xin deng / Manager
Company: Shenzhen Prosenic Technology Co., Ltd
Address: 8F, Building 5A, Tusincere Park Longgang District, Shenzhen, Guangdong Province,
shenzhen, 518100, China
Phone: 0755-84871067
Email: doin@prosenic.cn

[\[pdf\]](#) Confidentiality Request Letter

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2ARZX 2ARZXW11 w11

Confidentiality Request Letter For Certification Service in the USA Federal
Communication Commission Equipment Authorization Division, Application
Processing Branch 7435 Oakland Mills Road Columbia, MD 21048 To whom it may
concern Pursuant to Paragraphs 0.457 and 0.459 of the Commission s Rules ...

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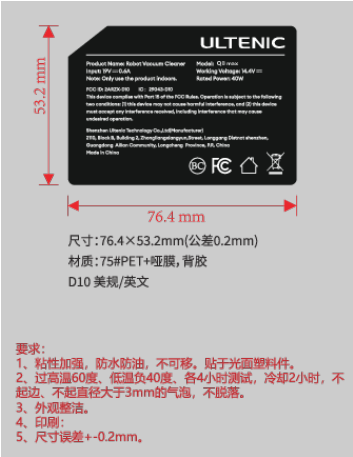


[pdf] Confidentiality Request Letter

Microsoft Office Anwender Confidentiality request short term letter Shenzhen Proscenic Technology Co Ltd W11 2ARZX 2ARZXW11 w11

Short Term Confidentiality Request Letter For Certification Service in the USA Federal Communication Commission Equipment Authorization Division, Application Processing Branch 7435 Oakland Mills Road Columbia, MD 21048 To whom it may concern Pursuant to Paragraphs 0.457 and 0.459 of the Commissio...

lang:en score:19 filesize: 178.47 K page_count: 2 document date: 2024-09-12



[pdf] Label

Q8 max LABEL Shenzhen Proscenic Technology Co Ltd D10 Robot Vacuum Cleaner 2ARZX 2ARZXD10 d10

Q8 max ...

lang:en score:17 filesize: 1.08 M page_count: 1 document date: 2024-01-25



Proscenic Q8 Max Robot Vacuum User Manual

Comprehensive user manual for the Proscenic Q8 Max Robot Vacuum, covering safety instructions, product features, app connection, operation, and regular maintenance.

lang:en score:16 filesize: 21.83 M page_count: 88 document date: 2024-09-26

lang:fr **score:11** filesize: 267.03 K page_count: 5 document date: 2024-09-30