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EsaSam TS400

EsaSam Android 13 Double Din Car Stereo TS400 User Manual

Model: TS400 | Compatible with Honda Civic 10 (2015-2020)

1. Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your EsaSam Android 13 Double Din Car Stereo, model TS400. This unit is designed for compatibility with Honda Civic 10 models from 2015 to 2020. Please read this manual thoroughly before installation and use to ensure proper function and safety.

2. Safety Information

- Ensure the vehicle is turned off and the battery is disconnected before beginning installation to prevent electrical shorts or damage.
- Professional installation is recommended. Incorrect wiring can cause damage to the unit or vehicle.
- Do not operate the unit in a way that distracts you from driving. Always prioritize road safety.
- Avoid exposing the unit to extreme temperatures, direct sunlight for prolonged periods, or excessive moisture.
- Use only specified power cables and accessories.

3. Package Contents

Verify that all items listed below are present in your package. If any items are missing or damaged, please contact customer support.

Figure 3.1: Included Components

- Main Head Unit (Machine)
- Installation Frame
- Power Cable Harness
- Reversing Camera (AHD 1080P)
- External Microphone (MIC)
- USB Cable

- GPS Antenna
- RCA Cables (Specific for TS200, TS400, TS800 models)
- 4G Antenna (Specific for TS200, TS400, TS800 models)

4. Setup and Installation

4.1 Pre-Installation Check

Before proceeding with installation, ensure your vehicle's center console matches the product's design. If your original center console differs, please contact customer service for compatibility confirmation.



Figure 4.1: Before Installation



Car multimedia player parameter

	TS100	TS150	TS200	TS400	TS800
Model					
Internet					
4G Lte	NO	NO	4G	4G	4G
API	API30	API30	API29	API29	API29
OS	Android 11	Android 11	Android 11	Android 11	Android 11.0
Core	4-Core *1.3 GHz	4-Core *1.3 GHz	8-Core * 2.5 GHz	8-Core * 2.5 GHz	8-Core * 2.5 GHz
RAM/ROM	1G + 16G	2G + 32G	2G + 32G	4G + 64G	8G + 128G
BT	4.0	4.0	5.0	5.0	5.0
Carplay +Auto	Optional	Built-in	Built-in	Built-in	Built-in
Button Color	Multicolor	Multicolor	Multicolor	Multicolor	Multicolor
Screen	IPS Screen	IPS Screen	IPS Screen	IPS Screen	IPS Screen
360 Camera	✗	✗	Support (need to buy)	Support (need to buy)	Support (need to buy)
DSP	✗	✗	✓	✓	✓
RDS	✓	✓	✓	✓	✓
Split Screen	✓	✓	✓	✓	✓
AHD	✓	✓	✓	✓	✓

Figure 4.2: After Installation

4.2 Wiring and Connections

Carefully connect the provided wiring harness to the vehicle's existing wiring. Ensure all connections are secure to prevent intermittent issues.

Steering Wheel Control (SWC) Setup:

- **With CANBUS:** If your wiring harness includes a CANBUS module, connect the small white plug on the CANBUS. Then, access the system settings on the stereo and configure the CANBUS protocol.
- **Without CANBUS:** If your wiring harness does not include a CANBUS, navigate to the system settings on the stereo and use the "Steering Wheel Learning" function to program the original steering wheel buttons.

For detailed wiring diagrams, refer to the separate wiring guide included with your product or contact customer

support.

5. Operating Instructions

The EsaSam TS400 operates on Android 13, providing a user-friendly interface. Below are instructions for key features.

5.1 User Interface Overview

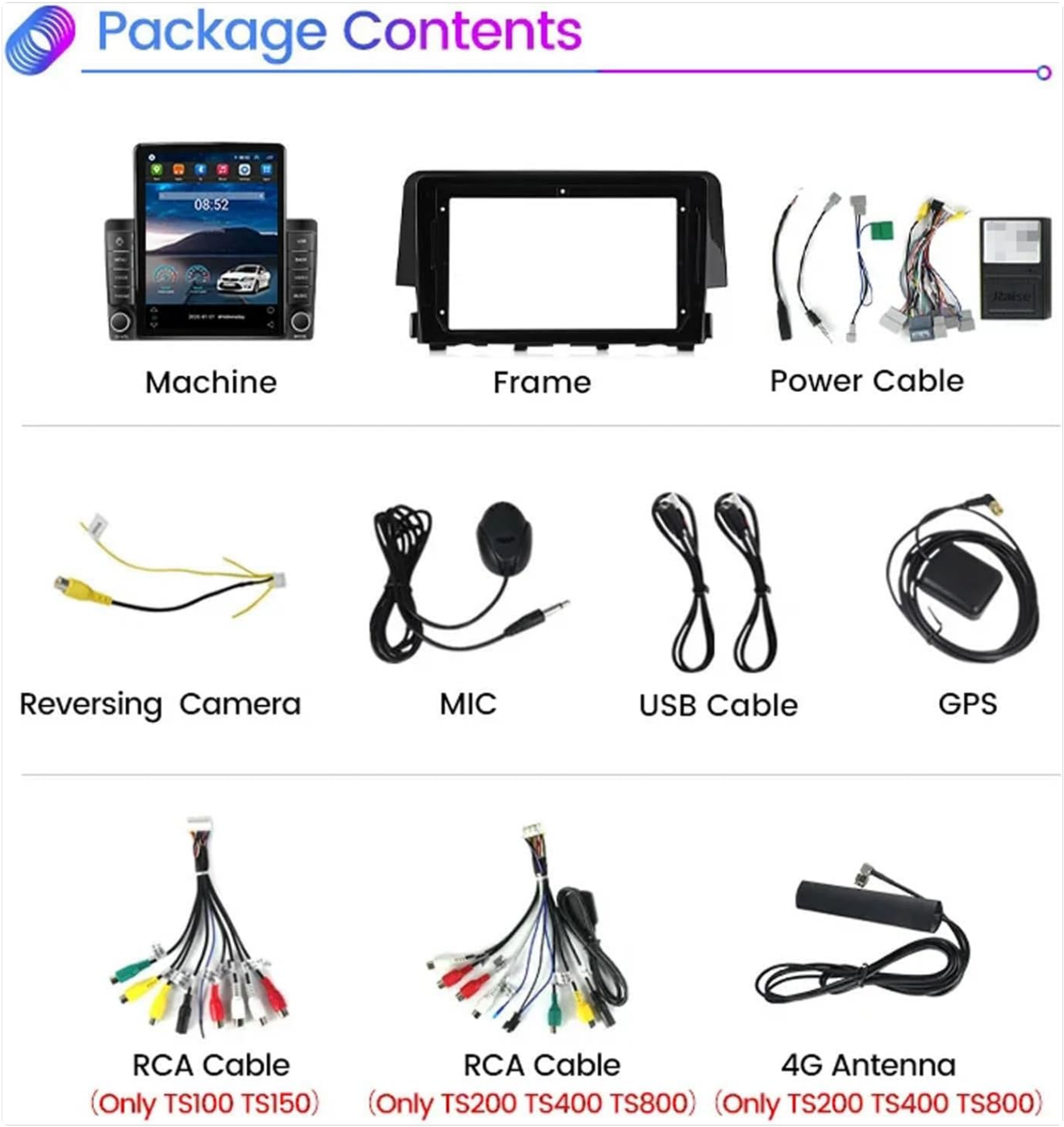


Figure 5.1: User Interface Examples

The main screen provides quick access to navigation, radio, music, and various applications. Swipe left or right to access additional screens and widgets. The bottom bar typically displays quick settings and system information.

5.2 Key Features



Figure 5.2: Core Features

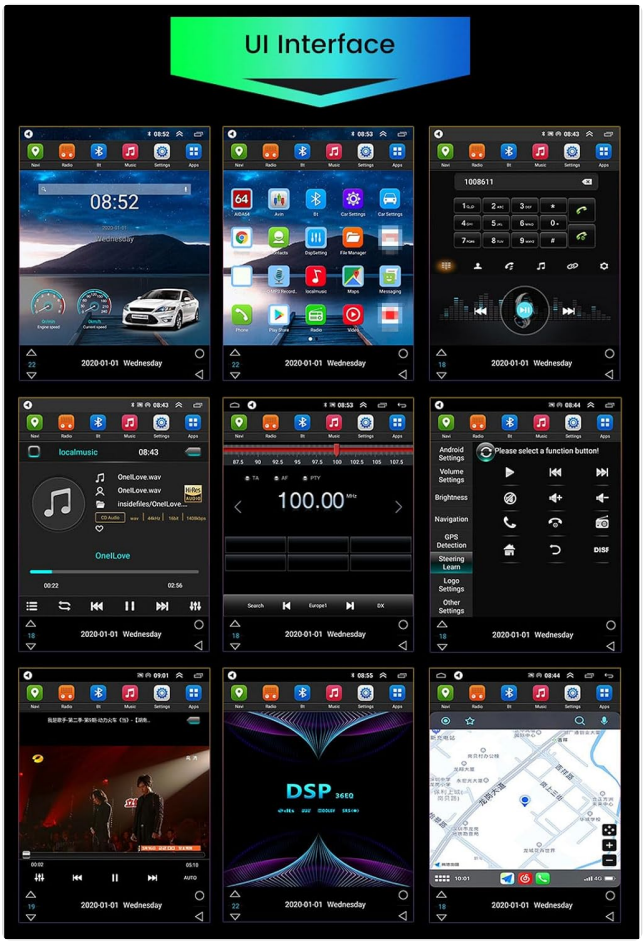


Figure 5.3: Advanced Connectivity

Bluetooth (BT)

Pair your mobile phone via Bluetooth for hands-free calling and audio streaming. Access the Bluetooth menu from the main screen, enable Bluetooth on your phone, and select the stereo from available devices to pair.

FM Radio with RDS

Tune into your favorite FM radio stations. The built-in RDS (Radio Data System) provides station information where available. You can save preferred stations for quick access.

Digital Sound Processor (DSP)

The integrated DSP allows for advanced audio customization. Adjust equalizer settings, balance, fader, and other sound effects to optimize your listening experience. (Available on TS200, TS400, TS800 models).

GPS Navigation

The unit supports both online and offline navigation. For offline maps, an internet connection is required for initial download. Utilize the pre-installed navigation app or download your preferred navigation software from the app store.

Wi-Fi Connectivity

Connect to a Wi-Fi hotspot to access online content, stream music, browse the web, and download applications. Go to Settings > Network & Internet > Wi-Fi to connect.

4G LTE Support

(For TS200, TS400, TS800 models) Insert a 4G SIM card into the designated slot to enable mobile data connectivity directly on the unit, providing internet access without relying on a phone hotspot.

CarPlay and Android Auto

The TS400 supports wireless Apple CarPlay and wired Android Auto. Connect your smartphone to access compatible apps, navigation, music, and messaging directly from the stereo interface.

Rear View Camera

The included AHD 1080P rear view camera automatically displays the rear view when the vehicle is in reverse gear, assisting with parking and maneuvering.

6. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the screen and unit. Avoid abrasive cleaners or solvents.
- **Software Updates:** Periodically check for software updates through the system settings to ensure optimal performance and access to new features.
- **Temperature:** Do not leave the unit in direct sunlight or extreme temperatures for extended periods, as this may affect its lifespan.

7. Troubleshooting

Common Issues and Solutions:

- **Steering Wheel Controls Not Working:**
    - **With CANBUS:** Ensure the small white plug on the CANBUS is connected and the correct CANBUS protocol is set in system settings.
    - **Without CANBUS:** Use the "Steering Wheel Learning" function in system settings to program the buttons.
- **No Power:**
    - Check all power connections and fuses.
    - Ensure the vehicle battery is properly connected and charged.
- **No Sound:**

- Verify speaker connections.
- Check volume levels and mute settings.
- Ensure the correct audio source is selected.

- **GPS Signal Lost:**
  - Ensure the GPS antenna is properly connected and has a clear view of the sky.
  - Check GPS settings in the system.

If you encounter issues not covered here, please contact customer service for assistance.

8. Specifications

The EsaSam TS400 model offers the following technical specifications:



Figure 8.1: Model Comparison Table

EsaSam TS400 Key Specifications

Feature	Specification (TS400)
Operating System	Android 13
Screen Size	9.7 inch IPS Touch Screen
Resolution	768*1024
CPU	8-core * 2.5 GHz
RAM/ROM	4GB RAM / 64GB ROM
Bluetooth Version	5.0
CarPlay/Android Auto	Built-in (Wireless CarPlay, Wired Android Auto)
DSP	Built-in
RDS	Built-in
4G LTE	Supported (SIM card slot)
Rear View Camera	AHD 1080P included
Additional Support	DVR, TPMS, DAB+, OBD2 (additional purchase required)

9. Warranty and Support

EsaSam products are designed for reliability and performance. For any questions, technical support, or warranty claims, please contact our customer service team.
Customer Service: Please refer to the contact information provided with your purchase or on the official EsaSam website. Our team aims to respond within 24 hours.
Warranty: Specific warranty terms and conditions are provided at the time of purchase. Please retain your proof of purchase for warranty service.

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