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› EUQQ Q28 Sport Bluetooth 5.4 Ear-hook Headphones User Manual

EUQQ Q28

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Model: Q28

1. INTRODUCTION

Thank you for choosing the EUQQ Q28 Sport Bluetooth 5.4 Ear-hook Headphones. These wireless earbuds are designed for active lifestyles, offering stable Bluetooth 5.4 connectivity, high-fidelity stereo sound, and IP8 waterproofing. This manual provides detailed instructions to help you get the most out of your new headphones.

2. PACKAGE CONTENTS

Please check the package for the following items:

- 2 x EUQQ Q28 Ear-hook Headphones
- 1 x Charging Case
- 1 x USB Type-C Charging Cable
- 1 x User Manual

3. PRODUCT OVERVIEW

Familiarize yourself with the components of your EUQQ Q28 headphones and charging case.

40 Stunden Nutzungszeit und LED-Anzeige

Genießen Sie Ihre Musik länger dank längerer Akkulaufzeit



Image: EUQQ Q28 Ear-hook Headphones in their charging case, showing the LED battery display, 8 hours music time per earbud, 32 hours additional battery from case, and 1.5 hours Type-C charging time for the case.



Image: Illustration of the ergonomic open-ear design, highlighting flexibility, comfort, and lightweight nature.

Key Features:

- **Ear-hook Design:** Secure and comfortable for sports.
- **Touch Control Area:** For managing playback, calls, and voice assistant.
- **LED Display:** Shows battery level of the charging case and individual earbuds.
- **USB Type-C Port:** For charging the case.
- **HD Microphone:** For clear calls.

4. SETUP

4.1 Charging the Headphones and Case

Before first use, fully charge the headphones and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated.

2. Connect the USB Type-C charging cable to the charging port on the case and to a power source (e.g., USB wall adapter, computer USB port).
3. The LED display on the charging case will show the charging status. A full charge for the case takes approximately 1.5 hours.
4. The earbuds will charge automatically when placed in the case. A full charge for the earbuds provides up to 8 hours of playtime. The case provides an additional 32 hours of playtime, totaling 40 hours.

4.2 Pairing with Your Device

The EUQQ Q28 headphones use Bluetooth 5.4 for a stable and efficient connection.

1. **First-time Pairing:**

- Open the charging case. The earbuds will automatically power on and enter pairing mode.
- On your device (smartphone, tablet, etc.), go to Bluetooth settings and turn on Bluetooth.
- Search for available devices and select "YYK-Q28" from the list.
- Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.

2. **Automatic Reconnection:** After the initial pairing, the earbuds will automatically reconnect to the last paired device when taken out of the charging case, provided Bluetooth is enabled on your device.

Automatische Kopplung in einem Schritt

Kompatibel mit den meisten
Geräten wie iOS, Android und Windows



Image: A smartphone displaying Bluetooth settings with "YYK-Q28" selected, demonstrating the one-step automatic pairing process. The earbuds and charging case are shown next to the phone.

5. OPERATING INSTRUCTIONS

5.1 Wearing the Headphones

The EUQQ Q28 headphones feature an ergonomic ear-hook design for a secure and comfortable fit, especially during physical activity.

1. Identify the left (L) and right (R) earbuds.
2. Gently place the ear-hook over your ear, positioning the earbud speaker towards your ear canal.
3. Adjust the ear-hook for a snug and comfortable fit. The flexible design ensures stability without discomfort.



Ergonomisches Design mit offenem Ohr



Flexibel



Angenehm zu tragen



Leicht

Image: A woman wearing the EUQQ Q28 ear-hook headphones, demonstrating their secure and comfortable fit during a workout.

5.2 Touch Controls

The earbuds feature intuitive touch controls on the outer surface of each earbud.

Smart Touch Steuerung



Image: A visual guide to the touch controls on the EUQQ Q28 headphones, illustrating actions for playback, track changes, volume, calls, and voice assistant activation.

Touch Control Functions

Action	Function
Double Tap (L/R)	Play/Pause music
Long Press 1s (L/R)	Next Song (Right earbud), Previous Song (Left earbud)
Triple Tap (L/R)	Volume Up (Right earbud), Volume Down (Left earbud)
Double Tap (L/R) during call	Answer/End Call
Long Press 1s (L/R) during incoming call	Reject Call
Triple Tap (L/R)	Activate Voice Assistant (Siri, Google Assistant)

6. MAINTENANCE

6.1 Cleaning

To ensure optimal performance and hygiene, clean your headphones regularly.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Gently remove any earwax or debris from the speaker mesh using a small, soft brush or cotton swab.

6.2 Water Resistance (IP8)

The EUQQ Q28 headphones are rated IP8 waterproof, offering protection against sweat and rain. This makes them suitable for various sports and outdoor activities.

- Avoid submerging the headphones in water for extended periods.
- Ensure the charging port on the case is dry before charging.
- After exposure to sweat or rain, wipe the headphones dry before placing them back in the charging case.

IP7 Wasserdicht & Schweißfest



Regenfest



Schweißfest



wasserdicht



Image: The EUQQ Q28 headphones and charging case shown with water splashes, illustrating their IP8 waterproof and sweat-resistant capabilities, suitable for rain and sweat.

7. TROUBLESHOOTING

If you encounter any issues, please refer to the following common problems and solutions:

Common Issues and Solutions

Problem	Solution
Headphones not pairing	<ul style="list-style-type: none">◦ Ensure both earbuds are charged.◦ Make sure Bluetooth is enabled on your device.◦ Place earbuds back in the case, close, then reopen to re-enter pairing mode.◦ Forget "YYK-Q28" from your device's Bluetooth list and try pairing again.

Problem	Solution
Only one earbud working	<ul style="list-style-type: none">◦ Ensure both earbuds are charged.◦ Place both earbuds back into the charging case, close the lid, wait a few seconds, then open the lid and take them out simultaneously.◦ If the issue persists, try resetting the earbuds (refer to manufacturer's specific reset instructions if available, otherwise, try forgetting the device and re-pairing).
Poor sound quality	<ul style="list-style-type: none">◦ Ensure the earbuds are clean and free of debris.◦ Check the audio source and volume settings on your device.◦ Move closer to your device to avoid interference or range issues.
Charging case not charging	<ul style="list-style-type: none">◦ Verify the USB Type-C cable is securely connected to both the case and the power source.◦ Try a different USB Type-C cable or power adapter.◦ Ensure the charging port is clean and free of debris.

8. SPECIFICATIONS

Detailed technical specifications for the EUQQ Q28 Sport Bluetooth 5.4 Ear-hook Headphones.

Feature	Detail
Brand	EUQQ
Model Name	Q28
Connectivity Technology	Wireless (Bluetooth 5.4)
Bluetooth Version	5.4
Bluetooth Range	15 Meters
Ear Placement	Open-ear, Ear-hook
Waterproof Level	IP8 (Waterproof)
Battery Life (Earbuds)	Up to 8 hours per charge
Charging Case Battery Capacity	400 mAh
Total Playtime with Case	Up to 40 hours
Charging Time (Case)	1.5 hours
Control Type	Touch Control (Play/Pause, Volume, Track, Call, Voice Assistant)
Audio Driver Type	Dynamic Driver (14.2mm)
Frequency Response	20 Hz – 20,000 Hz
Material	Plastic

Feature	Detail
Color	Black
Compatible Devices	iPhone, Samsung Galaxy, Moto, SONY Xperia, Xiaomi, Huawei, LG, and most Bluetooth-enabled devices.



Image: An exploded view diagram illustrating the 14.2mm dynamic driver and polymer diaphragm, emphasizing Hi-Fi sound with enhanced bass, mids, and highs.

Erweiterte Bluetooth 5.4 chip

Bluetooth 5.4-Technologie ermöglicht stabilere Verbindungen



Verbindungsbereich

+ 50%



Stabile Verbindung

+ 75%



Übertragungsgeschwindigkeit

+100%



Image: A close-up view of the EUQQ Q28 Sport Bluetooth 5.4 Ear-hook Headphones, highlighting their design and advanced Bluetooth 5.4 chip for stable connections.

9. WARRANTY AND SUPPORT

The EUQQ Q28 headphones come with a **2-year warranty** from the date of purchase.

For warranty claims, technical support, or any questions not covered in this manual, please contact EUQQ customer service through your purchase platform or the official EUQQ website.

Please retain your proof of purchase for warranty purposes.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question