

Super General KSGWD11700CMBS

Super General KSGWD11700CMBS Front Load Washer Dryer User Manual

Model: KSGWD11700CMBS

1. SAFETY INFORMATION

Read all instructions before using the appliance. Keep this manual for future reference. Always follow basic safety precautions to reduce the risk of fire, electric shock, or injury to persons.

- **Electrical Safety:** Ensure the appliance is properly grounded. Do not operate with a damaged power cord or plug. Disconnect power before servicing.
- **Water Connections:** Connect the water inlet hoses securely to prevent leaks. Ensure the drain hose is properly installed to avoid flooding.
- **Child Safety:** Keep children away from the appliance during operation. Activate the child lock function to prevent accidental program changes or door opening.
- **Flammable Materials:** Do not wash or dry items that have been soiled with flammable substances such as cooking oil, gasoline, or dry-cleaning solvents.
- **Installation:** Install the appliance on a firm, level floor. Ensure adequate ventilation around the machine.

2. PRODUCT OVERVIEW

The Super General KSGWD11700CMBS is a front-load combo washer dryer designed for efficient and thorough cleaning of various fabric types. It features an 11kg wash capacity and a 7kg drying capacity, making it suitable for household laundry needs.

Key Features:

- 11 kg Washing Capacity
- 7 kg Drying Capacity

- 15 Wash Programs for diverse fabric care
- Built-in Heater for optimal wash temperatures
- Maximum Spin Speed of 1400 RPM for effective water extraction
- Anti-bacterial Gasket for improved hygiene
- Auto-Clean Function for drum maintenance
- Hidden LED Display for clear program status
- Child Lock function for safety
- Delay Start option for flexible scheduling

Appliance Views:



Figure 2.1: Front view of the washer dryer. This image shows the main control panel, detergent dispenser, and the front-loading door.



Figure 2.2: Side view of the washer dryer, illustrating its compact design.



Figure 2.3: Front view with the door open, revealing the stainless steel drum.



Figure 2.4: Rear view showing water inlet and drain hose connections, and power cord.

3. INSTALLATION AND SETUP

Unpacking:

Carefully remove all packaging materials. Ensure all transit bolts at the rear of the machine are removed before use. Keep packaging materials out of reach of children.

Positioning:

Place the washer dryer on a flat, stable surface. Adjust the leveling feet to ensure the appliance is perfectly balanced. This prevents excessive vibration and noise during operation.

Water Connection:

- Connect the cold water inlet hose to the cold water tap and the corresponding inlet on the back of the machine.
- If applicable, connect the hot water inlet hose to the hot water tap and the corresponding inlet.
- Ensure all connections are tight to prevent leaks.

Drain Hose Installation:

Securely attach the drain hose to a suitable drain pipe or place it over the edge of a sink, ensuring it is properly secured to prevent it from falling out during draining.

Electrical Connection:

Plug the power cord into a grounded electrical outlet. Ensure the voltage and frequency match the specifications of the appliance.

4. OPERATING INSTRUCTIONS

The control panel allows you to select wash programs and customize settings. Refer to the control panel image below for button and dial locations.



Figure 4.1: Detailed view of the control panel with program dial and function buttons.

Starting a Wash Cycle:

1. **Load Laundry:** Open the door and load your laundry into the drum. Do not overload the machine.
2. **Add Detergent:** Pull out the detergent dispenser drawer and add the appropriate amount of detergent and fabric softener to their respective compartments.
3. **Close Door:** Close the dispenser drawer and the main door firmly.
4. **Select Program:** Turn the program dial to select one of the 15 available wash programs (e.g., Cotton, Synthetics, Mix, Delicate, Quick Wash, Wash & Dry). The selected program will be displayed on the LED screen.
5. **Adjust Settings (Optional):** Use the function buttons to adjust temperature, spin speed, or activate special features like Delay Start or AutoDose, if desired.
6. **Start Cycle:** Press the Start/Pause button to begin the wash cycle. The hidden LED display will show the remaining time.

Available Programs:

- **Cotton:** For durable cotton items.
- **Cotton ECO:** Energy-efficient wash for cotton.
- **Synthetics:** For synthetic fabrics.
- **Mix:** For mixed loads of cotton and synthetics.
- **Daily Wash:** For lightly soiled daily laundry.
- **Delicate:** For delicate items requiring gentle care.
- **Quick Wash:** A short cycle for small, lightly soiled loads.
- **Deep-Clean:** For heavily soiled items requiring intensive cleaning.
- **Wool:** Specific program for wool garments.
- **Silk:** Gentle wash for silk items.
- **Sportswear:** For athletic apparel.
- **Steam Wash:** Utilizes steam for enhanced cleaning and wrinkle reduction.
- **Drum Clean:** Self-cleaning cycle for the drum.
- **Rinse & Spin:** For rinsing and spinning items only.

- **Spin Only:** For draining water and spinning clothes.
- **Wash & Dry:** Combines washing and drying in one continuous cycle.

Special Functions:

- **Delay Start:** Allows you to set a delayed start time for the wash cycle.
- **Temp/Spin:** Adjusts the wash water temperature and spin speed.
- **AutoDose:** Automatically dispenses detergent based on load size and program.
- **Child Lock:** Locks the control panel to prevent accidental changes during operation. To activate/deactivate, press and hold the designated button (usually a combination of two buttons) for a few seconds.

5. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your washer dryer.

Drum Cleaning:

Use the dedicated **Drum Clean** program periodically to clean the interior of the drum and remove any residue or odors. This helps maintain hygiene and prevents mold buildup.

Detergent Dispenser Cleaning:

Remove the detergent dispenser drawer and rinse it under running water to clear any detergent or softener buildup. Clean the housing of the dispenser with a brush if necessary.

Door Seal Cleaning:

Wipe the rubber door seal after each wash to remove lint, hair, or moisture. This prevents mold and mildew growth.

Exterior Cleaning:

Wipe the exterior surfaces of the appliance with a soft, damp cloth. Avoid using abrasive cleaners or solvents.

Water Inlet Filter Cleaning:

Periodically check and clean the filters in the water inlet hoses to prevent blockages. Turn off the water supply and disconnect the hoses before cleaning.

6. TROUBLESHOOTING

If you encounter issues with your washer dryer, refer to the following common problems and solutions before contacting service.

- **Appliance does not start:**
 - Possible Cause:* Power cord not plugged in, door not closed properly, program not selected, Start/Pause button not pressed.
 - Solution:* Check power connection, ensure door is latched, select a program, press Start/Pause.
- **No water filling:**
 - Possible Cause:* Water tap closed, water inlet hose kinked, water inlet filter blocked.
 - Solution:* Open water tap, straighten hose, clean inlet filter.

- **Water not draining:**

Possible Cause: Drain hose kinked or blocked, drain pump filter blocked.

Solution: Straighten/clear drain hose, clean drain pump filter (refer to specific location in your full manual).

- **Excessive vibration/noise:**

Possible Cause: Appliance not level, transit bolts not removed, uneven load.

Solution: Adjust leveling feet, ensure transit bolts are removed, redistribute laundry inside the drum.

- **Error codes on display:**

Possible Cause: Specific malfunction.

Solution: Consult the full user manual for a list of error codes and their corresponding solutions. If the issue persists, contact customer service.

7. SPECIFICATIONS

Feature	Specification
Brand	Super General
Model Name	KSGWD11700CMBS
Product Type	Front Load Combo Washer Dryer
Wash Capacity	11 kg
Dry Capacity	7 kg
Maximum Spin Speed	1400 RPM
Number of Programs	15
Special Features	Built-in Heater, Anti-bacterial Gasket, Auto-Clean, Hidden LED Display, Child Lock, Delay Start
Product Dimensions (DxWxH)	59.5 cm x 59.5 cm x 85 cm
Item Weight	65 kg
Material	Stainless Steel (Drum)
Finish Type	Semi-gloss
Color	Silver
Control Type	Rotary Knob and Buttons
Display Type	LED
Installation Type	Freestanding
Country of Origin	China
GTIN (UPC)	06285606003424

Energy Efficiency Information:

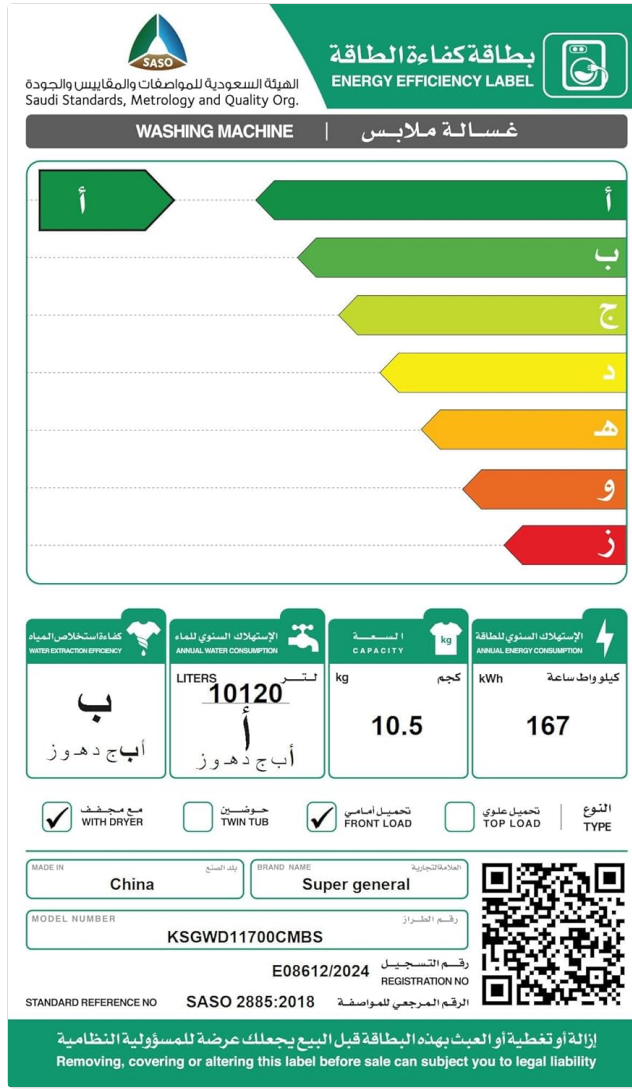


Figure 7.1: Energy Efficiency Label (SASO E08612/2024).

- **Registration No:** E08612/2024
- **Annual Water Consumption:** 10120 Liters
- **Annual Energy Consumption:** 167 kWh
- **Water Extraction Efficiency:** B

For certificate authentication, visit: [SASO Certificate Authentication](#)

8. WARRANTY AND SUPPORT

Warranty Information:

This Super General appliance comes with a **two-year manufacturer's warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects and malfunctions under normal use conditions.

Customer Support:

For technical assistance, service requests, or warranty inquiries, please contact Super General customer support using the details below:

SERVICE CENTER CONTACT DETAILS



Figure 8.1: Super General Service Center Contact Information.

- **Unified Number:** 920009364
- **Mobile:** +966 544351542
- **Landline:** +966 12 617 8700
- **Website:** www.meetksa.com