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Cromorc PE3030-W-C5

Cromorc Wireless 5MP Security Camera Instruction Manual

Model: PE3030-W-C5

Brand: Cromorc

1. Product Overview

The Cromorc Wireless 5MP Security Camera (Model PE3030-W-C5) is designed for both indoor and outdoor surveillance, offering high-resolution video, two-way audio, and advanced detection features. This camera is intended to be used as an add-on to an existing Cromorc NVR system and cannot function independently.



Image 1.1: Cromorc Wireless 5MP Security Camera (Model PE3030-W-C5).

Key Features:

- **5MP (2880*1620) Resolution:** Provides clear and detailed video footage.
- **Two-Way Audio:** Enables communication through the camera.
- **Floodlight & Siren Alarm:** Deters intruders with integrated lighting and sound.
- **Color Night Vision:** Offers full-color video even in low-light conditions.
- **Outdoor/Indoor Weatherproof Design:** IP66 rated for reliable performance in various weather conditions.
- **Advanced AI Human Detection:** Reduces false alarms by distinguishing human movement.
- **Wireless Connectivity:** Connects to Cromorc NVR systems via Wi-Fi.

2. What's in the Box

Please check the package contents upon receipt to ensure all items are present.

- Cromorc Wireless 5MP Security Camera (PE3030-W-C5)
- 12V1A Power Adapter
- Mounting Screws and Anchors
- Quick Start Guide

3. Setup Instructions

This camera is designed to work exclusively with a Cromorc NVR system. Follow these steps to add the camera to your existing NVR.

3.1 Adding Camera to NVR

1. **Position the Camera:** Place the camera close to the NVR, ideally within 5 feet, for initial setup.
2. **Power On the Camera:** Connect the camera to the included 12V1A power adapter and plug it into a power outlet.
3. **Reset the Camera:** Locate the "Reset" button on the camera. Press and hold the "Reset" button for 6-8 seconds until you hear a "Ding" sound, indicating the camera has been reset and is ready for pairing.
4. **Access NVR Menu:** On your NVR monitor, right-click the mouse on the screen to open the menu.
5. **Select Wireless Add:** From the menu, left-click on "Wireless Add".
6. **Search for Camera:** The NVR will begin searching for available cameras. This process may take approximately 30 seconds.
7. **Confirm Addition:** Once the camera is found and successfully added (e.g., "Channel 1 added successfully"), confirm the matching code if prompted. The camera's live feed should then appear on the NVR monitor.

Video 3.1: Guide on how to add the Cromorc camera to an NVR system.

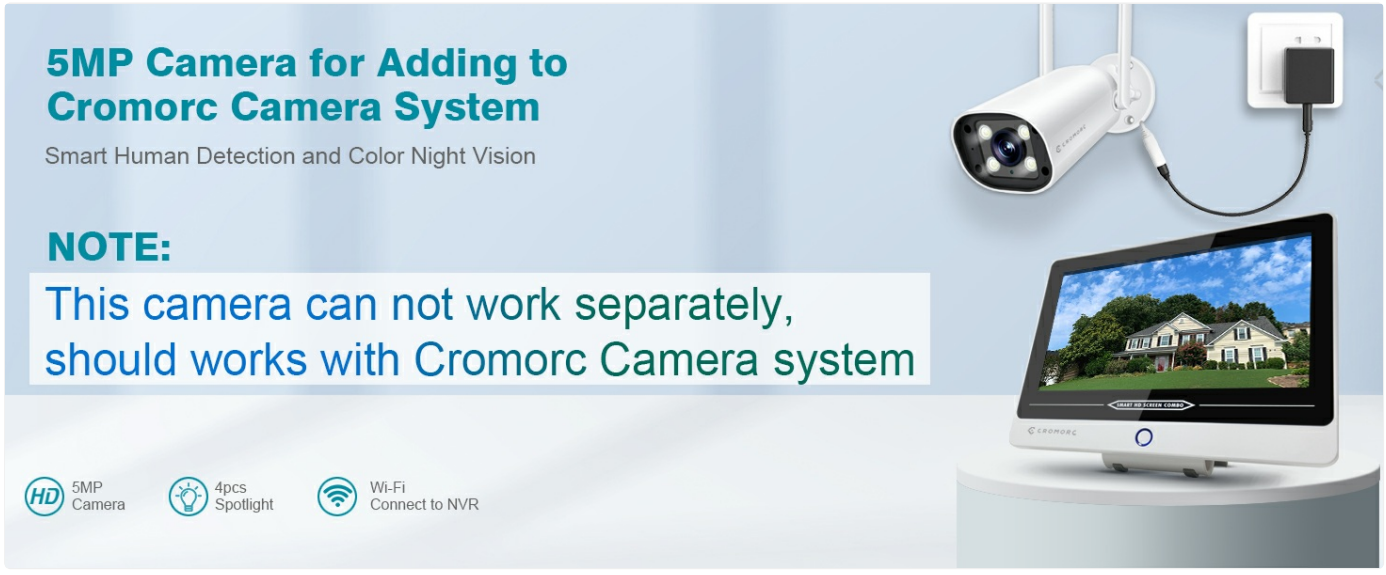


Image 3.2: The camera connects wirelessly to the NVR system, providing a stable Wi-Fi signal for continuous monitoring.

4. Operating Instructions

4.1 Day and Night Vision

The camera automatically switches between day and night modes. In low light, the integrated spotlights activate to provide full-color night vision, ensuring clear footage around the clock.



Image 4.1: Comparison of 5MP camera footage during day and night with activated spotlights for color vision.

4.2 Two-Way Audio Communication

Utilize the two-way audio feature to communicate with individuals near the camera. This is accessible through the connected NVR system or a compatible mobile application.

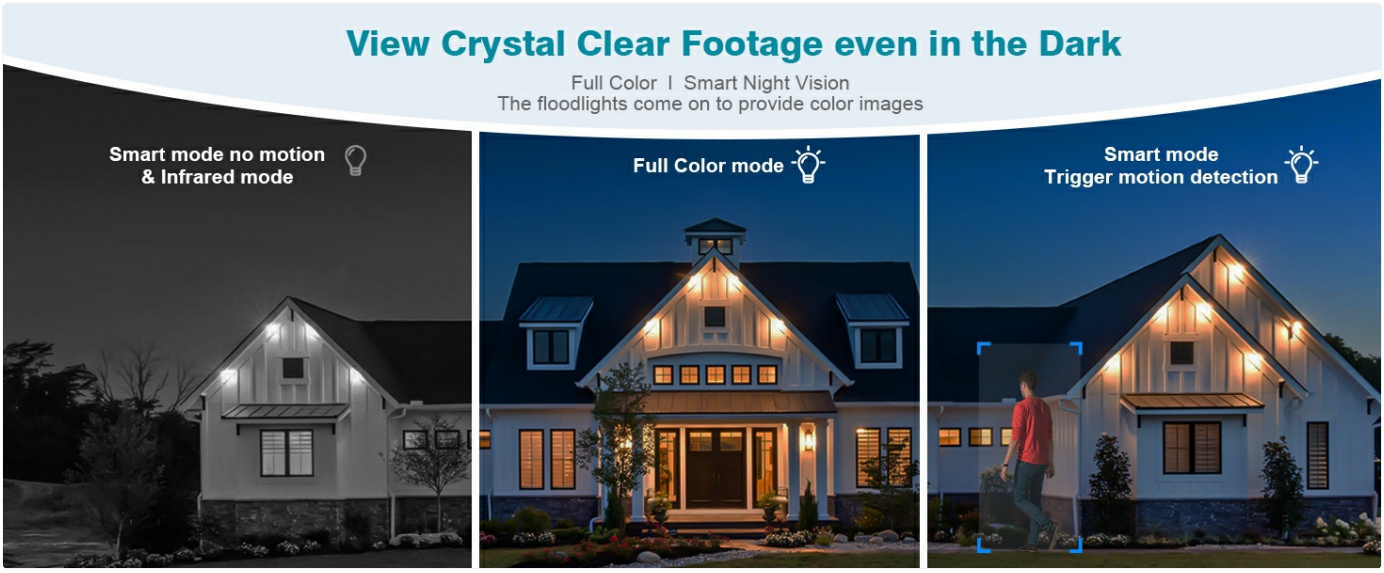


Image 4.2: Demonstrates two-way audio functionality, allowing interaction with people near the camera.

4.3 Motion Detection and Alerts

The camera features advanced AI human detection to minimize false alarms. When motion is detected, the system can trigger various alerts including app push notifications, email alerts, siren alarms, and spotlight activation.

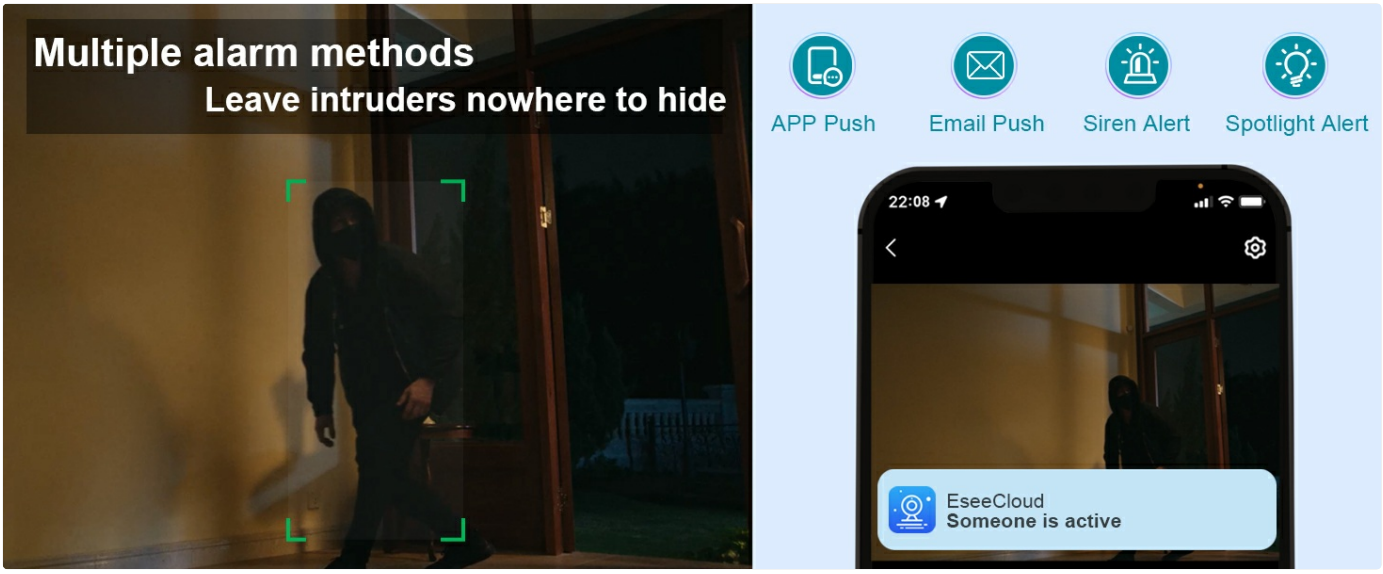


Image 4.3: Illustrates the camera's ability to detect human motion and trigger various warning alerts.

4.4 Remote Access

Access your camera's live feed and recordings remotely from a PC, mobile phone, or tablet using the compatible EseeCloud app/CMS.

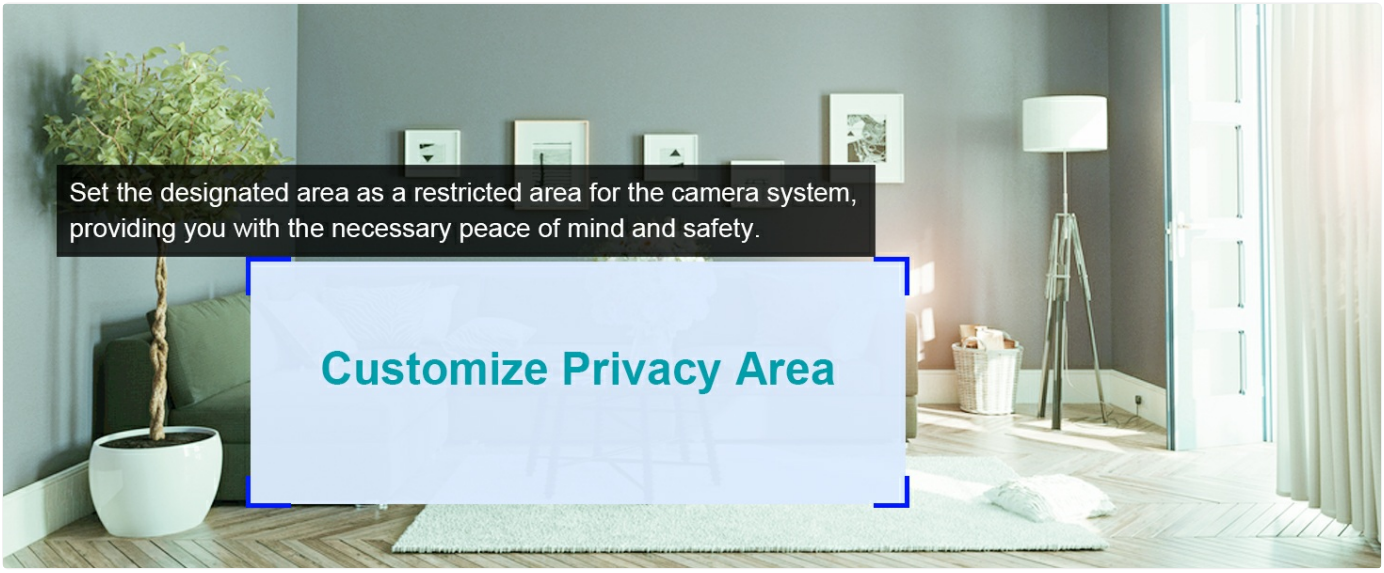


Image 4.4: Remote access to camera footage via PC, mobile phone, and tablet.

4.5 Customizing Detection and Privacy Areas

Configure specific detection zones to focus on critical areas and reduce unwanted alerts. You can also set privacy zones to exclude certain areas from recording, ensuring personal privacy.



Image 4.5: Customize detection areas to avoid false triggers from non-critical movements.

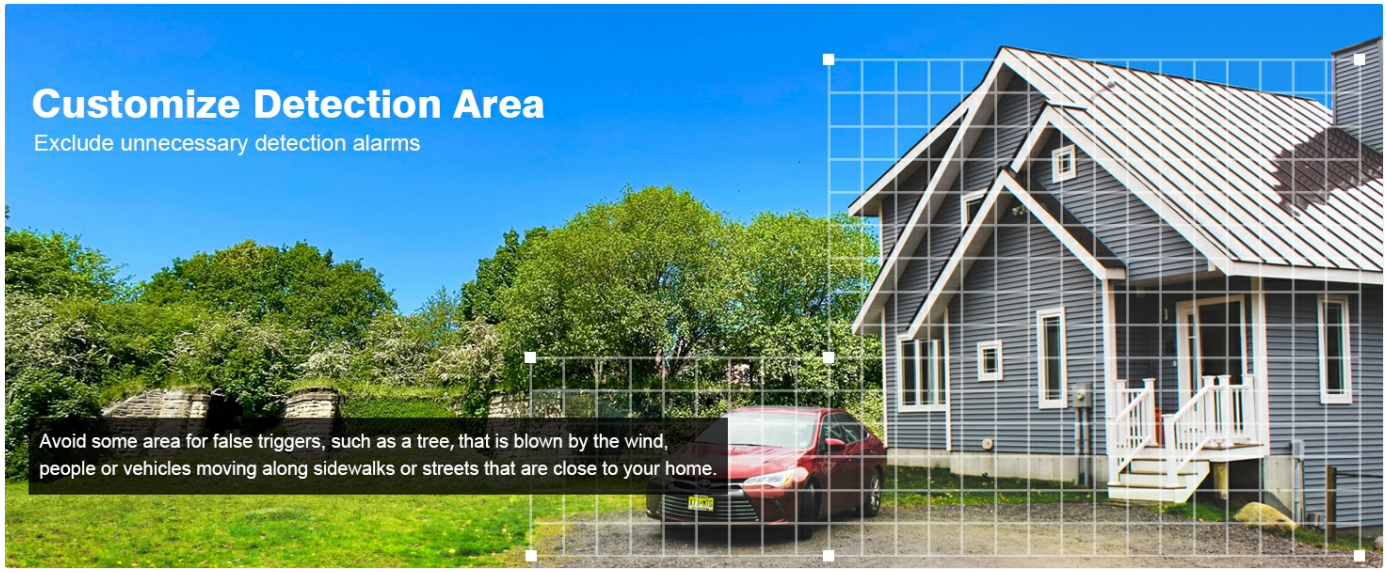


Image 4.6: Set designated privacy areas within the camera's view.

5. Maintenance

- **Regular Cleaning:** Periodically clean the camera lens with a soft, damp cloth to ensure clear image quality. Avoid abrasive cleaners.
- **Check Connections:** Ensure all power connections are secure and free from damage.
- **Firmware Updates:** Check the Cromorc website or your NVR system for any available firmware updates to ensure optimal performance and security.
- **Environmental Protection:** While weatherproof, avoid directing high-pressure water jets directly at the camera.

6. Troubleshooting

6.1 No Image on NVR

- **Check Power:** Ensure the camera is properly powered on and the power adapter is functioning.
- **Reset Camera:** Perform a factory reset on the camera (refer to Section 3.1).
- **Re-add Camera:** Attempt to re-add the camera to the NVR system (refer to Section 3.1).

- **NVR Compatibility:** Confirm your NVR system is a Cromorc NVR and compatible with this camera model.

6.2 Poor Image Quality

- **Clean Lens:** Clean the camera lens to remove any dirt or smudges.
- **Check Resolution Settings:** Ensure the camera's resolution is set to 5MP in the NVR settings.
- **Lighting Conditions:** Verify adequate lighting for optimal color night vision.

6.3 No Two-Way Audio

- **Volume Settings:** Check the volume settings on your NVR or mobile app.
- **Microphone/Speaker Obstruction:** Ensure the camera's microphone and speaker are not obstructed.
- **App Permissions:** For mobile app usage, ensure the app has microphone permissions.

7. Specifications

Model Name	PE3030-W-C5
Brand	Cromorc
Video Capture Resolution	5 MP (2880*1620)
Connectivity Technology	Wireless (Wi-Fi)
Indoor/Outdoor Usage	Indoor, Outdoor
Power Source	Corded Electric (12V1A)
Special Features	2-Way Audio, Built-In Light, Motion Sensor, Night Vision
Water Resistance Level	Waterproof (IP66)
Dimensions (L x W x H)	7.6 x 4 x 3.9 inches
Item Weight	13.7 ounces
Mounting Type	Wall Mount

8. Warranty and Support

For warranty information and technical support, please refer to the official Cromorc website or contact Cromorc customer service directly. Details regarding specific warranty periods and support channels are typically provided with your purchase documentation.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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