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› Philips Dual Basket Air Fryer 3000 Series User Manual

PHILIPS NA350/00

Philips Dual Basket Air Fryer 3000 Series User Manual

Model: NA350/00

Brand: PHILIPS

1. IMPORTANT SAFETY INFORMATION

Please read this user manual carefully before you use the appliance and save it for future reference. Danger, Warning, and Caution notices are provided for your safety.

- **Danger:** Do not immerse the appliance in water or rinse it under the tap.
- **Warning:** Always put the ingredients to be fried in the basket to prevent them from coming into contact with the heating elements.
- **Warning:** Do not cover the air inlet and the air outlet openings while the appliance is operating.
- **Warning:** Do not fill the pan with oil as this may cause a fire hazard.
- **Warning:** This appliance is not intended to be operated by means of an external timer or a separate remote-control system.
- **Caution:** The surfaces may become hot during use. Do not touch hot surfaces. Use handles or knobs.
- **Caution:** Always unplug the appliance after use.
- **Caution:** This appliance is intended for household use only.

2. PRODUCT OVERVIEW

The Philips Dual Basket Air Fryer 3000 Series (Model NA350/00) is designed for effortless and healthy cooking. It features a unique dual basket system and Rapid Air Technology to deliver crispy, delicious results with up to 90% less fat.

Key Features:

- **Dual Basket System:** Two drawers of varying sizes (6L large, smaller second drawer) allow for simultaneous cooking of different dishes.
- **9L Capacity:** Generous total capacity, with the large drawer accommodating up to 1.5kg of food.
- **Rapid Air Technology:** Utilizes innovative hot air circulation for optimal air flow, ensuring crispy and tender results.
- **Auto-sync Cooking Time:** Automatically synchronizes cooking times between the two drawers so both dishes are ready together.
- **Intuitive Touchscreen Control:** Features 8 presets for specific temperatures and times for various foods like fresh fries, frozen fries, chicken, meat, veggies, fish, cake, and reheating.
- **HomeID App Integration:** Access a wide variety of recipes with user-friendly, step-by-step guidance tailored for your air fryer.
- **Dishwasher-Safe Parts:** Baskets are dishwasher safe for easy cleanup.

Product Components:



Front view of the Philips Dual Basket Air Fryer, showcasing its sleek design and dual handles.



Side view of the air fryer with product dimensions: 15.08 inches height, 12.40 inches depth, and 17.48 inches width.



Rapid Air Technology

For an optimal air flow to not only go around the food but also through it for crispier, tender and better results.

Image illustrating the two distinct basket sizes, allowing for simultaneous cooking of different ingredients.



Synchronized Cooking Time

Auto-sync cooking times in the 2 drawer so your food is ready to serve together.

Visual representation of Rapid Air Technology, showing hot air circulating for optimal cooking.



Large capacity

Compact 9L holds 1.5kg of food

Demonstration of synchronized cooking time, with fries in one basket and meatballs in the other, ready together.



Intuitive Touchscreen Control

With 8 presets with specific temperatures and times for fresh fries, frozen fries, chicken, meat, veggies, fish, cake and reheat.

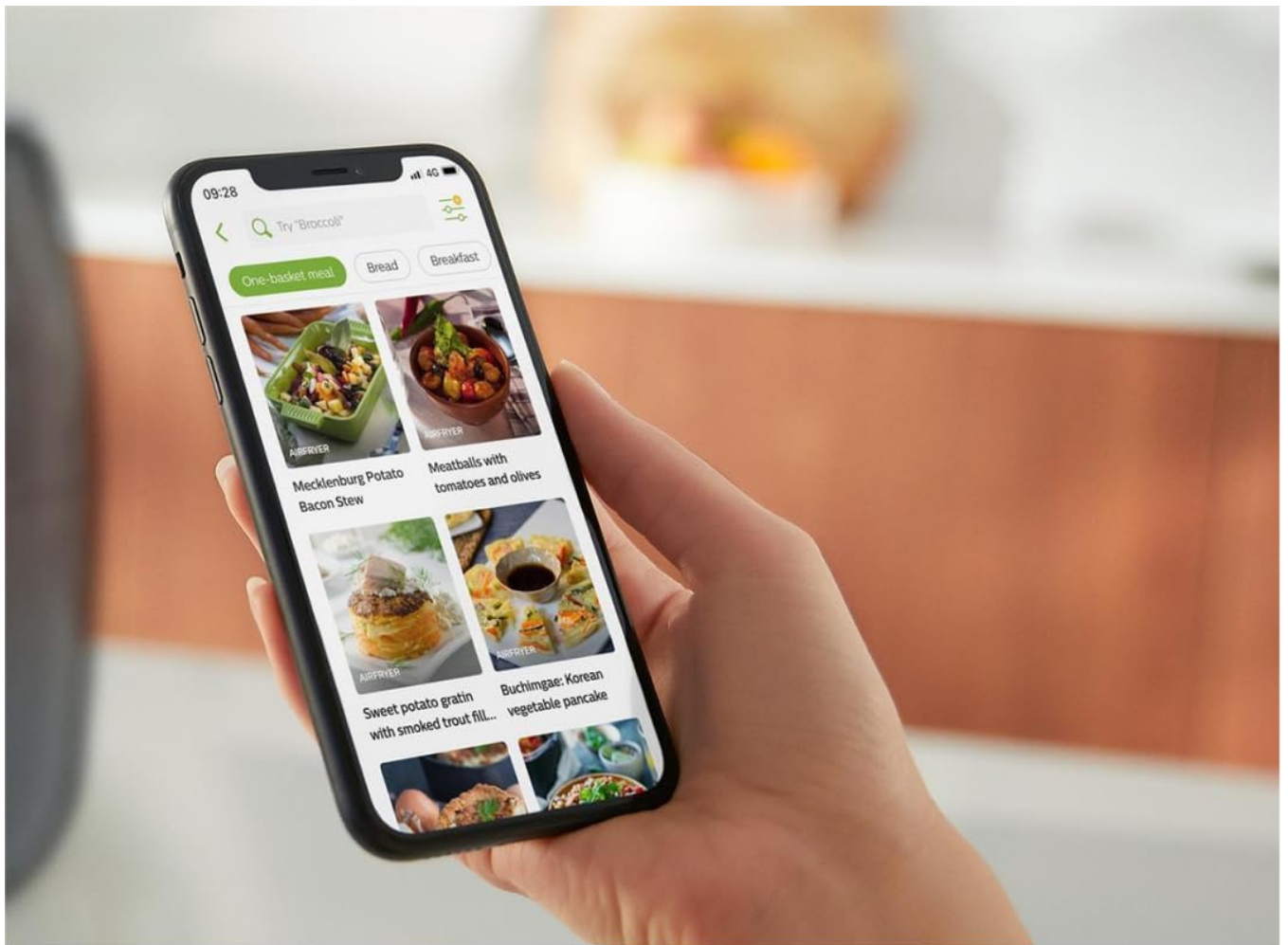
Image highlighting the large 9L capacity, capable of holding 1.5kg of food, shown with mixed vegetables.



Dishwasher-safe parts

For easy cleanup

Detailed view of the intuitive touchscreen controls, displaying temperature and time settings.



NutriU App

Tasty recipes tailored to your air fryer

Image demonstrating the dishwasher-safe parts, showing a basket being placed into a dishwasher for easy cleanup.



A smartphone displaying the NutriU App, which offers tasty recipes tailored for the air fryer.

3. SETUP AND FIRST USE

Unpacking:

- Carefully remove the air fryer and all its components from the packaging.
- Remove any packaging materials, stickers, or labels.

Cleaning Before First Use:

- Clean the baskets and pan with hot water, some dishwashing liquid, and a non-abrasive sponge.
- You can also clean these parts in the dishwasher.
- Wipe the inside and outside of the appliance with a moist cloth.

Placement:

- Place the appliance on a stable, horizontal, and level surface.
- Do not place the appliance on non-heat-resistant surfaces.
- Ensure there is at least 10 cm (4 inches) of free space on the back and sides, and 10 cm (4 inches) of free space above the appliance.

4. OPERATING INSTRUCTIONS

Powering On:

- Plug the main plug into a grounded wall outlet.
- The display will illuminate, indicating the air fryer is ready for use.

Using the Touchscreen Controls:

- The top panel features an intuitive touchscreen display.
- Icons will appear when the unit is powered on.
- Select desired cooking functions, adjust temperature, and set time using the touch controls.

Setting Time and Temperature:

Your browser does not support the video tag.

Video demonstrating how to use the time function on the Philips Airfryer 3000 Series. This video is provided by Versuni USA Corporation.

- Press the temperature or time icons to adjust settings.
- Use the '+' and '-' buttons to increase or decrease values.
- The air fryer will automatically pause when a basket is removed and resume when reinserted.

Using Presets:

- The air fryer comes with 8 pre-programmed settings for common foods.
- Simply select the appropriate preset for your dish, and the air fryer will automatically set the optimal temperature and time.

5. COOKING GUIDE

The dual basket system allows for versatile cooking. You can cook two different items simultaneously, or use one basket for larger quantities.

Dual Basket Cooking:

- Utilize the 6L large drawer for main courses like chicken, meat, or larger portions of fries.
- Use the smaller drawer for side dishes such as vegetables, smaller portions of fries, or snacks.

- The auto-sync feature ensures both baskets finish cooking at the same time, simplifying meal preparation.

Tips for Best Results:

- For even cooking, shake the baskets halfway through the cooking time, especially for items like fries or nuggets.
- Do not overfill the baskets; ensure there is enough space for air to circulate around the food.
- Refer to the HomeID app for specific recipes and cooking times for various ingredients.

Accessories:

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Video demonstrating how to use the three accessories for the Philips Airfryer 3000 Series. This video is provided by Versuni USA Corporation.

The air fryer may come with additional accessories to enhance your cooking experience. Consult the video above for guidance on using these accessories effectively.

6. MAINTENANCE AND CLEANING

Regular cleaning of your Philips Dual Basket Air Fryer will ensure optimal performance and longevity.

Cleaning the Baskets and Pan:

- The baskets and pan are dishwasher safe. For best results, place them on the top rack of your dishwasher.
- Alternatively, you can wash them with hot water, dishwashing liquid, and a non-abrasive sponge.
- For stubborn food residue, soak the pan and baskets in hot water with some dishwashing liquid for approximately 10 minutes.

Cleaning the Interior and Exterior:

- Wipe the exterior of the air fryer with a moist cloth.
- Clean the interior with a non-abrasive sponge or cloth.
- Do not use abrasive cleaning materials or harsh chemicals.

Cleaning the Heating Element:

- After the appliance has cooled down, remove any food residue from the heating element using a cleaning brush.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
The air fryer does not work.	The appliance is not plugged in.	Plug the main plug into a grounded wall outlet.
Food is not cooked evenly.	Too much food in the basket.	Reduce the amount of food per batch.
Food is not crispy.	Ingredients that are meant to be fried are not prepared correctly.	Ensure ingredients are dry before adding a light coating of oil.
White smoke comes out of the appliance.	Fat residues from previous use.	Clean the pan and baskets thoroughly after each use.
Fresh fries are not crispy.	Not enough oil used or potatoes not prepared correctly.	Soak potato sticks in water for 30 minutes, dry them, then add a light coating of oil.

8. SPECIFICATIONS

- **Model Name:** Air Fryer
- **Model Number:** NA350/00
- **Brand:** PHILIPS

- **Capacity:** 9 Liters
- **Product Dimensions:** 15"D x 17.4"W x 12.3"H
- **Item Weight:** 17.3 Pounds
- **Color:** Black
- **Material:** Plastic
- **Output Wattage:** 1800 Watts
- **Voltage:** 120 Volts
- **Control Method:** App, Touch
- **Special Features:** Temperature Control, Timer, Programmable
- **Air Frying Technology:** RapidAir
- **Nonstick Coating:** Yes
- **Dishwasher Safe Parts:** Yes
- **Country of Origin:** China
- **UPC:** 196592001355

9. WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your purchase or visit the official Philips support website.

- **Official User Manual (PDF):** For a downloadable version of this manual, please visit: [Philips User Manual PDF](#)
- **Customer Support:** For technical assistance, troubleshooting not covered in this manual, or warranty claims, please contact Philips customer support through their official website or the contact information provided in your product packaging.

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