

## EazelID LT12

# EazelID LT12 Label Maker Machine User Manual

Model: LT12

## 1. INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient operation of your EazelID LT12 Label Maker. Please read this manual thoroughly before using the device and retain it for future reference.

## 2. CONTENTS CHECKLIST

Verify that all items listed below are included in your package:

- 1 × EazelID LT12 Handheld Labeler
- 1 × PZ Label Tape (12mm × 4M)
- 1 × Type-C Cable
- 1 × User Manual
- 1 × Quick Start Guide
- 1 × Colorful Packaging Box

## PACKAGE INCLUDES



Figure 2.1: Package Contents of the EazeID LT12 Label Maker.

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Video 2.1: Unboxing the EazeID LT12 Label Maker. This video demonstrates the contents of the package and initial handling of the device.

### 3. PARTS DESCRIPTION

Familiarize yourself with the components of your EazeID LT12 Label Maker:



Figure 3.1: Front view of the EazelD LT12 Label Maker.

- **LCD Screen:** Displays text, settings, and preview of labels. Features a backlight for visibility in low-light conditions.
- **QWERTY Keyboard:** For efficient text input.
- **Power Button:** Turns the device on or off.
- **Print Button:** Initiates the label printing process.
- **Clear Button:** Clears text or settings.
- **Delete Button:** Deletes characters one by one.
- **Esc Button:** Exits current menu or operation.
- **OK Button:** Confirms selections.
- **Navigation Buttons:** Used to move the cursor and navigate menus.
- **Settings Button:** Accesses device settings.
- **Insert Button:** Inserts symbols, units, or date.
- **Format Button:** Changes label size, style, borders, alignment, and vertical printing.
- **File Button:** Saves or opens labels.

- **Shift Key:** Used in combination with other keys for uppercase letters, numbers, and symbols.
- **Caps Lock:** Toggles uppercase/lowercase input.
- **A/a Button:** Switches between uppercase and lowercase characters.
- **Accented Characters Button:** Accesses accented characters.
- **Space Bar:** Inserts a space.
- **Type-C Port:** For charging the device.
- **Flashing Indicator:** Shows charging status and other notifications.
- **Reset Button:** Resets the device (use a pin to press).
- **Cutter:** Manually cuts the printed label.
- **Label Exit:** Where the printed label emerges.
- **Tape Cassette Compartment Cover:** Protects the tape cassette.

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Video 3.1: EazeID LT12 Label Maker - Exterior Details and Tips. This video highlights the various physical features and components of the label maker.

## 4. SETUP

### 4.1 Charging the Device

The EazeID LT12 Label Maker is powered by a robust 1200mAh lithium battery. Use the provided Type-C cable to charge the device. The power indicator light will go out once fully charged.

# RECHARGEABLE & BACKLIGHT



Figure 4.1: Rechargeable feature of the LT12 with Type-C port.

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Video 4.1: Quick Label Maker Comparison LT12 vs LT100H. This video demonstrates the Type-C charging of the LT12, highlighting its convenience compared to battery-operated models (0:36-0:56).

## 4.2 Installing the Tape Cassette

1. Open the tape cassette compartment cover.
2. Ensure that the end of the tape passes through the tape guide.
3. Install the tape cassette firmly into the compartment.
4. Pull out a section of the label about 1 inch (3cm) from the paper outlet.
5. Close the tape cassette compartment cover.





Use the QWERTY keyboard for efficient text input. The backlit LCD screen ensures clear visibility.



Figure 5.1: Backlit LCD screen and QWERTY keyboard for easy text entry.

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Video 5.1: Quick Label Maker Comparison LT12 vs LT100H. This video demonstrates the typing speed and clarity of the LT12's QWERTY keyboard and backlit screen compared to an older model (1:00-1:29 for keyboard, 2:17-2:33 for backlight).

## 5.2 Inserting Symbols and Date

To enhance your labels, you can insert various symbols and the current date:

- **Symbols:** Press **Insert** → **[Symbols]** → **OK** → Select a category → **OK** → Select a symbol → **OK**.
- **Date:** Press **Insert** → **[Date]** → **OK** → Choose a date format → **OK**.

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Video 5.2: EazeID LT12 Label Maker - Detailed User Guide. This video demonstrates how to insert symbols and dates into your labels (0:57-1:51).

## 5.3 Formatting Labels

Customize the appearance of your labels using the Format menu:

- Press **Format** to access options.
- **Size:** Adjust the length of the label (Auto, Small, Medium, Large).
- **Style:** Adjust the style of the font (Normal, Bold, Italic, Bold&Italic).
- **Borders:** Select a decorative frame to add to your label.
- **Alignment:** Adjust text format (Align Left, Align Center, Align Right).
- **Vertical:** Set up vertical printing (ON/OFF).

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Video 5.3: EazeID LT12 Label Maker - Detailed User Guide. This video demonstrates how to format labels, including size, style, borders, alignment, and vertical printing (1:52-3:26).

## 5.4 Saving and Opening Labels

You can save your labels for future use and access them later to edit and print them.

- **Save:** Press **File** → **[Save]** → **OK** → Select a save destination → **OK**. You can save up to 9 files, each with a maximum of 100 characters.

- **Open:** Press **File** → **[Open]** → **OK** → Select a saved file → **OK**.

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Video 5.4: EazeID LT12 Label Maker - Detailed User Guide. This video demonstrates how to save and open labels (3:27-4:22).

## 5.5 Text Editing

Edit your text efficiently with these functions:

- **New Line:** Press **A/a** to start a new line. The maximum number of lines for 0.47" (12 mm) tape width is three lines.
- **Delete Text and Format:**
  1. Delete one by one: Use the **Delete** button.
  2. Delete one character at a time: Use the **Delete** button.
  3. Delete all characters: Press **Clear** → **[Text Only]** → **OK**.
- **Upper-Case & Lower-Case:** Press **A/a** to switch between uppercase and lowercase characters.
- **Accented Characters:** Select text you wish to convert to accented characters, then press **A&N** → Select a value → **OK**.

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Video 5.5: EazeID LT12 Label Maker - Detailed User Guide. This video demonstrates various text editing functions (4:23-5:47).

## 5.6 Shift Key Operations

By using the Shift key combination, the following operations can be performed:

1. **Insert numbers and symbols:** Press and hold **Shift** when pressing a letter or number key to type an uppercase letter or the symbol marked on the number key.
2. **Multiple Editing:** Allows editing multiple labels sequentially.
3. **Multiple Printing:** Select 1-9 print copies.
4. **Quickly locate the initial and final positions of text:** Use **Shift** + Navigation buttons.

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Video 5.6: EazeID LT12 Label Maker - Detailed User Guide. This video demonstrates operations using the Shift key, including inserting numbers/symbols, multiple editing, multiple printing, and quick text navigation (5:48-7:44).

## 5.7 App Connection and Features

Connect your LT12 Label Maker to the "Print Master" app via Bluetooth for extended customization options.

1. Download the "Print Master" app from your device's app store.
2. Ensure Bluetooth is enabled on your label maker and smartphone.
3. Open the app and connect to the LT12 printer.
4. Utilize the app to access 1600+ icons, 163 fonts, and 287 border styles.
5. Generate and print barcodes or QR codes directly through the app for inventory management or tracking.



## 2 PRINTING MODES



**Bluetooth connection  
with phone**

**Efficient Keyboard Input**

Figure 5.2: Bluetooth connection and app usage for the LT12 Label Maker.

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Video 5.7: Quick Label Maker Comparison LT12 vs LT100H. This video demonstrates the app connection process and basic label creation using the app (2:34-3:13).

## 6. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your label maker.

### 6.1 Cleaning the Print Head

If print quality degrades (e.g., faint lines, missing dots), clean the print head:

1. Turn off the label maker.
2. Open the tape cassette compartment cover.
3. Gently wipe the print head with a cotton swab lightly moistened with isopropyl alcohol.
4. Allow the print head to dry completely before closing the cover and resuming use.

### 6.2 Cleaning the Cutter

If labels are not cut cleanly, the cutter blade may have adhesive residue:

- 1. Turn off the label maker.
- 2. Open the tape cassette compartment cover.
- 3. Carefully use a dry cotton swab to remove any visible adhesive or debris from the cutter blade.  
Avoid touching the blade directly with your fingers.
- 4. Close the cover.

6.3 Storage

Store the label maker in a cool, dry place away from direct sunlight and extreme temperatures.  
Remove the tape cassette if the device will not be used for an extended period.

7. TROUBLESHOOTING

If you encounter issues with your EazeID LT12 Label Maker, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device does not power on.	Low battery or no charge.	Connect the label maker to a power source using the Type-C cable and charge it.
Faint or incomplete print.	Print head is dirty or tape is incorrectly installed.	Clean the print head (see Section 6.1). Reinstall the tape cassette, ensuring it is properly seated and tape is fed correctly.
Labels are not cutting cleanly.	Cutter blade is dirty or dull.	Clean the cutter blade (see Section 6.2). If the issue persists, the blade may need replacement.
Bluetooth connection fails.	Bluetooth is off on the device or phone, or interference.	Ensure Bluetooth is enabled on both the label maker and your smartphone. Move closer to the device. Restart both devices.
Label tape gets jammed.	Tape is not installed correctly or is damaged.	Open the tape compartment, remove the cassette, clear any jammed tape, and reinstall the cassette correctly.

8. SPECIFICATIONS

Feature	Description
Product Dimensions	2"D x 1"W x 1"H

Feature	Description
Item Weight	10.1 ounces (0.63 Pounds)
Model Number	LT12
Brand	EazeID
Connectivity Technology	Bluetooth
Printing Technology	Thermal
Maximum Media Size	0.47 inch (12mm)
Printer Output	Monochrome
Max Print Speed (Monochrome)	10 mm/s
Special Features	Backlit LCD Screen, Bluetooth Connectivity, Portable Handheld, QWERTY Keyboard, Rechargeable Battery
Battery	1 Lithium Ion battery required (included)
Control Method	App, Keyboard
Ink Color	Black (Thermal printing requires no ink)
Warranty Type	Limited

## 9. WARRANTY AND SUPPORT

Your EazeID LT12 Label Maker comes with a limited warranty. For specific warranty details, please refer to the documentation included in your product packaging or contact EazeID customer support. Product support is included with your purchase. If you have any questions, require assistance, or need to report an issue, please contact the seller directly through the Amazon platform. The seller, Eazeid, aims to provide quick responses and support within 24 hours.

To contact the seller on Amazon:

1. Go to the product page on Amazon.
2. Click on the seller's name (Eazeid).
3. Click the "Ask a question" button to send a message.

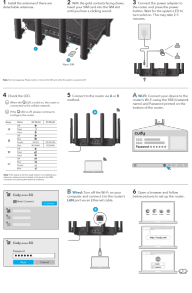



Figure 9.1: How to contact the seller on Amazon for support.


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## Related Documents - LT12

	<p><a href="#">Quin LT12 Portable Label Maker Quick Start Guide</a></p> <p>This guide provides instructions for the Quin LT12 Portable Label Maker, covering printing from the device, mobile app connectivity via Bluetooth, charging, and replacing the label cassette. Includes steps in English.</p>
	<p><a href="#">Cudy Router Quick Installation Guide</a></p> <p>A guide to installing and setting up your Cudy router, including SIM card insertion, LED status checks, connection methods (Wi-Fi and wired), and initial configuration steps.</p>
	<p><a href="#">Snow Joe 24V-LT12-LTE Cordless Trimmer + Edger Operator's Manual</a></p> <p>This manual provides essential safety instructions, operating guidelines, and maintenance tips for the Snow Joe 24V-LT12-LTE Cordless Trimmer + Edger. Learn how to safely assemble, use, and care for your trimmer and edger for optimal performance and longevity.</p>
	<p><a href="#">Cudy 4G/5G Router Quick Installation Guide</a></p> <p>Step-by-step instructions for installing and configuring your Cudy 4G/5G router, including SIM card setup, network connection, and initial setup via web interface.</p>

	<p><a href="#">Cudy 4G/5G Router Quick Installation Guide</a></p> <p>Comprehensive guide for setting up Cudy 4G/5G routers, covering antenna installation, SIM card insertion, power connection, LED status, network configuration via Wi-Fi or Ethernet, and SIM PIN entry. Includes EU Declaration of Conformity and support information.</p>
	<p><a href="#">Cudy Networking Product Guide: Routers, Mesh, 5G, Wi-Fi 6, Switches &amp; More</a></p> <p>Explore the comprehensive Cudy Networking Product Guide featuring a wide range of Wi-Fi routers, mesh systems, 5G/4G devices, access points, switches, adapters, and accessories. Discover advanced networking solutions for home and business.</p>

Documents - EazelID – LT12



Innovative Labeling Solutions

**LT12 Label Maker**

User Manual

Thank you for choosing our label maker (here in after referred to as the "Label Maker"). The label maker produces professional, high-quality, durable labels. In addition, the variety of tape cartridges available allows you to print labels with different widths and exciting colors. Please read this guide, including the product safety guide, before using this label maker. After reading this guide, keep it in a safe place.

For FAQs, troubleshooting, and to download software and manuals, Please visit our official website.

**Contents**

**A: Before Use**

- Contents Checklist
- Parts Description
- Charge the Battery

**C: Basic Operations**





- Settings
- Insert
- Format
- File
- Enter Text
- Shift
- Print Labels
- Print the self-test page
- Reset
- Symbols Examples
- Frame Examples
- Accented Character Examples

**D: Support**

- Specification
- Clean the Print Head
- Error Messages
- Important Note
- Troubleshooting
- Product Warranty Description
- Maintenance Card

**A: Before Use**

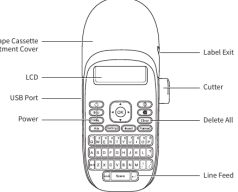
**1. Contents Checklist**


Note:  
 \*The quantity of included Tape Cassette is subject to the actual delivery.  
 \*The Tape Cassette here have placed in the machine.

**2. Parts Description**

**2-1 KEYBOARD**




**2-2 LCD**



**3. Charge the Battery**

Charge until the power indicator light goes off.



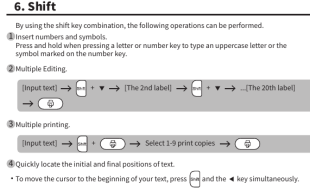
Note:  
 \*The label maker is powered by a non-rechargeable built-in lithium battery. Please use the USB Type-C interface data cable for charging.  
 \*To save power, the label maker will automatically turn off after five minutes of inactivity. The last label created is remembered and displayed when the power is turned back on. The previously selected data settings are also retained.

**B: Use the Label Maker**

**1. Insert the Tape Cassette**

- Pull the tape out through the tape guides about 1" (1cm).
- Install the tape and pull out a section of the label about 1" (1cm) from the raster outlet.





LT12 EazelID Note The label maker is powered by a non removable built in lithium battery Please use the USB Type C interface data cable for chargingB1Kcx2 pmxLm media amazon images I B1Kcx2 pmxL

|||

• To move the cursor to the end of your text, press  and the  key simultaneously.

## 7. Print Labels

1 If you need only 1 copy of the label, press  to start printing.

2 When printing multiple labels (printing multiple same labels):

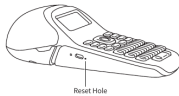


## 8. Print the self-test page

Double click the power button  to print the self-test page.

## 9. Reset

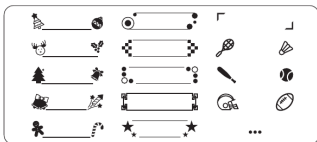
Reset the internal memory. For example, to reset the label maker or delete any saved label data. You can use a needle shaped object to poke the reset hole on the right side of the charging interface.



## 10. Symbol Examples



## 11. Frame Examples



## 12. Accented Character Examples



## D: Support

### 1. Specification

Tape Width	Available widths: 0.47 inch(12mm)
Max Print Width	0.35 inch (9mm)
Print Technology	Thermal sensitive and heat transfer dual printing technology
Print Resolution	203 dpi
Cutting Method	Manual Cutting
Charge the battery	Lithium battery Or USB powered
Item Size	100(w)x22(L).8(d)x6.8(h)mm(3.9x8.7x2.6 inch
Supported Operating Methods	Keyboard/ Mobile Device
Label Length	The label length for each label depends on the label content, with a maximum of 100 characters per label.
Maximum Number of Print Lines	3 Lines

### 2. Clean the Print Head

Use a cotton swab dipped in a small amount of alcohol, and wipe the print head gently.



**Note**  
1. The print head needs to be cleaned when printing is not clear.  
2. Make sure the power is turned off and the power cord is unplugged before cleaning the print head. Wash with the alcohol swab and the print head is dry. Then turn on the label maker to print.

### 3. Error Messages

Message	Cause/Remedy
Cutter Error!	The Tape Cutter Lever was pressed while trying to print or feed the tape. If the tape is jammed in the Cutter unit, remove the tape. Turn the Label Maker off and then on again before continuing.
Too Many Characters	Please reduce the word count to within 100 characters.
Battery Low	Please charge immediately.
Too many lines!	Reduce the number of text lines and print up to 3 lines
No cassette!	Please install the label ribbon into the machine's consumables compartment.
No Data!	Please enter the text first before printing.

### 4. Important Note

#### SAFETY PRECAUTIONS

Be sure to read this section before using the product. It contains important safety instructions. We recommend that you keep this document nearby for future reference.

- For servicing, adjustments, or repairs, contact our Service.
- If the product operates abnormally or any error occurs, or if any cable is damaged, turn off the product, disconnect all cables, and Contact our after sales service personnel.
- We assume no responsibility for damages arising from earthquakes, fire, other disasters, actions of third parties, the user's intentional or negligent operation, misuse, or operation under other special conditions.
- We assume no responsibility for damage (such as losses, loss of business profit, lost profits, business disruptions, or a lost means of communication) that may result from the use of, or inability to use, the product.
- We assume no responsibility for damages that may result from incorrect operation of the product by connecting incompatible equipment or using incompatible software.
- We assume no responsibility for any damages or lost profit arising from the use of labels created with this product, the disappearance or change of data due to failure, repair, or consumables and we do not accept any claim from a third party.
- We reserves the right to make changes without notice in the specifications and materials contained herein. Furthermore, we shall not be responsible for any damages (including consequential) caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publications.
- For more information about the available software, see the User's Guide on the official website.
- The latest version of your product documentation is available on the official website.
- The available models, accessories, and supplies may vary depending on the country or region.
- This product is approved for use in the country or region of purchase only.

#### WARNING

Failure to observe instructions and warnings could result in death or serious injuries.

- DO NOT operate, charge, or store the Label Maker, USB Cable, and Lithium battery in the following locations (otherwise a fire, electrical shock, smoke, or damage may occur):
  - Near water, such as in a bathroom or near a water heater, or in an extremely humid or cold location.
  - In a location where it is exposed to rain or moisture.
  - In an extremely dusty location.
  - In an extremely hot location, such as near open flames, heaters, or in direct sunlight.
  - In a closed or in direct sunlight.
  - In a location where condensation may form.
  - At a high altitude.
  - During a thunderstorm.
- DO NOT use the Label Maker with a foreign object in it. If water, a metal object, or any other foreign object enters the Label Maker, and then contact Our Customer Service.
- If foreign objects are inserted into the Label Maker or its slots, connectors, ports, or Battery Compartment, stop using the Label Maker, turn off the power, and then disconnect each cable.
- Stop using the Label Maker if there are noticeable abnormalities such as smell, heat, noise, deformities, or discoloration.
- \*For new information, see the "Specifications" section in your model's User's Guide.
- DO NOT use a damaged USB Cable.
- To avoid damaging the Label Maker, USB Cable, or Lithium battery, DO NOT:
  - Place heavy objects on them.
  - Disassemble or modify them.
  - Drop or hit them.
  - Allow them to get wet, for example, by handling them with wet hands or spilling liquids on them.
- DO NOT allow babies and children to play with the plastic bag that contained the Label Maker.
- Dispose of the bag or keep it away from babies and children. There is a risk of suffocation.
- DO NOT use the Label Maker in special environments, such as near medical equipment.
- Electromagnetic waves may cause the medical equipment to malfunction.
- Users with heart pacemakers must move away from the Label Maker if they sense any abnormalities. Then, immediately seek the advice of a medical professional.
- DO NOT forcibly bend or pull the USB Cable.
- DO NOT touch the USB Cable or plug with wet hands, otherwise an electrical shock may occur.
- Use only the specified USB Cable.
- Use the power adapter with standard electrical sockets (Choose 5V= power adapter).
- Insert the plug correctly.
- DO NOT use the batteries if they are damaged or leaking.
- Keep batteries away from infants. If batteries are ingested, contact emergency services immediately.
- DO NOT use sharp objects, such as tweezers or a metallic pen, to remove or replace batteries.
- If liquid electrolyte from the batteries gets into eyes, wash them immediately with clean water. Contact emergency services immediately.
- DO NOT connect the "+" and "-" terminals with metal objects such as wire.
- DO NOT incinerate the batteries or dispose of them with household waste.
- Keep fingers and other body parts away from the Cutter unit.
- DO NOT touch the Cutter unit's blade or insert your fingers inside the Tape Exit Slot, otherwise fingers and other body parts may be injured.
- DO NOT touch any metal parts near the Print Head. The Print Head becomes very hot during and immediately after use. DO NOT touch it directly with your hands.

#### CAUTION

Failure to observe instructions and warnings could result in minor or moderate injuries.

- Label Maker, USB Cable, Lithium battery
- DO NOT disassemble the Lithium battery.
- DO NOT drop the Label Maker when removing it from the box or relocating it, otherwise you may get injured.
- Be careful when closing the Tape Cassette Compartment Cover. There is a risk of injury if your finger gets pinched between the upper and lower parts of the cover.
- When you are not using the Label Maker, store it out of the reach of children. In addition, do not allow children to put the Label Maker or its labels in their mouths. If any object has been swallowed, seek medical attention immediately.
- DO NOT leave the Label Maker or any tape within the reach of babies and children.
- Store the Label Maker on a flat, level, and stable surface.
- Turn off the power supply if you do not intend to use the printer for an extended period of time.
- DO NOT press on the Liquid Crystal Display (LCD).
- DO NOT open the Tape Cassette Compartment Cover when operating the Cutter unit.
- DO NOT apply excessive pressure to the Cutter unit.

FCC Warning statement

Innovative Labeling Solutions LT Label Maker User Manual Thank you for choosing our label maker here in after referred to as the Label Maker . The label maker produces professional, high-quality, durable labels. In addition, the variety of tape cartridges available allows you to print label...


lang:en score:13 filesize: 2.27 M page\_count: 1 document date: 2024-08-16

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.  
Any change or modification not expressly approved by the party responsible for compliance could void the user's warranty.  
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
• Reorient or relocate the receiving antenna.  
• Increase the separation between the equipment and receiver.  
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
• Consult the dealer or an experienced radio/TV technician for help.  
FCC RF Exposure Statement:  
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.  
L'appareil est conforme aux exigences générales d'exposition aux RF d'FCC. L'appareil peut être utilisé dans des conditions d'exposition portables sans restriction.

**IC Warning statement**  
This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt (SISL) Operation is subject to the following two conditions:  
1) This device must not cause interference.  
2) This device must accept any interference, including interference that may cause undesired operation of the device.  
Le présent équipement exempt de licence fonctionne dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:  
1) L'appareil ne doit pas produire de brouillage.  
2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.  
IC RF exposure statement:  
The device has been evaluated to meet general IC RF exposure requirement. The device can be used in portable exposure condition without restriction.  
L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF d'IC. L'appareil peut être utilisé dans des conditions d'exposition portables sans restriction.

## 5. Troubleshooting

If you need additional help, visit official website.

Software	Features
The Label Maker does not print.	<ul style="list-style-type: none"><li>• Check that the Tape Cassette is inserted correctly.</li><li>• Check that the Tape Cassette Compartment Cover is securely closed.</li><li>• Check that the Label Maker is on.</li><li>• Check that the computer's or mobile device's Bluetooth setting is on.</li><li>• Check that the Label Maker is connected to the computer or your mobile device via Bluetooth.</li><li>• Check that the Label Maker is selected in the "Print Master" &amp; Label app.</li><li>• Check that the Label Maker is not paired with another device.</li><li>• Make sure the Label Maker and your mobile device or computer are close enough to communicate.</li><li>• Check that the automatic Bluetooth re-connection setting of another computer or mobile device is not enabled.</li><li>• Make sure no devices that emit radio waves (for example, a microwave oven) are located nearby.</li></ul>
The Label Maker does not print. (cont.)	<ul style="list-style-type: none"><li>• Check that the correct printer driver is installed when printing from a computer.</li><li>• Connect the Label Maker to your computer using the USB Cable (included) when printing from a computer.</li><li>• If the Print Head is dirty, use a cotton swab dipped in a small amount of alcohol, and wipe the print head gently.</li></ul>
The tape does not feed correctly. The tape gets stuck inside the Label Maker.	<ul style="list-style-type: none"><li>• If the tape is bent, cut off the bent section.</li><li>• If the tape is jammed, remove the Tape Cassette, remove the jammed tape, and then cut any damaged tape.</li><li>• Check that the end of the tape exits through the Tape Guide.</li><li>• Confirm that the tape is pointed at the Tape Exit Slot.</li><li>• Remove the Tape Cassette and insert it again.</li></ul>
The screen is locked, or the Label Maker does not operate normally.	Refer to the Basic Operations section in this guide and reset the Label Maker's internal memory to the factory settings.
The LCD remains blank after turning on the power.	<ul style="list-style-type: none"><li>• Please charge the printer immediately.</li><li>• If the power charging cable is connected, please ensure that the data cable is correctly connected and the power is turned on.</li></ul>
The LCD message are displayed in a foreign language.	Refer to the Basic Operations section in this guide to select your desired language.
The Label Maker stops while printing a label.	<ul style="list-style-type: none"><li>• Replace the Tape Cassette if striped tape is visible, as this indicates that you have reached the end of the tape.</li><li>• Connect the USB power supply directly to the Label Maker.</li></ul>
Previously saved label files are not available.	All files saved in the internal memory are deleted if the batteries are weak or the USB power supply is disconnected.
The ink ribbon is separated from the ink roller.	<ul style="list-style-type: none"><li>• If the ink ribbon is broken, replace the Tape Cassette.</li><li>• If it is not, leave the tape intact and carefully remove the Tape Cassette, and then wind the loose ink ribbon back onto the spool.</li></ul>
Printed barcodes or QR codes cannot be read.	<ul style="list-style-type: none"><li>• Change the tape. (Recommended: Black on white tape)</li><li>• Enlarge the barcodes or QR codes using the barcode application, if possible.</li></ul>
I do not know the firmware version of the Label Maker.	Confirm the firmware version by pressing the following keys: 
The font size cannot be increased.	The font is already the maximum size for the width of the label. Or, the label length has been set, so there is a limit on the font size to prevent exceeding the set length.

## 6. Product Warranty Description

Product after-sales service is strictly based on the consumer protection law of the People's Republic of China and the Product Quality law of the People's Republic of China.

### 6.1 Services are as below

- The free warranty period is 1 year from the date of purchase (according to the date of the official purchase invoice).
- Within days from the date of the purchase receipt, the user can choose to return, replace or get free repair service.
- Within—days from the date of receipt, the user can choose to replace or repair the product. Service is free of charge.
- Free repair service does not include insurance, postage, shipping and other fees, nor does it include door-to-door service.

### 6.2 Non-warranty regulations are as follows

- The warranty is void under the following conditions:
- Exceeding the warranty period.
  - Not presenting the original purchase invoice and the original warranty/maintenance card together, or the warranty card does not match the product information.
  - Presenting a damaged warranty/maintenance card (e.g. torn or tampered with).
  - Altering product information.
  - Damage caused by unauthorized repair, disassembling, etc.
  - Damage caused by human error.
  - Damage caused by natural disasters such as earthquakes, floods, windstorm, lightning strikes, or external disaster such as fire and house collapse.
  - Failure or damage caused by harsh conditions (oil, dust, moisture, direct sunlight, etc.) or failure to use or care for the product as written in the instruction manual.

Please safe keep the warranty/maintenance card properly. The warranty/maintenance card will not be replaced if lost.  
Product warranty description takes effect with warranty/maintenance card properly filled in.

## 7. Maintenance Card

	<input type="checkbox"/> Replace	<input type="checkbox"/> Return
User information	Name: _____ Gender: _____	Phone: _____
	Address: _____	
Product information	Date of purchase: _____	
	Product order number: _____	
	Product serial number: _____	
Reason for Return (Replace/Repair/Request/Maintenance)	Problem description: _____	