

## HITWAY BK31

# HITWAY BK31 Electric Bicycle Accessory User Manual

Model: BK31 | Brand: HITWAY

## 1. INTRODUCTION

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Thank you for choosing the HITWAY BK31 Electric Bicycle Accessory. This product is designed to provide a secure and waterproof enclosure for your smartphone while riding your electric bicycle, allowing for safe navigation and access to your device in various weather conditions. Please read this manual thoroughly before use to ensure proper installation, operation, and maintenance.

## 2. SAFETY INFORMATION

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- Always ensure the waterproof seal is properly closed before exposing the accessory to water or moisture.
- Do not submerge the accessory beyond its specified waterproof depth. This product is designed for splash and rain protection, not prolonged submersion.
- Verify that the accessory is securely mounted to your bicycle to prevent detachment during rides.
- Avoid using the phone excessively while riding, as this can distract you and lead to accidents. Prioritize road safety.
- Keep the accessory away from extreme temperatures and direct sunlight for extended periods to prevent damage to your phone or the accessory itself.
- Regularly inspect the accessory for any signs of wear or damage, especially to the sealing components. Discontinue use if damage is found.

## 3. PACKAGE CONTENTS

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Please check the package for the following items:

- 1 x HITWAY BK31 Waterproof Phone Case
- 1 x Lanyard (for carrying or securing)
- 1 x User Manual (this document)



Image: The HITWAY BK31 waterproof phone case, available in white and black variants. These cases are designed to protect smartphones from water and dust, featuring a clear front for screen visibility and touch functionality.

#### 4. SETUP AND INSTALLATION

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1. **Opening the Case:** Locate the two locking clips at the top of the case. Rotate them outwards to unlock the seal. Gently pull the top section away from the main body of the case to open it.
2. **Inserting Your Phone:** Carefully place your smartphone inside the case. Ensure it is centered and fits snugly

without excessive force.

- 3. Sealing the Case:** Align the top section with the main body, ensuring the sealing edges meet perfectly. Press down firmly along the seal. Rotate the two locking clips inwards until they click securely into place. *It is crucial to ensure both clips are fully locked to maintain the waterproof integrity.*
- 4. Attaching to Bicycle (Optional):** The BK31 case can be attached to your bicycle using a compatible mount (sold separately) or carried using the included lanyard. If using a mount, ensure it is robust and securely fastened to your bike's handlebars or frame.
- 5. Lanyard Use:** Thread the lanyard through the designated loop at the top of the case. This allows for easy carrying or additional security when mounted.

## 5. OPERATING INSTRUCTIONS

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- Touchscreen Functionality:** The clear front panel allows for full touchscreen operation of your smartphone while it is inside the case. For best results, ensure your screen is clean and dry before inserting.
- Camera Use:** The transparent back panel allows for camera use. Ensure the phone's camera lens aligns with the clear window for unobstructed photos and videos.
- Call Functionality:** While the case provides protection, audio quality for calls may be slightly reduced. Consider using Bluetooth headphones for clearer communication.
- Waterproof Test:** Before first use with your phone, it is recommended to perform a waterproof test. Place a piece of tissue paper inside the empty case, seal it, and submerge it in water for 30 minutes. If the tissue paper remains dry, the seal is effective.

## 6. MAINTENANCE

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- Cleaning:** Clean the case with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners, as these can damage the material or the waterproof seal.
- Drying:** After exposure to water, wipe the case dry, especially around the sealing area, before opening to prevent water from entering.
- Storage:** Store the case in a cool, dry place away from direct sunlight when not in use. Avoid folding or creasing the sealing edges.
- Seal Inspection:** Periodically inspect the rubber seal for any cracks, tears, or debris. A damaged seal will compromise the waterproof integrity.

## 7. TROUBLESHOOTING

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Problem	Possible Cause	Solution
Water inside the case	Case not properly sealed; damaged seal; excessive submersion.	Ensure clips are fully locked. Inspect seal for damage; replace if necessary. Do not exceed recommended water exposure.
Touchscreen unresponsive	Air trapped inside; screen protector interference; phone not centered.	Press out excess air before sealing. Adjust phone position. Some thick screen protectors may reduce sensitivity.
Case difficult to open/close	Debris in seal; cold temperatures; new product stiffness.	Clean seal area. Allow case to warm up. With repeated use, the mechanism will become smoother.

## 8. SPECIFICATIONS

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- **Model Name:** BK31
- **Brand:** HITWAY
- **Style:** Modern
- **Compatibility:** Designed for various smartphone sizes, suitable for electric bicycle use.
- **Waterproof Rating:** (Specific rating not provided, state general protection) Provides protection against splashes, rain, and dust.
- **Material:** Durable plastic with transparent touch-sensitive film.

## 9. WARRANTY AND SUPPORT

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HITWAY products are manufactured to high-quality standards. For warranty information or technical support, please refer to the purchase documentation or contact HITWAY customer service directly. Keep your proof of purchase for any warranty claims.

**Contact Information:** Please visit the official HITWAY website or refer to your product packaging for the most up-to-date customer support details.

