

Tapo Tapo D225

TP-Link Tapo Smart Video Doorbell Camera with Chime

Model: Tapo D225

Brand: Tapo

OVERVIEW

The Tapo D225 premium video doorbell offers advanced security and convenience for your home. It provides flexible power options, allowing for up to 8 months of battery operation or continuous monitoring via hardwiring. Experience unparalleled clarity with 2K QHD resolution and a 180° head-to-toe angle view, ensuring comprehensive coverage of your doorstep. Advanced AI detection for persons, packages, and vehicles delivers accurate alerts, while two-way audio and quick response prompts facilitate seamless communication with visitors. Footage can be stored locally on a microSD card or via cloud subscription.



The Tapo D225 Smart Video Doorbell and its accompanying chime.

WHAT'S IN THE BOX

- Tapo D225 Video Doorbell × 1
- Tapo Doorbell Chime × 1
- Mounting Bracket × 1
- Horizontal Mounting Wedge × 1
- Mounting Template × 1
- 3M Adhesive × 1
- Foam Pad × 1
- Mounting Screws × 3
- Mounting Anchors × 3
- Mounting Wedge Screws × 5
- Doorbell Detaching Pin × 1
- Quick Start Guide × 1
- USB Adapter Cable × 1

SETUP

The Tapo D225 offers flexible installation options, supporting both battery-powered and hardwired setups. For initial setup, ensure the doorbell is charged using the provided USB cable. The LED will blink amber quickly for 3 seconds when charging. It is recommended to charge the doorbell before use, which takes about 6 hours. Peel off the film from the doorbell before use. Do not tear off the silicone part by force as it may affect waterproof performance.

Power Options: Battery or Hardwired

The doorbell features a built-in 10,000mAh battery, providing up to 8 months of battery life between charges for wire-free installation. Alternatively, you can hardwire the doorbell (8-24V) to your existing doorbell wiring for continuous 24/7 recording. Note that continuous recording mode does not support existing chime use, requiring the included modular chime.



Wire-Free with battery

The included rechargeable **10000mAh** battery* greatly extends usage between charges, and provides flexible mounting options.

Up To

8 Months

*The time of use includes recording and watching live views. Actual battery life may vary due to device settings, usage, router specifications, and environmental factors.



Other Video Doorbells
3000~5000 mAh

Powered Your Way: Battery or Wired



Hardwire Supported

Never miss a moment with 24/7 continuous recording. Hardwired power ensures reliable video capture around the clock, giving you a complete record of activity around your doorstep.

24/7

Continuous Recording

***This mode does not support existing chime use.

Choose your power: wire-free with battery or hardwire supported for 24/7 continuous recording.

Mounting

The doorbell should be placed approximately 4 feet above the ground. Avoid obstructions on the left and right sides, and do not point the doorbell directly at swaying trees, vehicles, or pedestrians on the road to prevent false alarms. Avoid direct sunlight and keep away from metal doors to avoid affecting the signal. The included 15° horizontal and 5° vertical wedges allow you to optimize installation angles for desired area coverage.



Modular chime and wedges included for optimal placement and viewing angle.

App Control Setup

Download the Tapo app from your device's app store. Follow the in-app instructions to connect your doorbell to your home's 2.4GHz Wi-Fi network. The app will guide you through pairing the doorbell with the included modular chime and configuring various settings.

Official video: Tapo D225 Smart Video Doorbell Unboxing & App Control Setup. This video demonstrates the unboxing process and guides you through connecting the doorbell to the Tapo app.

OPERATING YOUR TAPO SMART VIDEO DOORBELL

Live View and Field of View

The Tapo D225 provides an incredible 2K QHD live view, allowing you to monitor your doorstep with fine detail and easily identify faces even when zoomed in. Its 180° ultra-wide head-to-toe field of view ensures you capture everything at your door, eliminating blind spots.

The Unique Always-On Mode

24/7 Continuous Recording

Never miss a moment with 24/7 continuous recording. Hardwired power ensures reliable video capture around the clock, giving you a complete record of activity around your doorstep.

Hardwire is required in this mode. If you have a traditional existing chime, you need to short it.



Experience crystal-clear 2K QHD live view of your surroundings.



The 180° diagonal field of view captures a head-to-toe perspective.

Ring Call and Two-Way Audio

Receive a phone call to answer your door without opening the Tapo app, allowing for quick and convenient communication with visitors. The built-in two-way audio ensures clear and efficient conversations. For added convenience, select from a list of preset quick responses to communicate rapidly.



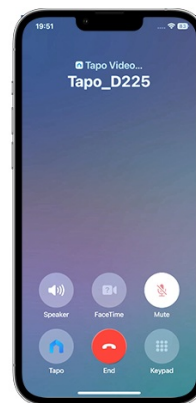
Receive a direct phone call when someone rings your doorbell.



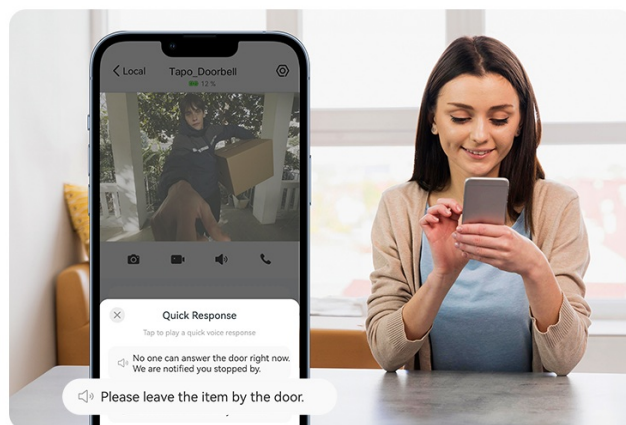
Utilize preset quick responses or engage in two-way audio conversations.

AI Detection and Night Vision

Equipped with advanced AI technology, the doorbell detects persons, packages, and vehicles, sending real-time notifications to your device. You can select which detection notifications to receive. The full-color night vision with an integrated spotlight (adjustable brightness) provides enhanced visibility and security even in low-light conditions.



Free AI detection for persons, packages, and vehicles.



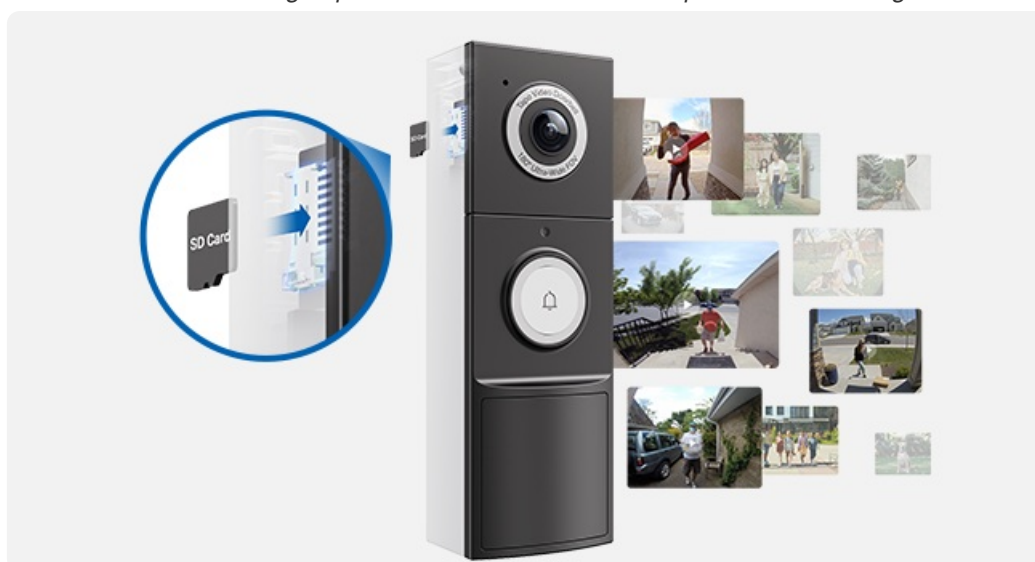
Clear 2K QHD clarity day and night with full-color night vision.

Storage and Compatibility

Save recorded footage on a microSD card (up to 512GB, not included) for secure local storage without subscription fees. Tapo Care subscription is available for cloud storage (30-day video history). The doorbell works seamlessly with Alexa and Google Assistant-supported displays, allowing you to view and answer visitors using voice commands.



Flexible storage options: local microSD card or optional cloud storage.



Integrates with Alexa and Google Home for smart control.

MAINTENANCE

To ensure optimal performance and longevity of your Tapo Smart Video Doorbell, regular maintenance is recommended.

Cleaning

Gently wipe the camera lens and the doorbell's exterior with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials that could damage the device.

Battery Charging

If using the battery-powered option, monitor the battery level via the Tapo app. Recharge the doorbell using the provided USB cable when the battery is low. The battery life can last up to 8 months depending on usage and environmental factors.

Firmware Updates

Keep your device's firmware up-to-date for optimal performance and access to new features. Firmware updates can be managed through the Tapo app. It is recommended to enable auto-updates for convenience.

TROUBLESHOOTING

If you encounter issues with your Tapo Smart Video Doorbell, consider the following common troubleshooting steps:

Connectivity Issues

- Ensure your doorbell is within range of your 2.4GHz Wi-Fi network.
- Check your Wi-Fi signal strength in the Tapo app.
- Restart your Wi-Fi router and the doorbell.
- Verify that your phone's local network permissions are enabled for the Tapo app.

False Alarms or Missed Detections

- Adjust the detection sensitivity settings in the Tapo app.
- Refine activity zones to focus on critical areas and exclude high-traffic zones.
- Ensure the doorbell is mounted at the recommended height (4 feet above ground) and free from obstructions.
- Avoid pointing the doorbell directly at swaying trees or areas with constant vehicle/pedestrian movement.

Storage Issues

- If using local storage, ensure a compatible microSD card (up to 512GB, Class 10, U1, endurance micro SD cards recommended) is properly inserted.
- Check the microSD card for errors or reformat it if necessary (this will erase data).
- If using Tapo Care cloud storage, verify your subscription status.

SPECIFICATIONS

Feature	Detail
Model Name	Tapo D225
Indoor/Outdoor Usage	Outdoor
Power Source	Battery Powered & Hardwired (8-24V)
Connectivity Protocol	Wi-Fi (2.4GHz)
Video Capture Resolution	2K QHD (4MP)

Viewing Angle	180 Degrees (Head-to-Toe)
Night Vision	Full Color Night Vision with Spotlight
Audio	Two-Way Audio
Detection	Free Person/Package/Vehicle Detection (AI)
Local Storage	microSD card (up to 512GB, not included)
Cloud Storage	Tapo Care subscription available
Compatibility	Alexa, Google Assistant
Water Resistance Level	IP65
Item Dimensions L x W x H	5.91 x 1.97 x 1.51 inches
Item Weight	1.43 pounds

WARRANTY AND SUPPORT

The Tapo D225 Smart Video Doorbell comes with a standard manufacturer's warranty. For specific warranty details, please refer to the warranty card included in your product packaging or visit the official TP-Link website.

Customer Support

For technical assistance, troubleshooting, or any product-related inquiries, please contact TP-Link customer support:

- **Phone:** (866) 225-8139
- **Website:** myproducts.tp-link.com/us
- **Email:** support.USA@tp-link.com



The Tapo App, **controls both Kasa and Tapo smart devices**. Set automations and customize your smart home, using products from both brands.

TP-Link customer support details.