

## Nekteck NK-NM11

# Nekteck Cordless Neck Massager with Heat

Model: NK-NM11

Brand: Nekteck

## 1. INTRODUCTION

The Nekteck Cordless Neck Massager (Model NK-NM11) is designed to provide deep tissue Shiatsu massage with optional heat therapy for the neck, shoulders, and back. This manual provides essential information for safe and effective use of your device.



Figure 1: Nekteck Cordless Neck Massager

## 2. IMPORTANT SAFETY INFORMATION

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Always unplug and turn off the massager when not in use. Do not use the massager on broken skin or areas with inflammation. Keep the massager away from water and do not submerge it. Do not use the massager while sleeping or lying down. Keep the massager out of reach of children and pets. If the massager becomes hot, stop using it immediately and allow it to cool before resuming use. Consult a doctor before use if you have any medical conditions or are pregnant. Always follow the manufacturer's instructions for use and care.

## 3. PACKAGE CONTENTS

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Verify that all items are present and undamaged upon unboxing:

- 1 x Cordless Kneading Neck Massager
- 1 x Type-C USB Cable
- 1 x User Manual

# WHAT'S INCLUDED

- 1 x Cordless Kneading Neck Massager
- 1 x Type-C USB Cable
- 1 x User Manual



Figure 2: Package Contents

## 4. PRODUCT FEATURES & DIAGRAM

The Nekteck Cordless Neck Massager features 6D deep Shiatsu kneading massage heads that simulate professional massage techniques. It includes an advanced soothing heat therapy function and offers selectable modes and intensity levels for a customized experience. The device is cordless with a 2600mAh battery and charges via USB Type-C.

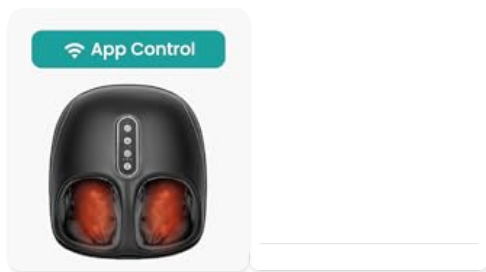


Figure 3: Product Diagrams

- **6D Deep Shiatsu Massager:** Upgraded kneading massage covers a wider area, simulating professional techniques.
- **Advanced Soothing Heat Therapy:** Quickly heats up to a comfortable temperature to relax muscles and improve circulation.
- **Selectable Mode and Intensity:** 3 modes and 2 intensities for personalized massage.
- **Cordless & Portable:** USB Type-C charging with a 2600mAh battery for use anywhere.
- **Automatic Shut-off:** Device automatically shuts off after 10 minutes to prevent overuse.

## 5. SETUP

### 5.1 Charging the Massager

Before first use, please charge the massager for approximately 2.5 hours to ensure it is fully charged. Connect the Type-C USB cable to the charging port on the device and plug the adapter into an AC power outlet. The battery indicator light flashes white when charging and stays white when fully charged. When the battery is low, the indicator light will flash 5 times quickly.

### 5.2 First Use

Please check that the product is not damaged before use. Remove any necklaces, metal accessories, etc., before wearing to avoid discomfort. Adopt a comfortable posture and completely relax your body. Wear the massager on the shoulder and neck, and adjust it to the most comfortable position, then start the massage.

## 6. OPERATING INSTRUCTIONS



Figure 4: Control Panel

1. **Power/Mode Button:** Long press to turn the massager on/off. It defaults to forward rotation + heating + low intensity. Short press to switch to reverse mode, then to intermittent working mode, and back to forward mode.
2. **Intensity Button:** The power is turned on by default at low speed. Short press to switch to high speed, then short press again to switch to low speed.
3. **Heating Button:** The heating function is turned on by default when the power is on. Short press to turn off the heating function, short press again to turn it on.
4. **Automatic Shut-off:** The default working time is 10 minutes. After running for 10 minutes, the product will automatically shut down. To continue, restart the device.

## 6.1 Visual Guide to Operation

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Video 1: Demonstrates how to use the Nekteck Cordless Neck Massager, including button functions and placement.

## 7. USAGE AREAS

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The versatile design of the Nekteck Cordless Neck Massager allows it to be used on various body parts for targeted relief:





## Full Body Massage



Figure 5: Full Body Massage Areas

- **Neck:** Position the massager to target the back of your neck.
- **Shoulders:** Adjust the straps to allow the massage nodes to knead your shoulder muscles.
- **Back:** Can be used on the upper, middle, or lower back by adjusting placement.
- **Arms, Waist, Thighs, Calves:** The cordless design allows for flexible application to other muscle groups.

For a softer start, especially if new to massage, begin on the lowest setting. If pressure feels too intense, place a towel over your shoulders for a gentler experience.

## 8. CARE & MAINTENANCE

## 8.1 Product Cleaning

Before cleaning, ensure the power switch is turned off and the power plug is unplugged from the socket. For cleaning the exterior, you can use a damp cloth or a cloth dipped in 75% alcohol to wipe the smooth surface. Do not use water for rinsing. Do not expose the product to direct sunlight or high temperatures. Do not insert or remove the power plug with wet hands. Do not rinse the product with water or allow water or other liquids to enter the product. Do not use corrosive cleaning agents such as benzene or diluents, as they may cause discoloration and corrosion. When the product is damp, do not disassemble it; let it air dry naturally.

## 9. TROUBLESHOOTING

Question	Possible Cause	Solution
Won't turn on	Battery power is insufficient	Plug in to charge
The product does not work	Working too long, the motor's overheating protection activated	Let the motor cool down then continue usage
Stops during use	Low battery	Charge it and then use it again
Weak massage	Low battery	Please charge in time
No heat compress	The hot compress function is not turned on	Please turn on the hot compress function





## 10. SPECIFICATIONS

- **Product Dimensions:** 9.65 x 8.07 x 6.5 inches
- **Item Model Number:** NK-NM11
- **Weight:** 4.05 Pounds (1.15 kg)
- **Batteries:** 1 AA batteries required (built-in 2600mAh capacity)
- **Charging Interface:** Type-C
- **Input Voltage:** 5V2A / 10W
- **Charging Power:** 10W
- **Massage Time:** 10 minutes (auto shut-off)
- **Manufacturer:** Nekteck
- **Material:** Plastic
- **Color:** Black

## 11. WARRANTY & SUPPORT

This product typically includes a 1-year warranty. For specific warranty details and to register your product, please refer to the warranty card included in your package or contact Nekteck customer support. For any questions or concerns about using your new product, please feel free to contact our helpful customer support team at [support@nekteck.com](mailto:support@nekteck.com).

## Related Documents - NK-NM11

 <p><b>Nekteck</b> <b>User Manual</b> VIBRATION NECK MASSAGER WITH HEAT Model No. NK-NM08</p> <p>Read the following instructions before using and save for future reference. Questions or Concerns? Contact support@nekteck.com</p>	<p><a href="#">Nekteck Vibration Neck Massager with Heat User Manual</a></p> <p>Comprehensive user manual for the Nekteck Vibration Neck Massager with Heat (Model NK-NM08), detailing safety precautions, operation instructions, care and maintenance, troubleshooting, and warranty information.</p>
	<p><a href="#">Nekteck Shiatsu Back and Neck Massager with Heat - Operation Instructions &amp; Safety Guide</a></p> <p>Detailed operation instructions, safety warnings, and care guide for the Nekteck Shiatsu Back and Neck Massager (Model MN-0171). Learn how to use, maintain, and safely operate your kneading massager for muscle relief.</p>
 <p><b>Nekteck</b> SHIATSU FOOT &amp; CALF MASSAGER WITH HEAT Model No. NK-FLM01</p> <p>Questions or Concerns? Contact support@nekteck.com</p>	<p><a href="#">Nekteck Shiatsu Foot &amp; Calf Massager with Heat (NK-FLM01) User Manual</a></p> <p>Comprehensive user manual for the Nekteck Shiatsu Foot &amp; Calf Massager with Heat, model NK-FLM01. Learn about safety instructions, product features, operation, cleaning, maintenance, troubleshooting, and warranty.</p>
	<p><a href="#">Nekteck Shiatsu Foot Massager Machine with Soothing Heat - Model NK-FM06 User Manual</a></p> <p>Detailed user manual for the Nekteck Shiatsu Foot Massager Machine with Soothing Heat (Model NK-FM06), covering safety instructions, product features, specifications, operation, cleaning, maintenance, troubleshooting, warranty, and customer support.</p>
 <p><b>Nekteck</b> <b>User Manual</b> Smart Shiatsu Foot &amp; Calf Massager with Heat Model No. NK-FLM02</p> <p>Questions or Concerns? Contact support@nekteck.com</p>	<p><a href="#">Nekteck Smart Shiatsu Foot &amp; Calf Massager with Heat User Manual (Model NK-FLM02)</a></p> <p>Comprehensive user manual for the Nekteck Smart Shiatsu Foot &amp; Calf Massager with Heat (Model NK-FLM02). Learn about safety instructions, operation, features, app setup, troubleshooting, and maintenance.</p>
	<p><a href="#">Nekteck NK-FW01 Kneading Shiatsu Foot &amp; Back Massager with Heat - User Manual</a></p> <p>Official user manual for the Nekteck NK-FW01 Kneading Shiatsu Foot &amp; Back Massager with Heat. Learn about safety instructions, product features, specifications, operation, cleaning, troubleshooting, and warranty.</p>