OtterBox 77-94794

OtterBox Symmetry Series 360 Elite Case User Manual
Model: 77-94794

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1. INTRODUCTION

This manual provides instructions for the proper installation, use, and maintenance of your OtterBox Symmetry Series 360 Elite Case. This case is designed to protect your compatible iPad Air while offering versatile functionality and maintaining access to all device features.

2. COMPATIBILITY

The OtterBox Symmetry Series 360 Elite Case (Model 77-94794) is specifically designed for:

- **10.9-inch iPad Air (4th Generation)**
- **10.9-inch iPad Air (5th Generation)**

Ensure your iPad model matches these specifications for optimal fit and protection. This case is not compatible with other iPad models.

3. PACKAGE CONTENTS

Your OtterBox Symmetry Series 360 Elite Case package includes:

- 1 x OtterBox Symmetry Series 360 Elite Case

4. INSTALLATION GUIDE

Follow these steps to properly install your iPad into the OtterBox Symmetry Series 360 Elite Case:

1. **Prepare Your iPad:** Ensure your iPad is clean and free of dust or debris.

2. **Open the Folio:** Open the front folio cover of the case completely.

Image: The OtterBox Symmetry Series 360 Elite Case with its folio cover fully opened, revealing the clear back panel designed to showcase the iPad and the blue accents of the case.

3. **Insert iPad:** Carefully align your iPad with the clear back shell of the case. Start by inserting one side of the iPad into the case, then gently press the remaining edges until the iPad is securely seated. Ensure all ports, buttons, and the camera align with the case's cutouts.

Image: A rear view of the OtterBox Symmetry Series 360 Elite Case with an iPad securely placed inside. The clear back allows the iPad's design to be visible, complemented by the blue side accents of the case.

4. **Verify Fit:** Double-check that the iPad is fully seated and all edges are protected by the case. The case should fit snugly around the device.

5. **Close the Folio:** Close the front folio cover to protect the screen. The magnetic closure will help keep it secure.
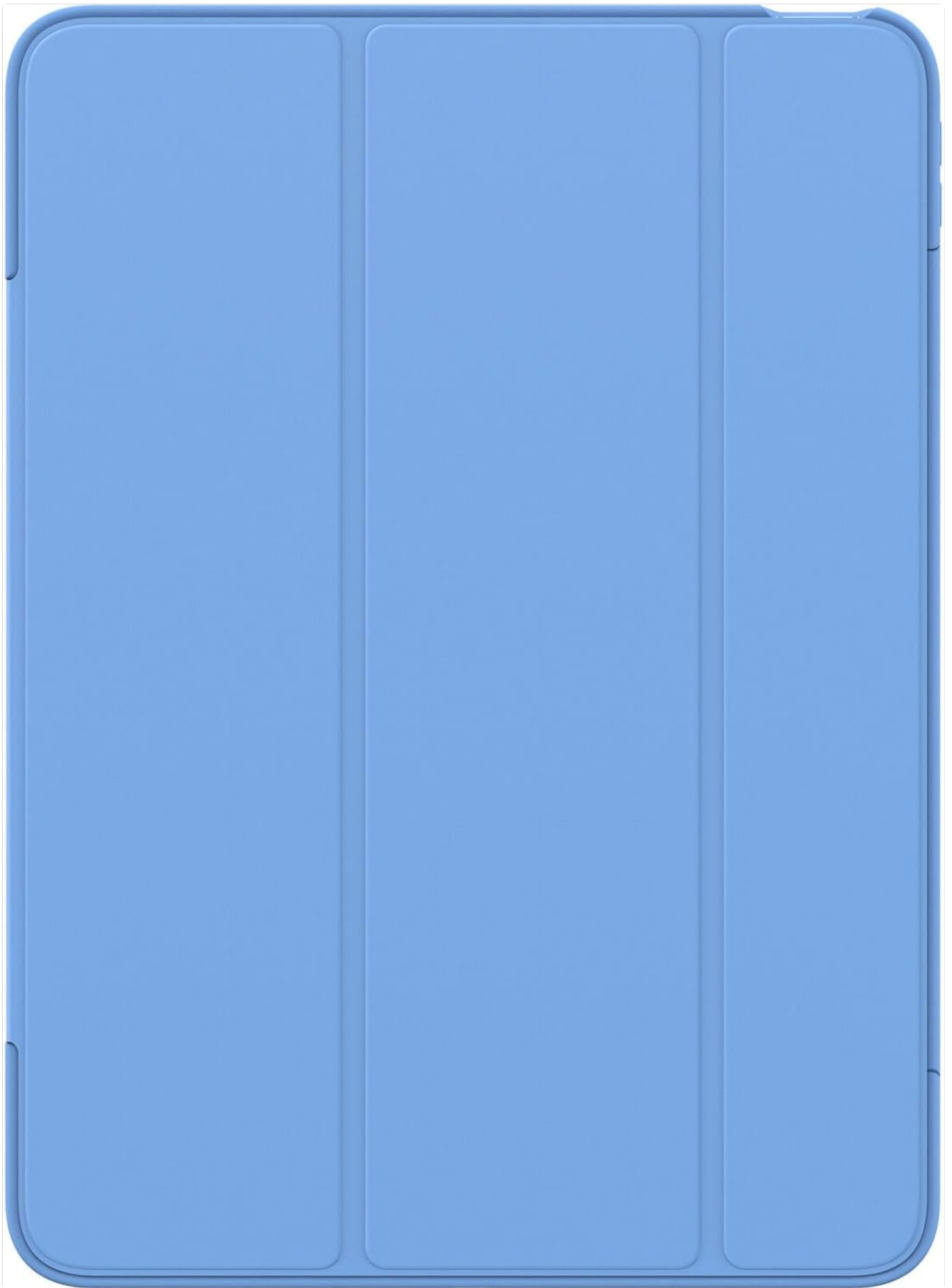
Image: The OtterBox Symmetry Series 360 Elite Case in Bell Bottom Blue, shown from the front with the folio cover closed, providing full screen protection.

5. KEY FEATURES AND OPERATION

5.1. Screen Protection Folio

The versatile folio cover protects your iPad's screen from scratches and minor impacts when closed. It also supports the iPad's auto sleep/wake function, turning the screen on or off when opened or closed.

5.2. Multi-Position Stand

The folio cover can be folded into multiple stand angles for comfortable typing, viewing, or drawing. Simply fold the cover back and adjust it to your desired position.

Image: The OtterBox Symmetry Series 360 Elite Case holding an iPad in an angled stand position, suitable for viewing content.

Image: A front view of the OtterBox Symmetry Series 360 Elite Case with an iPad positioned in a stable stand mode, ideal for hands-free use.

5.3. Apple Pencil Holder

The case features a discreet holder for your Apple Pencil, keeping it secure and accessible. Insert your Apple Pencil into the designated slot on the side of the case.
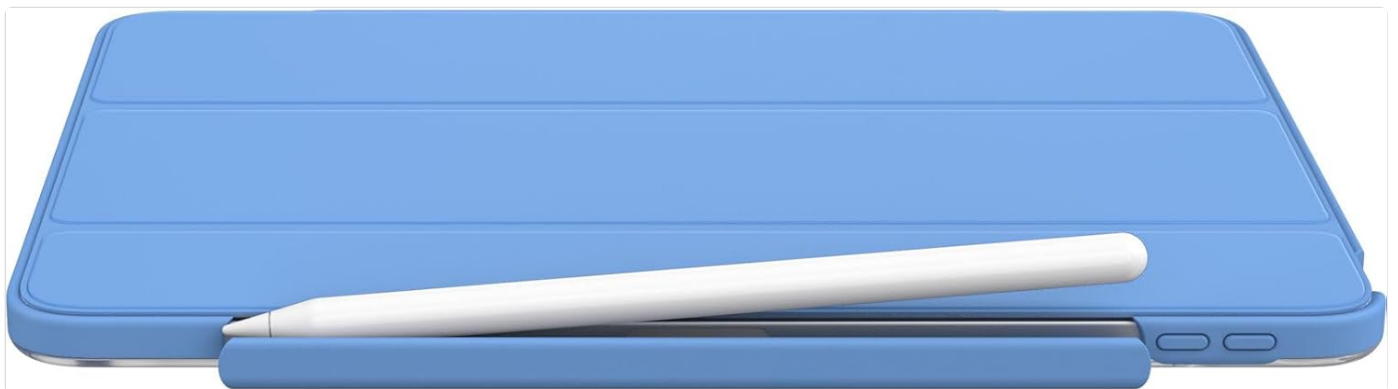
Image: A side profile of the OtterBox Symmetry Series 360 Elite Case, highlighting the integrated Apple Pencil holder with an Apple Pencil stored within it.

5.4. Clear, Scratch-Resistant Back

The transparent back panel allows the original design of your iPad to be visible while providing scratch resistance and protection against minor drops and bumps.

Image: A detailed view of the back of the OtterBox Symmetry Series 360 Elite Case, with the folio open, showcasing the clear, scratch-

resistant material that protects the iPad while allowing its aesthetic to show through.

6. Maintenance and Care

To ensure the longevity and appearance of your OtterBox Symmetry Series 360 Elite Case, follow these care instructions:

- **Cleaning:** Use a soft, damp cloth to wipe down the exterior of the case. For stubborn marks, a mild soap solution can be used. Avoid harsh chemicals or abrasive cleaners, as these may damage the case material.
- **Dust and Debris:** Periodically remove your iPad from the case and clean both the device and the interior of the case to prevent dust and debris from accumulating and potentially scratching your iPad.
- **Avoid Extreme Conditions:** Do not expose the case to extreme temperatures, direct sunlight for prolonged periods, or corrosive substances.

7. Troubleshooting
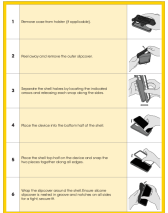
If you encounter any issues with your OtterBox Symmetry Series 360 Elite Case, consider the following:

- **Case Does Not Fit:**

  - Verify that your iPad model is either the 10.9-inch iPad Air 4th Generation or 5th Generation. This case is not compatible with other iPad models.
  - Ensure the iPad is correctly aligned and fully seated within the case, pressing firmly around all edges during installation.

- **Folio Cover Does Not Stay Closed:**

  - Check for any obstructions between the folio cover and the iPad screen.
  - Ensure the case is not damaged or warped.

- **Apple Pencil Does Not Fit in Holder:**

  - Ensure you are using a compatible Apple Pencil model (e.g., Apple Pencil 2nd Generation, which magnetically attaches to the iPad Air 4th/5th Gen).
  - Check for any debris in the holder slot.

8. Specifications

| Product Name	OtterBox Symmetry Series 360 Elite Case
Model Number	77-94794
Compatibility	10.9-inch iPad Air (4th/5th Generations)
Dimensions	9.97 x 7.57 x 0.6 inches
Item Weight	13.7 ounces
Material	Durable, scratch-resistant materials
Color	Bell Bottom Blue
Special Features	Slim fit, folio screen protection, multi-position stand, Apple Pencil holder, clear back

9. Warranty and Support

OtterBox products are backed by a limited lifetime warranty. For detailed warranty information, product support, or to contact customer service, please visit the official OtterBox website:

www.otterbox.com

Please retain your proof of purchase for warranty claims.

Related Documents - 77-94794

	[OtterBox Multi-Mount Power Bank with MagSafe - Compliance and Safety Information](#) This document provides regulatory compliance information, including FCC, ISED (Canada), EU, and UKCA declarations of conformity, Taiwan RoHS compliance, WEEE disposal guidelines, and important safety instructions for the OtterBox Multi-Mount Power Bank with MagSafe.
	[OtterBox Power Bank with Apple Watch Charger - Regulatory Compliance and Safety Information](#) Official regulatory compliance statements (FCC, ISED, EU, UKCA, Taiwan RoHS) and important safety instructions for the OtterBox Power Bank with Apple Watch Charger (SKU # 77-91389; 77-89453).
	[OtterBox Defender Series Installation Instructions](#) Step-by-step guide for installing a device into the OtterBox Defender Series case, including removing the slipcover, separating the shell, placing the device, and securing the case.
	[OtterBox Defender Series Pro XT Installation Instructions](#) Step-by-step guide for installing your device into the OtterBox Defender Series Pro XT phone case, ensuring a secure fit and protection.

[OtterBox 2-in-1 Power Stand with MagSafe: Compliance and Safety](#)
Regulatory compliance information and safety instructions for the OtterBox 2-in-1 Power Stand with MagSafe (SKU 77-89452, RMN OBFTC-0120-A), covering FCC, ISED, EU, UKCA, Taiwan RoHS, and WEEE directives.

[Otterbox 3-in-1 Charging Station Quick Start Guide (OBFTC-0092-A)](#)
Get started with your Otterbox 3-in-1 Charging Station (model OBFTC-0092-A). This guide covers unpacking, components, charging instructions, specifications, and safety information.