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## advwin HZB-20EN

# ADVWIN Nugget Ice Maker User Manual

Model: HZB-20EN

## INTRODUCTION

Thank you for choosing the ADVWIN Nugget Ice Maker. This countertop appliance is designed to produce soft, chewable nugget ice efficiently, perfect for home, kitchen, or office use. With its user-friendly LED touch display and automatic self-cleaning function, maintaining a steady supply of ice has never been easier. Please read this manual thoroughly before operation to ensure safe and optimal performance of your ice maker.

## IMPORTANT SAFETY INSTRUCTIONS

- Read all instructions before using the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Do not immerse cord, plug, or any part of the appliance in water or other liquids.
- Ensure the appliance is placed on a stable, level surface away from direct sunlight or heat sources.
- Always unplug the ice maker when not in use, before adding water, or before cleaning.
- This appliance is for household use only.
- Keep children away from the ice maker during operation.

## WHAT'S IN THE BOX

- 1x ADVWIN Counter Top Ice Maker
- 1x Ice Scoop
- 1x Ice Basket
- 1x User Manual

## PRODUCT OVERVIEW



Front view of the ADVWIN Nugget Ice Maker, showcasing its sleek black and stainless steel design with a visible ice production window.



The ice maker with its front door open, revealing the removable ice basket and the internal compartment for ice collection.



A close-up view of the pull-out water tank, designed for easy refilling and cleaning.



Diagram showing the compact dimensions of the ice maker: 9.4 inches wide, 13.58 inches deep, and 14.8 inches high.

### Components:

- **Control Panel:** LED touch display with "LIGHT", "CLEAN", and "ICE" buttons.
- **Ice Production Window:** Allows visibility of the ice-making process.
- **Ice Outlet:** Where the nugget ice is dispensed.
- **Ice Basket:** Removable basket for collecting and storing ice.
- **Water Tank:** 1.8L capacity, pull-out design for easy access.
- **Air Vent:** Located on the side for proper ventilation.

### SETUP

1. **Unpack:** Carefully remove the ice maker and all accessories from the packaging.
2. **Placement:** Place the ice maker on a flat, stable, and level surface. Ensure there is at least 6 inches of clearance around the unit for proper ventilation. Avoid placing it near heat sources or in direct sunlight.

3. **Initial Cleaning:** Before first use, clean the ice basket, ice scoop, and the interior of the water tank with warm water and a mild detergent. Rinse thoroughly and dry.
4. **Power Connection:** Plug the power cord into a grounded electrical outlet.

## OPERATING INSTRUCTIONS

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### Adding Water:

- Pull out the water tank from the front of the unit.
- Fill the water tank with clean, potable water up to the MAX fill line. Do not overfill.
- Slide the water tank back into its position until it clicks securely.

### Making Ice:

1. Ensure the water tank is filled and the ice basket is in place.
2. Press the "**ICE**" button on the LED touch display to begin the ice-making cycle.
3. The "Making Ice" indicator light will illuminate.
4. The first batch of nugget ice will be produced in approximately 6-10 minutes.
5. The ice maker can produce up to 44 pounds of ice in 24 hours.
6. When the ice basket is full, the "Ice Full" indicator will light up, and the machine will pause ice production. Remove ice to resume.
7. If the water level is low, the "Add Water" indicator will light up. Refill the water tank to continue ice production.

### Using the Light Function:

- Press the "**LIGHT**" button on the LED touch display to illuminate the interior of the ice maker, allowing you to view the ice-making process or check ice levels in low-light conditions.

## MAINTENANCE

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### Automatic Self-Cleaning:

- Ensure the water tank is filled with clean water.
- Press the "**CLEAN**" button on the LED touch display.
- The cleaning mode will activate and run for approximately 15 minutes. The "Cleaning" indicator will be lit.
- After the cleaning cycle, drain any remaining water from the tank.

### Manual Deep Cleaning:

- Unplug the ice maker from the power outlet.
- Remove the ice basket and pull out the water tank.
- Clean these components with warm water and a mild, non-abrasive detergent. Rinse thoroughly.
- Wipe down the interior and exterior surfaces of the ice maker with a soft, damp cloth.
- Ensure all parts are completely dry before reassembling and plugging in the unit.
- For descaling, use a descaling solution suitable for ice makers or a mixture of water and vinegar. Follow the product's instructions for descaling.

### Storage:

- If the ice maker will not be used for an extended period, drain all water, clean the unit thoroughly, and ensure it is completely dry.
- Store the ice maker in a cool, dry place, away from direct sunlight.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Ice maker not producing ice.	No water in tank; "Add Water" indicator on.	Fill the water tank with potable water.
Ice maker not producing ice.	Ice basket is full; "Ice Full" indicator on.	Remove ice from the basket.
Ice maker not producing ice.	Unit unplugged or power outage.	Ensure the unit is properly plugged in and there is power.
Ice tastes strange or has odor.	Unit needs cleaning or water is stale.	Perform a self-cleaning cycle or manual deep clean. Use fresh water.
Ice production is slow.	Poor ventilation or high ambient temperature.	Ensure adequate clearance around the unit. Operate in a cooler environment.

## SPECIFICATIONS

Feature	Detail
Model Number	HZB-20EN
Brand	ADVWIN
Product Dimensions (D x W x H)	13.8" x 9.4" x 14.8"
Daily Ice Production Capacity	Up to 44 lbs / 24 hours
Water Tank Capacity	1.8 Liters
Voltage	115 Volts
Ice Type	Nugget (Pebble / Chewable) Ice

## WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the warranty card included with your product or contact ADVWIN customer service directly. Keep your purchase receipt as proof of purchase for any warranty claims.

For further assistance, you may visit the official ADVWIN store on Amazon: [ADVWIN Store](#)

