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› [Atomberg Azhero Smart Door Lock Instruction Manual](#)

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Atomberg Azhero Smart Door Lock User Manual

Model: Atomberg Azhero

1. PRODUCT OVERVIEW

The Atomberg Azhero Smart Door Lock offers advanced security and convenience with multiple unlocking methods and smart features. This manual provides essential information for installation, operation, and maintenance of your smart lock.

Key Features:

- **6 Ways of Unlocking:** Fingerprint, PIN, Remote OTP, NFC Access Card, Atomberg Home App (Bluetooth), and Mechanical Key.
- **Remote OTP Access:** Generate and send one-time PINs via SMS, WhatsApp, or Email for temporary guest access.
- **Periodic Access:** Configure time-restricted access using periodic PINs, fingerprints, or NFC cards for specific days and times.
- **Snoop Protection:** Enhance PIN security by entering random numbers before and after your actual PIN.
- **Emergency Power Back-up:** Use a USB Type-C power bank to unlock the door if the batteries are depleted.
- **Robust Security:** Features 2 high-quality Stainless-Steel Bolts and End-to-End encryption via the Atomberg Home App.

2. PACKAGE CONTENTS

Before installation, please verify that all components are present in the package:

- Front Panel
- Back Panel
- 1 Mortise
- 1 Strike Plate
- 1 Strike Plate Box
- 2 Mechanical Keys
- 2 NFC Access Cards
- 4 Batteries
- Screw Kit

- User Manual (this document)

3. SETUP AND INSTALLATION

Door Requirements:

- Ideal for wooden doors with thicknesses between 2.8 cm to 6.5 cm.
- If a safety door is present, the distance between the main door and the safety door should be at least 8 cm.
- Not suitable for double doors.

Sturdy Design & Glossy Finish

-  **2 stainless steel bolts** make it 2 times stronger
-  Compatible with **door thickness of 28 mm to 65 mm**
-  **Minimum 80 mm gap** required between main door & safety door
-  Ideal for wooden doors
-  **Not suitable for double doors**



The diagram shows the Atomberg Azhero Smart Door Lock installed on a dark wood door. The lock is black with a silver handle. Dimensions are indicated with white lines and text: the lock body is 68.5 mm wide and 270.5 mm high. The handle is 140 mm long. The lock is mounted 22 mm from the top edge of the door. The mounting plate is 147 mm high. The lock is shown next to a stainless steel bolt and nut assembly, with 'SUS' and '304' markings.

Image: Door compatibility and dimensions for the Atomberg Azhero Smart Door Lock. It illustrates the required door thickness (28mm to 65mm) and the minimum 80mm gap for safety doors.

Installation Process:

1. **Professional Installation:** Atomberg offers free installation in select cities. It is highly recommended to utilize this service for proper setup. Refer to your warranty information for eligible cities.
2. **Battery Insertion:** Insert the provided 4 batteries into the designated compartment on the back panel. Ensure correct

polarity.

3. **App Download:** Download the "Atomberg Home" app from your smartphone's app store.
4. **Initial Pairing:** Follow the on-screen instructions in the Atomberg Home app to pair your smart lock via Bluetooth. This typically involves creating an account and adding a new device.
5. **Administrator Setup:** Set up the initial administrator fingerprint, PIN, and NFC card through the app or directly on the lock as guided by the installation technician or app instructions.

4. OPERATING THE SMART LOCK

Unlocking Methods:



Image: Visual representation of the six unlocking methods: Fingerprint, PIN Access, Remote OTP Access, NFC Access Card, Atomberg Home app, and Mechanical Key.

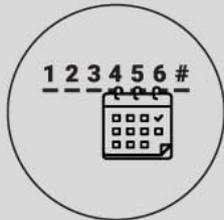
- **Fingerprint:** Place your registered finger on the fingerprint sensor. The lock will unlock upon successful verification.
- **PIN Access:** Enter your registered PIN on the keypad followed by the '#' key.
- **Remote OTP Access:** Generate a one-time PIN through the Atomberg Home app and share it with guests. The guest

enters the OTP on the lock's keypad.

- **NFC Access Card:** Present your registered NFC card to the designated NFC reader area on the lock.
- **Atomberg Home App:** Use the app within Bluetooth range (up to 12 meters) to unlock the door.
- **Mechanical Key:** In case of emergencies or battery failure, use the provided mechanical key to unlock the door.

Advanced Access Management:

Share OTPs and PINs with ease



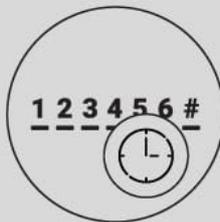
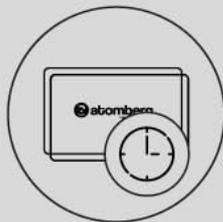
Guest PIN Access

Share temporary PINs with house guests



Remote OTP Access

Share OTPs on the go with unexpected visitors



Periodic Access

Create Periodic Access with time restrictions for maintenance staff like helpers

Image: Options for sharing access: Guest PIN Access for temporary visitors, Remote OTP Access for unexpected guests, and Periodic Access for scheduled entry.

- **Guest PIN Access:** Create temporary PINs for house guests with specific validity periods.
- **Periodic Access:** Set up access methods (PINs, fingerprints, NFC cards) that are valid only during predefined times and days, suitable for domestic helpers or service providers.
- **Snoop Protection:** When entering your PIN, you can input any random digits before and after your actual PIN to prevent others from guessing it. For example, if your PIN is 123456, you can enter 987**123456**321#.

App Features:

360° Security Management ensures home & data security



2x Harder to Break
2 high-quality SS304 bolts



Data stored in India
End-to-End encryption with Atomberg Home app



Image: The Atomberg Home app interface demonstrating remote unlocking and the internal security mechanism of the lock with two stainless steel bolts.

- **Remote Unlocking:** Unlock the door via Bluetooth within a 12-meter range.
- **User Management:** Add, modify, or delete fingerprints, PINs, and NFC cards for various users.
- **Activity Log:** View a history of lock and unlock events.
- **Security Settings:** Manage encryption and other security features.

5. MAINTENANCE

- **Battery Replacement:** The lock will provide a low battery warning. Replace all four batteries simultaneously with new ones to ensure optimal performance.
- **Cleaning:** Wipe the lock's exterior with a soft, dry cloth. Avoid using abrasive cleaners or solvents that could damage the finish or electronic components.
- **Mechanical Check:** Periodically check the mechanical components (bolts, handle) for smooth operation. Do not force the handle if it feels stiff.

6. TROUBLESHOOTING

- **Lock Not Responding:**

- Check battery level. Replace batteries if low.
- If batteries are completely dead, use the emergency USB Type-C power backup or the mechanical key.

- **Fingerprint/PIN/NFC Card Not Working:**

- Ensure the fingerprint sensor, keypad, or NFC reader is clean and free from obstructions.
- Verify that the fingerprint, PIN, or NFC card is correctly registered in the Atomberg Home app.
- For PIN entry, ensure you are pressing '#' after the PIN.

- **App Connectivity Issues:**

- Ensure Bluetooth is enabled on your smartphone and you are within 12 meters of the lock.
- Restart the Atomberg Home app.
- Check if the lock's batteries are sufficiently charged.

7. SPECIFICATIONS

Brand	atomberg
Model Number	Atomberg Azhero
Special Features	Fingerprint, Keyless Entry, Remote OTP, NFC Card, App Control
Dimensions (L x W x H)	10.65 x 0.94 x 2.22 inches (270.5 x 24 x 56.4 mm)
Item Weight	2.2 Kilograms
Door Thickness Compatibility	2.8 cm to 6.5 cm (28 mm to 65 mm)
Safety Door Gap Requirement	Minimum 8 cm (80 mm) between main and safety door
Connectivity Protocol	Bluetooth, SMS (for OTP)
Control Method	App, Remote (OTP), Manual (Key)
Included Components	Front and Back Panel, Mortise, Strike Plate, Strike Plate Box, 2 Keys, 2 NFC Access Cards, 4 Batteries, Screw Kit, User Manual

8. WARRANTY AND SUPPORT

Warranty Information:

The Atomberg Azhero Smart Door Lock comes with a standard **two-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the proper functioning of the lock under normal use conditions. Free installation services are available in select cities. Please refer to the product documentation or Atomberg's official website for a list of eligible cities and to schedule your installation.

Customer Support:

For technical assistance, warranty claims, or any other inquiries, please contact Atomberg Customer Support. Contact

details can typically be found on the official Atomberg website or on the product packaging.

Manufacturer: Atomberg Technologies