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› **VTech VG231-4 Cordless Phone User Manual**

## VTech VG231-4

# VTech VG231-4 Cordless Phone User Manual

Model: VG231-4 | Brand: VTech

## PRODUCT OVERVIEW

The VTech VG231-4 DECT 6.0 4-Handset Cordless Phone with Caller ID and Handset Speakerphone is designed to meet the communication needs of a busy household. It features a full-duplex handset speakerphone for natural conversations, a large backlit LCD screen for easy viewing of Caller ID entries, and DECT 6.0 transmission for private, interference-free sound throughout your home.

Image: The complete VTech VG231-4 cordless phone system, showcasing the main base unit with one handset and three additional handsets with their respective charging cradles.

## WHAT'S IN THE BOX

Verify that all items are present in your package:

- Base Unit
- 4 Cordless Handsets
- 3 Handset Chargers
- 3 AC Adaptors
- Telephone Line Cord
- 4 Battery Packs
- Quick Start Guide

## SETUP GUIDE

1. **Install Batteries:** Open the battery compartment on each handset and connect the battery pack. Insert the battery pack into the compartment and close the cover.

2. **Charge Handsets:** Place each handset in its respective charging cradle or the main base unit. Allow the handsets to charge for at least 16 hours before initial use to ensure optimal battery performance.

3. **Connect Base Unit:**
   - Connect one end of the telephone line cord to the TEL LINE jack on the back of the base unit.
   - Connect the other end of the telephone line cord to a telephone wall jack.
   - Plug the small end of the AC adaptor into the POWER jack on the back of the base unit.
   - Plug the large end of the AC adaptor into a standard electrical outlet.

4. **Positioning:** Place the base unit and chargers in a central location for best signal range. The base unit can be placed on a tabletop or mounted on a wall.



Image: The VTech phone base unit demonstrating its versatility for both tabletop placement and wall-mounting options.

## OPERATING INSTRUCTIONS

## Making and Receiving Calls

- **To Make a Call:** Press **TALK/FLASH**, then dial the phone number.
- **To Answer a Call:** Press any dialing key (0-9, *, #) or **TALK/FLASH** when the phone rings.
- **To End a Call:** Press **OFF/CANCEL** or place the handset back in the charger.

## Using the Speakerphone

- During a call, press the **SPEAKER** button (often integrated with the volume control) to activate the full-duplex speakerphone. Press it again to return to handset mode.



Image: A user demonstrating the full duplex speakerphone feature, allowing for hands-free communication during daily activities.

## Caller ID and Call History

- The handset displays the name, number, time, and date of incoming calls.
- To review the last 50 Caller ID entries, press the **CID** button (often integrated with the volume control) to scroll through the call log.
- To redial a number from the Caller ID log, select the entry and press **TALK/FLASH**.

# Caller ID/Call Waiting—Stores 50 Calls



Image: The handset display illustrating the Caller ID feature, capable of storing up to 50 incoming call records.

# Last 10 Number Redial



Image: A hand interacting with the redial button, highlighting the feature to quickly redial the last 10 numbers called.

## Intercom Function

- To initiate an intercom call between handsets, press**INT** on one handset and then the number of the desired handset (e.g., 2 for handset 2).

# Intercom Between Handsets



Image: Two handsets visually demonstrating the intercom functionality, allowing direct communication between different units within the system.

## KEY FEATURES

- **Premium 2" White Backlit Display:** The high-contrast text on the extra-large 2" screen ensures effortless reading of incoming caller ID or call history records, even in low light conditions.

# 2" White Backlit Dislpay



Image: A detailed view of the phone's 2-inch white backlit display, emphasizing its large and clear readability.

- **Backlit Keypad:** The entire keypad illuminates along with the LCD screen, allowing for easier viewing and dialing in dim light.

# Lighted Keypad



Image: A close-up of the phone's keypad, showing the illuminated buttons for improved visibility in dark environments.

- **Quiet Mode:** Silence the ringer on the handset and base unit momentarily or for an extended period, providing peace and quiet when needed.

# Quiet Mode



Image: The phone's quiet mode feature highlighted, allowing users to silence the ringer for undisturbed moments.

- **50 Name and Number Phonebook Contacts:** Store frequently called numbers for quick and easy access.

# 50 Name and Number Phonebook Contacts



Image: The phone's display showing the phonebook feature, capable of storing up to 50 name and number contacts.

- **DECT 6.0 Digital Technology:** Provides private, interference-free sound and superior range.

# DECT 6.0 Digital Technology

**DECT 6.0**
Digital Technology

**Full-duplex**
speakerphone

**Caller ID/**
Call Waiting

**50 number**
Phonebook

**Backlit keypad**
and Display

Image: An infographic detailing the benefits of DECT 6.0 Digital Technology, including clear communication and extended range.

- **ECO Mode Power-Conserving Technology:** Optimizes power consumption for longer battery life.

Image: The phone showcasing its ECO Mode, designed to conserve power and extend battery life.

## MAINTENANCE

- **Cleaning:** Clean the phone and base unit with a soft, damp cloth. Do not use cleaning sprays or harsh chemicals.
- **Battery Care:**
  - To maintain the battery life, fully charge the handsets for 16 hours before first use.
  - If the phone will not be used for an extended period, remove the batteries from the handsets.
- **Environmental Conditions:** Avoid exposing the phone to extreme temperatures, direct sunlight, or moisture.

## TROUBLESHOOTING

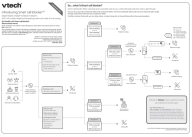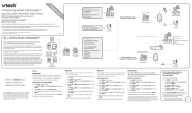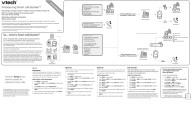| Problem | Solution |
| --- | --- |
| No dial tone. | Ensure the telephone line cord is securely plugged into the base unit and the wall jack. Check if the AC adaptor is properly connected to the base unit and a working electrical outlet. |
| Handset displays "Out of range" or "No power at base." | Move closer to the base unit. Ensure the base unit's AC adaptor is plugged in and the power is on. |
| Poor sound quality (static, crackling). | Relocate the base unit away from other electrical appliances (TVs, microwaves, computers). Ensure the handset battery is fully charged. |
| Handset does not charge. | Ensure the handset is properly seated in the charging cradle. Clean the charging contacts on both the handset and charger with a dry cloth. Verify the charger's AC adaptor is plugged in. |
| Caller ID is not displayed. | Ensure you have subscribed to Caller ID service from your telephone service provider. The caller may be blocking their number. |

## SPECIFICATIONS

- **Model Number:** VG231-4
- **Telephone Type:** Cordless (DECT 6.0)
- **Color:** Silver, Black
- **Material:** Plastic
- **Power Source:** Battery Powered (4 Product Specific batteries included)
- **Dialer Type:** Single Keypad
- **Answering System:** No
- **Product Dimensions:** 4.72 x 3.37 x 7.22 inches
- **Item Weight:** 2.66 pounds
- **Manufacturer:** VTech
- **Country of Origin:** Malaysia
- **Compatible Devices:** VTech Landline Phones

## WARRANTY AND SUPPORT

Specific warranty details for the VTech VG231-4 Cordless Phone are typically provided with the product packaging or can be found on the official VTech website. For technical support, troubleshooting assistance, or warranty claims, please refer to the contact information provided in your Quick Start Guide or visit the VTech customer support portal.

**Note:** This manual provides general information. Always refer to the official VTech documentation for the most accurate and up-to-date details.

## Related Documents - VG231-4

| | |
|---|---|
| | [VTech IS8121/IS8122 Series DECT 6.0 Cordless Phone with Answering System & Smart Call Blocker User Manual](#)<br>User manual for the VTech IS8121/IS8122 series DECT 6.0 cordless telephone and answering system, featuring Smart Call Blocker technology to filter unwanted calls, Bluetooth connectivity, and caller ID. Learn how to set up and use your advanced home phone. |
| | [VTech Smart Call Blocker IS8129: User Guide and Setup](#)<br>Learn how to set up and use the VTech Smart Call Blocker feature on your IS8129 series cordless phone system to filter unwanted calls, manage welcome callers, and configure screening options. |
| VG<br>208<br>208-2<br><br>Scan the QR code to go and subscribe our tutorial channel  User's manual | [VTech VG208 / VG208-2 User Manual: Features, Safety, and Operation Guide](#)<br>Comprehensive user manual for the VTech VG208 and VG208-2 DECT 6.0 cordless phones. Learn about installation, operation, features like answering machine, caller ID, call blocking, intercom, safety instructions, and technical specifications. |
| | [VTech Smart Call Blocker IS8121/IS8122 Series: Setup and Features](#)<br>Learn how to set up and use the VTech Smart Call Blocker feature on your IS8121 and IS8122 series cordless phones to filter unwanted calls, robocalls, and manage your contacts. |
| Go to www.vtechphones.com to register your product for enhanced warranty support and the latest VTech product news.<br>CD1153<br>Speakerphone with caller ID/call waiting<br><br>vtech<br>User's Manual | [VTech CD1153 Speakerphone with Caller ID/Call Waiting User's Manual](#)<br>This user's manual provides comprehensive guidance for the VTech CD1153 speakerphone, covering installation, operation, features like caller ID and call waiting, and troubleshooting. Learn to maximize your communication experience with this VTech device. |
| | [VTech Smart Call Blocker VS112 Series: User Guide and Setup](#)<br>Learn how to set up and use the VTech Smart Call Blocker feature on your VS112 series DECT 6.0 cordless telephone system to filter robocalls and unwanted callers. |