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TomTom GO Professional

TomTom GO Professional 2nd Gen Truck Navigator User Manual

Model: GO Professional

INTRODUCTION

The TomTom GO Professional 2nd Generation is a navigation device specifically designed for professional drivers of trucks, buses, and other large vehicles. It provides optimized routes based on vehicle dimensions, weight, and load type, helping to avoid unsuitable roads and restrictions. Key features include real-time traffic updates, speed camera alerts, and monthly map updates for Europe.

This manual provides essential information for setting up, operating, and maintaining your TomTom GO Professional device.

SAFETY INFORMATION

- Always prioritize road safety. Do not operate the device in a way that distracts you from driving.
- Mount the device securely in a position that does not obstruct your view of the road or interfere with vehicle controls.
- Avoid exposing the device to extreme temperatures, direct sunlight for extended periods, or moisture.
- Use only the charger and accessories provided or approved by TomTom to prevent damage and ensure proper operation.
- Do not attempt to disassemble or repair the device yourself. Refer to qualified service personnel.

PACKAGE CONTENTS

Verify that all items are present in the package:

- TomTom GO Professional Device
- Mount (Dashboard Mount)
- Car Charger

- USB-C Cable
- Installation Poster



Image showing the TomTom GO Professional 2nd Generation Truck Navigator device and its included accessories.

DEVICE OVERVIEW

The TomTom GO Professional features a 6-inch capacitive touchscreen display for intuitive interaction. It includes a USB-C port for charging and data transfer, and a power button. Specific button locations and port details can be found in the included Installation Poster.

SETUP

1. Mounting the Device

Attach the provided dashboard mount to a clean, flat surface on your dashboard or windshield, ensuring it does not obstruct your view or interfere with airbags. Secure the TomTom GO Professional device onto the mount.

2. Initial Power-On and Charging

Connect the device to your vehicle's power outlet using the car charger and USB-C cable. The device will power on automatically or can be turned on by pressing the power button. Allow the device to charge fully before first use.

3. Wi-Fi Connection

To receive map and software updates, connect your device to a Wi-Fi network. Go to the device's settings menu, select "Wi-Fi," and choose your preferred network. Enter the password if required.

4. Vehicle Profile Setup

It is crucial to set up your vehicle's profile accurately for custom routing. Navigate to the "Vehicle Profile" section in the settings. Enter the following details for your truck, bus, or van:

- **Dimensions:** Height, Width, Length
- **Weight:** Total weight, Axle weight
- **Load Type:** (e.g., hazardous materials, if applicable)
- **Maximum Speed:** Your vehicle's maximum legal speed

These settings ensure the device calculates routes that avoid bridge height restrictions, weight limits, ADR tunnels, and other vehicle-specific restrictions.

OPERATING THE DEVICE

1. Navigation Basics

From the main menu, select "Search" or "Drive to" to enter your destination. You can search by address, point of interest, or coordinates. The device will calculate a route based on your vehicle profile.

Follow the on-screen instructions and spoken directions. The device provides clear visual cues, including lane guidance, to assist with complex junctions and highway exits.

2. Real-time Traffic Information

The TomTom GO Professional uses real-time traffic information to provide accurate estimated arrival times and suggest alternative routes to avoid congestion. Ensure your device is connected to the internet (via Wi-Fi or smartphone tethering) to receive these updates.

3. Speed Camera Alerts

The device provides alerts for upcoming speed cameras, helping you maintain appropriate speeds. This feature is available for a limited period and may require a subscription after the initial trial.

4. Map Updates

Regularly update your maps to ensure you have the latest road information, including new roads, closed sections, and traffic changes. Connect your device to Wi-Fi and check for available updates in the settings menu. Monthly map updates for Europe are provided.

5. Lane Change Guidance

For complex highway exits and intersections, the device offers advanced lane change guidance. This feature clearly indicates which lane you should be in, simplifying navigation for large vehicles.

MAINTENANCE

Cleaning the Device

Use a soft, lint-free cloth to clean the screen and exterior of the device. Do not use abrasive cleaners or solvents. For stubborn marks, slightly dampen the cloth with water. Ensure the device is powered off before cleaning.

Battery Care

To prolong battery life, avoid fully discharging the battery frequently. Charge the device regularly, especially if it will be stored for an extended period. The device has an average battery life of 12 hours.

TROUBLESHOOTING

- **Device not powering on:** Ensure the device is properly connected to the car charger and the vehicle's power outlet. Check the USB-C cable for damage.
- **No GPS signal:** Ensure the device has a clear view of the sky. Move away from tall buildings or dense foliage.
- **Incorrect route calculation:** Verify that your vehicle profile settings (dimensions, weight, etc.) are accurate and up-to-date.
- **Maps not updating:** Check your Wi-Fi connection. Ensure there is sufficient storage space on the device (32 GB memory storage capacity).
- **Touchscreen unresponsive:** Try restarting the device. If the issue persists, contact customer support.

SPECIFICATIONS

Feature	Detail
Brand	TomTom
Model Name	GO Professional
Screen Size	6 Inches
Touch Screen Type	Capacitive
Display Type	LCD
Connectivity Technology	Wi-Fi
Map Type	Europe
Memory Storage Capacity	32 GB
Battery Life (Average)	12 Hours
Mounting Type	Dashboard Mount
Supported Satellite Navigation System	GPS
Item Weight	240 Grams
Model Year	2024

Feature	Detail
ASIN	B0D8795YNK
GTIN/UPC	636926107662

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the documentation included with your device or visit the official TomTom website. For technical support, frequently asked questions, or to contact customer service, please visit www.tomtom.com/support.