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› [Phomemo M835 Portable Printer User Manual](#)

Phomemo M835-BK

Phomemo M835 Portable Printer User Manual

Inkless Thermal Printer for Travel and Mobile Use

1. INTRODUCTION

The Phomemo M835 is a compact and lightweight inkless thermal printer designed for on-the-go printing. Utilizing advanced thermal technology, it eliminates the need for ink cartridges, ribbons, or toner, offering a cost-effective and clean printing solution. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your M835 printer.



Figure 1: Phomemo M835 Portable Thermal Printer

Portable and Compact Enough

Pring anytime, anywhere



Figure 2: Compact and Portable Design of the M835 Printer

Video 1: Overview of the M835 Portable Printer for Travel

2. WHAT'S IN THE Box

Your Phomemo M835 package includes the following items:

- 1 x M835 Portable Thermal Printer
- 1 x A4 Size Thermal Paper Roll (pre-installed in the printer paper bin)
- 1 x Flannel Storage Bag
- 1 x Type-C Charging Cable
- 1 x Quick Start Guide

3. SETUP

3.1 Initial Charging

Before first use, fully charge your Phomemo M835 printer using the provided Type-C charging cable. The printer features a 2600 mAh battery, capable of printing up to 150 sheets on a full charge.

3.2 Loading Paper

The M835 printer supports various thermal paper types and sizes, including 8.5"/A4, 4.33", 3.15", and 2.08" rolls, as well as individual sheets and folded paper. A roll of A4 thermal paper is pre-installed.

1. To open the paper bin, press the cover open buttons located on either side of the printer.
2. Remove any protective paper or empty rolls.
3. Insert the thermal paper roll or individual sheets, ensuring the paper is aligned correctly with the adjustable stoppers.
4. Close the top cover securely.



Figure 3: Built-in Paper Bin for Thermal Paper Rolls



Figure 4: Supported Thermal Paper Sizes

3.3 Powering On/Off

Press and hold the power button on the printer for 3 seconds to turn it on or off. The indicator light will illuminate when the printer is on.

3.4 Connecting to Devices

The Phomemo M835 offers versatile connectivity options:

3.4.1 Mobile Devices (iOS & Android) via Bluetooth

1. Download the "Phomemo" App from the App Store (iOS) or Google Play (Android).
2. Ensure Bluetooth is enabled on your mobile device.
3. Open the Phomemo App, go to settings, and select the M835 model.
4. The app will automatically search for and connect to your printer.

Upgraded 2600mAh Battery Capacity

Print 150 sheets when fully charged



Figure 5: Bluetooth and USB Connectivity

Video 2: How to connect the M835 portable printer with the Phomemo app

3.4.2 Computers (Windows/Mac/Linux) via USB

1. Visit M835.phomemo.com to download the appropriate driver for your operating system (Windows, Mac, or Linux).
2. Install the downloaded driver on your computer.
3. Connect the M835 printer to your computer using the provided Type-C USB cable.
4. Once the driver is installed and the printer is connected, it will appear as an available printer in your system's print dialogue.

Video 3: How to set up the M835 Thermal Printer on Windows

Video 4: How to use the M835 Portable Printer on Mac

Video 5: How to set up the M835 Portable Printer on Linux System

4. OPERATING INSTRUCTIONS

4.1 Printing Documents

Once connected, you can print documents directly from the Phomemo app on your mobile device or from any application

on your computer. Select "M835" as your printer from the print dialogue.

4.2 Inkless Thermal Printing

The M835 uses thermal printing technology, which means it does not require ink. Instead, it uses heat to react with specially coated thermal paper, producing crisp, clear black-and-white prints. This eliminates the mess and cost associated with traditional ink printers.



Figure 6: Benefits of Inkless Thermal Printing

5. MAINTENANCE

5.1 Cleaning the Print Head

To ensure optimal print quality, regularly clean the print head. Use a soft, lint-free cloth lightly dampened with isopropyl alcohol. Gently wipe the print head surface. Ensure the printer is off and cool before cleaning.

5.2 Paper Storage

Thermal paper is sensitive to heat, light, and humidity. Store thermal paper in a cool, dry place away from direct sunlight and heat sources to prevent discoloration and fading of prints over time.

5.3 Battery Care

To prolong battery life, avoid fully discharging the printer frequently. Charge the printer regularly, even if not in constant

use. Store the printer in a cool, dry place when not in use for extended periods.

6. TROUBLESHOOTING

6.1 Common Issues and Solutions

- **Printer not connecting:** Ensure Bluetooth is on (for mobile) or USB cable is securely connected and drivers are installed (for computer). Restart both the printer and your device.
- **Poor print quality:** Check if the thermal paper is loaded correctly and is not damaged. Clean the print head as described in the Maintenance section.
- **Paper jams:** Open the printer cover and carefully remove any jammed paper. Ensure paper is loaded straight and not wrinkled.
- **Printer not turning on:** Ensure the battery is charged. Connect the printer to a power source using the Type-C cable.

For more detailed troubleshooting steps, please refer to the Phomemo App's FAQ section or visit the official Phomemo support website.

7. SPECIFICATIONS

Feature	Detail
Model Name	M835-BK
Printing Technology	Thermal
Connectivity	Bluetooth, USB (Type-C)
Max Print Resolution	203 dpi
Supported Paper Sizes	8.5" x 11" (US Letter), A4, 4.33" (110mm), 3.15" (80mm), 2.08" (53mm)
Supported Paper Types	Thermal Paper Roll, Individual-sheet Thermal Paper, Folded Thermal Paper
Battery Capacity	2600 mAh
Max Input Sheet Capacity	150 sheets (continuous printing)
Item Weight	1.5 pounds
Product Dimensions	10.39"D x 3.07"W x 1.77"H

8. WARRANTY AND SUPPORT

The Phomemo M835 Portable Printer comes with a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included in your product packaging or visit the official Phomemo website.

For further assistance, technical support, or to purchase accessories and thermal paper, please visit the [Phomemo Store on Amazon](#) or the official Phomemo website.

Related Documents - M835-BK

	<p>Phomemo M08F Quick Start Guide: Computer and Smartphone Printing</p> <p>A concise guide to setting up and using the Phomemo M08F portable printer for printing from computers (Windows, Mac, Linux) via USB and from smartphones via Bluetooth, including setup instructions and regulatory information.</p>																																								
	<p>Phomemo M02S Printer: App Download, Connection, and Sticker Paper Replacement Guide</p> <p>A comprehensive guide for the Phomemo M02S printer, covering app download, Bluetooth connection methods, and step-by-step instructions for replacing sticker paper.</p>																																								
	<p>portable printer User Guide</p> <p>Before using the product, please read this manual carefully.</p> <p>01. Package Contents</p> <table border="1"> <tr> <td>Printer1</td> <td>Color Label2</td> <td>Power Cord1</td> </tr> <tr> <td>Quick Start Guide1</td> <td>USB Cable1</td> <td>Frame Bag1</td> </tr> </table> <p>02. Printer Components</p> <p>① Indicator Light (Status) ④ Power Port ② Indicator Light (Connection) ⑤ Reset Button ③ Power Button ⑥ Open Cover Button</p> <p>03. 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Precautions</p> <p>① Please use 5V⎓0.5A input for charging. ② Please connect the USB cable to the power adapter before charging. Please do not connect the USB cable to the printer before the power adapter is connected, as this may damage the port. ③ Please do not charge the printer in a high-temperature environment, please store the charging cable in time. ④ Please do not use the printer in a high-temperature environment, such as in a car, high temperature, high humidity, heavy smoke and dust, such as in a bathroom, even if the printer is not in use. ⑤ Improper charging may cause damage to the port. ⑥ Please do not use the printer in a high-temperature environment. ⑦ The metal blades in the sheet, please be careful to avoid touching by mistake. ⑧ The metal blades in the sheet, please be careful to avoid touching by mistake. ⑨ For better printing results, we recommend printing from based documents. Printing Images (portraits, animals, landscapes, etc.) may result in poor print quality. Please print from based documents.</p> <p>06. Battery Warning Instructions</p> <p>* It is forbidden to disassemble, No, reverse the battery, or throw it into fire. * Do not place it in a high temperature environment, and it is strictly prohibited to store it in a high temperature environment. * There is a danger of explosion if the battery is replaced by the wrong type. Be sure to use the correct type of battery. * If consumers use a power adapter for power supply, they should purchase a power adapter with CCC certification or a power adapter with CCC certification.</p> <p>07. install App</p> <p>7.1 Download the App Please search for "Phomemo" on your phone's App market and download the App.</p> <p>7.2 How to download and install driver Download the latest driver from the official website: www.phomemo.com After downloading the driver, please install the driver according to the instructions. Official website: www.phomemo.com</p> <p>Method 1: If you have the printer's power button to print a QR code. Open your Phomemo APP, then open your Phomemo APP profile. Use the QR code to connect the printer.</p> <p>Method 2: Turn on the printer's power button to print a QR code. Open your Phomemo APP, then open your Phomemo APP profile. Press the button on the left of your Phomemo APP home page. On the permission, check the permission, then connect the printer.</p> <p>08. Instruction Manual</p> <p>8.1 Installing the ribbon ① Press the front cover button at the same time to open the cover.</p> <p>② Put the ink ribbon flat in the device according to the right direction shown.</p> <p>③ Close the Cover.</p> <p>8.2 Paper usage method</p> <p>① The printer supports various paper sizes, please adjust the paper settings in the printer's APP according to the paper size.</p>	Printer1	Color Label2	Power Cord1	Quick Start Guide1	USB Cable1	Frame Bag1	Power Button Function	Description	Power Button Function	Press and hold the button for around 3 seconds Indicator light will turn on Turn on the printer Indicator light will turn on Turn off the printer	Indicator Light Function	Press and hold the button for around 3 seconds Indicator light will turn on Indicator light will turn on Indicator light will turn on	Printer Status	Indicator Light	Normal	LB (Green)	Low Power	LB (Yellow)	No Power/Automatic Shutdown	LB (Yellow) + HP (Off)	Charging	LB (Yellow)	Fully Charged	LB (Green)	Print Ready	LB (Green)	Printed/Printing	LB (Green)	On/Off Button	LB (Green)	No Paper	LB (Yellow)	No Paper (ink ribbon) / Paper Jam	LB (Yellow)	Install Paper (ink ribbon)	LB (Green)	Paper Compartment Opened	LB (Green)	Paper Compartment Closed	LB (Green)
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	<p>Phomemo P831 Portable Printer User Guide</p> <p>Comprehensive user guide for the Phomemo P831 portable printer, covering package contents, printer components, button functions, indicator lights, precautions, app installation, paper usage, cleaning, and warranty information.</p>																																								

