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› Ingenico Link 2500 Swivel and Tilt Stand User Manual

DCCStands DCCS-Z11V3-7B

Ingenico Link 2500 Swivel and Tilt Stand User Manual

Model: DCCS-Z11V3-7B | Brand: DCCStands

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your DCCStands Ingenico Link 2500 Swivel and Tilt Stand. Designed for durability and ease of use, this stand enhances the functionality and accessibility of your Ingenico Link 2500 payment terminal.



Figure 1: The DCCStands Ingenico Link 2500 Swivel and Tilt Stand.

PRODUCT FEATURES

- **Durable Construction:** Manufactured from sturdy steel with a durable powder-coated finish for long-lasting use.
- **Enhanced Accessibility:** Allows the payment terminal to tilt up to 60° and swivel a full 190°, facilitating easier transactions between customer and merchant.
- **Secure Mounting:** Features a mount that securely holds the terminal, minimizing risks of damage and theft. A flange cover helps conceal wires for a tidy setup.
- **Simple Installation:** Supplied fully built with two installation options: screws for permanent mounting or an adhesive pad for flexible placement.
- **Compatibility:** Specifically designed to fit the Ingenico Link 2500 payment terminal.
- **Compact Design:** The pole stands 5.5 inches tall, providing an optimal height for interaction.



Figure 2: The stand offers 190° swivel and 60° tilt for optimal positioning.

SETUP AND INSTALLATION

The DCCStands Ingenico Link 2500 Swivel and Tilt Stand comes pre-assembled for quick and easy installation. Choose one of the following methods to secure your stand.

Method 1: Screw Mounting (Permanent Installation)

1. Identify the desired location for the stand on a stable, flat surface.
2. Position the stand and mark the screw holes on the surface using a pencil.
3. Drill pilot holes at the marked locations, ensuring they are appropriate for the provided screws.
4. Place the stand over the pilot holes and secure it firmly using the provided screws.
5. Ensure the stand is stable and does not wobble before mounting the terminal.

Method 2: Adhesive Pad Mounting (Flexible Installation)

1. Clean the desired installation surface thoroughly to ensure it is free of dust, grease, and moisture.
2. Peel the protective backing from the adhesive pad.
3. Carefully align the adhesive pad with the base of the stand.
4. Press the stand firmly onto the cleaned surface, applying even pressure for at least 30 seconds to ensure proper adhesion.
5. Allow the adhesive to cure for a recommended period (e.g., 24 hours) before applying significant force or mounting the terminal, if possible.



Figure 3: Installation options include screws for permanent mounting and an adhesive pad for flexible placement.

Mounting the Ingenico Link 2500 Terminal

1. Gently slide the Ingenico Link 2500 terminal into the custom-fit cradle on the stand.
2. Ensure the terminal is seated securely and all four corners are properly engaged with the stand's retaining clips.
3. Route any necessary cables through the integrated flange cover at the base of the stand to maintain a clean and organized workspace.



Figure 4: The Ingenico Link 2500 terminal securely mounted on the stand.

OPERATING INSTRUCTIONS

The DCCStands Swivel and Tilt Stand is designed for intuitive operation, allowing for easy adjustment of the payment terminal's position.

Swivel Function

To swivel the terminal, gently grasp the payment terminal or the top plate of the stand and rotate it horizontally. The stand allows for a full 190° rotation, enabling you to easily turn the terminal towards the customer or back towards the merchant.





Figure 5: Swiveling the terminal for customer interaction.

Tilt Function

To tilt the terminal, hold the payment terminal and adjust its vertical angle. The stand supports a tilt range of up to 60°, allowing you to position the screen for optimal viewing by both staff and customers, or to reduce glare.



Figure 6: Adjusting the tilt angle of the stand.

MAINTENANCE

To ensure the longevity and optimal performance of your DCCStands Swivel and Tilt Stand, follow these simple maintenance guidelines:

- **Cleaning:** Wipe the stand regularly with a soft, damp cloth. Avoid using abrasive cleaners or solvents, as these can damage the powder-coated finish.
- **Inspection:** Periodically check all screws and connections to ensure they remain tight. If any looseness is detected, gently tighten them.
- **Movement:** The swivel and tilt mechanisms are designed for smooth operation. Avoid forcing the movement if you encounter resistance.

TROUBLESHOOTING

This section addresses common issues you might encounter with your stand. If you experience problems not covered here, please contact customer support.

Problem	Possible Cause	Solution
Stand wobbles after installation.	Screws are loose or adhesive not fully cured.	For screw mounting, tighten all screws. For adhesive mounting, ensure the surface was clean and allow sufficient curing time (24 hours recommended).
Terminal does not fit securely.	Incorrect terminal model or improper seating.	Ensure you are using an Ingenico Link 2500 terminal. Verify the terminal is fully seated into the cradle and all clips are engaged.
Swivel/tilt movement is stiff.	Dust or debris in the mechanism.	Clean the stand thoroughly. Avoid applying lubricants unless specifically instructed by the manufacturer.

SPECIFICATIONS

Attribute	Detail
Model Number	DCCS-Z11V3-7B
Brand	DCCStands
Compatible Terminal	Ingenico Link 2500
Material	Alloy Steel
Finish Type	Powder Coated
Color	Black
Pole Height	5.5 inches
Tilt Angle	Up to 60°
Swivel Angle	190°
Assembly Required	No (Supplied fully built)
Item Weight	1.25 pounds

Attribute	Detail
Package Dimensions	7 x 4 x 4 inches
UPC	667758702886

WARRANTY AND SUPPORT

DCCStands products are manufactured to high standards. For any questions regarding your Ingenico Link 2500 Swivel and Tilt Stand, including warranty information or technical support, please contact DCCSupply, the authorized seller. You can typically find contact information for the seller on your purchase receipt or through the platform where the product was acquired. For purchases made on Amazon, you can visit the [DCCSupply seller page](#).