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Motorola XT2423-1

Motorola Moto G24 User Manual

Model: XT2423-1

Welcome to Your Motorola Moto G24

This manual provides essential information for setting up, operating, and maintaining your Motorola Moto G24 smartphone. Please read it carefully to ensure optimal performance and longevity of your device.



Image: The Motorola Moto G24 smartphone in gray, showcasing its front display and the rear camera module with a 50MP Quad Pixel camera.

What's in the Box

Upon unboxing your Motorola Moto G24, you should find the following items:

- Motorola Moto G24 Smartphone
- Power Adapter

- USB Cable

Setup

Initial Device Setup

Before first use, ensure your device is adequately charged. Connect the provided USB cable to the power adapter and then to your phone's charging port. Plug the power adapter into a wall outlet.

To insert your SIM card(s) and/or microSD card (if applicable), locate the SIM tray on the side of the device. Use the SIM ejector tool (typically included with the device) to open the tray. Carefully place your SIM card(s) and/or microSD card into the designated slots, ensuring correct orientation. Close the tray securely.

Powering On/Off

To power on your device, press and hold the Power button located on the side until the Motorola logo appears on the screen.

To power off, press and hold the Power button until the power options menu appears. Select "Power off" from the options.

Operating Your Device

Display and Navigation

The Motorola Moto G24 features a 6.56-inch IPS LCD display with a 90Hz refresh rate, providing a smooth visual experience. The resolution is 720 x 1612 pixels.

Camera Features

Your device is equipped with a versatile camera system:

- **Main Camera:** 50MP sensor with Quad Pixel technology for enhanced low-light sensitivity, capturing clear photos in various lighting conditions.
- **Macro Vision Camera:** Allows you to capture intricate details from as close as 4 cm, ideal for close-up photography.
- **Facial Retouching:** Enhances selfies for improved appearance.
- **HDR Combination:** Combines multiple exposures for photos with superior detail and lighting.
- **Night Vision Mode:** Adjusts to ambient light for clearer nighttime photos.

Performance

The Moto G24 is powered by a Mediatek MT6769Z Helio G85 (12 nm) Octa-Core processor running at 2.0 GHz, ensuring efficient performance for daily tasks and entertainment. It comes with 4GB of RAM and 256GB of internal storage.

Battery Life

The device is equipped with a non-removable 5000 mAh Li-Po battery, designed to provide extended usage time between charges.

Connectivity

The Motorola Moto G24 supports various connectivity options:

- Bluetooth
- USB

- Wi-Fi
- GPS
- 3.5 mm Audio Jack

Maintenance

General Care

To maintain your device's condition, avoid exposing it to extreme temperatures, direct sunlight, or excessive moisture. Clean the screen and body with a soft, lint-free cloth. Do not use harsh chemicals or abrasive materials.

Battery Care

To prolong battery life, avoid fully discharging the battery frequently. It is recommended to keep the battery charge between 20% and 80% for optimal longevity. Use only the provided or approved charging accessories.

Troubleshooting

If you encounter issues with your device, consider the following common solutions:

- **Device not powering on:** Ensure the battery is charged. Try connecting to a power source for at least 15 minutes before attempting to power on again.
- **Apps freezing or crashing:** Close and restart the app. If the issue persists, restart the device.
- **Poor network signal:** Check your location for network coverage. Restart the device or toggle airplane mode on and off.
- **Storage full:** Delete unnecessary files, apps, or transfer data to cloud storage or an external device.

Important Note for USA Buyers:

This Motorola Moto G24 (International Model) is not compatible with CDMA networks, including VERIZON, SPRINT, and US CELLULAR. Please verify 3G or 4G/LTE compatibility with your network provider before purchase and use.

Specifications

Feature	Detail
Model Name	Moto G24
Model Number	XT2423-1
Display Type	IPS LCD
Screen Size	6.56 Inches
Resolution	720 x 1612 pixels
Refresh Rate	90 Hz
Operating System	Android 14
Processor	Mediatek MT6769Z Helio G85 (12 nm) Octa-Core, 2.0 GHz
RAM	4 GB

Internal Storage	256 GB
Main Camera	50 MP
Battery Capacity	5000 mAh Li-Po
Connectivity	Bluetooth, USB, Wi-Fi, GPS
Audio Jack	3.5 mm
Color	Gray
Item Weight	12.3 ounces
Dimensions (Package)	6.97 x 3.74 x 1.93 inches

Warranty and Support

Your Motorola Moto G24 is covered by a limited warranty. For detailed warranty terms and conditions, please refer to the warranty card included with your product or visit the official Motorola support website.

For technical assistance, troubleshooting, or service inquiries, please contact Motorola customer support. You can find contact information on the official Motorola website or through the support section of your device's settings.

Official Motorola Website: www.motorola.com

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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