

Elo 5054L

Elo 5054L 50-inch 4K Touchscreen Signage User Manual

MODEL: 5054L (E103937)

1. Introduction

This manual provides essential instructions for the safe and efficient use of your Elo 5054L 50-inch 4K Touchscreen Signage. Please read this manual thoroughly before installation and operation, and retain it for future reference. The Elo 5054L is designed for commercial-grade applications, offering a 4K resolution display with infrared (IR) anti-friction 20-touch capabilities.

2. Safety Information

- **Power Source:** Connect the display only to a grounded power outlet with the correct voltage as indicated on the product label.
- **Ventilation:** Ensure adequate ventilation around the display. Do not block ventilation openings.
- **Liquid Exposure:** Avoid exposing the display to rain, moisture, or excessive humidity. Do not place liquid containers on or near the display.
- **Cleaning:** Disconnect power before cleaning. Use a soft, dry cloth. Avoid abrasive cleaners or solvents.
- **Handling:** Due to its size and weight, always handle the display with care and with sufficient personnel to prevent injury or damage.
- **Impact Resistance:** The display is compliant with IK-07 impact testing, but excessive force can still cause damage.
- **Operating Environment:** Designed for 24/7 use in high-traffic environments. Ensure the operating temperature and humidity are within specified ranges.

3. Package Contents

Verify that all items are present and undamaged upon unpacking:

- Elo 5054L 50-inch 4K Touchscreen Signage
- Power Cable
- USB Touch Cable
- HDMI Cable

- Quick Installation Guide
- Safety and Regulatory Information

4. Setup

4.1 Physical Installation

The Elo 5054L is designed for VESA mounting. Ensure the mounting surface or stand can support the display's weight (approximately 50 pounds or 22.7 kg). Refer to the VESA mounting standard for compatible brackets (typically 400x400mm or 600x400mm for 50-inch displays, consult the Quick Installation Guide for exact specifications).

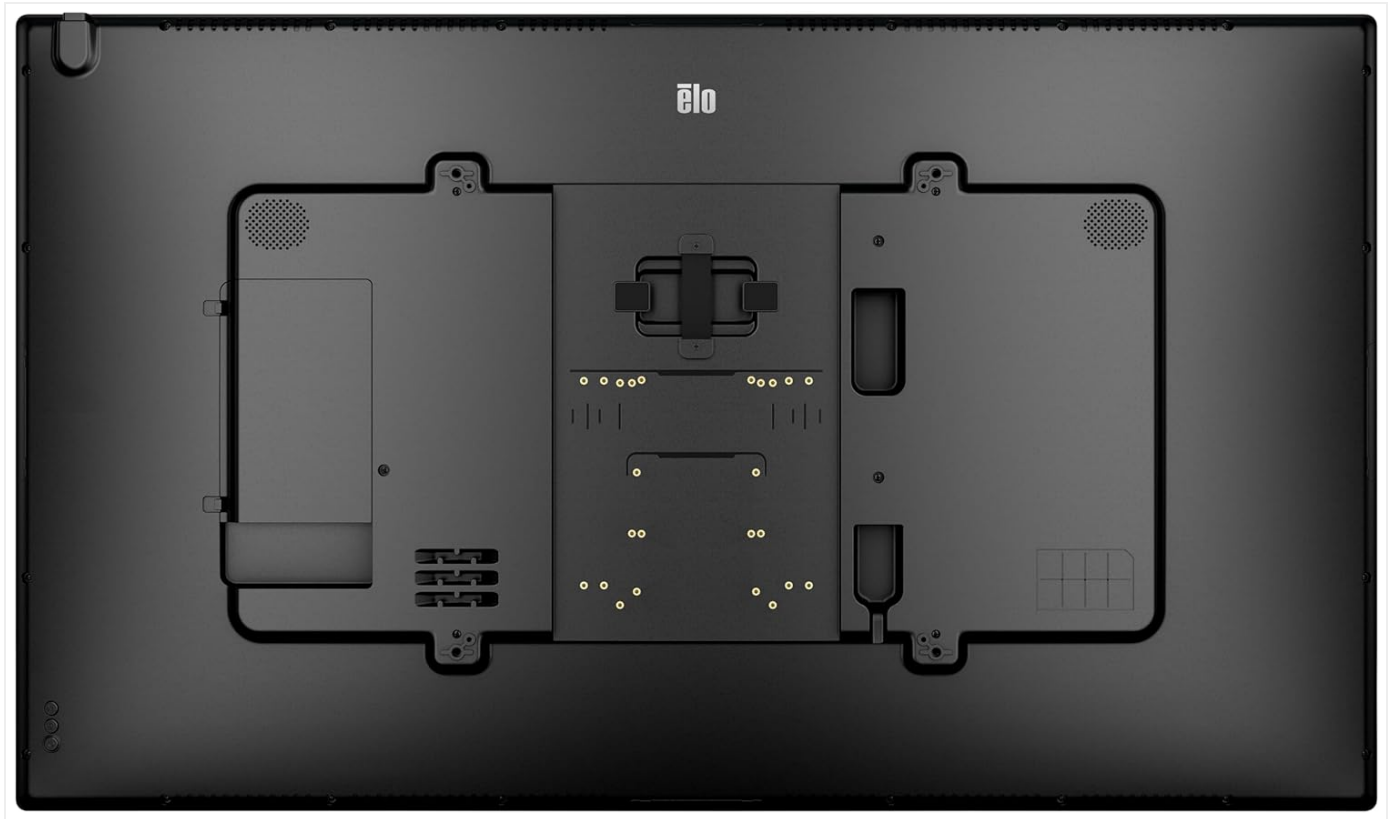


Figure 4.1: Rear view of the Elo 5054L display, highlighting VESA mounting points and various input/output ports. This image illustrates the physical design for installation.

4.2 Connecting Cables

1. **Power Connection:** Connect the provided power cable to the display's power input and then to a grounded electrical outlet.
2. **Video Connection:** Connect an HDMI cable from your source device (e.g., PC, media player) to an available HDMI input port on the display. The display supports 4K resolution (3840 x 2160).
3. **USB Touch Connection:** Connect the USB touch cable from the display's USB upstream port to a USB port on your source device. This enables the touch functionality.
4. **Optional Connections:** The display may feature additional ports such as DisplayPort, Ethernet, or serial ports for advanced configurations or IoT control. Refer to the detailed product manual for specific port functions.



Figure 4.2: Front view of the Elo 5054L display, illustrating its sleek design and large screen area. This image represents the display after successful installation.

4.3 Initial Power On

Once all cables are securely connected, press the power button on the display. The display should power on and show the input from your connected source device. If no image appears, ensure the source device is powered on and the correct input is selected on the display.

5. Operating Instructions

5.1 Power On/Off

Locate the power button, typically on the side or bottom bezel of the display. Press it once to power on or off. For extended periods of inactivity, it is recommended to power off the display and disconnect it from the power source.

5.2 Touchscreen Operation

The Elo 5054L features infrared (IR) 20-touch technology with anti-friction properties. This allows for precise and responsive multi-touch interactions. Ensure the USB touch cable is connected to your computer for touch functionality to work. No special drivers are typically required for basic touch functions on most operating systems.

- **Single Touch:** Functions like a mouse click.
- **Multi-Touch Gestures:** Supports common gestures such as pinch-to-zoom, rotate, and two-finger scrolling, depending on the operating system and application.
- **Calibration:** If touch accuracy is an issue, refer to your operating system's display settings for touchscreen calibration options.

5.3 Input Source Selection

Use the On-Screen Display (OSD) menu buttons (usually located on the side or rear of the display) to navigate and select the desired input source (e.g., HDMI 1, HDMI 2, DisplayPort).

5.4 Display Settings

The OSD menu allows adjustment of various display parameters:

- **Brightness/Contrast:** Adjust for optimal viewing conditions.
- **Color Temperature:** Select predefined color modes or customize.
- **Aspect Ratio:** Ensure the display matches the source content (e.g., 16:9).
- **Resolution:** The native resolution is 3840 x 2160 (4K UHD). Ensure your source device is configured to output this resolution for the best image quality.

5.5 IoT Control

The Elo 5054L features built-in IoT control capabilities. For detailed information on configuring and utilizing these features, refer to the advanced user guide or technical documentation available on the Elo website.

6. Maintenance

- **Screen Cleaning:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a non-abrasive, ammonia-free glass cleaner. Do not spray cleaner directly onto the screen.
- **Casing Cleaning:** Use a soft, dry cloth to clean the display casing.
- **Dust Removal:** Regularly dust the ventilation openings to prevent overheating.
- **Cable Management:** Ensure all cables are neatly organized and not under tension to prevent damage.

7. Troubleshooting

Problem	Possible Cause	Solution
No Power	Power cable disconnected; Power outlet faulty; Display power button off.	Check power cable connections; Test outlet with another device; Press display power button.
No Image on Screen	Video cable disconnected; Incorrect input source selected; Source device off or not outputting signal.	Verify video cable connection; Select correct input source via OSD; Ensure source device is on and configured correctly.
Touch Function Not Working	USB touch cable disconnected; USB port faulty; Operating system driver issue.	Ensure USB touch cable is connected to both display and source; Try a different USB port; Check OS device manager for touch device status.
Poor Image Quality	Incorrect resolution; Cable quality; Display settings.	Set source device to native 3840x2160 resolution; Use high-quality HDMI cable; Adjust brightness/contrast via OSD.

8. Specifications

Feature	Detail
Model Number	E103937 (5054L)

Feature	Detail
Screen Size	50 Inches
Resolution	3840 x 2160 Pixels (4K UHD 2160p)
Aspect Ratio	16:9
Touch Technology	Infrared (IR) Anti-Friction, 20 Touch
Product Dimensions	45.71 x 26.84 x 2.5 inches (116.1 x 68.2 x 6.35 cm)
Item Weight	50 pounds (22.7 kg)
Manufacturer	Elo Touch Solutions, Inc.
First Available	July 1, 2024
Screen Surface	Clear & Clear with Anti-friction
Compliance	UL-60950 & IK-07 impact testing
Usage	24/7 in high traffic environments
Features	VESA mounting, Power passthrough, Built-in IoT control

9. Warranty and Support

The Elo 5054L is manufactured by Elo Touch Solutions, Inc. For detailed warranty information, including terms and conditions, please refer to the warranty card included with your product or visit the official Elo Touch Solutions website. Technical support and service inquiries should also be directed to Elo Touch Solutions, Inc. through their official support channels.

Manufacturer: Elo Touch Solutions, Inc.

For the most up-to-date support resources, visit: www.elotouch.com/support



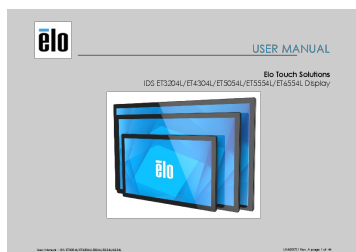
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Related Documents - 5054L

	19.5-inch Touchscreen Monitor Kit Installation Instructions Detailed installation instructions for the Elo 19.5-inch Touchscreen Monitor Kit by SEL, including component lists, step-by-step assembly, specifications, and technical support information.
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	Elo ET1502LM Touch Monitor User Manual User manual for the Elo ET1502LM touch monitor, covering product description, installation, mounting, operation, technical support, safety, regulatory information, and warranty.
	Elo ET0702L Touch Monitor User Manual Comprehensive user manual for the Elo ET0702L Touch Monitor, covering product description, installation, mounting, operation, technical support, safety, maintenance, regulatory information, and warranty details.
	Elo i-series 4.0 Value Models User Manual Comprehensive user manual for the Elo i-series 4.0 Value Models Android interactive signage system. Covers setup, operation, system settings, technical support, and regulatory information.
	Elo Touch Monitor User Manual: ET1903LM, ET2203LM, ET2403LM, ET2703LM Comprehensive user manual for Elo Touch Solutions ET1903LM, ET2203LM, ET2403LM, and ET2703LM touch monitors, covering installation, operation, safety, maintenance, technical support, and regulatory information.
	Elo IntelliTouch/SecureTouch Touchscreen Guide Comprehensive guide to installing, integrating, and troubleshooting Elo IntelliTouch and SecureTouch touchscreen technologies. Covers component installation, technical specifications, and troubleshooting for various Elo controllers.

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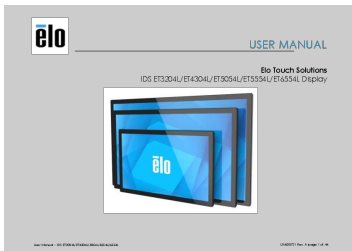
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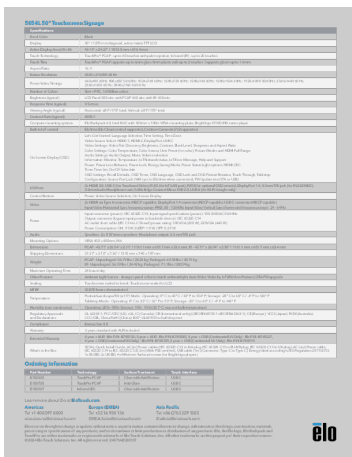
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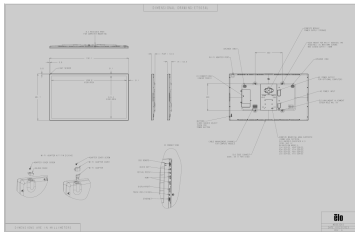
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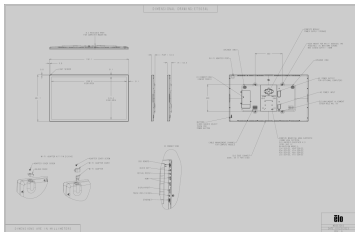
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5054L 50" Touchscreen Signage	
Model	5054L
Display Size	50" (1270mm) Diagonal
Resolution	1920 x 1080 (Full HD)
Touch Technology	Capacitive
Touch Points	10
Response Time	10ms
Brightness	450 nits
Viewing Angle	178°
Contrast Ratio	1000:1
Color Gamut	95% sRGB
Power Consumption	150W
Operating Temperature	0°C to 40°C
Storage Temperature	-20°C to 60°C
Humidity	10% to 90% RH
Weight	10.5kg
Dimensions	1161.1mm (W) x 619.4mm (H) x 68.1mm (D)
Mounting	VESA 100x100mm
Inputs	HDMI, DisplayPort, USB, Audio
Outputs	Audio
Optional Features	Light Sensor, IR Sensor, Camera

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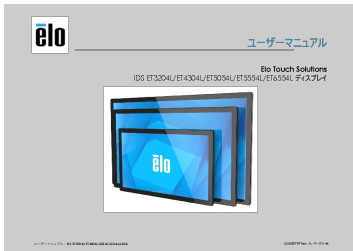
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Display Size	50" (1270mm) Diagonal
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Touch Points	10
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Brightness	450 nits
Viewing Angle	178°
Contrast Ratio	1000:1
Color Gamut	95% sRGB
Power Consumption	150W
Operating Temperature	0°C to 40°C
Storage Temperature	-20°C to 60°C
Humidity	10% to 90% RH
Weight	10.5kg
Dimensions	1161.1mm (W) x 619.4mm (H) x 68.1mm (D)
Mounting	VESA 100x100mm
Inputs	HDMI, DisplayPort, USB, Audio
Outputs	Audio
Optional Features	Light Sensor, IR Sensor, Camera

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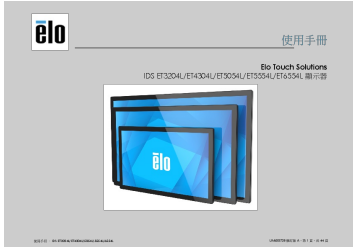


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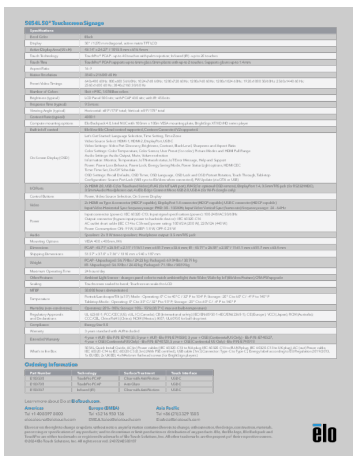
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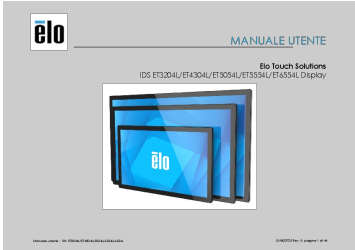
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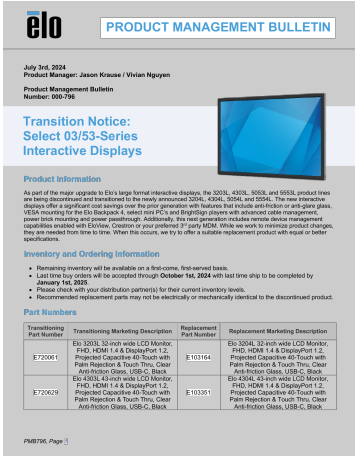
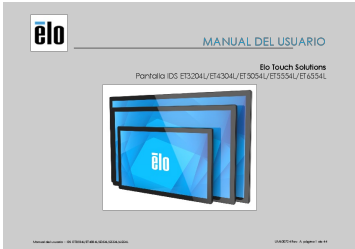
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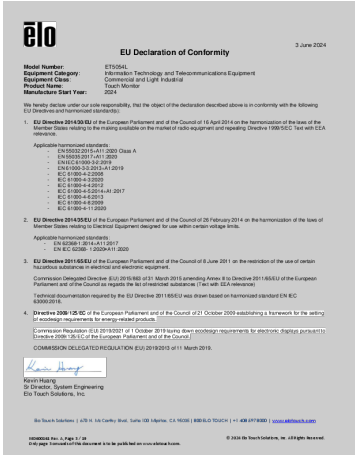
[pdf] Specifications

PRODUCT MANAGEMENT BULLETIN Transition Notice 3 lug 2024 — As part of the major upgrade to Elo s large format interactive displays 3203L 4303L 5053L and 5553L product lines PMB 796 docs elotouch |||

PRODUCT MANAGEMENT BULLETIN July 3rd, 2024 Product Manager: Jason

Krause / Vivian Nguyen Product Ma ... nd 5553L product lines are being discontinued and transitioned to the newly announced 3204L, 4304L, **5054L** and 5554L. The new interactive displays offer a significant cost savings over the prior genera...

lang:en **score:23** filesize: 192.97 K page_count: 2 document date: 2024-06-25



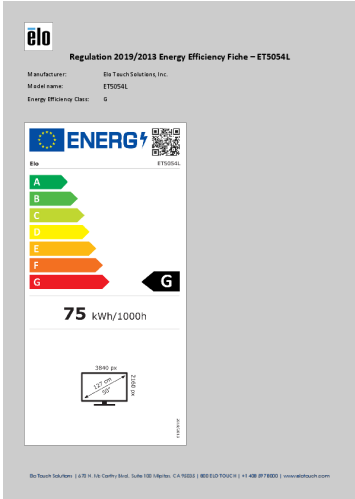
[pdf] Declaration of Conformity

Suche 5054L 50 Zoll Interaktives Display Elo® MD600161 docs elotouch |||

EU Declaration of Conformity 3 June 2024 Model Number: Equipment Category:

Equipment Class: Product Name: Manufacture Start Year: **ET5054L** Information Technology and Telecommunications Equipment Commercial and Light Industrial Touch Monitor 2024 We hereby declare under our sole responsibility, th...

lang:en **score:21** filesize: 4.27 M page_count: 17 document date: 2024-06-14



[pdf] Label

Microsoft Word SD615343 ET5054L Energy Efficiency Fiche and Label Yo Lu Go 5054L 50 Digital Signage Touchscreen Display Elo® Official Website 5054LS docs elotouch |||

Regulation 2019/2013 Energy Efficiency Fiche ET**5054L** Manufacturer: Model name: Energy Efficiency Class: Elo Touch Solutions, Inc. ET**5054L** G Elo Touch Solutions 670 N. McCarthy Blvd., Suite 100 Milpitas, CA 95035 800 ELO TOUCH 1 408 597 8000 www.elotouch.com Public information Energy e...

lang:en score:20 filesize: 259.21 K page_count: 2 document date: 2024-11-11

Product Information Sheet			
COMMISSION DELEGATED REGULATION (EU) 2019/2013 with regard to energy labelling of electronic displays			
Parameter	Parameter or value and precision		Unit
1. Supplier's name or trademark	Elo		
2. Supplier's address	Elo Touch Solutions (Belgium NV, located in Belgium 1, 2012 Leuven, BE ET5054L		
3. Model identifier	G		
4. Energy Efficiency Class for Standard Dynamic Range (SDR)	75.0		W
5. On mode power demand in SDR	n.a		
6. On mode power demand in HDR, if implemented	n.a		W
7. Off mode power demand, if applicable	0.3		W
8. Standby mode power demand, if applicable	1.5		W
9. Networked standby mode power demand, if applicable	3.0		W
10. Electronic display category	Signage		
11. Size ratio	18	9	
12. Screen resolution	1920	x	1080 pixels
13. Screen diagonal	122.0		cm
14. Screen diagonal	50		inches
15. Visible screen area	67.5		dm²
16. Panel technology used	LCD		
17. Ambient Brightness Control (ABC) available	No		
18. Voice recognition sensor available	No		
19. Room presence sensor available	No		
20. Image refresh frequency rate (auto)	60		Hz
21. Minimum guaranteed availability of software and firmware updates from the date of end of the placement on the market	5		Years
22. Minimum guaranteed availability of spare parts from the date of end of the placement on the market	5		Years
23. Minimum guaranteed product support	5		Years
24. Minimum duration of the general guarantee offered by the supplier	3		Years
25. External power supply (non standardized and included in the product box)	Internal		
26. Power supply type	Internal		
27. Input voltage	- V		

[pdf] Datasheet Label

elo 5054l pcap touch display product data sheet on energy consumption media bechtle asrc 180712 1c4b3d4ee288fc9434f5175bf56070570 c3 c5600a7e86f3451da1d98575a2b48066 |||

Product Information Sheet COMMISSION DELEGATED REGULATION EU 2019/2013 with regard to energy labe Elo Touch Solutions Belgium NV, kolonel Begaultlaan 1, 3012 Leuven, BE 2. Model identifier ET**5054L** 3. Energy Efficiency Class for Standard Dynamic Range G SDR 4. On mode power demand in SDR... lang:en score:19 filesize: 94.05 K page_count: 2 document date: 2024-08-22