HOROW HR-T0338WBD

HOROW T0338W One Piece Toilet with Non-Electric Bidet Toilet Seat

Model: HR-T0338WBD

Introduction

Thank you for choosing the HOROW T0338W One Piece Toilet with Non-Electric Bidet Toilet Seat. This manual provides detailed instructions for installation, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your product. Please read this manual thoroughly before installation and use, and keep it for future reference.



Figure 1: HOROW T0338W One Piece Toilet with Non-Electric Bidet Seat.

Important Safety Information

Always follow basic safety precautions when installing, operating, and maintaining this product to reduce the risk of injury or property damage. Keep this manual accessible for all users.

- Ensure all water supply connections are properly sealed to prevent leaks.
- Do not use abrasive cleaners or harsh chemicals on the toilet or bidet seat, as this may damage the finish.
- For installation, it is recommended to have two people due to the weight and size of the unit.
- Verify rough-in dimensions before purchase and installation to ensure proper fit.

What's Included

The HOROW T0338W toilet package includes the following components:

- Chair Height Toilet x 1

- Floor Bolts 1 Set
- High-quality Wax Ring x 1
- Non-Electric Bidet Toilet Seat x 1
- Pre-installed Flush Valve x 1

SPECIFICATIONS

Feature	Detail
Brand	HOROW
Model Number	HR-T0338WBD
Color	White with Non-Electric Seat
Product Dimensions	26.6"D x 15"W x 26"H
Material	Ceramic (Toilet), Plastic (Seat)
Item Weight	99.18 Pounds
Installation Type	Floor Mounted
Shape	Oblong Elongated
Rough-in Size	12"
Flush Type	Dual Flush (0.8/1.28 GPF)
MAP Score	1000 Grams
Seat Height	17.3" (ADA Compliant)



Figure 2: Product dimensions and certifications.



Figure 3: Comfortable height design for easier sitting and standing.

Setup and Installation

This one-piece toilet is designed for straightforward installation. Please follow these steps carefully:

1. **Prepare the Area:** Ensure the water supply is turned off and the old toilet (if any) is removed. Clean the flange area thoroughly.
2. **Install Wax Ring:** Place the included wax ring firmly around the toilet's waste outlet.
3. **Position the Toilet:** Carefully align the toilet over the floor bolts and lower it onto the flange. Apply even pressure to compress the wax ring.
4. **Secure the Toilet:** Hand-tighten the nuts onto the floor bolts. Do not overtighten, as this can crack the ceramic. Use the provided caps to cover the bolts.
5. **Connect Water Supply:** Connect the water supply line to the toilet's inlet. The toilet fits both 7/8" and 1/2" water lines. If your supply line is 7/8", remove the pre-installed adapter before connecting.



Figure 4: Suggested water inlet valve location for optimal installation.



Figure 5: Water supply line connection details, showing adapter for 1/2" lines.



Figure 6: Quick-release seat installation process.

Operating Instructions

Flushing

The HOROW T0338W features a powerful dual-flush system for water efficiency. Use the smaller button for liquid waste (0.8 GPF) and the larger button for solid waste (1.28 GPF).

Non-Electric Bidet Seat Operation

The non-electric bidet seat provides a refreshing cleaning experience without the need for an electrical outlet. It features adjustable nozzles and water pressure.

- **Water Pressure Adjustment:** Rotate the side knob on the bidet seat to manually adjust the spray pressure to your preference.
- **Rear Wash:** The rear nozzle provides a strong spray for thorough cleaning.
- **Feminine Wash:** The feminine nozzle delivers a softer stream for delicate areas.

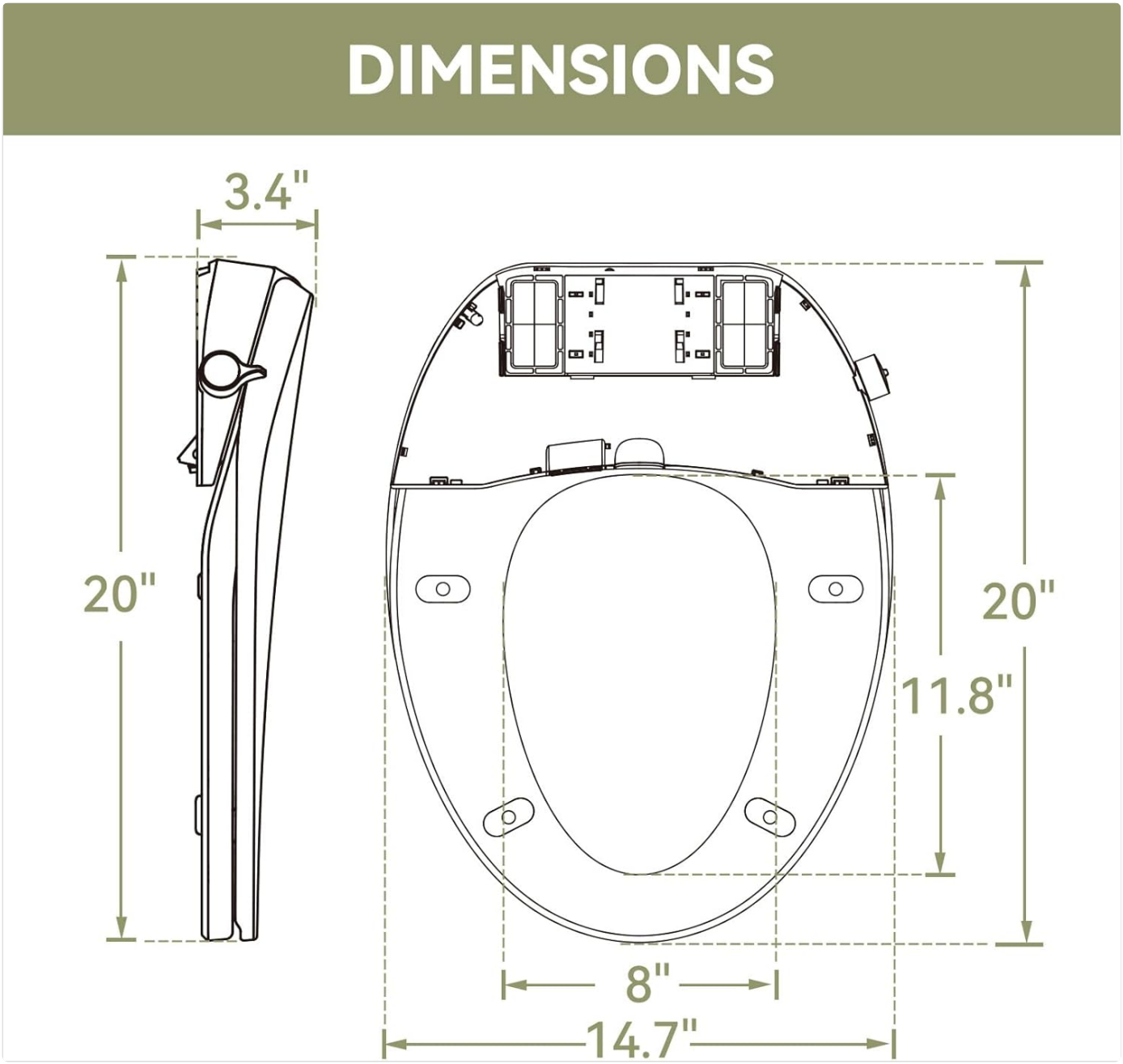


Figure 7: Adjusting water pressure on the non-electric bidet seat.

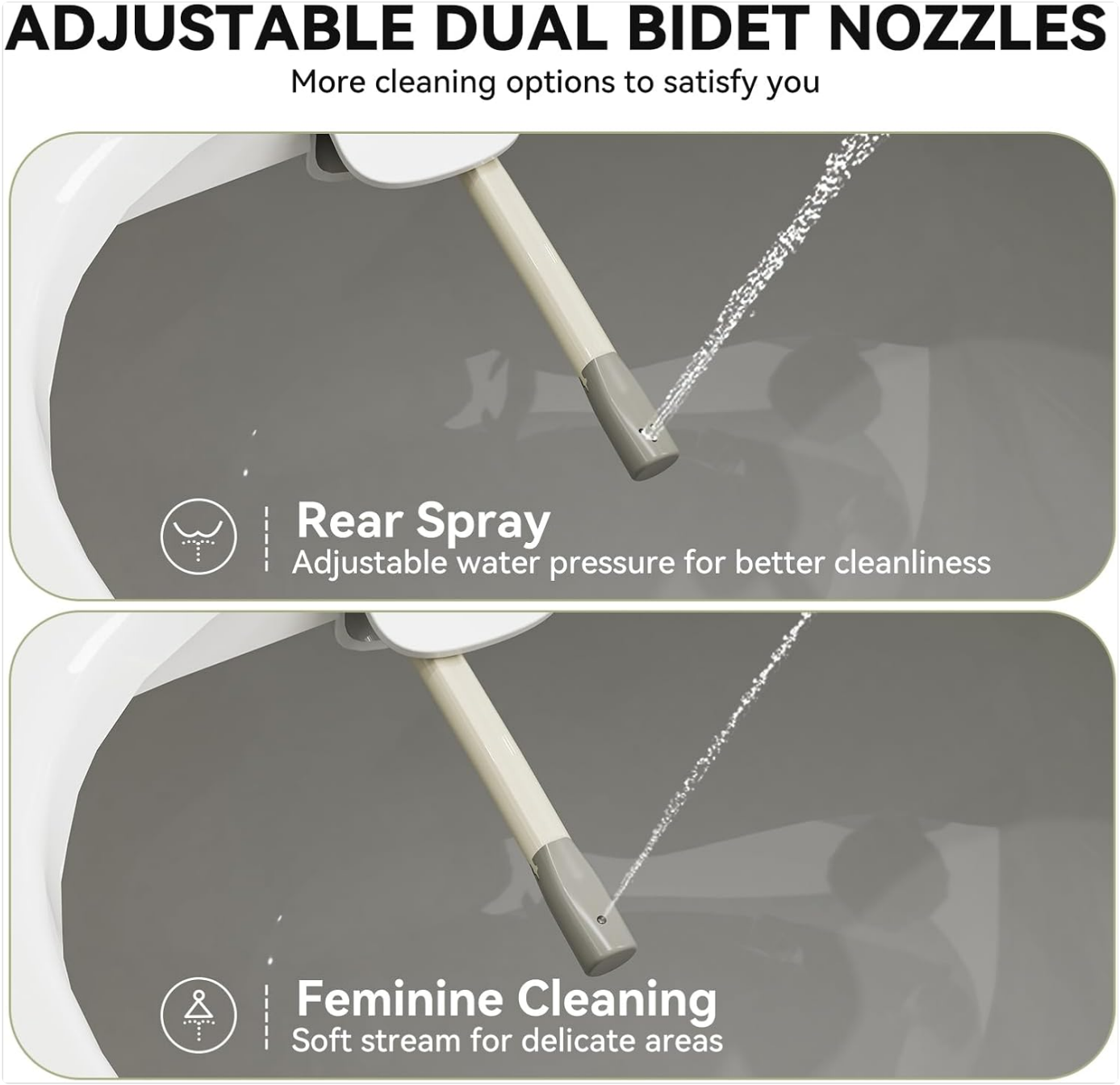


Figure 8: Adjustable dual bidet nozzles for personalized cleaning.



Figure 9: Rear spray function of the bidet.



Figure 10: Feminine cleaning spray function of the bidet.

Soft-Closing Seat

The toilet seat is equipped with a soft-closing mechanism to prevent slamming and reduce noise, enhancing durability and user comfort.



Figure 11: Soft-closing seat in action.

Care and Maintenance

Regular cleaning and proper maintenance will keep your HOROW toilet in excellent condition.

- **Cleaning the Toilet:** Use a soft cloth and mild, non-abrasive cleaning solutions. Avoid harsh chemicals, bleach, or abrasive scrubbers that can damage the ceramic glaze.
- **Cleaning the Bidet Seat:** The quick-release button allows for easy removal of the bidet seat for thorough cleaning. Simply press the button and lift the seat. Clean with a damp cloth and mild soap. Do not immerse the bidet seat in water.
- **Nozzle Cleaning:** Periodically clean the bidet nozzles. Some bidet seats have a self-cleaning function; refer to the bidet seat's specific instructions if applicable.
- **Regular Inspection:** Check for any leaks around the base or water connections periodically. Tighten connections if necessary.



Figure 12: Quick-release feature for easy cleaning.

TROUBLESHOOTING

If you encounter issues with your HOROW toilet, refer to the common problems and solutions below:

Problem	Possible Cause	Solution
Weak Flush	Low water level in tank, clogged rim jets, or partial clog in trapway.	Check water level and fill valve. Clean rim jets. Clear any obstructions in the trapway.
Continuous Running Water	Flapper not sealing properly, fill valve malfunction, or float ball out of adjustment.	Inspect and adjust flapper. Check fill valve for proper operation. Adjust float ball to correct water level.
Bidet Spray is Weak or Inconsistent	Low water pressure, clogged bidet nozzle, or kinked supply hose.	Ensure main water supply is fully open. Clean bidet nozzles. Check bidet supply hose for kinks.

Toilet Seat Wobbly	Mounting bolts are loose.	Tighten the mounting bolts securing the toilet seat to the bowl.

If the problem persists after attempting these solutions, please contact HOROW customer support.

Warranty and Customer Support

HOROW is committed to customer satisfaction and product quality.

- **Warranty:** This toilet comes with a 1-year limited warranty and lifetime after-sales service.
- **Customer Service:** Our customer service center is dedicated to responding to messages within 12 hours. For assistance, please refer to the contact information provided on the product packaging or the official HOROW website.



For further assistance, please contact HOROW customer support.

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Question

Example: How do I reset this device or fix this error?

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