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› smartoo 7L Stainless Steel Automatic Pet Water Fountain PCWF0001 User Manual

smartoo PCWF0001

smartoo 7L Stainless Steel Automatic Pet Water Fountain (Model PCWF0001) User Manual

INTRODUCTION

Thank you for choosing the smartoo 7L Stainless Steel Automatic Pet Water Fountain. This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your new pet water fountain. Please read this manual carefully before use to ensure proper function and longevity of the product. This fountain is designed to provide fresh, filtered water for your pets, promoting their hydration and overall health.



Image: The smartoo 7L Stainless Steel Automatic Pet Water Fountain, designed for large dogs and multi-pet households.

PRODUCT COMPONENTS

Before assembly, please ensure all components listed below are present in your package:

- 1 x Pet Water Fountain (12.3 x 12.3 x 8.3in)
- 1 x DC Pump (with a 58in power cord)
- 1 x Pump Holder
- 1 x Filter
- 1 x Faucet
- 1 x Cleaning Brush
- 1 x Instruction Manual
- 1 x Power Adapter
- 1 x Pre-filter Sponge

Clean, Fresh Water with 4-Stage Filtration

Non-Woven Fabric

Filters large particles such as hair, dust, and debris off the water.

Activated Carbon

Removes odors, chlorine, and harmful chemicals, improving water taste.

Ion-Exchange Resins

Softens water and remove heavy metals like lead and copper.

Non-Woven Fabric

Filters large particles such as hair, dust, and debris from the water.



Image: A visual representation of all parts included in the smartoo pet water fountain package.

SETUP INSTRUCTIONS

Follow these steps to assemble and set up your smartoo pet water fountain:

Step-by-Step Assembly Guide (Part 1)

1. **Soak the Filter:** Submerge the new filter in clean water for 5 minutes before first use. This helps remove any carbon dust and prepares it for optimal filtration.
2. **Install the Pump Holder:** Place the pump holder into its designated slot on the fountain's top cover.
3. **Place the Pre-filter Sponge:** Position the pre-filter sponge at the pump inlet to prevent larger debris from entering the pump.
4. **Insert the Pump:** Carefully place the DC pump into the pump holder, ensuring it is securely seated.

Designed for Your Fur Child to Drink More



Faucet Design

Matches your pet's natural drinking instinct



LED Blue Light Design

Sparks your pet's curiosity

Image: Visual guide for the initial steps of fountain assembly, including filter soaking and pump installation.

Step-by-Step Assembly Guide (Part 2)

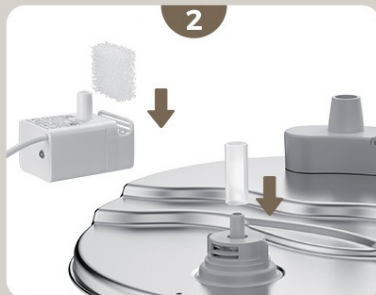
5. **Install the Carbon Filter:** Place the soaked carbon filter into the filter case and close it securely.
6. **Fill with Water:** Fill the water tank with clean water up to the maximum fill line.

7. **Place Top Cover:** Carefully place the assembled top cover back onto the water tank.
8. **Insert Faucet and Connect Power:** Insert the faucet into its opening on the top cover. Connect the power adapter to the fountain and then plug it into a power outlet.

6 Steps to Get Started



Soak the filter in clean water for 5 minutes.



Install the pump holder. Place the pre-filter sponge at the pump inlet.



Place the pump into the holder.

Continue →

Image: Visual guide for the final steps of fountain assembly, including filter installation, water filling, and power connection.

OPERATION

Filling the Fountain

Ensure the fountain is filled with clean water. The 7L capacity is designed to provide sufficient water for large dogs for up to a week, or for multi-pet households.

Water Flow Modes

The smartoo fountain offers two distinct water flow modes to cater to your pet's preferences:

- **Faucet Flow Mode:** Mimics a running tap, appealing to pets who prefer drinking from faucets.
- **Stream Flow Mode:** Provides a gentle, bubbling stream of water.

Fits Your Pet's Drinking Preferences

Provides two different water flow modes



Image: Illustration of the two water flow modes: Faucet Flow Mode for cats and Stream Flow Mode for dogs.

Water Level Monitoring

The fountain features a transparent water level window, allowing you to check the water level at a glance without needing to lift the lid. Refill when the water level is low to ensure continuous hydration for your pet.



Image: The transparent water level window on the smartoo pet water fountain for easy monitoring.

CARE AND MAINTENANCE

Regular cleaning and maintenance are crucial for the longevity of your fountain and the health of your pet.

Regular Cleaning

The fountain's stainless steel components are easy to clean. It is recommended to clean the entire fountain, including the water tank and top cover, at least once a week. The stainless steel parts are dishwasher safe on the top rack.

Pump Cleaning: The pump should be cleaned every 1-2 weeks to prevent mineral buildup and ensure quiet operation. Follow these steps:

1. Unplug the fountain.
2. Remove the pump from the fountain.
3. Disassemble the pump by removing the pump cover and impeller.
4. Use the provided cleaning brush to thoroughly clean the pump chamber and impeller. Rinse all parts with clean water.
5. Reassemble the pump and place it back into the fountain.

6 Steps to Get Started



Place the soaked carbon filter in the filter case and close it.



Fill with water, place the installed top cover back to the water tank.



Insert the water faucet, and connect to power.

Image: Step-by-step guide for cleaning the fountain pump to maintain its performance.

Filter Replacement

The 4-stage filtration system includes a filter and a pre-filter sponge. The filter should be replaced every 2-4 weeks, depending on the number of pets and water quality. The pre-filter sponge should be cleaned weekly and replaced as needed.

To replace the filter, refer to the assembly steps. Search for **"B0CNPFYJP8"** to find official smartoo replacement filters.

TROUBLESHOOTING GUIDE

If you encounter any issues with your smartoo pet water fountain, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fountain not dispensing water / Weak flow	- Low water level - Pump or filter clogged with debris/hair - Pump impeller dirty or stuck - Power adapter issue	- Refill water to the appropriate level. - Clean the pump and replace the filter. - Disassemble and clean the pump impeller. - Check power connection; try a different outlet.
Pump making excessive noise	- Low water level - Pump is dirty or has debris inside - Pump not properly seated	- Add water to the fountain. - Clean the pump thoroughly (refer to pump cleaning instructions). - Ensure the pump is securely placed in its holder.
Water appears cloudy or has odor	- Filter needs replacement - Fountain needs cleaning	- Replace the filter. - Clean all fountain components thoroughly.

PRODUCT SPECIFICATIONS

Model Number	PCWF0001
Capacity	7 Liters (236 oz)
Material	304 Stainless Steel
Dimensions (L x W x H)	12.05" x 12.05" x 7.1"
Item Weight	3.7 Pounds
Pump Noise Level	Ultra-quiet, approximately 25dB
Power Consumption	1.5 W (approx. 1 kWh per month)
Intended Use	Indoor Use Only

WARRANTY AND CUSTOMER SUPPORT

Warranty Information

The smartoo pet water fountain comes with a**2-year warranty** for the product. The pump specifically has an**18-month warranty**. Please retain your proof of purchase for warranty claims.

Contact Support

If you have any issues with your smartoo water fountain or the pump, please do not hesitate to contact us. We provide dedicated customer support. You can reach us via message through the platform where you purchased the product. Our team is available to assist you with any questions or concerns.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question