

ZYK RF402A

ZYK RF402A Universal Voice Remote Control Instruction Manual

Model: RF402A | **Brand:** ZYK

Compatible with Philips Android Smart TVs (5504, 5604, 5704 Series)

- Introduction
- Compatibility
- Setup & Pairing Specifications
- Button Functions Support
- Troubleshooting

1. INTRODUCTION

This manual provides detailed instructions for the ZYK RF402A Universal Voice Remote Control, designed as a replacement for various Philips Android Smart TV models. It covers setup, pairing procedures, button functionalities, and troubleshooting tips to ensure optimal use of your new remote.



Image 1.1: The ZYK RF402A Universal Voice Remote Control.

2. COMPATIBILITY

The ZYK RF402A remote control is compatible with a range of Philips Android Smart TV models. Please verify your TV model against the list below:

Compatible TV Series:

- Philips Android TV 5504 Series
- Philips Android TV 5604 Series
- Philips Android TV 5704 Series

Specific Compatible Models (RF402A, URMT26RST004, NH800UP, BT800, URMT47CND0):

- 50PFL5704, 55PFL5704, 43PFL5704, 75PFL5704/F7, 65PFL5704/F7
- 55PFL5604, 50PFL5604, 43PFL5604, 75PFL5604, 65PFL5604/F7, 55PFL5604/F7, 50PFL5604/F7, 43PFL5604/F7, 65PFL5604/F7A, 75PFL5604/F7A, 55PFL5604/F7A, 50PFL5604/F7A
- 65PFL5504/F6, 43PFL5704/F7, 65PFL5504/F7, 32PFL5505/F7, 65PFL5504F7, 65PFL5504F6

This remote is designed for Philips 2K/4K/UHD/LED/LCD Smart TVs of various sizes, including 28, 29, 32, 39, 40, 43, 46, 49, 50, 55, 58, 65, and 75 inches.



Image 2.1: Overview of RF402A remote compatibility with Philips Smart TVs.

3. SETUP AND PAIRING

3.1. Battery Installation

The remote control requires two (2) AAA batteries (not included). To install:

1. Open the battery compartment cover on the back of the remote.
2. Insert two AAA batteries, ensuring correct polarity (+ and -).
3. Close the battery compartment cover securely.

3.2. Simple Pairing (For a New Remote)

Before using the remote, it must be paired with your Philips Android TV. Follow these steps:

1. Ensure your TV is powered on. If not, press the "Power" button on the remote or TV.
2. Press and hold the **Google Assistant** button and the **VOL-** (Volume Down) button simultaneously for 3 seconds or more.
3. After 3 seconds, the indicator light on the remote will start to flash, and the pairing screen should appear on your TV.
4. Once pairing is complete, a success message will display on the TV, and the indicator light on the remote will turn off. The remote is now ready for use.

3.3. Connecting a New Remote with an Already Paired Remote

If you are adding this remote while another remote is already paired, use the following method:

1. Press the **Home** button on your existing remote or the new remote (if it has basic functionality).
2. Navigate to **"Settings"**, then select **"Remotes & Accessories"**.
3. Select **"Add accessory"** and press the **OK** button to confirm.
4. On the new ZYK remote, press and hold the **Google Assistant** button and the **VOL** (Volume) button simultaneously for 3-5 seconds.
5. The indicator light on the remote will flash, indicating it is in pairing status.
6. After successful pairing, the indicator light will go out.



Image 3.1: Visual guide for pairing and unpairing the remote control.

4. BUTTON FUNCTIONS

The ZYK RF402A remote control features a comprehensive set of buttons for navigating your Philips Android Smart TV. Below is a description of each key function:

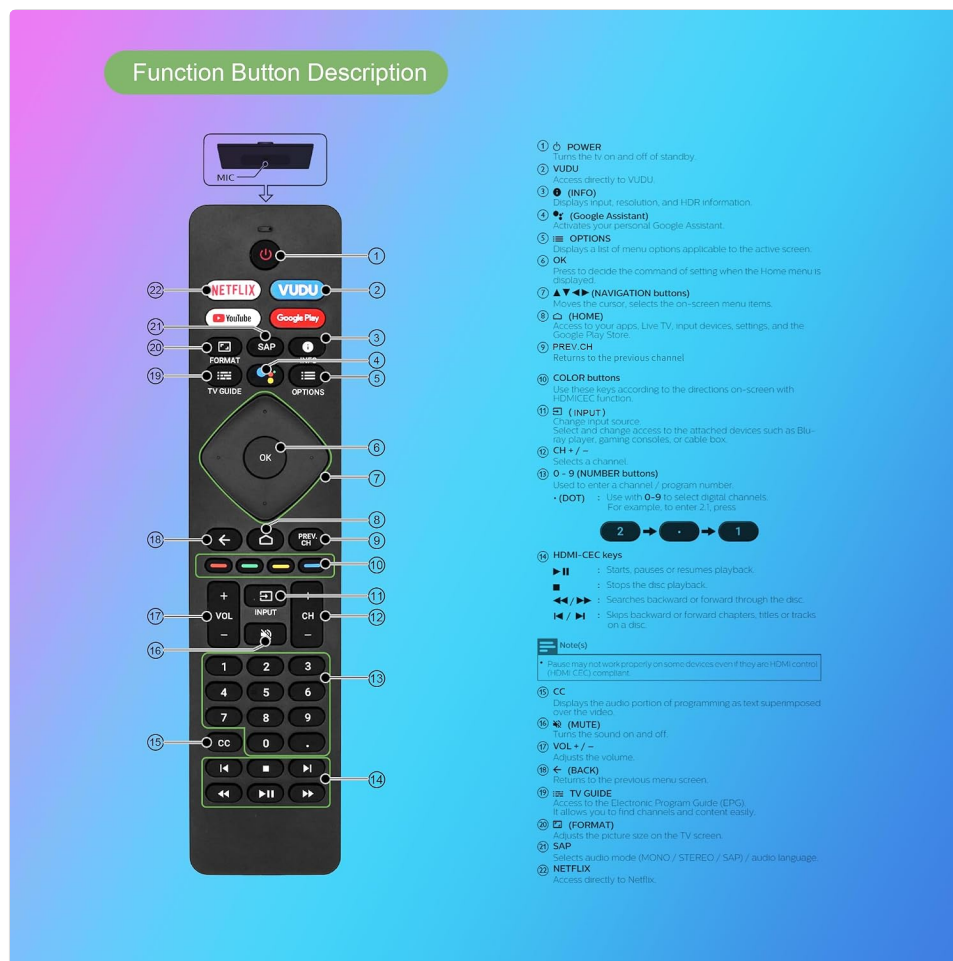


Image 4.1: Diagram illustrating the function of each button on the remote.

Button	Function
Power	Turns the TV on and off.
VUDU	Direct access to VUDU streaming service.
INFO	Displays current program information.
Google Assistant	Activates voice control for search and commands.
OPTIONS	Displays a list of menu options applicable to the current screen.
OK	Confirms selections or enters menus.
Navigation Buttons (Up, Down, Left, Right)	Navigates through on-screen menus and content.
HOME	Accesses the Home screen, apps, Live TV, input devices, settings, and Google Play Store.
PREV. CH	Returns to the previous channel.
Color Buttons (Red, Green, Yellow, Blue)	Functions vary according to on-screen directions or HDMI-CEC function.
INPUT	Changes the input source (e.g., HDMI, AV).
CH +/-	Changes the TV channel.

Button	Function
VOL +/-	Adjusts the volume level.
Number Buttons (0-9)	Directly selects channels or enters numerical input. Use with 0-9 to select digital channels (e.g., 2-1 for channel 2.1).
HDMI-CEC Keys (Play, Pause, Stop, Rewind, Fast Forward, Previous, Next)	Controls playback of media devices connected via HDMI-CEC.
MUTE	Mutes or unmutes the TV sound.
CC	Activates or deactivates Closed Captions.
BACK	Returns to the previous menu or screen.
TV GUIDE	Opens the Electronic Program Guide (EPG).
FORMAT	Adjusts the picture size on the TV screen.
SAP	Selects audio mode (MONO / STEREO / SAP) / audio language.
Netflix	Direct access to Netflix streaming service.
YouTube	Direct access to YouTube streaming service.
Google Play	Direct access to Google Play Store.

Note: Dedicated shortcut buttons (Netflix, VUDU, YouTube, Google Play) function only if the corresponding software is pre-installed on your Philips TV.

5. TROUBLESHOOTING

If you encounter issues with your ZYK RF402A remote control, please refer to the following common solutions:

- **Remote Not Responding:**

- Check if the batteries are correctly inserted and have sufficient charge. Replace with new AAA batteries if necessary.
- Ensure there are no obstructions between the remote and the TV's infrared receiver.
- Re-pair the remote control with your TV using the instructions in Section 3.2 or 3.3.

- **Voice Control Not Working:**

- Ensure the remote is properly paired via Bluetooth, as voice functionality requires a Bluetooth connection.
- Check your TV's settings to ensure Google Assistant is enabled and configured.

- **Shortcut Buttons Not Working:**

- Verify that the respective streaming applications (Netflix, VUDU, YouTube, Google Play) are installed and updated on your Philips TV.

- **Short Transmission Distance:**

- Replace batteries with fresh ones.
- Ensure no strong interference sources are nearby. The remote is designed for a transmission distance of

over 12 meters (40 feet).

For further assistance, please contact customer support as detailed in the "Warranty and Support" section.

6. SPECIFICATIONS

Feature	Detail
Model Number	RF402A
Brand	ZYK
Compatible Devices	Philips Android Smart TVs (5504, 5604, 5704 Series)
Connectivity	Infrared (IR) & Bluetooth (for Voice Control)
Power Source	2 x AAA Batteries (not included)
Material	Premium and recyclable ABS material and silicone
Color	Black
Dimensions (L x W x H)	211mm (8.3 inches) x 47mm (1.9 inches) x 17mm (0.7 inches)
Item Weight	3.52 ounces
Transmission Distance	Over 12 meters (40 feet)
Response Time	0.2 seconds
Special Feature	Ergonomic design, Shortcut buttons for streaming services, Voice control

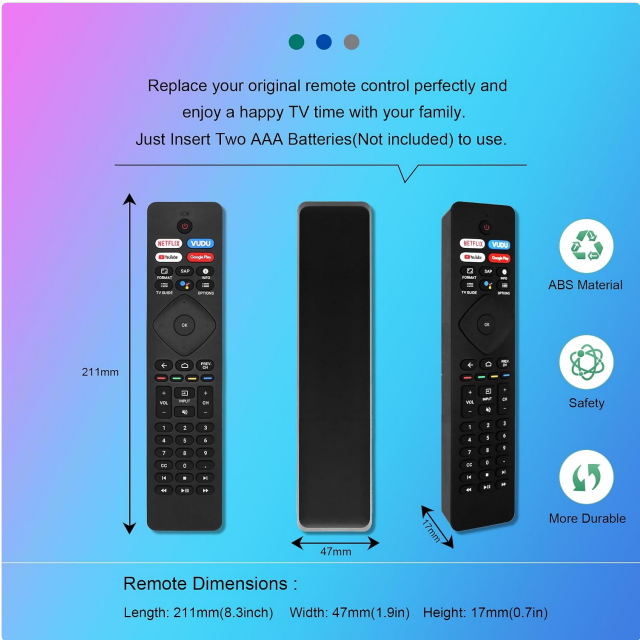


Image 6.1: Physical dimensions and material properties of the remote control.

7. WARRANTY AND SUPPORT

ZYK is committed to customer satisfaction. Your remote control comes with the following support:

- **Return and Refund Policy:** Unlimited return and refund service within 30 days of purchase.
- **Customer Service:** We strive for 100% customer satisfaction. If you have any questions or concerns, please contact us. We aim to respond within 24 hours.
- **Compatibility Inquiries:** If your TV model number is not explicitly listed in this manual, please email us before ordering to confirm compatibility.

For support, please refer to the contact information provided with your purchase or visit the ZYK store page on Amazon.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question