

## Andoer S2-HNB-01

# Andoer TELESIN S2-HNB-01 Quick Release Neck Support User Manual

Model: S2-HNB-01

## INTRODUCTION

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The Andoer TELESIN S2-HNB-01 Quick Release Neck Support is designed to provide a stable and comfortable mounting solution for action cameras and smartphones, enabling hands-free recording for various activities. Its U-shape design, combined with a quick-release mechanism and optional chest strap, offers versatility and ease of use for vlogging, hiking, riding, and fishing.

Key features include wide compatibility with various cameras and smartphones (phone clip sold separately), vertical and horizontal photography adjustment, quick assembly/disassembly, comfortable and skin-friendly materials, and an external strap for enhanced stability.

## SAFETY INFORMATION

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### Warning

To avoid suffocation hazard, keep this plastic bag away from babies and children.

*Note: This warning applies to the product packaging. Please dispose of packaging materials responsibly.*

## SETUP INSTRUCTIONS

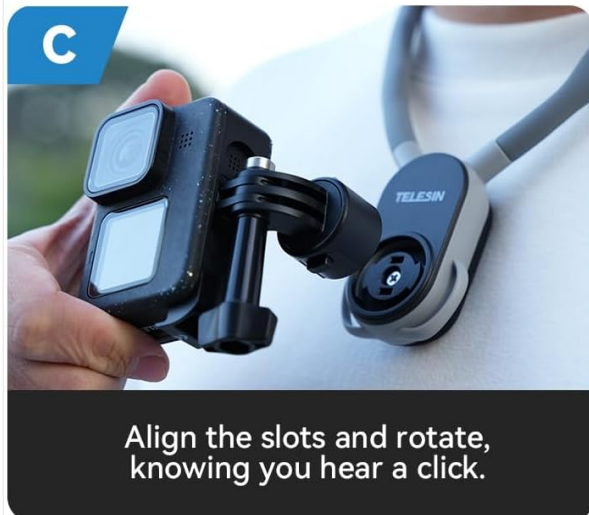
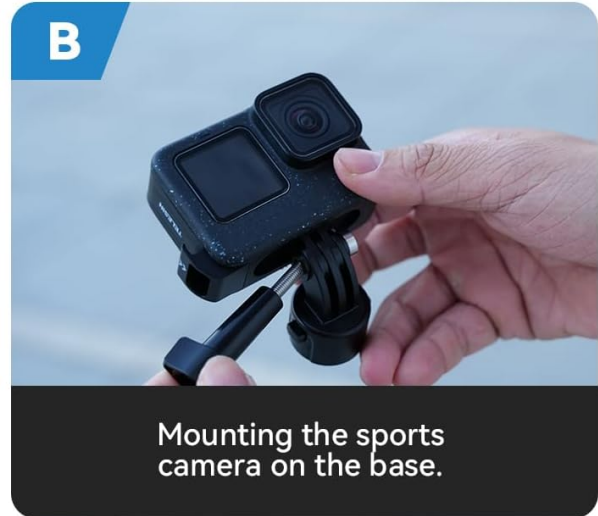
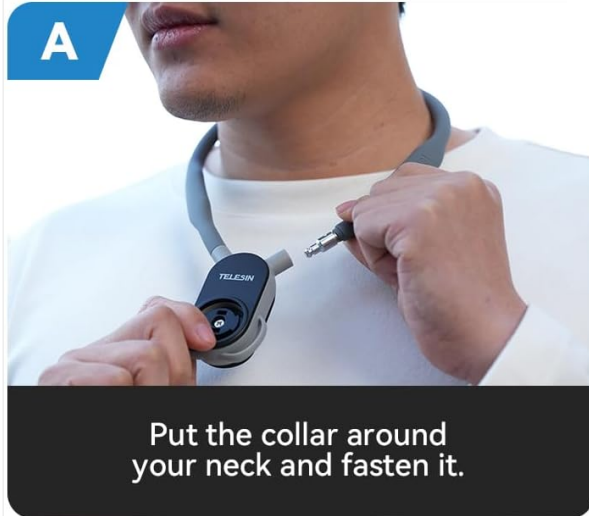
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Follow these steps to set up your Andoer TELESIN S2-HNB-01 Neck Support:

1. **Put the collar around your neck and fasten it.** Ensure it sits comfortably and securely.
2. **Mount your sports camera on the base.** Use the provided mounting adapter and long screw to attach your action camera to the neck support's base.
3. **Align the slots and rotate until you hear a click.** This secures the camera in place on the quick-release mechanism.

4. **Thread the chest strap through the loops and secure it.** This optional step provides additional stability and reduces vibration during active use.

## Quick and easy to install



*Image: Step-by-step guide showing how to wear the neck support, attach a camera, secure it, and use the chest strap.*

# FULLY ADAPTED TO QUICK RELEASE FITTINGS

All-in-one adaptation  
quick and easy



*Image: Illustration of the neck support's compatibility with various quick-release fittings, including vest chest straps, backpack clips, metal crab clamps, and flexible silicone bands.*

## OPERATING INSTRUCTIONS

### Adjusting Camera Angle and Orientation

The neck support features a rotating damping structure that allows for flexible adjustment of your camera's angle. You can easily switch between vertical and horizontal photography modes to capture your desired perspective.

## BENT HOOK JAW MOUNT ANTI-SNAG

Suitable for all kinds  
of protective cases



More adjustment  
space

For Hero waterproof case

For Action metal cover

*Image: Diagram showing the bent hook jaw mount design, which provides more adjustment space and is suitable for various protective cases, including waterproof and metal covers.*

### Using the Chest Strap for Stability

For activities involving significant movement, attach the external chest strap. This strap helps to stabilize the neck support, reducing vibration and ensuring smoother video footage. The strap features both Velcro and an adjustable buckle for a secure fit.

# STABILIZING STRAPS AGAINST SHAKING

Stabilizes without  
wobbling  
even in motion



velcro



adjustable buckle



*Image: A person climbing a rock face while wearing the neck support, illustrating the stability provided by the chest strap.  
Insets show details of the Velcro and adjustable buckle components.*

## Compatibility

The neck support is compatible with a wide range of sports cameras and smartphones. When using a smartphone, a separate phone clip is required (not included). The maximum load capacity is 300g.

# Compatible with a wide range of models

Compatible with a wide range of camera phones



Load capacity  
control  
within 300g

\*Other accessories please purchase separately

*Image: A person wearing the neck support with a smartphone attached, demonstrating compatibility. Icons of various action cameras and smartphones are shown, along with a note about the 300g load capacity.*

## Applications

This neck support is ideal for capturing POV (Point of View) footage in various scenarios, including:

- Vlogging
- Riding (cycling, motorcycling)
- Hiking
- Fishing
- Other outdoor and active pursuits

# More scenes easily unlocked

Wide range of applicability



Vlog



Riding



Hiking



Fishing

*Image: A collage of four images depicting different activities where the neck support can be used: vlogging, riding a bicycle, hiking, and fishing.*

## MAINTENANCE

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To ensure the longevity and optimal performance of your neck support, follow these maintenance guidelines:

- **Cleaning:** Wipe the silicone and stainless steel components with a soft, damp cloth. Avoid harsh chemicals or abrasive cleaners.
- **Storage:** Store the neck support in a clean, dry place away from direct sunlight and extreme temperatures.
- **Inspection:** Periodically check all connections, screws, and straps for any signs of wear or damage. Replace any worn parts as necessary.

- **Avoid Overloading:** Do not exceed the maximum load capacity of 300g to prevent damage to the mount.

## TROUBLESHOOTING

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Problem	Possible Cause	Solution
Camera feels unstable or wobbly.	Mounting screw is loose; chest strap not used or not tightened; camera weight exceeds limit.	Ensure the mounting screw is securely tightened. Attach and adjust the chest strap. Verify camera weight is within 300g.
Difficulty attaching/detaching camera.	Misalignment of quick-release slots; debris in mechanism.	Ensure slots are perfectly aligned before rotating. Clean the quick-release mechanism if debris is present.
Neck support feels uncomfortable.	Incorrect positioning; strap too tight.	Adjust the position on your neck. Loosen the chest strap if it's too tight. The silicone material is designed for comfort.

## SPECIFICATIONS

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**Model:** S2-HNB-01

**Material:** Silicone + Stainless Steel + PC

**Net Weight:** 184g (0.41 lbs)

**Length:** 600mm (approx. 23.6 inches)

**Max Load Capacity:** 300g (0.66 lbs)

**Special Feature:** One-Hand Operation, Quick Release

**Compatible Devices:** Sports Cameras (e.g., GoPro, Insta360, DJI OSMO Action), Smartphones (with separate phone clip)

**Package Dimensions:** 8.07 x 5.51 x 1.26 inches

**Manufacturer:** Andoer

## WARRANTY INFORMATION

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Andoer products typically come with a standard manufacturer's warranty. Please refer to the warranty card included with your purchase or visit the official Andoer website for detailed warranty terms and conditions. Keep your proof of purchase for warranty claims.

*Return Policy: This product may be eligible for a 30-day refund/replacement policy, subject to retailer terms.*

## CUSTOMER SUPPORT

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For technical assistance, product inquiries, or support, please contact Andoer customer service through their official website or the retailer where the product was purchased.

**Online Resources:** Visit the [Andoer Store on Amazon](#) for more product information and updates.

