

QVWi Leap-S2

QVWi Leap-S2 4K Google Streaming Stick User Manual

Model: Leap-S2

[Setup](#)

[Operating Instructions](#)

[Maintenance](#)

[Troubleshooting](#)

[Specifications](#)

[Warranty &](#)

[Support](#)

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your QVWi Leap-S2 4K Google Streaming Stick. Please read this manual thoroughly before using the device to ensure proper functionality and to maximize your viewing experience.

The QVWi Leap-S2 transforms any compatible television into a smart entertainment hub, offering access to a wide range of streaming services and applications in stunning 4K resolution. It features Google TV, an ultra-fast quad-core processor, and a Bluetooth voice control remote with Google Assistant integration.

PACKAGE CONTENTS

Before proceeding with the setup, please verify that all items listed below are included in your package:

- QVWi Leap-S2 Streaming Stick
- HDMI Cable
- Remote Control Unit
- 2x AAA Batteries



Image: The retail packaging for the QWi Leap-S2 Streaming Stick, displaying the device, its remote control, and promotional text indicating included Showmax access. A QR code for Showmax subscription is visible on the box. The box is black and red with white text.

For Showmax subscription details, scan the QR code on the box or visit <https://qr.link/J9Wobl>.

SETUP GUIDE

1. **Insert Batteries into Remote:** Open the battery compartment on the back of the Remote Control Unit and insert the two AAA batteries, ensuring correct polarity (+/-).



Image: The QVWi Leap-S2 Streaming Stick and its accompanying remote control. The stick is black with a textured end and an HDMI connector. The remote is black with a circular navigation pad, dedicated app buttons for YouTube, Netflix, Showmax, and Disney+, and other standard control buttons.

2. **Connect the Streaming Stick:** Plug the QVWi Leap-S2 Streaming Stick directly into an available HDMI port on your television.

showmax
included.

+2
months



Image: Four different views of the QVWi Leap-S2 Streaming Stick, showcasing its compact design. One view highlights the HDMI connector, another shows the side profile with a small indicator light, and a third displays the rear with product information including "Model: Leap-S2" and "HDMI".

3. **Power On:** Connect the included power adapter to the streaming stick's power input and then plug the adapter into a wall outlet. The device will power on automatically.
4. **Select HDMI Input:** Using your TV's remote control, select the corresponding HDMI input where the Leap-S2 is connected.
5. **Initial Setup Wizard:** Follow the on-screen instructions to complete the initial setup. This will include:
 - Pairing the Bluetooth Remote Control.
 - Connecting to your Wi-Fi network (2.4GHz or 5GHz).
 - Signing in with your Google Account.
 - Installing essential applications.

OPERATING INSTRUCTIONS

Remote Control Functions

The QVWi Leap-S2 remote control is designed for intuitive navigation and voice commands.

- **Navigation Pad:** Use the circular pad to move through menus and select items.
- **Google Assistant Button:** Press and hold to activate Google Assistant for voice commands (e.g., "Open Netflix," "Search for action movies").
- **Home Button:** Returns you to the Google TV home screen.
- **Back Button:** Returns to the previous screen or menu.
- **Volume Buttons:** Control the volume of your television.
- **Dedicated App Buttons:** Quick access to YouTube, Netflix, Showmax, and Disney+.

Google TV Interface

Google TV organizes movies, shows, live TV, and more from all your apps and subscriptions into one place. It provides personalized recommendations based on your viewing habits.

- **For You Tab:** Discover personalized recommendations across your streaming services.
- **Live Tab:** Access live TV channels from supported services.
- **Apps Tab:** Browse and launch all installed applications.
- **Library Tab:** Find your purchased movies and shows.

Casting Content

The Leap-S2 supports Chromecast built-in, allowing you to cast content from compatible mobile devices or web browsers directly to your TV.

1. Ensure your mobile device or computer is connected to the same Wi-Fi network as your Leap-S2.
2. Open a Chromecast-enabled app (e.g., YouTube, Netflix) on your device.
3. Tap the Cast icon (a rectangle with a Wi-Fi signal in the corner) within the app.
4. Select your Leap-S2 device from the list to begin casting.

MAINTENANCE

To ensure the longevity and optimal performance of your QVWi Leap-S2 Streaming Stick, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the device and remote. Do not use liquid cleaners, aerosols, or abrasive solvents.
- **Ventilation:** Ensure the device is placed in a well-ventilated area. Do not cover the device or place it in an enclosed space that could restrict airflow.
- **Temperature:** Avoid exposing the device to extreme temperatures, direct sunlight, or high humidity.
- **Software Updates:** The device will periodically check for and install software updates automatically. Ensure the device is connected to the internet for these updates.
- **Power Cycle:** If the device becomes unresponsive, disconnect the power adapter from the wall outlet, wait 10 seconds, and then reconnect it.

TROUBLESHOOTING

If you encounter issues with your QVWi Leap-S2, refer to the following common problems and solutions:

| Problem | Possible Solution |
|--------------------------------------|---|
| No power/Device not turning on. | Ensure the power adapter is securely connected to the device and a working power outlet. Try a different power outlet. |
| No picture on TV. | Verify the HDMI cable is securely connected to both the stick and the TV. Ensure your TV is set to the correct HDMI input. Try a different HDMI port on your TV. Restart the streaming stick by unplugging and re-plugging the power. |
| Remote control not responding. | Check if the AAA batteries are inserted correctly and have sufficient charge. Replace if necessary. Ensure the remote is paired with the device. If not, follow the on-screen instructions during initial setup or go to Settings > Remotes & Accessories to pair. Ensure there are no obstructions between the remote and the stick. |
| Buffering or poor streaming quality. | Check your internet connection speed. Move the Wi-Fi router closer to the streaming stick, or vice versa. Restart your Wi-Fi router. Ensure no other devices are heavily using your network bandwidth. |
| Apps crashing or freezing. | Close and restart the app. Clear the app's cache (Settings > Apps > [App Name] > Clear cache). Ensure the device software is up to date. Restart the streaming stick. |

TECHNICAL SPECIFICATIONS

| Feature | Detail |
|-------------------------|--|
| Model | Leap-S2 |
| Processor | Amlogic S905Y4 Quad A35 |
| Operating System | Android TV 11 |
| Connectivity | Wi-Fi 5 Dual Band (2.4GHz & 5GHz), Bluetooth Version 5 |
| Video Formats Supported | HDR10, HDR10+, HLG |
| Audio Support | Dolby Digital |
| Remote Control | Bluetooth with Voice Control & IR (Google Assistant) |
| Dimensions (L x W x H) | 9L x 3W x 1.5H centimetres |
| Included Components | LEAP-S2 Streaming Stick, HDMI cable, Remote Control Unit, 2x AAA Batteries |

WARRANTY & SUPPORT

Manufacturer's Warranty

The QVWi Leap-S2 Streaming Stick comes with a **12 MONTHS** manufacturer's warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accident, unauthorized modification, or external causes.

Please retain your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact QVWi customer support. Refer to the product packaging or the official QVWi website for the most current contact information.

When contacting support, please have your product model (Leap-S2) and proof of purchase readily available.

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