

[Manuals.plus](#) /

› [SAROSORA](#) /

› UBPET C20 Big-Opening Self Cleaning Cat Litter Tray Automatic Litter Box User Manual

## SAROSORA UB-C20

# UBPET C20 Automatic Self-Cleaning Cat Litter Tray User Manual

Model: UB-C20

## 1. INTRODUCTION

---

The UBPET C20 Automatic Self-Cleaning Cat Litter Tray is designed to provide a convenient and hygienic solution for cat owners. This smart litter box features a wide opening, advanced safety mechanisms, effective odor control, and smart app integration for monitoring and control. It is suitable for multiple cats within a specified weight range.



Figure 1: UBPET C20 Automatic Self-Cleaning Cat Litter Tray.

## 2. SAFETY INFORMATION

Please read all safety instructions carefully before operating the UBPET C20. Failure to follow these instructions may result in injury or damage to the product.

- The C20 is suitable for cats from 3.3 pounds (1.5kg) to 17.6 pounds (8kg). It is not recommended for cats under 6 months of age.
- The patented integrated structure of the litter tray and waste bin is designed to reduce the risk of cat entrapment to 0%.
- The unit is equipped with gravity sensors that will automatically stop the cleaning cycle if weight is detected inside the drum.
- Ensure the power cord is not chewed by pets.
- Do not immerse the base unit in water. Only the drum is washable.

### 3. PRODUCT FEATURES

---

- **Wide Opening:** Spacious entrance (13.7in x 12.6in) and low entry design (6.85 inches) suitable for various cat sizes, including older cats and short-legged cats.
- **Ultimate Safety Solution:** Patented integrated structure minimizes entrapment risk. The waste bin rotates with the drum, eliminating pinch points.
- **2X Odour Control:** Waste is transported into a closed space after cleaning. A deodorizer breaks down ammonia, achieving a 92.7% decomposition rate.
- **APP Remote Control and Data Record:** Control cleaning modes (automatic, scheduled, do-not-disturb) via the app. Monitor cat weight and litter tray status in real-time. Supports up to 6 cats (note: identification errors may occur with similar weight cats).
- **Whisper-Quiet Operation:** Operates silently at approximately 42dB, ensuring minimal disturbance.
- **Easy to Clean:** The drum can be easily removed for direct washing. The anti-stick mat has a dual-layer design (silicone and durable fabric) for easy cleaning.

# Larger Entrance Than Other Auto Litter Trays

Go in and out freely, turn around easily



Figure 2: Wide Opening and Low Entry Design.

# The Ultimate Safety Solution

## 0-Risk Anti-pinch Structure

The waste bin always rotates with the drum, no trap opening, the cat is always safe even without the sensors



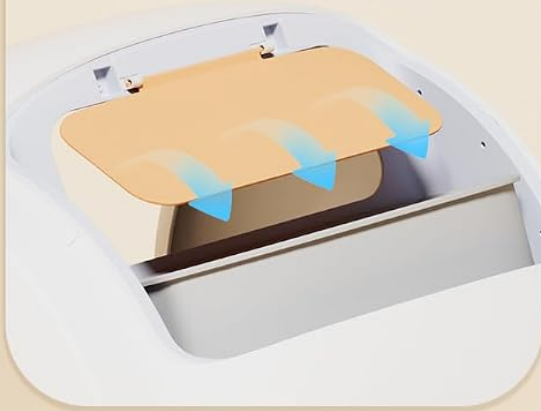
## Gravity Sensors

Auto stops when weight detected

Figure 3: Ultimate Safety Solution with Gravity Sensors.

# 2X Better Odour Control

Odour Isolation



Chemical Breakdown



Figure 4: Advanced Odour Control System.

## 4. SETUP GUIDE

### 4.1 Initial Preparation

Before first use, ensure all packaging materials are removed and the unit is assembled correctly.

1. Remove the litter cleaning board from inside the drum. This board is typically secured with blue tape for shipping.
2. Unlock the drum shaft lock by rotating the yellow lever on the side.
3. Carefully take out the entire drum from the base.
4. Remove the isolated pad from the base.
5. Place the drum back into the base, ensuring the drum's rotating shaft is correctly seated in the slot of the base bracket. Verify that the drum cannot rotate significantly after being placed.
6. Lock the drum shaft lock by rotating the yellow lever back into its original position.
7. Insert the side cover, ensuring the pegs on the side cover fit into the holes on the base bracket.
8. Plug in the litter box. The drum will rotate a full circle automatically as part of its self-check. Wait for it to return to the Home position; the unit is then ready for use.

Your browser does not support the video tag.

Video 1: Instructions - Preparation before using the UBPET C20.

## 4.2 APP Pairing

To unlock the full smart features of your UBPET C20, download the companion app and pair your device.

1. Scan the QR code located on the right side of the base to download the UBPET app.
2. Sign up for an account as instructed within the app.
3. In the app, tap "Tap here to add device" or the "+" icon.
4. On the litter box, hold the "Clean" button for 3 seconds until the blue indicator light starts flashing. This puts the litter box into pairing mode.
5. Confirm "Above steps completed" in the app and proceed to "Next".
6. Select the serial number of your device from the list (check the QR code on the base if unsure) and tap "Next".
7. Enter your Wi-Fi password (2.4GHz network only) and tap "Next".
8. Wait for the device to connect. Once "Device added successfully" appears, tap "Use Now".

Your browser does not support the video tag.

Video 2: Instructions - APP pairing for the UBPET C20.

## 5. OPERATION

---

The UBPET C20 offers various cleaning modes and monitoring features through its intuitive app interface.

### 5.1 Cleaning Modes

- **Automatic Cleaning:** The litter box will automatically clean after your cat leaves the tray. You can adjust the delay time in the app.
- **Scheduled Cleaning:** Set specific times for cleaning cycles to run.
- **Manual Cleaning:** Press the "Clean" button on the unit or in the app to initiate a cleaning cycle immediately.
- **Do-Not-Disturb Mode:** Configure periods when the unit should not perform cleaning cycles, ideal for nighttime.

### 5.2 Cat Data Monitoring

The app provides real-time data on your cat's usage, including weight and frequency of use. This can help you monitor your cat's health. The system supports tracking for up to 6 cats, though accuracy may vary for cats of similar weight.

# APP Control & Cats Health Insight



Auto Clean Settings



Multi-cat Tracking



Real-time Notification

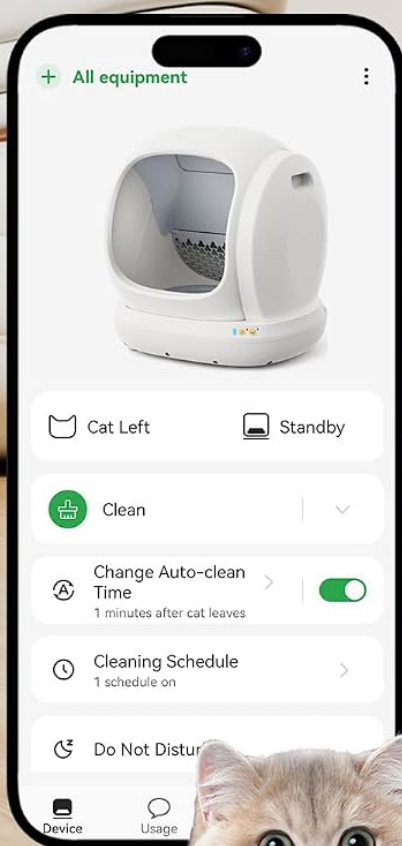


Figure 5: APP Control & Cat Health Insight.

## 6. MAINTENANCE

Regular maintenance ensures optimal performance and hygiene of your UBPET C20.

### 6.1 Emptying the Cat Litter

The waste bin should be emptied regularly depending on the number of cats and their usage frequency.

1. Open the waste bin compartment.
2. Remove the full bin liner and replace it with a new one. Small household rubbish bags can be used.
3. Close the waste bin compartment securely.
4. Ensure the litter cleaning board is properly inserted into the gaps above the filter.
5. Press the "Clean" button to initiate a cleaning cycle and distribute the fresh litter.

Your browser does not support the video tag.

Video 3: Instructions - Emptying the Cat Litter.

## 6.2 Cleaning the Litter Tray

For thorough cleaning, the drum can be removed and washed.

1. Make sure to empty the litter and remove the bin liner first.
2. Unplug the litter box from the power outlet.
3. Remove the side cover and unlock the drum shaft lock as described in the Setup Guide.
4. Take out the drum. The entire drum is washable with water.
5. **Important:** Do not rinse the base or immerse it in water. You can only wipe the base with a soft, damp cloth.
6. Flush the drum with water.
7. Before pouring out the water from the drum, open the waste bin cover first to allow water to flow out easily.
8. Wipe the waste bin container with a dry cloth.
9. Wipe the water inside the drum with a dry cloth.
10. After wiping, set the drum upright in a ventilated area to air dry completely before reassembly.
11. Once the drum is dried, put it back in place following the reassembly steps from the Setup Guide.

Your browser does not support the video tag.

Video 4: Instructions - Cleaning the Litter Tray.

## 7. TROUBLESHOOTING

---

If you encounter any issues with your UBPET C20, please refer to the following common troubleshooting steps:

- **Unit not responding:** Ensure the unit is properly plugged in and the power outlet is functional. Check if any objects are obstructing the drum's movement.
- **Cleaning cycle stops unexpectedly:** This is often due to the safety gravity sensor being triggered. Ensure no cat or object is inside the drum during operation.
- **Odor persists:** Verify that the deodorizer is correctly installed and not expired. Ensure the waste bin is sealed properly and emptied regularly.
- **App connectivity issues:** Ensure your Wi-Fi network is 2.4GHz. Restart the litter box and your router. Re-attempt the APP pairing process.
- **Litter not sifting properly:** Ensure you are using cat litter with a particle length of less than 0.4 inches. Do not overfill the litter tray.

For further assistance, please contact customer support.

## 8. SPECIFICATIONS

| Feature                 | Detail                               |
|-------------------------|--------------------------------------|
| Product Dimensions      | 49 x 50.6 x 54.7 cm                  |
| Item Weight             | 7.5 kg (16.54 Pounds)                |
| Model Number            | UB-C20                               |
| Brand                   | SAROSORA                             |
| Color                   | Beige                                |
| Material                | Polypropylene (PP)                   |
| Litter Box Type         | Automated Self-Cleaning Litter Box   |
| Entrance Dimensions     | 13.7in x 12.6in                      |
| Entry Height            | 6.85 inches                          |
| Noise Level             | ≤ 42dB                               |
| Odor Decomposition Rate | 92.7% (Ammonia)                      |
| Supported Cat Weight    | 3.3 lbs to 17.6 lbs (1.5 kg to 8 kg) |

## 9. WARRANTY AND SUPPORT

SAROSORA offers warranty service for the UBPET C20. If you have any questions, doubts, or encounter problems during use, please do not hesitate to contact our customer service team. Your satisfaction is our top priority. For support, please refer to the contact information provided with your product packaging or visit the official SAROSORA website.

© 2024 SAROSORA. All rights reserved.

### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question