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KWS PM-23 Electric Panini Press Maker User Manual

MODEL: PM-23

Introduction

Thank you for choosing the KWS PM-23 Electric Panini Press Maker. This commercial-grade appliance is designed for efficient grilling of sandwiches, burgers, chicken, and other items, featuring dual non-stick grooved grill plates. With 3400 watts of power, it ensures quick heating and consistent temperature across its 19" x 9" cooking surface. This manual provides essential information for the safe and effective operation, maintenance, and troubleshooting of your panini press.

Please read this manual thoroughly before initial use and retain it for future reference.



Image: Front view of the KWS PM-23 Electric Panini Press Maker in a closed position, showcasing its stainless steel housing and dual grooved plates.

Safety Instructions

To prevent personal injury or damage to the appliance, always follow these basic safety precautions:

- Read all instructions before operating the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cords, plugs, or the appliance in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer support for assistance.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.

- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Ensure the appliance is placed on a stable, heat-resistant surface with adequate ventilation.

Product Overview

The KWS PM-23 Panini Press Maker features a robust stainless steel construction and dual cooking zones, each with independent controls. Familiarize yourself with the components:

- **Grooved Top & Bottom Plates:** Non-stick surfaces for efficient grilling and easy cleaning.
- **Floating Top Plate:** Adjusts to accommodate various food thicknesses up to 4 inches (10.2 cm).
- **Cool-Touch Handles:** For safe opening and closing of the top plates.
- **Temperature Control Knobs:** Independent controls for each cooking zone, allowing precise temperature adjustment from 50-300°C (122-572°F).
- **Power Switches:** Independent on/off switches for each cooking zone.
- **Indicator Lights:** Green light indicates power, red light indicates heating (turns off when desired temperature is reached).
- **Removable Drip Tray:** Collects excess grease and food particles for easy disposal and cleaning.



Image: Front view of the KWS PM-23 Electric Panini Press Maker with both top plates open, revealing the grooved cooking surfaces.



Image: Close-up view of the control panel, showing the temperature knobs, power switches, and indicator lights for one cooking zone.

Setup

1. **Unpacking:** Carefully remove the panini press from its packaging. Retain packaging for future storage or transport.
2. **Inspect:** Check the appliance for any signs of damage. Do not operate if damaged.
3. **Placement:** Place the panini press on a stable, level, and heat-resistant surface. Ensure there is adequate space around the unit for ventilation (at least 6 inches from walls or other appliances).
4. **Initial Cleaning:** Before first use, wipe the exterior with a damp cloth. Clean the cooking plates with a damp cloth and mild detergent, then wipe dry. Ensure the drip tray is properly inserted.
5. **Power Connection:** Ensure your power supply matches the appliance's voltage (110 Volts). Plug the power cords into grounded electrical outlets. The PM-23 has two power cords, one for each cooking zone, requiring two separate outlets.



Image: Rear view of the KWS PM-23 Electric Panini Press Maker, showing the two power cords extending from the back of the unit.

Operating Instructions

1. **Power On:** Plug the unit into appropriate electrical outlets. Turn on the red power switches for the desired cooking zones. The green indicator light will illuminate.
2. **Set Temperature:** Turn the temperature control knob to your desired cooking temperature. The red indicator light will illuminate, indicating that the plates are heating. The temperature range is 50-300°C (122-572°F).
3. **Preheating:** Allow the panini press to preheat until the red indicator light turns off, signaling that the set temperature has been reached. This typically takes 5-10 minutes depending on the selected temperature.
4. **Prepare Food:** Lightly brush the cooking plates with a small amount of cooking oil or butter, if desired, to prevent sticking and enhance flavor.
5. **Place Food:** Carefully place your food item (e.g., sandwich, burger patty) onto the bottom grooved plate. The floating top plate will adjust to the thickness of your food.
6. **Cooking:** Close the top plate using the cool-touch handle. Cook for the recommended time or until desired doneness is achieved. The red indicator light may cycle on and off during cooking to maintain the set temperature.
7. **Remove Food:** Once cooked, carefully open the top plate and remove the food using a heat-resistant, non-metallic utensil to avoid scratching the non-stick surface.
8. **Power Off:** After use, turn the temperature control knobs to the 'OFF' position and switch off the red power switches. Unplug the unit from the electrical outlets and allow it to cool completely before cleaning.



Image: Side view of the KWS PM-23 Electric Panini Press, illustrating the robust hinge mechanism that allows the top plate to float and adjust to food thickness.

Product Video Demonstrations

Your browser does not support the video tag.

Video: A demonstration of the KWS PM-23 Panini Press in operation, showcasing its features and cooking capabilities.

Your browser does not support the video tag.

Video: An overview of the KWS PM-23 Panini Press, highlighting its design and ease of use.

Cleaning and Maintenance

Regular cleaning and proper maintenance will extend the life of your panini press.

1. **Cool Down:** Always ensure the appliance is unplugged and completely cool before cleaning.
2. **Drip Tray:** Remove and empty the drip tray after each use. Wash it with warm, soapy water and dry thoroughly.
3. **Cooking Plates:** Use a damp cloth or sponge with mild detergent to wipe down the non-stick cooking plates. For stubborn food residue, use a plastic scraper or the included brush. Do not use abrasive cleaners, scouring

pads, or metal utensils, as these can damage the non-stick coating.

4. **Exterior:** Wipe the stainless steel housing with a damp cloth. For a polished finish, use a stainless steel cleaner.
5. **Storage:** Store the panini press in a clean, dry place when not in use.

Troubleshooting

If you encounter issues with your KWS PM-23 Panini Press, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not heat up.	Not plugged in; Power switch off; Temperature knob set to 'OFF' or too low.	Ensure unit is properly plugged into a working outlet. Turn on the power switch. Adjust temperature knob to desired setting.
Food sticks to plates.	Plates not properly seasoned; Insufficient oil/butter; Food residue on plates.	Lightly brush plates with cooking oil or butter before use. Clean plates thoroughly after each use.
Uneven cooking.	Food not evenly distributed; Appliance not fully preheated.	Ensure food is spread evenly. Allow the unit to fully preheat until the red indicator light turns off.
Smoke or unusual odor during first use.	Protective coatings burning off.	This is normal for initial use. Ensure good ventilation. If it persists, discontinue use and contact support.

If the problem persists after attempting these solutions, please contact customer support.

Specifications

Feature	Specification
Model Number	PM-23
Brand	KWS KitchenWare Station
Wattage	3400 watts
Voltage	110 Volts
Temperature Range	50-300°C (122-572°F)
Product Dimensions (D x W x H)	14.5" x 22.25" x 8"
Item Weight	53 Pounds
Housing Material	Stainless Steel
Plate Type	Grooved Non-Stick
Special Features	Adjustable Temperature, Compact Design, Cool Touch Handles, Indicator Lights, Removable Drip Tray
Included Components	Brush, Panini Grill, User Manual
UPC	688130563178

Warranty Information

The KWS PM-23 Electric Panini Press Maker comes with a **1 Year Factory Limited Warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims. For specific terms and conditions, refer to the warranty card included with your product or contact customer support.

Customer Support

For any questions, technical assistance, or warranty claims regarding your KWS PM-23 Electric Panini Press Maker, please contact KitchenWare Station customer support. Have your model number (PM-23) and proof of purchase ready when contacting support.

You can typically find contact information on the manufacturer's website or through your point of purchase.