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## CREWORKS 22CIM

# CREWORKS 22kg/24h Ice Maker Instruction Manual

Model: 22CIM | Brand: CREWORKS

## INTRODUCTION

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Thank you for choosing the CREWORKS 22kg/24h Ice Maker. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read it thoroughly before use and retain it for future reference.



# MACHINE À GLAÇONS DE COMPTOIR

Des glaçons rafraîchissants pour lutter contre la chaleur

Image: The CREWORKS 22kg/24h Ice Maker, a sleek stainless steel unit with a clear lid, producing ice cubes on a kitchen countertop.

## SAFETY INSTRUCTIONS

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To ensure safe operation, always follow these basic precautions:

- Read all instructions before using the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been

damaged in any manner.

- Do not immerse the power cord, plug, or any part of the appliance in water or other liquids.
- Keep the appliance away from heat sources and direct sunlight.
- Ensure the appliance is placed on a stable, level surface.
- This appliance is for household use only.
- Unplug the appliance before cleaning or performing any maintenance.

## PRODUCT COMPONENTS

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The CREWORKS Ice Maker comes with the following components:

- Ice Maker Unit
- Ice Basket
- Ice Scoop
- User Manual



Image: The CREWORKS Ice Maker shown with its included ice scoop and removable ice basket, ready for use.

## SETUP

1. **Unpacking:** Carefully remove the ice maker from its packaging. Remove all packing materials, including any tape or protective film.
2. **Placement:** Place the ice maker on a flat, stable, and heat-resistant surface. Ensure there is adequate ventilation

around the unit (at least 10 cm clearance on all sides). Avoid placing it near heat sources or in direct sunlight.

3. **Initial Cleaning:** Before first use, clean the interior of the ice maker. Refer to the "Maintenance and Cleaning" section for detailed instructions.
4. **Power Connection:** Ensure the voltage specified on the appliance matches your local power supply. Plug the power cord into a grounded electrical outlet.
5. **Water Supply:**
  - **Manual Fill:** Open the top lid and fill the water reservoir with potable water up to the "MAX" fill line. Do not overfill.
  - **Automatic Water Supply (if applicable):** For models with direct water connection, connect the water inlet hose to a cold water tap and the ice maker. Ensure all connections are secure to prevent leaks.



Image: Diagram illustrating two water supply methods: manual filling of the reservoir and direct connection to a cold water tap with a filter.

## OPERATING INSTRUCTIONS

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### Control Panel Overview



# CONTRÔLES INTUITIFS

Soyez toujours au courant de l'état de votre machine à glaçons



Fabrication de  
glace en cours



Auto-nettoyage  
en cours



Bac à glace  
plein



Faible alimentation  
en eau



Image: A detailed view of the ice maker's LCD control panel, showing buttons for power, timer/clean, and ice thickness adjustment, along with status indicators.

The intuitive LCD control panel allows for easy operation:

- **ON/OFF Button:** Powers the unit on or off.
- **TIMER/CLEAN Button:** Initiates the self-cleaning cycle or sets a timer for operation.
- **+/- Buttons:** Adjust ice making time to customize ice cube thickness.
- **Indicators:** Display status such as "Ice Making in Progress," "Self-Cleaning in Progress," "Ice Basket Full," and "Low

Water Level."

## Making Ice

1. **Power On:** Press the **ON/OFF** button to start the ice maker.
2. **Select Ice Size (Optional):** Use the **+/-** buttons to adjust the ice making cycle time. A longer cycle results in thicker ice cubes.
3. **Ice Production:** The unit will automatically begin the ice making process. The "Ice Making in Progress" indicator will illuminate. The first batch of ice cubes will be ready in approximately 11-20 minutes.
4. **Ice Collection:** Once ice is produced, it will drop into the ice basket. When the ice basket is full, the "Ice Basket Full" indicator will light up, and the machine will pause production. Remove ice to resume.
5. **Low Water:** If the water level is too low, the "Low Water Level" indicator will light up, and the machine will stop. Refill the water reservoir to continue.



Image: A visual guide showing three steps: 1. Opening the top reservoir and filling with water. 2. Pressing the ON/OFF button to start ice production. 3. Opening the lid and removing the ice basket filled with ice.

## MAINTENANCE AND CLEANING

Regular cleaning and maintenance ensure optimal performance and hygiene.

### Self-Cleaning Function

1. Ensure the water reservoir is filled with clean water.
2. Press and hold the **TIMER/CLEAN** button for a few seconds to activate the self-cleaning mode. The "Self-Cleaning in Progress" indicator will light up.
3. The cleaning cycle will run automatically. Once complete, drain the water from the unit.



## MODE AUTO-NETTOYAGE

Garde votre machine à glaçons  
étincelante de propreté sans effort

Image: The ice maker illustrating its self-cleaning mode, with an emphasis on the drain plug located at the bottom for easy water removal.

### Manual Cleaning

1. **Unplug:** Always unplug the ice maker from the power outlet before cleaning.
2. **Drain Water:** Remove the drain plug at the bottom of the unit to empty any remaining water from the reservoir.
3. **Clean Interior:** Use a soft cloth dampened with a mild detergent solution to wipe the interior surfaces, including the ice basket and water reservoir. Rinse thoroughly with clean water.



- 4. **Clean Exterior:** Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- 5. **Dry:** Ensure all parts are completely dry before reassembling and storing or using the appliance.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Ice maker not producing ice.	No water in reservoir; power not connected; ambient temperature too high.	Fill water reservoir; check power connection; ensure unit is in a cool, well-ventilated area.
Ice cubes are too small or soft.	Insufficient water temperature; short ice making cycle.	Use colder water; adjust ice making time using +/- buttons for thicker ice.
"Ice Basket Full" indicator is on, but basket is not full.	Ice sensor is blocked or dirty.	Clean the ice sensor. Ensure ice is evenly distributed in the basket.
"Low Water Level" indicator is on, but reservoir has water.	Water sensor is blocked or dirty.	Clean the water sensor. Ensure water level is above the minimum line.
Unusual noise during operation.	Unit not level; internal components vibrating.	Ensure the unit is on a level surface. If noise persists, contact customer support.

SPECIFICATIONS

Brand	CREWORKS
Model Number	22CIM
Daily Ice Production	Up to 22 kg (48.5 lbs) per 24 hours
Ice Production Cycle	11-20 minutes per batch (24 cubes)
Water Reservoir Capacity	3.2 Liters (approx.)
Dimensions (L x W x H)	25.2 x 37 x 36 cm (9.9 x 14.6 x 14.2 inches)
Weight	9.5 kg (20.9 lbs)
Voltage	220 Volts
Power	160 Watts
Refrigerant	R290a
Noise Level	Below 45 dB
Material	Food-grade Stainless Steel



Image: A diagram showing the precise dimensions of the CREWORKS Ice Maker and its ice basket.

## WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official CREWORKS website. Please have your model number (22CIM) and purchase date available when contacting support.

*Note: Spare parts availability information is not provided in the product details.*

