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> Toshiba 43QV2363DA 43-inch QLED 4K VIDAA Smart TV User Manual

Toshiba 43QV2363DA

Toshiba 43QV2363DA 43-inch QLED 4K VIDAA Smart TV User Manual

Model: 43QV2363DA

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Toshiba 43QV2363DA 43-inch QLED 4K VIDAA Smart TV. Please read it thoroughly before using your television and retain it for future reference.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using this television to reduce the risk of fire, electric shock, and injury.

- Do not expose the TV to rain or moisture.
- Do not block ventilation openings.
- Ensure proper grounding for the power plug.
- Keep the TV away from heat sources and direct sunlight.
- Use only manufacturer-specified attachments/accessories.
- Unplug the TV during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Verify that all items are present in the packaging:

- Toshiba 43QV2363DA 43-inch QLED 4K Smart TV
- Remote Control
- Power Cable
- TV Stand (2 pieces)

- Screws for Stand Assembly
- User Manual (this document)
- Batteries for Remote Control (Alkaline)

4. SETUP

4.1 Unpacking and Placement

Carefully remove the TV from its packaging. It is recommended to have two people for this process. Place the TV on a stable, flat surface or mount it on a wall using a compatible VESA mount (sold separately).

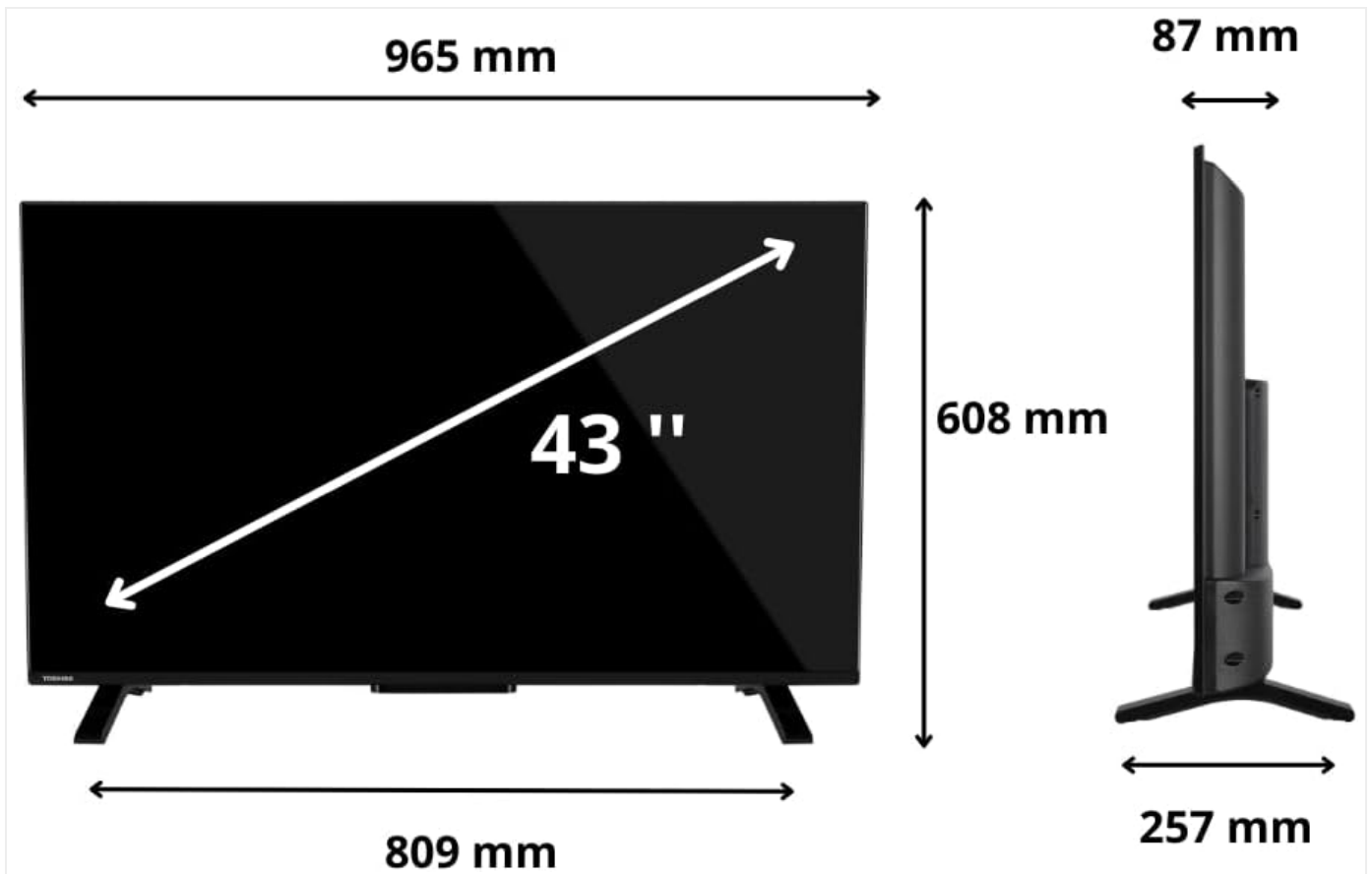


Image 4.1: TV Dimensions. The TV measures 965 mm in width, 608 mm in height (without stand), and 87 mm in depth. With the stand, the depth is 257 mm.

4.2 Attaching the Stand

1. Place the TV face down on a soft, clean surface to prevent screen damage.
2. Align the stand pieces with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are tightened firmly.

4.3 Connecting External Devices

Your Toshiba TV offers various connection ports for external devices. Refer to the image below for port locations.



Image 4.2: Rear Connection Ports. This image displays the various input and output ports located on the back of the television, including HDMI, USB, and antenna inputs.

- **HDMI (2.1):** Connect Blu-ray players, game consoles, or other HDMI-enabled devices.
- **USB:** Connect USB storage devices for media playback.
- **Antenna/Cable (DVB-T2):** Connect an antenna or cable TV signal.
- **Ethernet:** For a wired internet connection.
- **Optical Audio Out:** For connecting to a soundbar or audio receiver.

4.4 Power Connection

Plug the power cable into the TV's power input, then into a wall outlet. The TV will enter standby mode.

4.5 Initial Setup Wizard

Upon first power-on, the TV will guide you through the initial setup process:

1. **Language Selection:** Choose your preferred language.
2. **Network Connection:** Connect to your Wi-Fi network or use a wired Ethernet connection.
3. **Channel Scan:** Scan for available digital channels (DVB-T2, S2, C).
4. **VIDAA Account:** Follow on-screen prompts to set up or log in to your VIDAA account for smart features.

5. OPERATING YOUR TV

5.1 Remote Control Overview

The remote control allows you to navigate the TV's features. Insert the provided alkaline batteries into the remote control, observing polarity.

- **Power Button:** Turns the TV on or off (standby mode).
- **Input Button:** Selects input sources (HDMI, TV, USB).
- **Navigation Buttons:** Up, Down, Left, Right, and OK for menu navigation.
- **Volume +/-:** Adjusts the volume level.
- **Channel +/-:** Changes TV channels.
- **Smart TV Buttons:** Dedicated buttons for popular streaming services (e.g., Netflix, Prime Video).
- **Microphone Button:** Activates voice control (Alexa compatible).

5.2 Smart TV Features (VIDAA U6)

Your Toshiba TV runs on the VIDAA U6 operating system, providing access to a wide range of applications and streaming services.



Image 5.1: VIDAA Smart TV Interface. The screen shows the home interface of the VIDAA operating system, featuring icons for popular streaming applications like Netflix, YouTube, and Prime Video.

- **Home Screen:** Access your favorite apps, inputs, and settings from the customizable home screen.
- **App Store:** Download and install additional applications from the VIDAA App Store.
- **Voice Control:** Use the microphone button on your remote to issue voice commands, compatible with Alexa.

5.3 QLED Technology and Picture Quality

The QLED display technology delivers vibrant and realistic colors with a wide color gamut. Combined with 4K Ultra HD resolution and Dolby Vision HDR10 support, the TV provides a detailed and immersive viewing experience.



Image 5.2: Toshiba QLED TV in a living room setting. This image shows the television positioned on a piece of furniture, highlighting its slim design and the clarity of its display.

6. MAINTENANCE

6.1 Cleaning Your TV

- Always unplug the TV before cleaning.
- Use a soft, dry, lint-free cloth to wipe the screen and cabinet.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner.
- Never spray cleaner directly onto the screen or cabinet.

7. TROUBLESHOOTING

Problem	Possible Solution
No power	Check if the power cable is securely connected to the TV and the wall outlet. Ensure the outlet has power.
No picture, but sound is present	Check the input source. Ensure the connected device is powered on and functioning correctly.

Problem	Possible Solution
No sound, but picture is present	Check the volume level. Ensure mute is not activated. Check audio cables for external devices.
Remote control not working	Replace the batteries. Ensure there are no obstructions between the remote and the TV's IR sensor.
Cannot connect to Wi-Fi	Ensure your router is on and within range. Re-enter the Wi-Fi password. Try restarting the TV and router.

If the problem persists after trying these solutions, please contact customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	Toshiba
Model Number	43QV2363DA
Screen Size	43 Inches
Display Technology	QLED
Resolution	4K (3840 x 2160)
Refresh Rate	60 Hz
Special Features	Flat Screen, Smart TV (VIDAA U6), Alexa Compatible, Dolby Vision HDR10
Connectivity	Bluetooth, Wi-Fi, Ethernet, HDMI 2.1, USB
Total USB Ports	1
Aspect Ratio	16:9
Product Dimensions (without stand)	96.5 cm (W) x 60.8 cm (H) x 8.7 cm (D)
Product Dimensions (with stand)	96.5 cm (W) x 60.8 cm (H) x 25.7 cm (D)
Manufacturer	Vestel
Country of Origin	Turkey
Energy Efficiency Class (SDR)	F
Energy Efficiency Class (HDR)	G

8.1 Energy Information

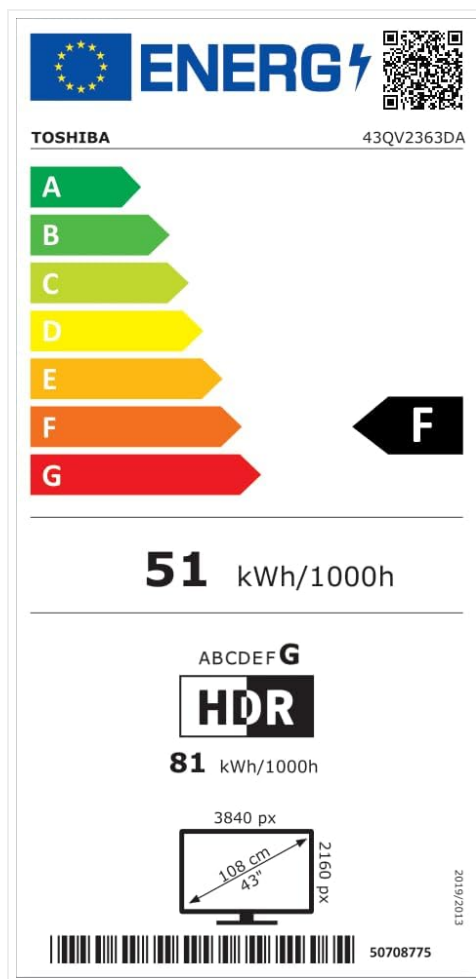


Image 8.1: Energy Efficiency Label. This label indicates the energy consumption and efficiency class of the television. SDR energy class is F, and HDR energy class is G.

For more details, refer to the [EU EPREL database \(QR code link\)](#) or the [Product Information Sheet \(50708775\)](#).

Scheda informativa del prodotto

REGOLAMENTO DELEGATO (UE) 2019/2013 DELLA COMMISSIONE per quanto riguarda l'etichettatura energetica dei display elettronici

	Parametro	Parametro o valore e precisione	Unità
1.	Nome o marchio del fornitore.	TOSHIBA	
	Indirizzo del fornitore.	Product Management, PARKRING 6 85748 GAR- CHING, DE	
2.	Identificativo del modello	43QV2363DA	
3.	Classe di efficienza energetica per la gamma dinamica standard (SDR)	F	
4.	Potenza assorbita in modo acceso in SDR	51,0	W
5.	Classe di efficienza energetica per la gamma dinamica ampia (HDR)	G	
6.	Potenza assorbita in modo acceso in HDR, se pertinente	81,0	W
7.	Potenza assorbita in modo spento, se applicabile	n.a.	W
8.	Potenza assorbita in modo stand-by, se applicabile	0,5	W
9.	Potenza assorbita in modo stand-by in rete, se applicabile	0,0	W

9.	Potenza assorbita in modo stand-by in rete, se applicabile	2,0			W
10.	Tipo di display elettronico	Televisore			
11.	Rapporto dimensioni	16	:	9	
12.	Risoluzione dello schermo	3 840	x	2 160	pixels
13.	Diagonale dello schermo	108,0			cm
14.	Diagonale dello schermo	43			pollici
15.	Superficie visibile dello schermo	49,8			dm ²
16.	Tecnologia del pannello	QLED LCD			
17.	Controllo automatico della luminosità (ABC) disponibile	No			
18.	Sensore di riconoscimento vocale disponibile	No			
19.	Sensore di rilevamento di presenza disponibile	No			
20.	Tasso di frequenza di aggiornamento dell'immagine (predefinito)	50			Hz
21.	Disponibilità minima garantita degli aggiornamenti di software e firmware (dalla data di fine immissione sul mercato)	8			Anni
22.	Disponibilità minima garantita dei pezzi di ricambio (dalla data di fine immissione sul mercato)	7			Anni
23.	Assistenza tecnica minima garantita per il prodotto	7			Anni
	Durata minima della garanzia generale offerta dal fornitore	0			Anni
24.	Tipo di alimentatore	Interno			
25.	Alimentatore esterno (non standardizzato e incluso nell'imballaggio del prodotto)				
	<i>i</i>	-			

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Image 8.2: Detailed Product Information Sheet. This sheet provides comprehensive technical data, including power consumption in various modes and minimum guaranteed software updates and spare parts availability.

9. WARRANTY AND SUPPORT

Your Toshiba TV comes with a manufacturer's warranty. Please refer to the warranty card included in your package or visit the official Toshiba website for detailed warranty terms and conditions specific to your region.

For technical support, troubleshooting assistance, or service requests, please contact Toshiba customer support. Contact information can typically be found on the Toshiba website or in your product documentation.

- Minimum guaranteed software updates: 8 years
- Minimum guaranteed spare parts availability: 7 years
- Minimum guaranteed product technical assistance: 7 years