**KOFIRE XG ONE**

# KOFIRE Wireless Gaming Headset User Manual
### MODEL: XG ONE

## 1. Introduction

Thank you for choosing the KOFIRE Wireless Gaming Headset. This manual provides essential information for setting up, operating, and maintaining your headset to ensure an optimal gaming and audio experience. The XG ONE headset is designed for multi-platform compatibility, offering seamless connectivity and high-fidelity sound.

## 2. What's in the Box

- 1 x KOFIRE Wireless Gaming Headset
- 1 x USB & Type-C 2-in-1 Transmitter
- 1 x Detachable Noise-Canceling Microphone
- 1 x Type-C Charging Cable
- 1 x 3.5mm Audio Cable
- 1 x User Manual

Image: KOFIRE Wireless Gaming Headset with its USB/Type-C transmitter and detachable microphone.

## 3. Setup

### 3.1 Initial Charging

Before first use, fully charge the headset using the provided Type-C charging cable. A full charge takes approximately 2 hours.

### 3.2 Microphone Attachment

The headset comes with a detachable microphone. Align the microphone's 3.5mm jack with the port on the left earcup and firmly insert it until it clicks into place.

### 3.3 Connectivity Modes

The KOFIRE XG ONE supports three connection modes:

- **2.4GHz Wireless Mode (for Xbox Series X|S|One):**
  Insert the USB & Type-C 2-in-1 transmitter into the 3.5mm port of your Xbox controller. Ensure it is firmly inserted until you hear a click and see no gap to avoid noise or echoes from poor contact. This mode

provides ultra-low latency wireless audio.



Image: Proper insertion of the 2.4GHz transmitter into an Xbox controller.

- **2.4GHz Wireless Mode (for PC/PS5/Switch Docked):**
  Take the USB-A port out of the back of the transmitter and insert it into your PC, PS5, or Nintendo Switch dock. Long-press the microphone button on the headset for 3 seconds to switch to 2.4GHz dongle mode. The headset will then pair with the transmitter.



Image: Connecting the 2.4GHz transmitter to a PC or PS5.

- **Bluetooth 5.4 Mode (for Mobile Devices/Switch Handheld):**
  Long-press the microphone button on the headset for 3 seconds to switch to Bluetooth mode. Search for "KOFIRE XG ONE" on your device's Bluetooth settings and pair.

- **3.5mm Wired Mode:**
  Connect the provided 3.5mm audio cable to the headset and your gaming device for a wired connection. This mode is available even if the headset battery is depleted.

**Note:** Microphone is not supported on Nintendo Switch in any mode.

## 4. Operating Instructions

### 4.1 Controls

The headset features intuitive controls located on the earcups:

- **Volume Control:** Use the volume dial to adjust audio levels.
- **Microphone Mute:** Press the dedicated mic button for one-touch mute/unmute.
- **Mode Switching:** Long-press the mic button for 3 seconds to toggle between 2.4GHz wireless and Bluetooth modes.
- **Power On/Off:** Use the power button to turn the headset on or off.

## 5. Key Features

### 5.1 Immersive Audio Experience

Equipped with super-large 53mm dynamic drivers, the KOFIRE XG ONE delivers cinematic 3D stereo sound. These speakers are designed to reproduce game audio effectively, capturing environmental sounds and enemy footsteps from all directions for an immersive gaming experience.

Image: Detailed view of the 53mm dynamic speaker for enhanced audio.

## 5.2 Extended Battery Life

Enjoy prolonged gaming sessions with up to 60 hours of playtime in Bluetooth mode (microphone off) or 35-45 hours in 2.4GHz dongle mode. The headset supports simultaneous charging and use, ensuring uninterrupted gameplay. A low battery alert will notify you when recharging is needed.

Image: Visual representation of the headset's long-lasting battery.

### 5.3 Detachable ENC Noise-Canceling Microphone

The 360° omnidirectional microphone features Environmental Noise Cancellation (ENC) to accurately capture your voice while minimizing background noise. This ensures clear communication with teammates. The microphone can be easily detached when not in use, making the headset versatile for various activities.

Image: Illustration of the detachable and omni-directional noise-canceling microphone.

### 5.4 Lightweight & Ergonomic Design

Weighing only 9.5 ounces, the headset is designed for long-term wear without causing head pressure or neck strain. It features rotatable and foldable ear cups, an adjustable headband, and soft memory sponge cushions with breathable leather for a customized and comfortable fit. Passive noise cancellation is achieved through the ear cup design, effectively isolating environmental noise.

Image: User demonstrating the comfortable and adjustable fit of the headset.

## 6. Maintenance

- Clean the earcups and headband regularly with a soft, dry cloth.
- Avoid exposing the headset to extreme temperatures or direct sunlight.
- Store the headset in a cool, dry place. The foldable design allows for compact storage.
- Do not attempt to disassemble or repair the headset yourself.

## 7. Troubleshooting

- **No Sound/Intermittent Audio:**

- Ensure the headset is powered on and fully charged.
- Check the connection mode (2.4GHz, Bluetooth, or wired) and ensure it matches your device.
- For 2.4GHz Xbox connection, firmly insert the transmitter into the controller's 3.5mm port until it clicks. Poor contact can cause noise or echoes.
- Re-pair the headset with your device if using wireless modes.

- **Microphone Not Working:**
  - Ensure the detachable microphone is securely attached.
  - Check if the microphone is muted using the one-touch mute button.
  - Remember that the microphone is not supported on Nintendo Switch.

- **Connectivity Issues:**
  - Ensure your device's Bluetooth is enabled and discoverable.
  - Move closer to your device to ensure you are within the Bluetooth range (10 meters) or 2.4GHz range (40 feet).
  - Restart both the headset and your device.

## 8. Specifications

| Feature | Specification |
|---|---|
| Model Name | XG ONE |
| Connectivity Technology | 2.4GHz Wireless, Bluetooth 5.4, 3.5mm Wired |
| Compatible Devices | Xbox Series X|S|One, PS5/4, PC, Mac, Phone, Pad, Nintendo Switch (audio only) |
| Audio Driver Size | 53mm Dynamic Drivers |
| Frequency Response | 20 Hz - 20,000 Hz |
| Noise Control | Passive Noise Cancellation, Sound Isolation |
| Microphone | Detachable ENC Noise-Canceling Omnidirectional Mic |
| Battery Life | Up to 60 hours (Bluetooth), 35-45 hours (2.4GHz) |
| Charging Time | 2 Hours |
| Weight | 9.5 ounces (approx. 269g) |
| Material | Soft Memory Sponge Cushions, Faux Leather, PC, ABS |

## 9. Warranty and Support

KOFIRE is committed to providing excellent customer service. If you encounter any issues with your headset, our experienced engineers and professional support team are available to assist you. Please feel free to contact us; we aim to respond within 0-24 hours and provide comprehensive assistance to ensure your satisfaction.

For support, please refer to the contact information provided on the product packaging or the official KOFIRE website.

# Kofire XG One Troubleshooting

🎧 **Kofire XG One Wireless Gaming Headset**

**Troubleshooting & User Guide (English Version)**

Thank you for choosing the Kofire XG One Wireless Gaming Headset. To help you get started and resolve common issues, we have prepared the following usage instructions and troubleshooting guide.

📦 **Package Contents**

Please check that you have received the following:

- ☑️ Kofire XG One Headset
- ☑️ Detachable Microphone
- ☑️ USB-C Charging Cable
- ☑️ 3.5mm Audio Cable
- ☑️ USB Wireless Transmitter (usually inside the packaging compartment)

If any items are missing, please contact customer support with your order number immediately.

**1. Common Issues & Solutions**

🔊 **1. Headset Won't Power On or Charge**

**Symptoms:**

- No response when plugged in
- Still shows "Low Battery" after charging
- Short battery life

**Solutions:**

- Try a different USB-C cable and adapter (recommended 5V/1A)
- Charge continuously for at least 2 hours

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### Kofire XG One Wireless Gaming Headset Troubleshooting Guide

Troubleshooting and user guide for the Kofire XG One Wireless Gaming Headset, covering common issues, solutions, and usage instructions for various connection types.

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**Shenzhen Pincun Digital Technology Co., Ltd.**
Add: 2407, Building 11, Phase II, Tianan Yungu Industrial Park, Gangtou Community, Bantian Street, Longgang District, Shenzhen City, China

Date : 2024-7-22

FCC ID: 2AMWY-01

Dear Sir/Madam,

We, Shenzhen Pincun Digital Technology Co., Ltd. Hereby declare the following statement for Federal Communications Commission, PCB board, circuit, structure and internal of the same model(s) are the same, Only model number is different for these model.

Product name: Wireless Headphone

Model no.: picun G1, picun G2, picun G3, kofire UG-09, kofire UG-10, kofire UG-10A, picun VG10, CINPUSEN CG01, CINPUSEN CG02, kofire XG ONE
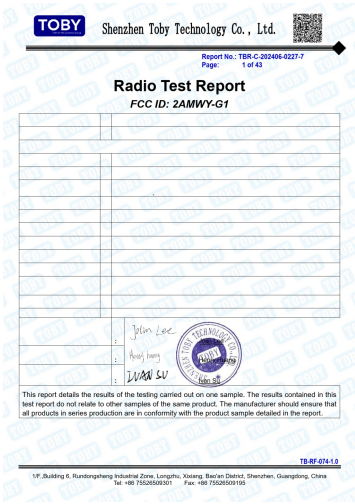
Sincerely,

Name/Title: Ai Willian/N/A
Company: Shenzhen Pincun Digital Technology Co., Ltd.
Address: 2407, Building 11, Phase II, Tianan Yungu Industrial Park, Gangtou Community, Bantian Street, Longgang District, Shenzhen City, China
Phone: +86-18775585068
Fax: 020-28509195
E-Mail: Willian@picun.com.cn

### [pdf] Decleration of Conformity

Date DESKTOP OBPLJ1L Declaration Letter of Model Difference Shenzhen Pincun Digital Technology Co Ltd G1 Wireless Headphone 2AMWY 2AMWYG1 g1

Shenzhen Pincun Digital Technology Co., Ltd. Add: 2407, Building 11, Phase II, Tianan Yungu Industri ... , picun G3, kofire UG-09, kofire UG-10, kofire UG-10A, picun VG10CINPUSEN CG01, CINPUSEN CG02kofire **XG ONE** Sincerely, Name/Title Company: Address: Ai Willian/N/A Shenzhen Pincun Digital Technolog...

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**TOBY** Shenzhen Toby Technology Co., Ltd.

Report No.: TBR-C-202406-0227-6
Page: 1 of 3

**Maximum Permissible Exposure Evaluation**
FCC ID: 2AMWY-G1

1.1 Client Information

| Applicant | : | Shenzhen Pincun Digital Technology Co., Ltd. |
|---|---|---|
| Address | : | 2407, Building 11, Phase II, Tianan Yungu Industrial Park, Gangtou Community, Bantian Street, Longgang District, Shenzhen City, China |
| Manufacturer | : | Shenzhen Pincun Digital Technology Co., Ltd. |
| Address | : | 2407, Building 11, Phase II, Tianan Yungu Industrial Park, Gangtou Community, Bantian Street, Longgang District, Shenzhen City, China |

1.2 General Description of EUT (Equipment Under Test)

| EUT Name | : | Wireless Headphone |
|---|---|---|
| Models No. | : | picun G1, picun G2, picun G3, kofire UG-09, kofire UG-10, kofire UG-10A, picun VG10, CINPUSEN CG01, CINPUSEN CG02, kofire XG ONE |
| Model Different | : | All these models are identical in the same PCB, layout and electrical circuit, the only difference is model name. |
| Brand Name | : | Picun |
| Sample ID | : | HC-C-202406-0227-01-01 |
| Product Description | : | Operation Frequency: Bluetooth: 2402MHz~2480MHz |
| | : | Antenna Gain: -0.58dBi PCB Antenna |
| Power Rating | : | USB Input: DC 5V / DC 3.7V 600mAh Rechargeable Li-ion battery |
| Software Version | : | V1.38 |
| Hardware Version | : | V1.1 |

Remark: The adapter provided by the TOBY ,the antenna gain from the manufacturer, the verified for the RF conduction test provided by TOBY test lab.The above antenna information is declared by manufacturer and for more detailed features description, please refer to the manufacturer's specifications, the laboratory shall not be held responsible.

TB-RF-074-1.0

1/F, Building 6, Rundongsheng Industrial Zone, Longzhu, Xixiang, Bao'an District, Shenzhen, Guangdong, China.
Tel: +86 75526509301    Fax: +86 75526509195

### [pdf] SAR Rating

RF Exposure FCC Shenzhen Pincun Digital Technology Co Ltd G1 Wireless Headphone 2AMWY 2AMWYG1 g1

Shenzhen Toby Technology Co., Ltd. Report No.: TBR-C-202406-0227-6 Page: 1 of 3 Maximum Permissi ... picun G3, kofire UG-09, kofire UG-10, : kofire UG-10A, picun VG10CINPUSEN CG01, CINPUSEN CG02kofire **XG ONE** : All these models are identical in the same PCB, layout and electrical circuit, the only d...

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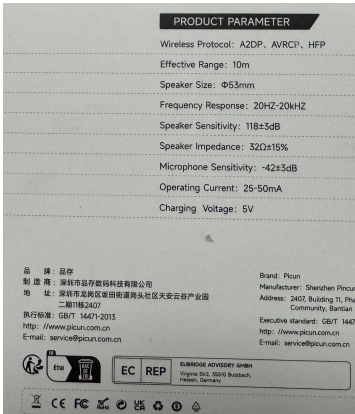
[pdf] Decleration of Conformity Test Report

Test Report BT FCC Shenzhen Pincun Digital Technology Co Ltd G1 Wireless Headphone 2AMWY 2AMWYG1 g1

Shenzhen Toby Technology Co., Ltd. Report No.: TBR-C-202406-0227-7 Page: 1 of 43 Radio Test Repo ... picun G3, kofire UG-09, kofire UG-10, kofire UG-10A, picun VG10CINPUSEN CG01, CINPUSEN CG02, kofire **XG ONE** : Picun Sample ID : HC-C-202406-0227-01-01 HC-C-202406-0227-02-01 Receipt Date : 2024-07...

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Bekijk de CE markering Kofire XG One Draadloze Gaming Headset met microfoon Over ear koptelefoon Xbox bol original media s J9BW0AY87ynP |||

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