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## KXD 13C

# KXD 13C Smartphone User Manual

Model: 13C

## INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your KXD 13C Smartphone. Please read this guide thoroughly to ensure proper use and to maximize the device's capabilities. The KXD 13C features a 6.8-inch HD+ display, a 50MP AI camera, 16GB RAM, 256GB ROM, and a 4500mAh battery, running on Android 13.

## 1. SETUP

### 1.1 Unboxing and Package Contents

Carefully unpack your KXD 13C Smartphone. Verify that all items are present in the package.



Image: Contents of the KXD 13C Smartphone package, showing the phone, charger, USB-C cable, protective case, screen protector, SIM ejector tool, and documentation.

The standard package includes:

- KXD 13C Smartphone
- USB-C Charging Cable

- Power Adapter
- TPU Silicone Case
- Screen Protector (pre-applied or separate)
- SIM Ejector Tool
- Quick Start Guide and Safety Information

## 1.2 Inserting SIM Cards and SD Card

The KXD 13C supports Dual SIM functionality and expandable storage via a microSD card.

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM cards into the designated slots. Ensure the gold contacts face downwards.
4. If using a microSD card for additional storage, place it into its dedicated slot.
5. Carefully push the tray back into the device until it clicks into place.

## 1.3 Initial Power On and Setup

1. Press and hold the Power button (located on the right side) until the KXD logo appears.
2. Follow the on-screen prompts to complete the initial setup:
  - Select your preferred language.
  - Connect to a Wi-Fi network.
  - Accept terms and conditions.
  - Sign in with your Google account or create a new one.
  - Set up screen lock (PIN, pattern, password, fingerprint, Face ID).

## 2. OPERATING INSTRUCTIONS

### 2.1 Display and Navigation

The KXD 13C features a 6.8-inch HD+ IPS display with a 90Hz refresh rate for smooth visuals.



Image: Visual representation of the KXD 13C's 6.8-inch HD+ display, highlighting its 90Hz refresh rate, 20:9 aspect ratio, and 720x1600 resolution.

- **Touch Gestures:** Tap to select, swipe to scroll, pinch to zoom.
- **Home Screen:** Access apps, widgets, and notifications.

- **Notification Panel:** Swipe down from the top of the screen to view notifications and quick settings.
- **Navigation Bar:** Use the on-screen buttons (Back, Home, Recents) or gesture navigation (if enabled) to move through the interface.

## 2.2 Camera Usage

Capture photos and videos using the 50MP AI rear camera and 13MP front camera.



Image: Diagram illustrating the KXD 13C's camera setup, including the 50MP AI main rear camera, additional rear cameras, and the 13MP front camera.

1. Open the Camera app from your home screen or app drawer.
2. Select your desired mode (Photo, Video, Portrait, Panorama, Night, Macro).
3. Tap the shutter button to take a photo or start/stop video recording.
4. Use the toggle to switch between the front and rear cameras.
5. Adjust settings like flash, timer, and aspect ratio as needed.

## 2.3 Performance and Storage

The KXD 13C is powered by an MTK6765 Octa-Core processor and offers ample memory and storage.



Image: Graphic detailing the KXD 13C's memory configuration, showing 16GB RAM (4GB physical plus 12GB virtual expansion) and 256GB internal storage.



Image: Illustration of the MediaTek Helio G37 Octa-Core processor (MTK6765) used in the KXD 13C, highlighting its 2.3GHz speed and 12nm process technology.

- **RAM:** The device features 16GB of RAM (4GB physical + 12GB virtual) for smooth multitasking.
- **ROM:** 256GB of internal storage provides ample space for apps, photos, and videos.
- **Expandable Storage:** Use a microSD card to further expand storage capacity.
- **Processor:** The MTK6765 Octa-Core processor ensures efficient performance for daily tasks.

## 2.4 Battery Management

The KXD 13C is equipped with a 4500mAh battery.



Image: Diagram showing the KXD 13C's 4500mAh battery and estimated usage times for various activities, along with the typical charging duration.

- **Charging:** Use the provided USB-C cable and power adapter to charge the device. A full charge typically takes 2.5 to 3 hours.
- **Battery Saving:** Enable Battery Saver mode in Settings to extend battery life.
- **Usage:** Expected usage times include approximately 210 hours standby, 22 hours voice calls, 26 hours music playback, 8.5 hours video playback, 7.5 hours gaming, and 22 hours reading.

## 2.5 Security Features

Secure your device using the side-mounted fingerprint sensor and Face ID.

- **Fingerprint Unlock:** Register your fingerprints in Settings > Security. The sensor is integrated into the power button.
- **Face ID:** Set up Face ID in Settings > Security to unlock your phone using facial recognition.
- **PIN/Pattern/Password:** Always set up a backup screen lock method.

## 2.6 Dual SIM Functionality

Manage two different phone numbers or network providers simultaneously.

- Go to Settings > Network & internet > SIM cards to configure your SIM preferences.
- You can set a default SIM for calls, messages, and mobile data.

## 2.7 Android 13 Operating System

The KXD 13C runs on Android 13, offering enhanced privacy, personalization, and security features.

- **Privacy Dashboard:** Monitor and manage app permissions.
- **Themed Icons:** Customize app icons to match your wallpaper.
- **Notification Permissions:** Control which apps can send you notifications.

## 3. MAINTENANCE

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### 3.1 Cleaning Your Device

- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals or abrasive materials.
- Do not expose the device to excessive moisture.

### 3.2 Software Updates

- Regularly check for system updates in Settings > System > System update.
- Updates provide performance improvements, security patches, and new features.
- Ensure your device is sufficiently charged and connected to Wi-Fi before performing an update.

### 3.3 Battery Care

- Avoid extreme temperatures, as they can degrade battery life.
- Do not leave the device charging for extended periods after it reaches 100%.
- For optimal battery health, try to keep the charge level between 20% and 80%.

## 4. TROUBLESHOOTING

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This section addresses common issues you might encounter with your KXD 13C Smartphone.

### 4.1 Device Not Powering On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the Power button for at least 10-15 seconds to force a restart.

### 4.2 Slow Performance or App Crashes

- Close unused background applications.
- Clear cache for problematic apps (Settings > Apps > [App Name] > Storage & cache > Clear cache).
- Restart the device.
- Ensure you have sufficient free storage space.

### 4.3 Network or Connectivity Issues

- Check if Airplane mode is off.
- Restart your device.
- Verify that your SIM card is correctly inserted and activated.
- Reset network settings (Settings > System > Reset options > Reset Wi-Fi, mobile & Bluetooth).

### 4.4 Camera Not Working

- Restart the Camera app.
- Clear the Camera app's cache and data (Settings > Apps > Camera > Storage & cache).
- Ensure no physical obstruction is blocking the camera lens.

### 4.5 Factory Reset (Last Resort)

If issues persist, a factory reset may resolve them. **Warning: This will erase all data on your device. Back up important data before proceeding.**

1. Go to Settings > System > Reset options.
2. Select "Erase all data (factory reset)".
3. Confirm your decision and enter your PIN/pattern/password if prompted.
4. The device will restart and restore to its factory settings.

## 5. SPECIFICATIONS

Key technical specifications for the KXD 13C Smartphone:

Feature	Specification
Brand	KXD
Model	13C
Display	6.8-inch HD+ IPS (1600 x 720), 90Hz Refresh Rate
Processor	MediaTek Helio MTK6765 Octa-Core, 2.3 GHz
RAM	16GB (4GB physical + 12GB virtual)
Internal Storage	256GB
Rear Camera	50MP AI Main Camera + 2MP + 0.08MP
Front Camera	13MP
Battery	4500mAh Lithium-ion
Operating System	Android 13
Connectivity	4G, Dual SIM, Wi-Fi, Bluetooth, GPS, USB OTG
Security	Side Fingerprint Sensor, Face ID
Color	Grey (as per product specifications)



Image: Technical diagram showing the KXD 13C's dimensions and the placement of its microphone, USB Type-C port, and SIM tray.

## 6. WARRANTY AND SUPPORT

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Your KXD 13C Smartphone is covered by a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including warranty duration and coverage details.

For technical support, service, or further inquiries, please contact your retailer or the official KXD customer service channels. Contact information can typically be found on the manufacturer's website or in the documentation provided with your device.