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CHiQ CW075863AX

CHiQ CW075863AX Washing Machine User Manual

Model: CW075863AX

1. Safety Instructions

Please read these safety instructions carefully before using your CHiQ CW075863AX washing machine. Keep this manual for future reference.

General Safety

- This appliance is for domestic use only. Do not use it for professional purposes.
- Do not wash materials made of fiberglass (e.g., curtains, window coverings) in the washing machine.
- Remove all objects from pockets before washing, such as lighters and matches.
- Ensure there is no water in the drum before opening the door.
- Never wash carpets in the machine.
- Keep pets away from the washing machine.
- Be cautious when the hot detergent solution is being pumped out.
- Do not manually fill water into the drum during a wash cycle.
- Ensure the loading door is closed properly. If it is difficult to close, check for trapped laundry.
- Water inside the machine can reach very high temperatures during a wash cycle.
- Do not reach into the washing machine while the drum is in motion.
- Do not tamper with the controls.
- Do not force the door open or use it as a step.
- Do not allow anyone to climb, lean, or hang on any part of the washing machine, including protruding components like the door or pull-out shelves.
- Do not overload the washing machine beyond its maximum dry fabric capacity as indicated in the program table.
- Do not use the washing machine outdoors, even if the area is sheltered, as exposure to humidity, rain, and thunderstorms can be dangerous.

Child Safety

- Keep small children (0-3 years old) away from the washing machine.
- Children aged 3-8 years must be constantly supervised if near the washing machine.
- Cleaning and maintenance should not be performed by unsupervised children.

Electrical Safety

- Always disconnect the washing machine from the mains power supply by unplugging it.
- Ensure the power plug is easily accessible after installation.
- The washing machine must be earthed in accordance with electrical safety standards.
- Do not use extension cords, multi-sockets, or adapters.
- Do not use the washing machine if you are wet or barefoot.
- Do not use the washing machine if the power cord or plug is damaged, if it is not functioning correctly, or if it has been damaged or dropped.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- Always unplug the appliance by gripping the plug, not the cable.
- Do not touch live parts of the appliance when it is powered on, such as the control board, heat sink, motor, inlet valve, and pump.

2. Product Overview

The CHiQ CW075863AX is a freestanding 7kg washing machine designed for efficient and convenient laundry care. It features a compact design, energy-saving cycles, and a variety of wash programs to suit different fabric types and washing needs.



Figure 2.1: Front view of the CHiQ CW075863AX Washing Machine, highlighting its 7kg capacity and A energy rating.

Key Features

- **Space Pro Design:** Compact dimensions (600 x 520 x 847 mm WxDxH) for easy integration into small spaces.
- **Energy-saving Cycles:** Improved energy efficiency for environmental friendliness.
- **High Spin Speed:** Up to 1400 RPM for efficient water removal and faster drying.
- **Silent Inverter Motor:** Ensures quiet operation.

- **16 Washing Programs:** Includes Steam programs, Mixed fabrics, Cotton, Baby Care, Quick Wash (15 minutes), and Drum Clean.
- **User-friendly Features:** Electromagnetic door locking, mid-cycle laundry addition, child lock, easy-to-clean detergent drawer, and antimicrobial door seals.

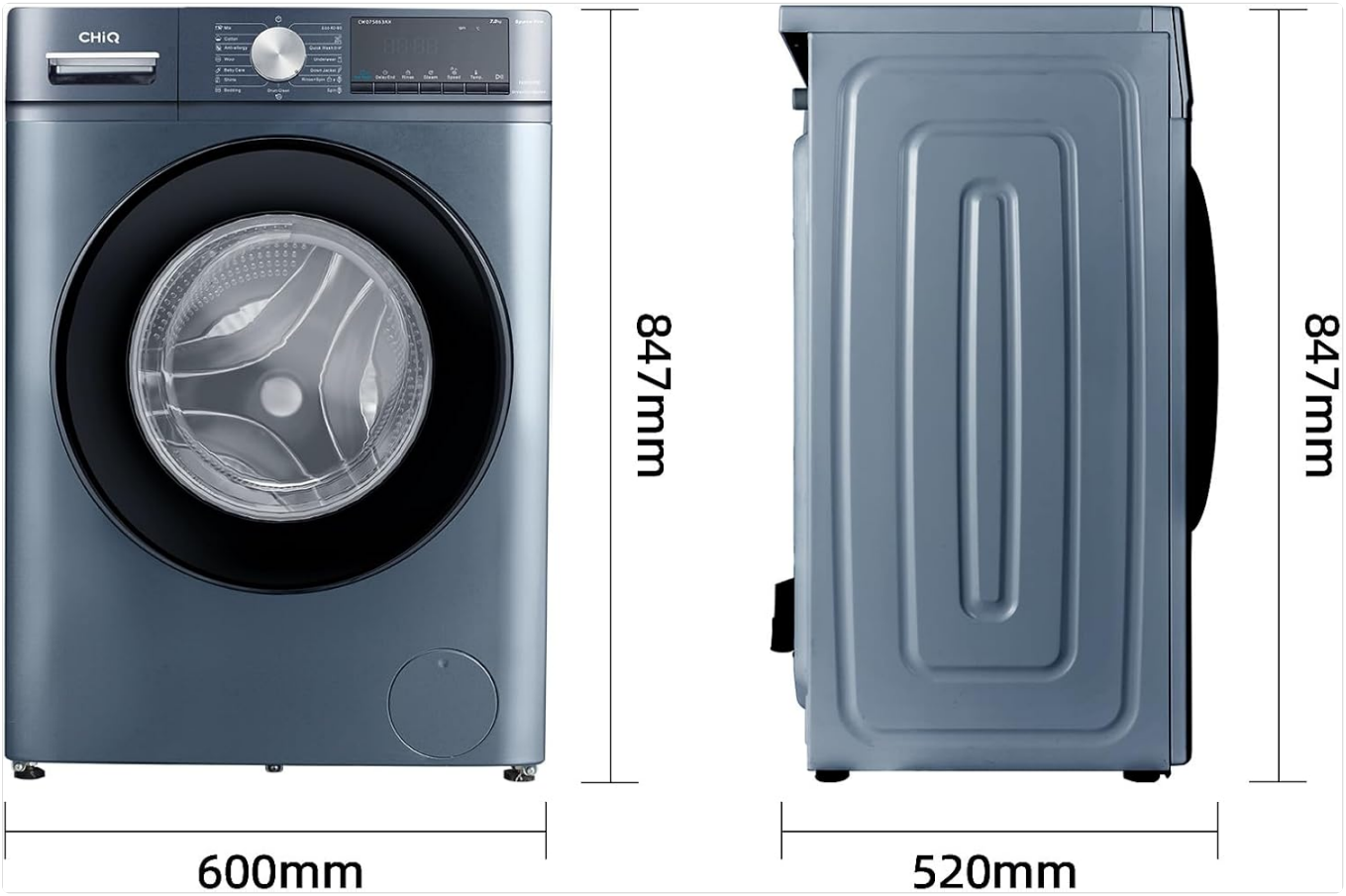

Figure 2.2: Dimensions of the CHiQ CW075863AX Washing Machine, showing 600mm width, 520mm depth, and 847mm height.



Figure 2.3: Close-up of the control panel, displaying various wash programs and settings.

3. Setup and Installation

Proper installation is crucial for the safe and efficient operation of your washing machine. It is recommended that installation be performed by a qualified technician.

Unpacking and Placement

- Handle and install the washing machine with two or more people to prevent injury. Use protective gloves during unpacking and installation to avoid cuts.
- Install the washing machine in a room with proper drainage.
- Do not install the washing machine in a bathroom or a very humid room.
- Ensure the four feet are stable and rest firmly on the floor. Adjust them as necessary to ensure the appliance is perfectly level using a spirit level.
- Do not install the washing machine behind a lockable door, a sliding door, or a door with a hinge on the opposite side that would restrict the full opening of the washing machine door.
- After installation, wait a few hours before operating the washing machine to allow it to acclimatize to the room's environmental conditions.
- Ensure that ventilation openings at the base of the washing machine (if applicable to your model) are not obstructed

by carpets or other materials.

Removing Transport Bolts

The washing machine is equipped with transport bolts to prevent internal damage during transit. These bolts **must be removed** before using the machine.

- Locate the transport bolts at the rear of the machine.
- Unscrew and remove all transport bolts.
- After removal, cover the openings with the 4 plastic caps provided.

Water and Electrical Connections

- Connect the water inlet hose to the water supply in accordance with local water company regulations.
- Use only the new water inlet hoses supplied with the washing machine. Do not reuse old hoses.
- The water supply pressure must be between 0.03 and 1.0 MPa.
- Ensure the electrical connection is made to an easily accessible earthed socket.
- Do not use extension cords, multi-sockets, or adapters for the electrical connection.

4. Operating Instructions

This section guides you through the basic operation of your CHiQ CW075863AX washing machine.

Loading Laundry and Detergent

- Open the loading door and place your laundry inside the drum. Do not overload the machine.
- Pull out the detergent drawer located on the top left of the control panel.
- Add the appropriate amount of detergent and fabric softener to their respective compartments. Refer to your detergent packaging for recommended dosages.
- Close the detergent drawer gently.

Selecting a Program

The CHiQ CW075863AX offers 16 washing programs. Use the program selector dial to choose the desired program.



Figure 4.1: Program selector dial with various wash options.

Common programs include:

- **Mix:** For mixed fabrics.
- **Cotton:** For cotton items.
- **Anti-allergy:** For sensitive skin, helps remove allergens.
- **Wool:** Gentle wash for woolens.
- **Baby Care:** Special program for baby clothes.
- **Shirts:** Optimized for shirts.
- **Bedding:** For larger items like duvets and sheets.
- **Eco 40-60:** Energy-efficient program for cottons at 40-60°C.
- **Quick Wash 15':** A rapid 15-minute wash for lightly soiled items.
- **Underwear:** Specific program for delicate underwear.
- **Down Jacket:** For washing down-filled jackets.
- **Rinse + Spin:** For rinsing and spinning only.

- **Spin:** For spinning only.
- **Drum Clean:** A self-cleaning program for the drum.



Figure 4.2: Visual representation of the 15-minute Quick Wash cycle.

Starting a Wash Cycle

- After selecting the program, you may adjust additional settings like temperature or spin speed if available on the control panel.
- Press the 'Start/Pause' button to begin the wash cycle.
- To pause a cycle, press the 'Start/Pause' button again. To resume, press it once more.

5. Maintenance

Regular maintenance ensures the longevity and optimal performance of your washing machine.

Cleaning the Drum

- Use the 'Drum Clean' program periodically to clean the inside of the drum and remove any residue. Run this program without laundry.

Cleaning the Detergent Drawer

- Remove the detergent drawer by pulling it out completely.
- Rinse the drawer under running water to remove any detergent or softener buildup.
- Clean the drawer housing with a damp cloth.
- Reinsert the detergent drawer.

Door Seal Maintenance

- Wipe the antimicrobial door seal after each wash to prevent mold and mildew buildup.
- Ensure no small items are trapped in the seal.

General Cleaning

- Always disconnect the washing machine from the mains power supply before attempting any maintenance or cleaning.
- Clean the exterior of the washing machine with a soft, damp cloth.
- Do not use solvents (e.g., turpentine, benzene), abrasive cleaners, glass cleaners, or flammable liquids.

6. Troubleshooting

If you encounter issues with your washing machine, refer to the following common problems and solutions before contacting service.

Problem	Possible Cause	Solution
Machine does not start	Power cord not plugged in; Door not closed properly; Program not selected; Water tap closed.	Check power connection; Ensure door is securely latched; Select a program and press Start; Open water tap.
No water intake	Water tap closed; Water inlet hose kinked or blocked; Water pressure too low.	Open water tap fully; Straighten hose or check for blockages; Ensure water pressure is adequate (0.03-1.0 MPa).
Excessive vibration/noise	Transport bolts not removed; Machine not level; Laundry unevenly distributed.	Remove all transport bolts; Adjust feet to level the machine; Redistribute laundry inside the drum.
Water leakage	Inlet/drain hose loose or damaged; Detergent drawer overflowing.	Check hose connections and tighten if necessary; Clean detergent drawer and ensure proper detergent dosage.
Washing results unsatisfactory	Incorrect program selected; Insufficient detergent; Overloading.	Select appropriate program for fabric type; Use correct amount of detergent; Do not overload the machine.

If the problem persists after trying these solutions, switch off the washing machine, close the water tap, and contact

authorized after-sales service. Do not attempt to repair the machine yourself.

7. Specifications

Detailed technical specifications for the CHiQ CW075863AX washing machine.

Feature	Specification
Brand	CHiQ
Model	CW075863AX
Product Dimensions (W x D x H)	600 x 520 x 847 mm
Capacity	7 Kilograms
Maximum Rotational Speed	1400 RPM
Noise Level	76 dB
Installation Type	Freestanding
Special Features	Hygiene Steam
Colour	Blue-grey
Control Console	Touch
Number of Standard Cycles	16 (including 15 programs and Drum Clean)
Access Location	Front Load
Voltage	220 Volts
Material Type	Metal Plastic
Item Weight	60 kg
Energy Efficiency Rating	A
Weighted Energy Consumption (kWh/100 cycles)	47
Included Components	Power Cord

8. Warranty and Support

CHiQ is committed to providing reliable products and excellent customer service.

Warranty Information

- This CHiQ washing machine comes with a **24-month engine warranty**.
- Additionally, the motor is covered by a **12-year warranty**.
- Local after-sales service is available to provide lasting satisfaction.

Disposal Information

This appliance is manufactured with recyclable and reusable materials. Please dispose of it responsibly in accordance with local waste disposal regulations.

- The packaging materials are 100% recyclable.
- This product is marked in compliance with European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE).
- The WEEE symbol (crossed-out wheeled bin) on the product or accompanying documentation indicates that it should not be treated as household waste. Instead, it should be taken to an appropriate collection center for the recycling of electrical and electronic equipment.
- For further information on treatment, recovery, and recycling of this product, please contact your local authorities, household waste disposal service, or the store where you purchased the appliance.

Customer Support

In case of malfunction or if you require assistance, please contact CHiQ customer service. Always use original spare parts for repairs. Unauthorized repairs can lead to dangerous accidents and will void the warranty.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Is it possible to wash at 30°C with the CHiQ CW075863AX washing machine?

Yes, it is possible to wash at 30°C on the CHiQ CW075863AX, though it may not be the default setting for every program. While the manual lists programs like Eco 40-60 (which is fixed),...

Read full answer

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