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› [Bodum 34 oz Bistro Gooseneck Electric Water Kettle, Pour Over Coffee & Tea, Temperature Control, Polished Stainless Steel Instruction Manual](#)

### Bodum 12103-16US-1

# Bodum Bistro Gooseneck Electric Water Kettle Instruction Manual

Model: 12103-16US-1

## INTRODUCTION

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The Bodum Bistro Gooseneck Electric Water Kettle is an essential tool for coffee and tea enthusiasts, designed to provide hot water on demand with precise temperature control. Its elegant gooseneck spout offers optimum control over water flow, making it ideal for pour-over coffee that is pure, balanced, and rich in flavor and aroma. This manual provides detailed instructions for the safe and efficient use, maintenance, and troubleshooting of your new kettle.

## IMPORTANT SAFETY INFORMATION

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Please read all instructions carefully before using the kettle. Failure to follow these instructions may result in electric shock, fire, or serious personal injury.

- Do not immerse the kettle, power base, cord, or plug in water or other liquids.
- Always ensure the lid is securely closed during operation.
- Do not operate the kettle if the cord or plug is damaged, or if the kettle malfunctions or has been damaged in any manner.
- Keep out of reach of children. This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities.
- Use only on a flat, stable, heat-resistant surface.
- Do not fill above the MAX fill line or below the MIN fill line.
- Always unplug the kettle from the outlet when not in use and before cleaning.
- Avoid contact with hot surfaces. Use handles or knobs.

## COMPONENTS

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Your Bodum Bistro Gooseneck Electric Water Kettle includes the following parts:

- Kettle body with gooseneck spout

- Power base
- Lid
- Ergonomic, non-slip handle
- Seven steam vents for stable internal pressure



Image: The Bodum Bistro Gooseneck Electric Water Kettle, featuring its polished stainless steel body, long slender gooseneck spout, and black ergonomic handle. The kettle sits on its black power base.

## SETUP

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1. Unpack all components and remove any packaging materials.
2. Place the power base on a dry, flat, stable, and heat-resistant surface.
3. Before first use, fill the kettle with cold water to the MAX fill line. Boil the water, then discard it. Repeat this process 2-3 times to remove any manufacturing residues.
4. Ensure the kettle is properly seated on the power base before plugging it in.

## OPERATING INSTRUCTIONS

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1. Fill the kettle with fresh, cold water. Do not fill above the MAX fill line.
2. Place the lid securely on the kettle.
3. Place the kettle firmly on the power base.

4. Plug the power cord into a standard electrical outlet.
5. **Power On:** Press the power button on the base to turn on the kettle. The indicator light will illuminate.
6. **Temperature Selection:** Use the temperature control buttons (if available on your model) to select your desired water temperature between 140°F (60°C) and 212°F (100°C). The kettle will begin heating to the selected temperature.
7. The kettle will automatically shut off once the desired temperature is reached.
8. Carefully remove the kettle from the base and pour water using the gooseneck spout for precise control.
9. Unplug the kettle when not in use.

## MAINTENANCE AND CLEANING

Proper maintenance ensures the longevity and performance of your kettle.

- **Daily Cleaning:** After each use, unplug the kettle and allow it to cool completely. Wipe the exterior with a soft, damp cloth.
- **Interior Cleaning:** The interior of the kettle can be cleaned by hand washing. Do not use abrasive cleaners or scouring pads, as they may damage the stainless steel finish.
- **Descaling:** Over time, mineral deposits (limescale) may build up inside the kettle, especially in hard water areas. To descale, fill the kettle with a mixture of equal parts water and white vinegar (or a commercial descaling solution). Bring the mixture to a boil and let it sit for at least 30 minutes, or longer for heavy buildup. Empty the kettle and rinse thoroughly several times with fresh water.
- Ensure the kettle is completely dry before storing or next use.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Kettle does not turn on.	Not plugged in; power outlet not working; kettle not properly seated on base.	Check if the plug is securely in the outlet. Test the outlet with another appliance. Ensure the kettle is correctly placed on the power base.
Water is not heating.	Kettle not powered on; insufficient water; lid not closed.	Press the power button. Ensure water level is above MIN. Close the lid securely.
Kettle leaks from the bottom.	Overfilled; kettle not properly seated; internal seal issue.	Do not fill past the MAX line. Ensure kettle is correctly placed on the base. If leaking persists, contact customer support.
Slow boiling or excessive noise.	Limescale buildup.	Descal the kettle as per the "Maintenance and Cleaning" section.

## SPECIFICATIONS

- **Brand:** Bodum
- **Model Name:** Electric Water Kettle
- **Item Model Number:** 12103-16US-1
- **Capacity:** 34 oz
- **Color:** Polished Stainless Steel

- **Special Features:** Portable, Rapid Boil, Temperature Control (140°F - 212°F)
- **Product Dimensions:** 5.1"L x 7.5"W x 9.1"H
- **Item Weight:** 2.94 pounds
- **UPC:** 699965526474, 699965526481

## WARRANTY AND SUPPORT

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For warranty information and customer support, please refer to the official Bodum website or contact their customer service directly. Keep your purchase receipt as proof of purchase for any warranty claims.

You may also find additional support and product registration information on the [Bodum Store on Amazon](#).