

## Neosonic NW10 Pro

# Neosonic NW10 Pro Rechargeable Hearing Amplifier User Manual

Model: NW10 Pro

## 1. INTRODUCTION

Thank you for choosing the Neosonic NW10 Pro Rechargeable Hearing Amplifier. This device is designed to enhance your hearing experience, particularly for TV watching and conversations, by reducing background noise and providing clear sound. This manual provides essential information for the safe and effective use of your new hearing amplifier. Please read it thoroughly before use and retain it for future reference.



Image: The Neosonic NW10 Pro hearing amplifier, featuring a flexible neckband with integrated earbuds and a separate, compact remote microphone.

## 2. PRODUCT OVERVIEW

The Neosonic NW10 Pro consists of a neckband unit with integrated earbuds and a wireless remote microphone.

### 2.1 Neckband Components



Image: Detailed view of the neckband showing the charging port, volume up/down buttons, mode switch, indicator light, and battery level display.

- **Earphones:** Deliver amplified sound directly into your ears.
- **Charging Port:** For recharging the neckband unit.
- **Volume Up/Down Buttons:** Adjust the listening volume.
- **Mode Switch:** Toggles between different listening modes (e.g., built-in mic, remote mic).
- **Indicator Light:** Provides status information (e.g., charging, power on).
- **Battery Level Display:** Shows the current battery charge.

- **Flexible Neckband:** Designed for comfortable, all-day wear.

## 2.2 Remote Microphone



Image: The compact remote microphone with its power button and charging port.

The remote microphone captures sound from a distance and transmits it wirelessly to the neckband, significantly reducing background noise and improving clarity for conversations or TV audio.

## 3. SETUP

### 3.1 Initial Charging

Before first use, fully charge both the neckband and the remote microphone.

1. Connect the charging cables to the charging ports on the neckband and the remote microphone.
2. Plug the USB ends of the cables into the provided dual wall charger or any compatible USB power source.
3. A blue light on the neckband will indicate it is charging. The remote microphone will also show an indicator light during charging.
4. Charging typically takes about 3 hours for both devices.



Image: The neckband and remote microphone connected to charging cables, illustrating the charging process.

### 3.2 Selecting Ear Tips

Choose the ear tips that provide the most comfortable and secure fit for your ears. A proper seal is crucial for optimal sound quality and noise reduction.



Image: A selection of different sized ear tips to ensure a comfortable and effective fit.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Wearing the Neckband

1. Place the flexible neckband around your neck.
2. Insert the earbuds comfortably into your ears.
3. Adjust the earbud wires using the provided bands to ensure a stable fit.

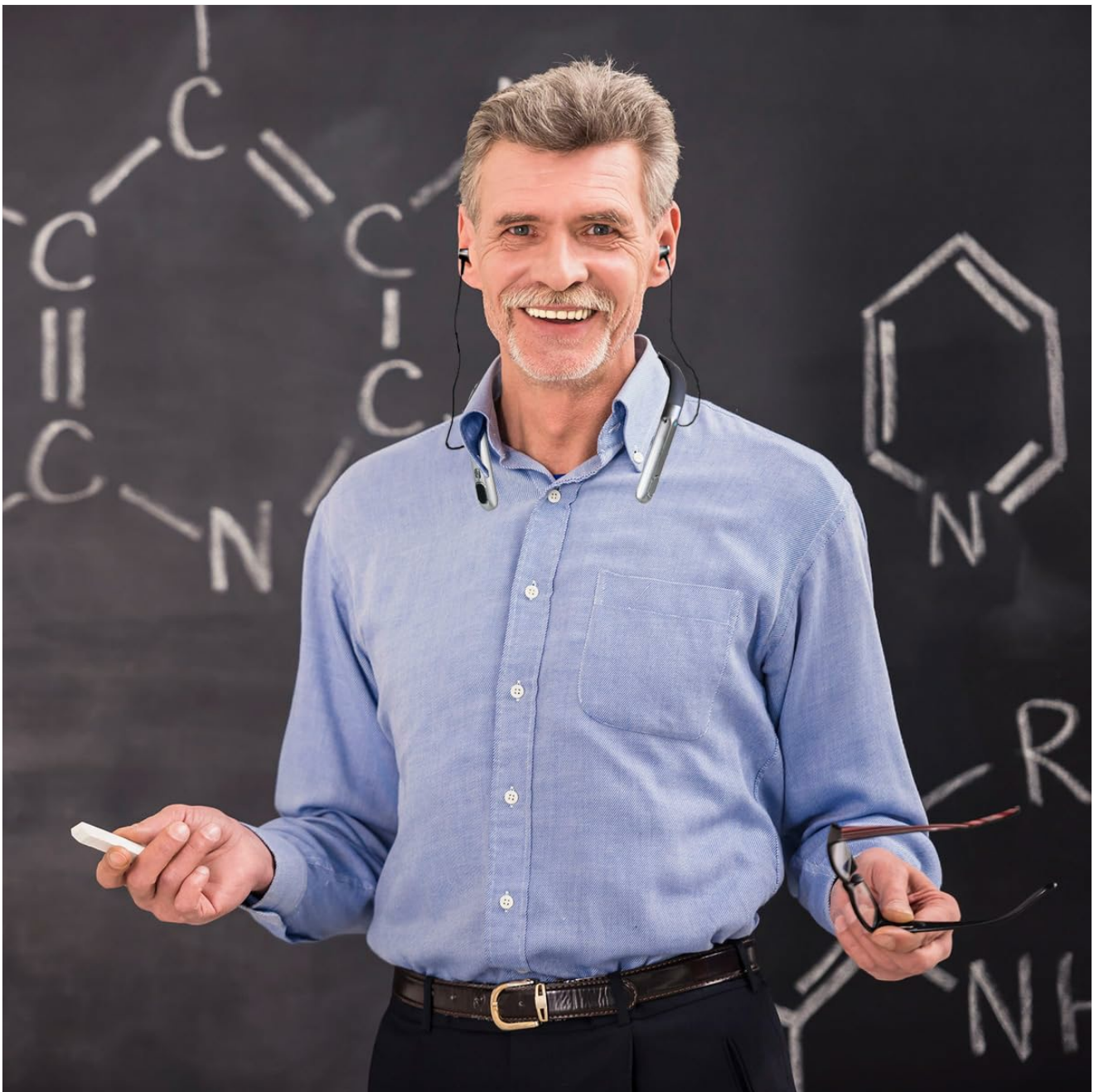


Image: A person wearing the Neosonic NW10 Pro neckband, demonstrating its comfortable and discreet design.

## 4.2 Powering On/Off

- To power on the neckband: Press and hold the power button until the indicator light illuminates.
- To power on the remote microphone: Press and hold the power button on the remote microphone until its indicator lights illuminate.
- To power off: Repeat the power-on steps for each device.

## 4.3 Adjusting Volume

Use the volume up (+) and volume down (-) buttons on the neckband to adjust the listening volume to your preference.

## 4.4 Using the Remote Microphone for Conversations

For one-on-one conversations, group meetings, or in noisy environments, the remote microphone significantly improves clarity.

1. Ensure both the neckband and remote microphone (if in use) are powered on.

2. Place the remote microphone near the person speaking, ideally within 20 yards. You can use the provided adhesive sticker to secure it to a surface or clip it to clothing.
3. The sound from the remote microphone will be transmitted directly to your neckband, reducing ambient noise.



Image: A family at a dinner table, with the remote microphone positioned to capture conversation clearly, enhancing the user's hearing experience.

## 4.5 Using the Remote Microphone for TV Watching

To hear TV audio more clearly without increasing the volume for others, use the remote microphone.

1. Ensure both the neckband and remote microphone are powered on.
2. Place the remote microphone near the TV speakers, ideally within 10 feet.
3. The TV audio will be wirelessly transmitted to your neckband, providing crystal-clear digital sound.



Image: A person watching television with the remote microphone positioned near the TV, allowing for personalized volume control and enhanced audio clarity.

## 4.6 Video Demonstration

Watch this official video for a visual guide on how to use the Neosonic NW10 Pro Hearing Amplifier with its remote microphone.

Your browser does not support the video tag.

Video: A detailed demonstration of the Neosonic NW10 Pro Hearing Amplifier, showcasing its features and how to use the remote microphone for various situations like TV watching and conversations.

## 5. MAINTENANCE

- **Cleaning:** Regularly wipe the neckband, earbuds, and remote microphone with a soft, dry cloth. Do not use harsh chemicals or immerse in water.
- **Ear Tips:** Clean ear tips periodically with a damp cloth. Replace them if they become worn or damaged to maintain optimal sound quality and hygiene.
- **Storage:** When not in use, store the device in its provided carrying case to protect it from dust and damage.
- **Battery Care:** To prolong battery life, avoid fully discharging the device frequently. Charge it regularly, even if not used daily.

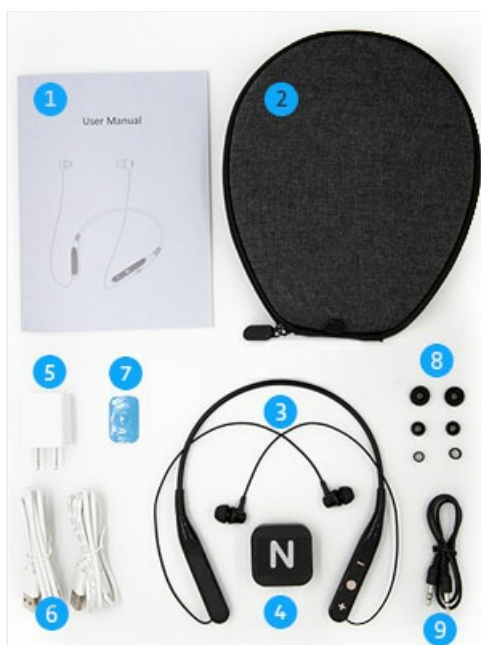


Image: The Neosonic NW10 Pro hearing amplifier and its accessories, including charging cables and ear tips, stored securely in its

## 6. TROUBLESHOOTING

If you encounter any issues with your Neosonic NW10 Pro, please refer to the following common solutions:

- **No Sound:**
  - Ensure both the neckband and remote microphone (if in use) are powered on.
  - Check battery levels and recharge if necessary.
  - Verify earbuds are properly inserted and ear tips are clean and undamaged.
  - Adjust the volume using the +/- buttons.
- **Poor Sound Quality/Feedback:**
  - Ensure ear tips provide a snug fit to prevent sound leakage.
  - Clean ear tips and check for any obstructions.
  - Reduce the volume if feedback occurs.
  - Ensure the remote microphone is not too close to the neckband or other sound-emitting devices.
- **Remote Microphone Not Connecting:**
  - Ensure both devices are powered on and within range (up to 20 yards).
  - Re-pair the devices if necessary (refer to specific pairing instructions in the full manual, if available).
  - Check the remote microphone's battery level.
- **Device Not Charging:**
  - Verify that the charging cables are securely connected to both the device and the power source.
  - Ensure the wall charger or USB port is functional.

## 7. SPECIFICATIONS

Feature	Detail
Model Name	NW10 Pro
Brand	Neosonic
Style	Wireless Remote Microphone Neckband
Color	Black
Material	Plastic
Item Weight	15.2 ounces
Neckband Battery Life	Up to 50 hours
Remote Microphone Battery Life	Up to 10 hours
Charging Time	Approximately 3 hours
Remote Microphone Range	Up to 20 yards (conversations), up to 10 feet (TV)

Batteries	2 Product Specific batteries required (included)
Manufacturer	Neosonic

## 8. WHAT'S IN THE BOX

Your Neosonic NW10 Pro package includes the following items:

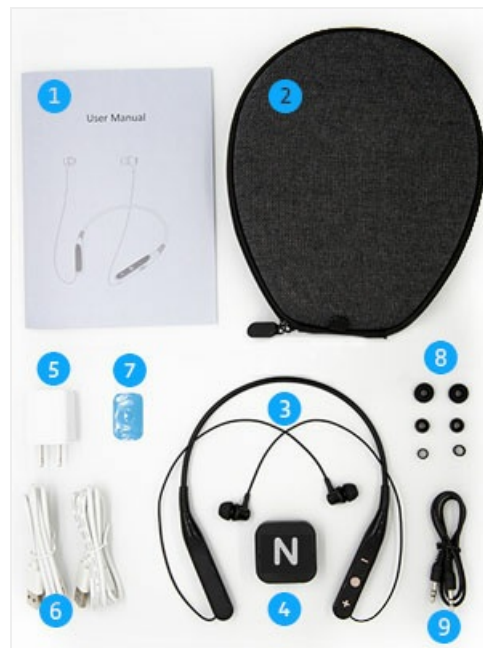


Image: A complete unboxing view showing the neckband, remote microphone, charging cables, wall adapter, audio cable, various ear tips, and a carrying case.

- Neosonic NW10 Pro Neckband Hearing Amplifier
- Wireless Remote Microphone
- Dual USB Wall Charger
- 2 USB Charging Cables (for neckband and remote mic)
- Audio Cable (for connecting remote mic to audio sources)
- Assorted Ear Tips (various sizes for optimal fit)
- Adhesive Sticker (for securing remote microphone)
- Earbud Wire Bands (for adjusting wire length)
- Carrying Case
- User Manual (this document)

## 9. WARRANTY AND SUPPORT

For warranty information, product registration, or technical support, please refer to the official Neosonic website or contact their customer service directly. Keep your purchase receipt as proof of purchase.

**Manufacturer:** Neosonic