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> Bose QuietComfort Ultra Bluetooth Earbuds User Manual

**Bose 882826-0070**

# Bose QuietComfort Ultra Bluetooth Earbuds User Manual

Model: 882826-0070

## INTRODUCTION

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The Bose QuietComfort Ultra Earbuds are advanced wireless noise-cancelling earbuds designed to provide an immersive listening experience. Featuring breakthrough spatialized audio and world-class active noise cancellation, these earbuds deliver deep bass and up to 6 hours of playtime. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your earbuds.



Front view of the Bose QuietComfort Ultra Earbuds, showcasing their sleek design and the Bose logo.

## WHAT'S IN THE BOX

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- 2 Bose QuietComfort Ultra Earbuds
- Bose Fit Kit: 3 pairs of ear tips (small, medium, large) 3 pairs of stability bands (1, 2, 3)
- Charging Case
- Safety sheet
- USB-C® (A to C) cable (12")

## SETUP

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### 1. Finding Your Optimal Fit

Achieving the best sound and noise cancellation requires a proper fit. The Bose Fit Kit includes three pairs of ear tips (small, medium, large) and three pairs of stability bands (1, 2, 3). Experiment with different combinations to find the most comfortable and secure fit that creates a gentle seal in your ear canal. XS and XL eartips and stability bands are sold separately.



Close-up view of the earbuds highlighting the soft eartips and stability bands designed for a comfortable and secure fit.

## 2. Initial Charging

Before first use, fully charge your earbuds and the charging case. Place the earbuds into the charging case. Connect the USB-C cable to the charging case and a power source. A 20-minute quick charge provides up to 2 hours of additional playtime.



The Bose QuietComfort Ultra Earbuds nestled inside their compact charging case, ready for storage and recharging.

### **3. Connecting via Bluetooth**

To pair your earbuds with a device, open the charging case. The earbuds will enter pairing mode. On your device, go to Bluetooth settings and select "Bose QuietComfort Ultra Earbuds" from the list of available devices. The earbuds support Bluetooth 5.3 and multipoint connectivity, allowing seamless switching between multiple paired devices.

### **4. Bose App Installation**

Download the Bose app from your device's app store. The app guides you through the setup process, allows customization of settings, checking battery levels, and accessing Adjustable EQ settings. Ensure optimal functionality by keeping the app and earbud firmware updated.

# OPERATING YOUR EARBUDS

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## Listening Modes

The QuietComfort Ultra Earbuds offer three distinct listening modes:

- **Quiet Mode:** Engages world-class active noise cancellation to minimize distractions.
- **Aware Mode:** Allows you to hear your surroundings while still enjoying your audio.
- **Immersion Mode:** Combines full noise cancellation with Bose Immersive Audio for a deeply spatialized listening experience.

Switch between modes using the intuitive touch controls on the earbuds or through the Bose app.

## Spatial Audio

Experience breakthrough spatialized audio that places sound directly in front of you, making your music feel more real and immersive. Bose Immersive Audio takes this further, moving the sound out of your head and positioning it in front of you for a natural listening experience.

## Calls and Microphones

The earbuds feature noise-rejecting microphones that filter out background noise, ensuring clearer calls. You can answer calls and play music through both earbuds or use a single earbud, depending on your preference.

## Battery Life

Enjoy up to 6 hours of listening time on a single charge (up to 4 hours with Immersive Audio enabled). The included charging case provides up to three additional charges, extending your total listening time significantly.

## MAINTENANCE

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### Cleaning Your Earbuds

Regularly clean your earbuds and charging case to ensure optimal performance and hygiene. Use a soft, dry cloth to wipe down the exterior of the earbuds and case. For the eartips, remove them from the earbuds and gently clean with a damp cloth and mild soap if necessary, then allow them to air dry completely before reattaching.

### Storage

When not in use, store your earbuds in their charging case to protect them from dust, debris, and potential damage. Store the case in a cool, dry place away from extreme temperatures.

## TROUBLESHOOTING

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### Connection Issues

- Ensure Bluetooth is enabled on your device and the earbuds are within range (up to 30 feet).
- Try unpairing and re-pairing the earbuds with your device.
- Restart your device and the earbuds.

### Audio Problems

- Check the volume levels on both your device and the earbuds.
- Ensure the eartips are properly seated and creating a good seal in your ears.



- Clean any debris from the earbud nozzles.

## Charging Issues

- Verify that the charging cable is securely connected to both the case and the power source.
- Ensure the charging contacts on the earbuds and inside the case are clean and free of obstruction.
- Try a different USB-C cable or power adapter.

## SPECIFICATIONS

Feature	Specification
Model Name	Bose QuietComfort Ultra Wireless Noise Cancelling Earbuds, Bluetooth Noise Cancelling Earbuds with Spatial Audio and World-Class Noise Cancellation, Diamond 60th Anniversary Edition
Connectivity Technology	Wireless (Bluetooth 5.3)
Bluetooth Range	9 Meters
Battery Life	Up to 6 Hours (4 Hours with Immersive Audio)
Charging Time	2 Hours (20-minute quick charge for 2 hours playtime)
Noise Control	Active Noise Cancellation
Control Type	App Control, Touch Control
Item Weight	2.82 ounces (80 Grams)
Product Dimensions	1.05 x 2.34 x 2.61 inches
Water Resistance Level	Not Water Resistant
UPC	017817854719

 <b>QuietComfort Earbuds</b>	 <b>QuietComfort Ultra Earbuds</b>
Powerful audio	Premium sound personalized with CustomTune tech
Legendary noise cancellation	Bose's best noise cancellation for earbuds
-	Bose Immersive Audio
Quiet, Aware, & Off ANC settings	Quiet, Aware, & Immersion Modes
Nine combinations of eartip & stability bands	Nine combinations of eartip & stability bands
Up to 8.5 hours of battery life*	Up to 6 hours of battery life (4 with Immersive Audio)*
Bluetooth® multipoint connectivity	Bluetooth® multipoint connectivity
Bose QCE app	Bose app
-	Snapdragon Sound Certification for Android & Google Fast Pair

\*Testing conducted by Bose with audio playback at a loudness of 75dB SPL. Battery life varies based on settings and usage.

\*\*Testing conducted by Bose with active noise cancelling on and audio playback at a loudness of 75dB SPL. Battery life varies based on settings and usage.

A table comparing features of the QuietComfort Earbuds and QuietComfort Ultra Earbuds, including audio quality, noise cancellation, listening modes, battery life, and connectivity.

## WARRANTY AND SUPPORT

### Official User Guide

For detailed information and additional support, please refer to the official User Manual PDF available at [Bose QuietComfort Ultra Earbuds User Manual \(PDF\)](#)

### Bose App

The Bose app is your central hub for managing your QuietComfort Ultra Earbuds. It provides access to the latest software updates, personalized settings, and troubleshooting tips. Ensure you download and regularly update the app for the best experience.

### Contact Support

For further assistance or warranty information, please visit the official Bose Store or contact Bose customer support through their website.

[Visit the Bose Store on Amazon](#)