

[Manuals.plus](#) /

› [TAGRY](#) /

› TAGRY A12 Open Ear Earbuds User Manual

## TAGRY A12

# TAGRY A12 Open Ear Earbuds User Manual

Model: A12 | Brand: TAGRY

### INTRODUCTION

Thank you for choosing the TAGRY A12 Open Ear Earbuds. These wireless headphones are designed for comfort and performance, featuring an open-ear design, air conduction technology, and IPX7 waterproofing, making them ideal for sports and active lifestyles. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal use of your device.

### PACKAGE CONTENTS

Please check that all items are present in your package:

- TAGRY A12 Open Ear Earbuds (Left and Right)
- Wireless Charging Case
- User Manual (this document)
- Ear Cushions
- Charging Cable (USB-C)

### PRODUCT OVERVIEW

Familiarize yourself with the components of your TAGRY A12 earbuds and charging case.

# Open Ear Design for Comfort



**Image:** A person wearing the TAGRY A12 Open Ear Earbud, demonstrating its comfortable fit and open-ear design. The earbud sits outside the ear canal, allowing ambient sound awareness.

- **Open-Ear Design:** Sits outside the ear canal for comfort and situational awareness.
- **Air Conduction Technology:** Delivers sound without blocking your ears.
- **Touch Control Area:** For managing playback, calls, and voice assistant.
- **Charging Contacts:** Located on the earbuds and inside the charging case.
- **Charging Case:** Protects and recharges the earbuds, features a digital power display.

## SETUP

### 1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case, ensuring the charging contacts align.

2. Connect the charging case to a USB power source using a USB-C cable.
3. The digital power display on the charging case will show the battery level. Allow approximately 1.5-2 hours for a full charge.



**Image:** The TAGRY A12 earbuds and their charging case, highlighting the extended battery life. The image shows "10H Single Charge" for earbuds and "40H with charging case," along with the TAGRY brand ribbon.

The earbuds support quick charging, reaching 50% charge in approximately 5 minutes when placed in the charging case.

**Earbuds Charge to 50%  
in 5 Minute**



**0.5W**

**Image:** The TAGRY A12 earbuds inside their charging case, illustrating the rapid charging capability. Text indicates "Earbuds Charge to 50% in 5 Minute" and "0.5W" power delivery.

## **2. Pairing with Your Device (One Step Pairing)**

1. Open the charging case. The earbuds will automatically power on and enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for "TAGRY A12" in the list of available Bluetooth devices and select it to connect.
4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.

*Note:* The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

## **3. Wearing the Earbuds**

Gently hook the earbuds over your ears, ensuring the speaker part is positioned near your ear canal without entering it. Adjust for a comfortable and secure fit.

## OPERATING INSTRUCTIONS

The TAGRY A12 earbuds feature intuitive touch controls. The control method is also supported via an app (specific app name not provided, so keep it general).

### Touch Controls

Action	Left Earbud	Right Earbud
Play/Pause	Single tap	Single tap
Next Track	Double tap	Double tap
Previous Track	Triple tap	Triple tap
Answer/End Call	Single tap	Single tap
Reject Call	Press and hold (2s)	Press and hold (2s)
Activate Voice Assistant	Press and hold (3s)	Press and hold (3s)
Volume Up	N/A (Control via device)	N/A (Control via device)
Volume Down	N/A (Control via device)	N/A (Control via device)

*Note:* Volume control is typically managed directly from your connected device. Some features may be customizable via the companion app, if available.

### Digital Power Display

The charging case features a digital LED display that indicates the remaining battery percentage of the charging case and the charging status of the individual earbuds. This allows you to monitor battery levels at a glance.

## MAINTENANCE

### Cleaning

- Use a soft, dry, lint-free cloth to clean the earbuds and charging case.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts are clean and dry for optimal charging.

### Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Store in a cool, dry place away from extreme temperatures and direct sunlight.

### IPX7 Waterproof Rating

The TAGRY A12 earbuds are rated IPX7 waterproof, meaning they can withstand immersion in water up to 1 meter for 30 minutes. This makes them suitable for workouts and running in various weather conditions.

- Rinse with fresh water and dry thoroughly after exposure to sweat, saltwater, or other liquids.
- Do not charge the earbuds or case if they are wet.
- The charging case is generally not waterproof; protect it from water exposure.

## TROUBLESHOOTING

If you encounter issues with your earbuds, refer to the following common solutions:

### Earbuds not pairing or connecting

- Ensure the earbuds are charged.
- Make sure Bluetooth is enabled on your device.
- Place the earbuds back into the charging case, close the lid, then open it again to re-enter pairing mode.
- Forget "TAGRY A12" from your device's Bluetooth list and attempt to pair again.
- Try pairing with a different device to rule out device-specific issues.

### No sound or low volume

- Check the volume level on both your earbuds (if applicable) and your connected device.
- Ensure the earbuds are properly connected to your device.
- Clean any debris from the earbud speakers.

### Charging issues

- Verify the charging cable and adapter are working correctly.
- Ensure the charging contacts on both the earbuds and the case are clean and dry.
- Make sure the earbuds are correctly seated in the charging case.

### Earbuds frequently disconnect

- Ensure there are no obstructions between the earbuds and your device.
- Keep the earbuds within the effective Bluetooth range (typically 10 meters/33 feet).
- Avoid strong electromagnetic interference.

## SPECIFICATIONS

<b>Model Name</b>	A12
<b>Brand</b>	TAGRY
<b>Ear Placement</b>	Open Ear
<b>Connectivity Technology</b>	Wireless (Bluetooth)
<b>Wireless Communication Technologies</b>	Bluetooth
<b>Water Resistance Level</b>	IPX7 Waterproof
<b>Battery Life (Single Charge)</b>	Up to 10 hours

<b>Total Playback Time (with Charging Case)</b>	Up to 40 hours
<b>Quick Charge</b>	50% charge in 5 minutes
<b>Control Type</b>	Touch Control
<b>Control Method</b>	App
<b>Compatible Devices</b>	Laptops, Telephones, Tablets, Smartphones
<b>Specific Uses For Product</b>	Sport, Exercising, Running
<b>Item Weight</b>	100 Grams
<b>Colour</b>	Rose Gold
<b>Enclosure Material</b>	Plastic (with Rose Gold finish)
<b>Impedance</b>	16 Ohms
<b>Frequency Range</b>	20 Hz - 20,000 Hz
<b>Audio Driver Type</b>	Dynamic Driver

## WARRANTY AND SUPPORT

TAGRY products are designed for reliability and performance. For warranty information, technical support, or customer service inquiries, please refer to the contact details provided on the product packaging or visit the official TAGRY website. Please retain your proof of purchase for warranty claims.