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› Amazon Basics Bagless Cylinder Vacuum Cleaner, 850W, HEPA Filter, 1.7L Capacity - Instruction Manual

Amazon Basics VCS38A13L-B

Amazon Basics Bagless Cylinder Vacuum Cleaner - User Manual

Model: VCS38A13L-B

Brand: Amazon Basics

INTRODUCTION

Thank you for choosing the Amazon Basics Bagless Cylinder Vacuum Cleaner. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your appliance. Please read it thoroughly before first use and keep it for future reference.

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and personal injury.

- Read all instructions before using the appliance.
- Do not leave the appliance unattended when plugged in. Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.

- Do not pick up toxic material, such as chlorine bleach, ammonia, or drain cleaner.
- Do not use without dust cup and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.

PACKAGE CONTENTS

Verify that all components are present and in good condition before assembly.



Image: The main product image displays the Amazon Basics Bagless Cylinder Vacuum Cleaner along with its various attachments: a flexible hose, telescopic metal tube, main floor brush, dust brush, crevice tool, upholstery nozzle, and a washable HEPA filter.

- Cylinder Vacuum Cleaner Unit
- Flexible Hose
- Telescopic Metal Tube
- Main Floor Brush (Triple Action)
- Dust Brush
- Crevice Tool

- Upholstery Nozzle
- Washable HEPA-12 Filter (pre-installed or separate)
- User Manual (this document)

SETUP AND ASSEMBLY

1. **Attach the Flexible Hose:** Insert the end of the flexible hose into the suction inlet on the main vacuum unit until it clicks securely into place.
2. **Connect the Telescopic Tube:** Attach the wider end of the telescopic metal tube to the handle of the flexible hose.
3. **Attach the Floor Brush or Accessory:** Connect the desired cleaning attachment (e.g., main floor brush) to the other end of the telescopic tube. Ensure it is firmly attached.
4. **Power Cord:** Extend the power cord from the tidy-away storage by pressing the cord rewind button. Plug the power cord into a suitable electrical outlet.

Effortless Cleaning

1.7 L capacity design



Image: This diagram illustrates the key features and dimensions of the vacuum cleaner, including the 1.7 L capacity, washable HEPA-12

OPERATING INSTRUCTIONS

1. **Power On/Off:** Press the power button located on the main unit to turn the vacuum cleaner on or off.
2. **Adjusting Suction:** Some models may feature a suction control slider on the hose handle. Adjust as needed for different surfaces.
3. **Using Attachments:**
 - **Main Floor Brush:** Suitable for both carpets and hard floors. Adjust the brush setting if available (e.g., brush up for hard floors, brush down for carpets).
 - **Dust Brush:** Ideal for cleaning shelves, tables, blinds, and delicate surfaces.
 - **Crevice Tool:** Designed for reaching into corners, cracks, and tight spaces.
 - **Upholstery Nozzle:** Best for cleaning beds, sofas, cushions, and car seats.
4. **Cleaning:** Guide the chosen attachment over the surface to be cleaned. Move steadily to allow the vacuum to pick up debris effectively.
5. **After Use:** Turn off the vacuum cleaner and unplug it from the power outlet. Press the cord rewind button to retract the power cord into the unit.

1 Vacuum, 4 Attachments

Choose the right tool for every mess

Dust Brush

for shelves, tables,
blinds, and more



Crevice Tool

for corners, cracks,
and tight spaces



Upholstery Nozzle

for beds, sofas, cushions,
and car seats



Parquet Brush

for hardwood, tile,
and delicate surfaces



Image: This composite image shows the application of four different attachments: a dust brush for shelves, a crevice tool for tight spaces, an upholstery nozzle for furniture, and a parquet brush for delicate hard floors.



Easy Cleaning Solution

850W bagless canister vacuum cleaner for vacuuming floors and carpet with UK plug fitting.

Image: The vacuum cleaner is shown in operation, effectively cleaning debris from a carpeted floor, highlighting its ease of use for general cleaning tasks.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the life of your vacuum cleaner.

Emptying the Dust Bin

1. Ensure the vacuum is unplugged.
2. Press the dust bin release button (usually located near the handle of the dust bin) and lift the dust bin away from the main unit.
3. Position the dust bin over a waste bin. Press the bottom release latch to open the dust bin and empty its contents.
4. Close the dust bin lid securely and reattach the dust bin to the vacuum cleaner until it clicks into place.



Image: A detailed view of the transparent dust bin, showing the 'MAX' fill line and the mechanism for detachment and emptying. This highlights the bagless design and ease of maintenance.

Cleaning the HEPA Filter

The HEPA-12 filter is washable and should be cleaned regularly (e.g., monthly, or more often with heavy use) to maintain suction power.

1. Unplug the vacuum cleaner.
2. Remove the dust bin as described above. The HEPA filter is typically located inside or near the dust bin.
3. Carefully remove the HEPA filter.
4. Rinse the filter under cold running water until the water runs clear. Do not use detergents or hot water.
5. Allow the filter to air dry completely for at least 24 hours before reinserting it. Do not use a hairdryer or other heating devices.
6. Once completely dry, reinsert the filter and reattach the dust bin.

Effortless Cleaning

1.7 L capacity design



Image: This diagram highlights the washable HEPA-12 filter, indicating its location and emphasizing its reusability for effective air filtration.

Cleaning Attachments and Hose

- Periodically check the main floor brush and other attachments for tangled hair, lint, or blockages. Remove any obstructions.
- The hose can be checked for blockages by carefully looking through it or by using a long, blunt object to dislodge debris.
- Wipe down the exterior of the vacuum cleaner and attachments with a damp cloth. Do not use abrasive cleaners.



Image: A close-up of the main floor brush, showing its design for effective cleaning on various surfaces. Regular inspection of this part is crucial for optimal performance.



Image: A close-up of one of the vacuum cleaner's wheels, indicating its robust design for easy maneuverability. Keep wheels free of debris for smooth movement.

TROUBLESHOOTING

Before contacting customer support, please refer to the following common issues and solutions.

Problem	Possible Cause	Solution
Vacuum cleaner does not turn on.	Not plugged in; power outlet faulty; power button not pressed; thermal cut-out activated.	Ensure plug is securely in outlet; test outlet with another appliance; press power button firmly; unplug and allow to cool for 30 minutes before restarting.

Problem	Possible Cause	Solution
Low suction power.	Dust bin full; filter clogged; hose/attachments blocked; air vent blocked.	Empty dust bin; clean HEPA filter; check hose and attachments for blockages and remove; ensure air vents are clear.
Unusual noise.	Blockage in hose/brush; foreign object in fan; motor issue.	Check for and remove blockages in hose or brush; if noise persists, discontinue use and contact customer support.
Dust escaping from vacuum.	Dust bin not properly closed; filter not correctly installed or damaged; seals compromised.	Ensure dust bin is securely closed; check filter for proper installation and damage; inspect seals around dust bin and filter for integrity.

SPECIFICATIONS

Model	VCS38A13L-B
Power	850W (1 horsepower motor)
Capacity	1.7 Liters (Dust Bin)
Filter Type	Washable HEPA-12 Filter
Dimensions (L x W x H)	38.99 x 24.31 x 30.99 cm (15.35 x 9.57 x 12.2 inches)
Weight	5.43 kg (11.97 lbs)
Form Factor	Cylinder / Canister
Recommended Uses	General cleaning, carpets, hard floors, upholstery, pet hair removal

WARRANTY AND CUSTOMER SUPPORT

For information regarding warranty coverage, please refer to the warranty card included with your purchase or visit the official Amazon Basics website. For technical support, replacement parts, or other inquiries, please contact Amazon Basics customer service through your Amazon account or the contact information provided on the product packaging. You can visit the [Amazon Basics Store](#) for more product information.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question