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› Dreo PolyFan 513S and PolyFan 502 Pedestal Fans User Manual

Dreo PolyFan 513S, PolyFan 502

Dreo PolyFan 513S & PolyFan 502 Pedestal Fans User Manual

Model: PolyFan 513S, PolyFan 502

INTRODUCTION

Thank you for choosing Dreo Pedestal Fans. This user manual provides important information regarding the safe operation, installation, maintenance, and troubleshooting of your PolyFan 513S and PolyFan 502 models. Please read this manual thoroughly before use and retain it for future reference.

Important Safety Instructions

- Always place the fan on a stable, level surface to prevent tipping.
- Do not operate the fan with a damaged cord or plug.
- Keep children and pets away from the fan during operation.
- Do not insert fingers or foreign objects into the fan grille.
- Unplug the fan from the power outlet before cleaning or performing any maintenance.
- Do not use the fan in wet or high-humidity environments.
- Ensure the voltage specified on the fan matches your local power supply.

PRODUCT OVERVIEW

The Dreo PolyFan series offers advanced air circulation for your home. This bundle includes two models: the PolyFan 513S and the PolyFan 502, each designed for optimal performance and convenience.



Image: Both Dreo PolyFan 513S and PolyFan 502 models, showcasing their design, included remote controls, and the mobile application interface for smart control.

PolyFan 513S Features

- Air Volume: 882 cubic feet per minute (CFM)
- Air Distance: Up to 100 feet
- Oscillation: 120° horizontal and 105° vertical
- Noise Level: As low as 25dB
- Speeds: 8
- Modes: 6 wind modes
- Motor: Brushless DC motor for efficiency and quiet operation
- Control: Remote, App, Voice
- Adjustable Height: 37.1 to 43 inches



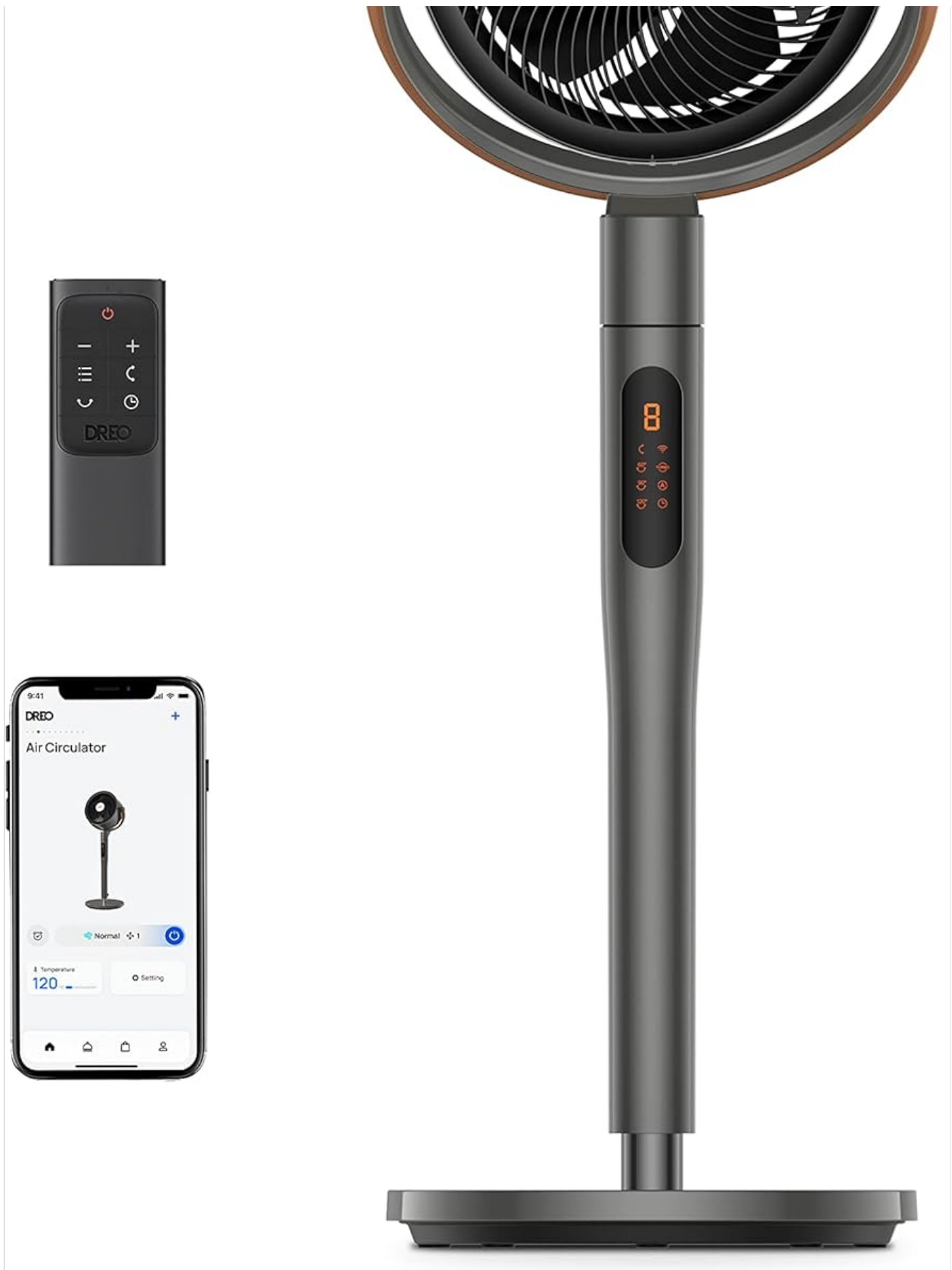


Image: Close-up of the Dreco PolyFan 513S, highlighting its sleek design, digital display, and the accompanying remote control and mobile app interface.

DREO | Air Circulator Series

All the fans you need in one



Pedestal fan



Smart fan



Air circulation fan



Image: The Dreo PolyFan 513S positioned in a living room, demonstrating its capability to circulate air up to 100 feet, emphasizing its powerful airflow.

PolyFan 502 Features

- Air Distance: Up to 80 feet
- Oscillation: Omni-directional 120° horizontal and 120° vertical

- Speeds: 8
- Modes: 3 wind modes
- Innovative blade design and air booster technology
- Control: Remote, App, Voice
- Adjustable Height: 35 to 43 inches

Immersive comfort all around.

Powered by
Turbosilent™ X

100 ft*
Max distance

882 CFM
Massive air volume

100ft

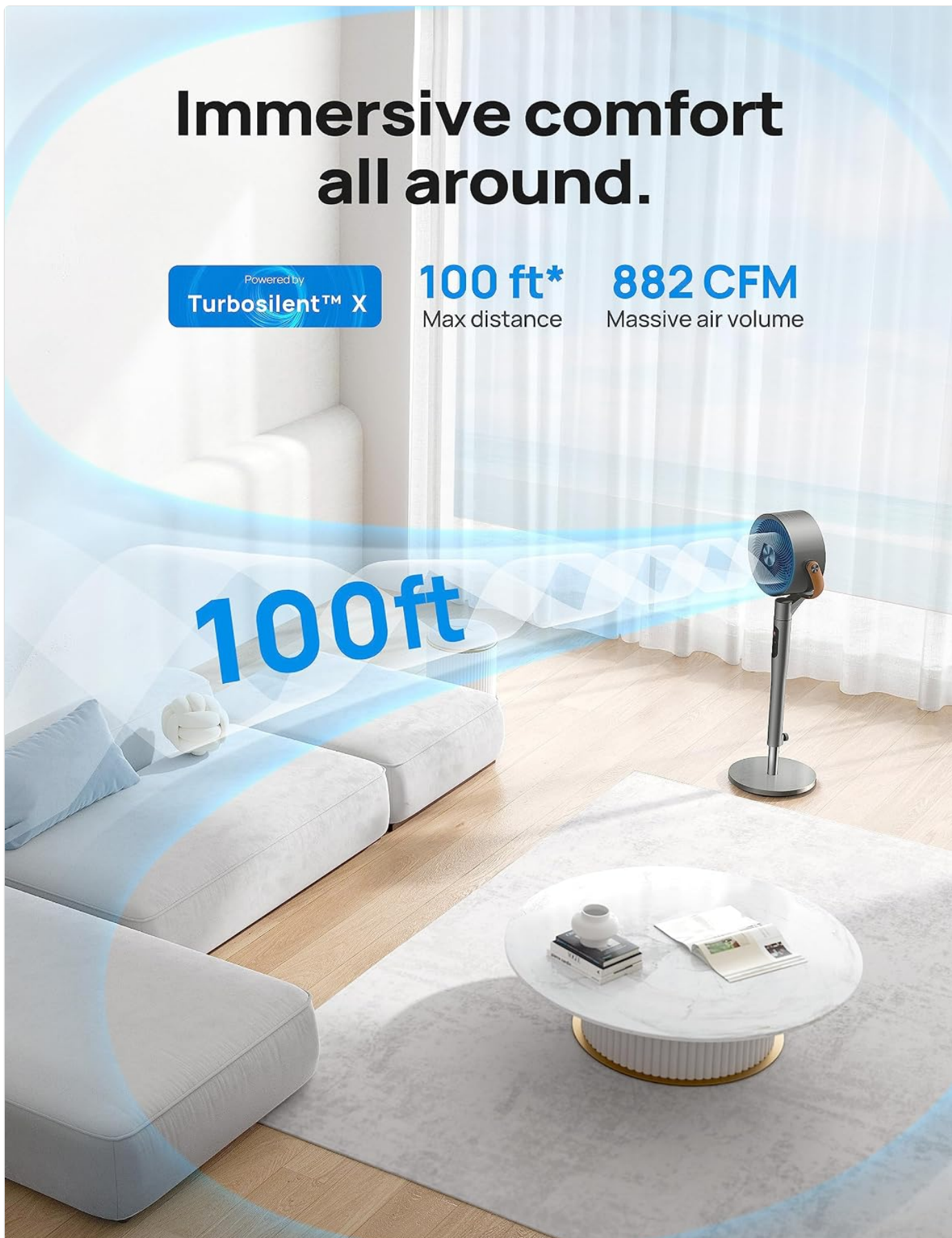


Image: The Dreo PolyFan 502 model, showcasing its design and the included remote control for convenient operation.



Image: The Dreo PolyFan 502 illustrating its omni-directional oscillation capability, with arrows indicating 120-degree horizontal and vertical movement for comprehensive air distribution.

SETUP AND ASSEMBLY

Follow these steps to assemble your Dreo Pedestal Fan:

1. Carefully unpack all components from the box. Ensure all parts are present: fan head, adjustable pole, base, power cord, and remote control.
2. Attach the adjustable pole to the base. Secure it firmly according to the markings or locking mechanism.
3. Connect the fan head to the top of the adjustable pole. Ensure it clicks into place or is securely fastened.
4. Extend the pole to your desired height (between 35 to 43 inches for PolyFan 502, and 37.1 to 43 inches for PolyFan 513S) and lock it.
5. Place the fan on a stable, flat surface.
6. Plug the power cord into a standard electrical outlet.

For detailed visual instructions, please refer to the quick start guide included in your product packaging.

OPERATING INSTRUCTIONS

Your Dreo Pedestal Fan can be operated using the control panel on the fan, the included remote control, or via the Dreo app and voice commands (if connected to smart home systems).

Control Panel & Remote Control

The control panel and remote typically feature the following buttons:

- **Power Button:** Turns the fan On or Off.
- **Speed Adjustment:** Increases or decreases fan speed (8 speeds available).
- **Mode Button:** Cycles through available wind modes (PolyFan 513S: 6 modes; PolyFan 502: 3 modes).
- **Oscillation Button:** Activates or deactivates horizontal and/or vertical oscillation.
- **Timer Button:** Sets the auto-off timer.
- **Display On/Off:** Toggles the digital display on the fan.

Wind Modes

Each model offers different wind modes to suit your preference:

- **PolyFan 513S (6 Modes):** Includes Normal, Natural, Sleep, Auto, Turbo, and Custom modes. Refer to the specific model's quick start guide for detailed descriptions of each mode.
- **PolyFan 502 (3 Modes):** Includes Normal, Natural, and Sleep modes.

Oscillation

- **PolyFan 513S:** Features 120° horizontal and 105° vertical oscillation to distribute air widely.
- **PolyFan 502:** Offers omni-directional 120° horizontal and 120° vertical oscillation for full room coverage.

Smart Control (App & Voice)

Download the Dreo app from your smartphone's app store to unlock additional features and control your fan remotely. Follow the in-app instructions to pair your fan. Voice control is available when integrated with compatible smart home systems.

MAINTENANCE AND CLEANING

Regular cleaning helps maintain optimal performance and extends the lifespan of your fan.

- 1. **Before Cleaning:** Always unplug the fan from the power outlet.
- 2. **Exterior Cleaning:** Wipe the exterior surfaces of the fan with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- 3. **Grille and Blades:** The fan grilles and blades are designed to be removable for easy cleaning. Carefully remove the front grille and wipe the blades with a dry or slightly damp cloth to remove dust and debris. Ensure all parts are completely dry before reassembling.
- 4. **Storage:** When not in use for extended periods, store the fan in a cool, dry place, preferably in its original packaging, to protect it from dust and damage.

TROUBLESHOOTING GUIDE

If you encounter issues with your Dreo Pedestal Fan, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fan does not turn on.	Not plugged in; Power outlet malfunction; Power button not pressed.	Ensure the power cord is securely plugged into a working outlet. Press the power button on the fan or remote.
Weak airflow.	Fan speed too low; Grille or blades are dusty; Obstruction.	Increase the fan speed. Clean the fan grille and blades. Ensure there are no obstructions blocking the airflow.
Fan makes unusual noise.	Fan not on a level surface; Loose parts; Debris inside.	Place the fan on a stable, level surface. Check for any loose components. Unplug and inspect for debris inside the fan.
Remote control not working.	Batteries are dead or incorrectly inserted; Obstruction between remote and fan.	Replace the batteries with new ones, ensuring correct polarity. Remove any obstructions between the remote and the fan's sensor.
App control not connecting.	Wi-Fi issue; Fan not in pairing mode; App outdated.	Check your Wi-Fi connection. Follow app instructions to put the fan into pairing mode. Update the Dreo app to the latest version.

If the problem persists after trying these solutions, please contact Dreo Customer Support.

SPECIFICATIONS

Feature	PolyFan 513S	PolyFan 502
Air Volume	882 CFM	Not specified (powerful airflow)
Max Air Distance	100 ft	80 ft
Noise Level	25dB (ultra-quiet)	Not specified (quiet operation)
Horizontal Oscillation	120°	120°
Vertical Oscillation	105°	120°
Speeds	8	8
Wind Modes	6	3

Feature	PolyFan 513S	PolyFan 502
Adjustable Height	37.1 - 43 inches	35 - 43 inches
Control Method	App, Remote, Voice	App, Remote, Voice
Motor Type	Brushless DC	DC

WARRANTY AND CUSTOMER SUPPORT

Dreo products come with a standard warranty. For detailed warranty information, please refer to the warranty card included with your product or visit the official Dreo website.

If you have any questions, concerns, or require technical assistance, please contact Dreo Customer Support:

- **Website:** www.dreo.com
- **Email:** Refer to your product's specific support email or the website.
- **Phone:** Refer to your product's specific support phone number or the website.

Please have your model number (PolyFan 513S or PolyFan 502) and purchase information ready when contacting support.