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PAWSPIK PPRX1700

PAWSPIK PortionPro Rx RFID Automatic Pet Feeder (PPRX1700) User Manual

Model: PPRX1700

1. INTRODUCTION

The PAWSPIK PortionPro Rx RFID Automatic Pet Feeder is designed to provide controlled and scheduled meals for your pets, particularly in multi-pet households or for pets on prescription diets. This feeder utilizes advanced RFID technology to ensure that only the designated pet can access its food, preventing food stealing and promoting healthy eating habits. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance of your feeder.



Image 1: PAWSPiK PortionPro Rx RFID Automatic Pet Feeder. This image shows the grey feeder unit with a clear food bin filled with kibble, and a dog and cat sitting in front of it. An RFID tag is visible near the feeder.

2. SAFETY INFORMATION

- Read all instructions before operating the feeder.
- This appliance is intended for use with dry pet food only. Do not use with wet, canned, or moist food.
- Keep the feeder and power cord out of reach of children and pets to prevent injury or damage.
- Do not immerse the feeder unit or power adapter in water or other liquids.
- Ensure the feeder is placed on a stable, level surface.
- The RFID tag is splash-resistant but not designed for swimming or immersion underwater.
- Unplug the feeder before cleaning or performing maintenance.

3. PACKAGE CONTENTS

Verify that all components are present in the package:

- PortionPro Rx Feeder Unit
- Food Bin

- RFID Tags (1 CR2032 battery included per tag)
- Power Adapter
- User Manual

4. PRODUCT OVERVIEW

Familiarize yourself with the main components of your PortionPro Rx feeder.

4.1 Feeder Unit

The main unit houses the dispensing mechanism, control panel, and RFID reader. It includes a transparent food bin for easy monitoring of kibble levels.

4.2 RFID Tag

The newly designed RFID tag attaches to your pet's collar and communicates with the feeder to grant access to food. It features silicone loops for secure attachment and a slim design for comfort. The tag is splash-resistant and uses a replaceable CR2032 battery.

2024 Newly Designed RFID Tag



Easy Attachment



* Collar not included



Slim design for Small Pets



Splash Resistance



Silicone Loops for Easy Attachment

Image 2: 2024 Newly Designed RFID Tag. This image highlights the new RFID tag design, showing its silicone loops for easy collar attachment and its slim profile. It also mentions splash resistance.

4.3 Updated Belt Design

The feeder incorporates an updated belt mechanism for improved convenience, better grip, and prevention of slipping during food dispensing. The material used is FDA-approved.

Updated Belt Design

Extra belt mechanism for use while the other is being maintained/cleaned.

-  Convenience
-  Better Grip
-  Prevents Slipping
-  FDA-approved material



Image 3: Updated Belt Design. This image illustrates the internal belt mechanism of the feeder, emphasizing its improved grip and anti-slip features, and its FDA-approved material.

5. SETUP

5.1 Placement

Place the feeder on a flat, stable surface. For optimal RFID performance, ensure the feeder is within 6 feet of a wall outlet and at least 6 feet apart from other PortionPro Rx feeders if you have multiple units.

5.2 Power Connection

1. Connect the power adapter to the feeder unit.
2. Plug the power adapter into a standard wall outlet.

5.3 Filling the Food Bin

1. Open the lid of the food bin.

2. Pour dry kibble into the bin. The bin can hold up to 32 cups (approximately 6 lbs) of dry food.
3. Close the lid securely. The lid is designed to be pet-proof and self-locking.
4. Recommended kibble size is 5/8 inch or less, and non-irregular shaped kibble is advised for smooth dispensing.

6. OPERATING INSTRUCTIONS

6.1 RFID Tag Pairing and Access Control

The patented active RFID system controls access to food, ensuring only pets wearing assigned tags can eat from the feeder. The feeder recognizes the tag at approximately 2 feet, offering more accurate recognition than passive RFID technologies.

No More Food Sharing



Access Control



Veterinarian Developed



Scheduled Food



Perfect for Prescription Food



Stop Food Stealing



Image 4: No More Food Sharing. This image shows a small dog eating from an open feeder and a larger dog with an RFID collar tag looking at a closed feeder, illustrating how the system prevents unauthorized access.

To pair an RFID tag with the feeder, refer to the specific instructions on the feeder's control panel (Image 5) or the quick start guide included with your product. Each pet requiring access to this feeder should wear a paired collar tag. The feeder does not work with standard microchips.

Open Mode

Remain Open

Closed when denied pet comes



Image 5: Feeder Control Panel. This image displays the digital control panel of the feeder, showing options for setting meal times and portions.

6.2 Setting Meal Schedules and Portions

The feeder allows for customizable meal plans to maintain your pet's healthy weight. The total daily food amount can be set in 1/8-cup increments from 1/2 cup to 3 cups, and in 1/4-cup increments from 3 to 6 cups. This daily amount can be divided into 2, 4, or 6 meals per day for cats, and 2 or 3 meals per day for dogs.

1. Use the control panel (Image 5) to navigate through the settings.
2. Set the desired total daily food amount.
3. Select the number of meals per day.
4. Adjust the time for each meal.

6.3 Understanding Feeder Modes

The PortionPro Rx feeder offers two operational modes:

6.3.1 Open Mode

In Open Mode, the feeder remains open until a pet without an assigned tag approaches. When an unauthorized pet is detected, the feeder door will close to prevent access.

Closed Mode

Remain Closed

Open when
allowed pet
comes



Image 6: Open Mode. This illustration shows the feeder in an open state (green light) and then closing (red light with arrow) when a cat without an authorized tag approaches.

6.3.2 Closed Mode

In Closed Mode, the feeder door remains closed until a pet with an assigned tag approaches. When an authorized pet is detected, the feeder door will open, granting access to the food.

The Difference between PortionPro Rx and other RFID Feeders

✓ **Patented Active RFID**

- Stronger, more stable signal
- 24 inch Longer detection range

✓ **Two Modes**

- Open Mode
- Closed Mode

✓ **Pair with the Assign and Unassigned Tags**

✓ **Effectively Prevent Food Stealing**

Other RFID Feeders

- ✗ Short Detection Range
- ✗ Unable to effectively prevent food stealing



Image 7: Closed Mode. This illustration shows the feeder in a closed state (red light) and then opening (green light with arrow) when a cat with an authorized tag approaches.

7. MAINTENANCE

7.1 Cleaning the Feeder

Regular cleaning ensures hygiene and proper operation.

1. Unplug the feeder from the power outlet.
2. Remove any remaining kibble from the food bin.
3. Disassemble the food bin and bowl components.
4. **Hand wash only** all removable parts with mild soap and water. Rinse thoroughly.
5. Wipe the main feeder unit with a damp cloth. Do not immerse the main unit in water.
6. Ensure all parts are completely dry before reassembling and refilling.

7.2 RFID Tag Battery Replacement

The RFID tag uses one CR2032 battery. When the tag's signal weakens or the feeder has difficulty recognizing it, it may be time to replace the battery.

1. Carefully open the RFID tag casing.
2. Remove the old CR2032 battery.
3. Insert a new CR2032 battery, ensuring correct polarity.
4. Close the tag casing securely to maintain splash resistance.

8. TROUBLESHOOTING

If you encounter issues with your PortionPro Rx feeder, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Feeder not dispensing food	Food bin empty; kibble jam; dispensing mechanism malfunction.	Refill food bin. Check for and clear any kibble jams. If problem persists, contact customer support.
RFID tag not recognized	Tag battery low/dead; tag out of range; tag not properly paired.	Replace CR2032 battery in tag. Ensure pet is within 2 feet of the feeder. Re-pair the tag following setup instructions.
Feeder door not opening/closing	Obstruction in door path; mechanism issue.	Check for and remove any obstructions. Clean the door area. If problem persists, contact customer support.
Feeder is loud during operation	Normal operational noise.	Some operational noise is characteristic of the feeder's dispensing mechanism. This is generally not indicative of a malfunction.
Feeder displays an error	Internal system error.	Refer to the specific error code (if displayed) in the quick start guide or contact customer support for assistance.

9. SPECIFICATIONS

Feature	Detail
Model Number	PPRX1700
Brand	PAWSPIK
Dimensions (LxWxH)	14.3 x 12.2 x 13.4 inches
Item Weight	12.12 pounds
Material	Plastic
Food Bin Capacity	32 cups (approx. 6 lbs dry kibble)
RFID Tag Battery	1 CR2032 (included)
Care Instructions	Hand Wash Only (removable parts)

Feature	Detail
Target Species	Cats, Dogs, Pets
Special Features	Portion Control, Patented Active RFID Technology, Prevent Food Stealing, Easy to Setup

10. WARRANTY AND SUPPORT

PAWSPiK stands behind the quality of its products.

10.1 Warranty Information

This product includes a **one-year warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

10.2 Customer Support

For any questions, concerns, technical support, or warranty inquiries, please contact our dedicated U.S.-based customer support team.



Image 8: U.S. Based Customer Support. This image provides contact details for customer support, including an email address and operating hours.

Email: support@pawspik.com

Hours: Monday - Friday, 9 AM - 5 PM CST

Related Documents - PPRX1700



[PortionPro Rx Automatic Pet Feeder User Manual](#)

Comprehensive user manual for the PortionPro Rx automatic pet feeder, covering setup, operation, programming, pet acclimation, troubleshooting, and care instructions for accurate, chaos-free pet feeding.



[PortionPro Rx Automatic Pet Feeder User Manual | Pawspik](#)

User manual for the PortionPro Rx Automatic Feeder by Pawspik, providing instructions for setup, troubleshooting, and customer support. Ensure accurate and chaos-free pet feeding.



[Manual de Usuario PortionPro Rx Modelo PPRX1700](#)

Este manual de usuario proporciona instrucciones detalladas para el comedero automático para mascotas PortionPro Rx, modelo PPRX1700, cubriendo configuración, programación, seguridad, aclimatación de mascotas y resolución de problemas.