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› Heelkl AI Neck Fan User Manual

Heelkl

Heelkl AI Neck Fan User Manual

Model: Q1

Brand: Heelkl

1. INTRODUCTION

Thank you for choosing the Heelkl AI Neck Fan. This portable and wearable fan is designed to provide efficient and comfortable cooling with its advanced features and ergonomic design. Please read this manual thoroughly before use to ensure proper operation and maintenance.



Image: The Heelkl AI Neck Fan, showcasing its sleek white design and airflow.

2. PRODUCT FEATURES

- **Next-Gen AI Technology:** Features two turbine motor fans for 360° airflow and an AI chip for superior energy efficiency.
- **Adjustable Wind Speeds:** Offers 4 distinct speed modes: Sleep, Comfort, Cooling, and Strong.
- **Long-Lasting Battery:** Equipped with a 4000mAh dual polymer lithium battery, providing 5-16 hours of working time.
- **Type-C Fast Charging:** Supports convenient and efficient charging.
- **Portable & Lightweight Design:** Weighs only 0.76 lbs, designed for hands-free comfort and easy portability.
- **Quiet Operation:** Engineered for low working noise, suitable for various environments.
- **Durable Materials:** Constructed from skin-friendly ABS and silicone for extended comfort.

Next-Gen Neck Fan

Better power consumption control keeps you cool all day long



Designed
in the **USA**



100% 
Battery life

2X 
Energy consumption control

3X 
Comfort

Image: Diagram highlighting the AI chip and next-gen design for improved power consumption control.

Comfort & Lightweight

Strong cool wind unimpeded, no sweat on neck

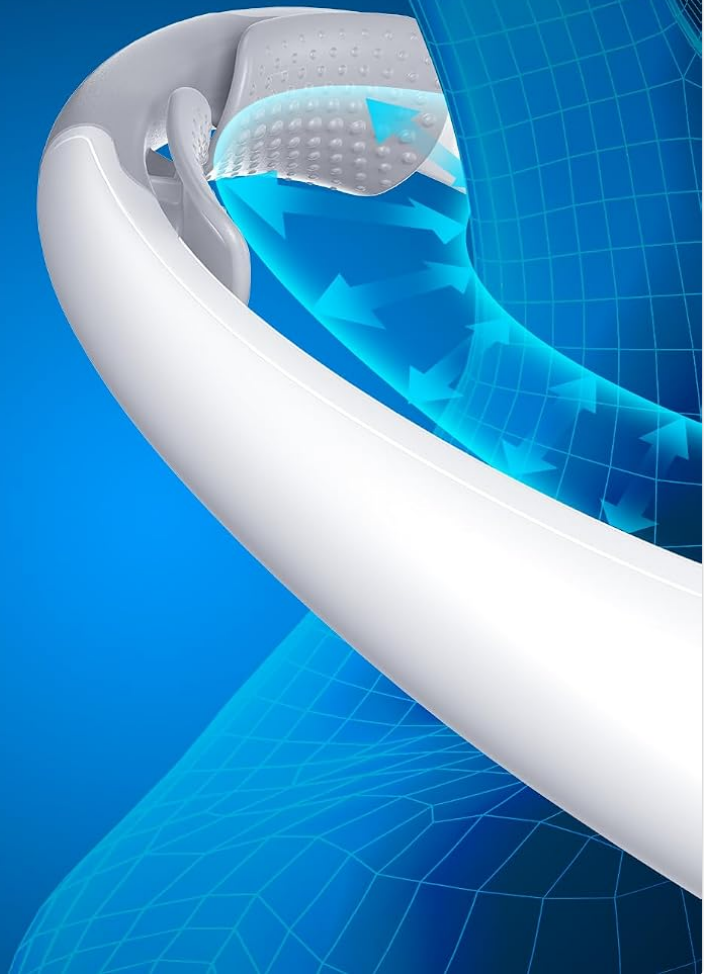


Image: Visual representation of the fan's dimensions (9.7 inches height, 7.9 inches width) and ultra-light weight (0.76 lbs).

3. PACKAGE CONTENTS

Please check the package contents upon opening to ensure all items are present:

- Heelkl AI Neck Fan (1 unit)
- USB Type-C Charging Cable (1 unit)
- User Manual (this document)

Next-Gen AI Chip Neck Fan

Improved Battery Performance
Real-time Energy Efficient Control



Low Noise
Control



Over-Current
Protect



Over-Charging
Protect



Over-Voltage
Protect

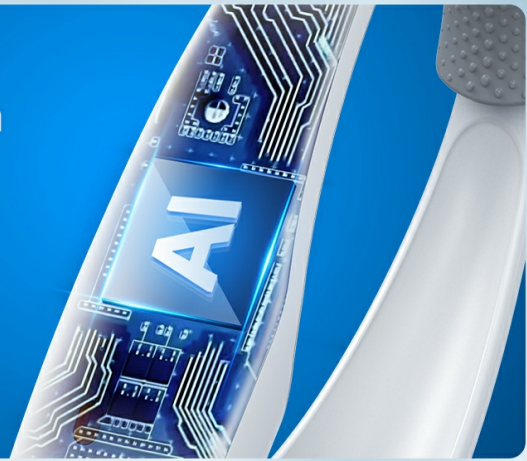


Image: The Heelkl AI Neck Fan, its packaging, charging cable, and user manual, indicating items included in the box.

4. SETUP

Before first use, it is recommended to fully charge your Heelkl AI Neck Fan.

1. Connect the provided USB Type-C charging cable to the charging port on the neck fan.
2. Connect the other end of the USB cable to a compatible USB power adapter (e.g., phone charger, computer USB port, power bank).
3. The charging indicator light will illuminate during charging. Once fully charged, the light may change color or turn off, depending on the model.
4. A full charge typically takes approximately 4 hours.

5. OPERATING INSTRUCTIONS

Power On/Off and Speed Adjustment:

The Heelkl AI Neck Fan features a simple one-button control for ease of use.

1. **To Power On:** Press and hold the power button for 2-3 seconds. The fan will start at Speed 1 (Sleep Wind).
2. **To Adjust Speed:** Briefly press the power button to cycle through the speeds:
 - Press 1 time: Speed 1 (Sleep Wind)
 - Press 2 times: Speed 2 (Comfort Wind)
 - Press 3 times: Speed 3 (Cooling Wind)
 - Press 4 times: Speed 4 (Strong Wind)
3. **To Power Off:** After Speed 4, pressing the button again will turn the fan off. Alternatively, press and hold the power button for 2-3 seconds at any speed to turn off the device.

Switch on double sides with synchronized operation and wear freely



Same On Both Sides

4SPEED ADJUSTABLE

HIGH SPEED FAN

1st Speed: Soft Wind



2st Speed: Cool wind



3st Speed: Strong wind



4st Speed: Strongest wind



Easy to use
one button control
Change speed freely



Image: Illustration of the 4 adjustable wind speeds and the one-button control for easy operation.

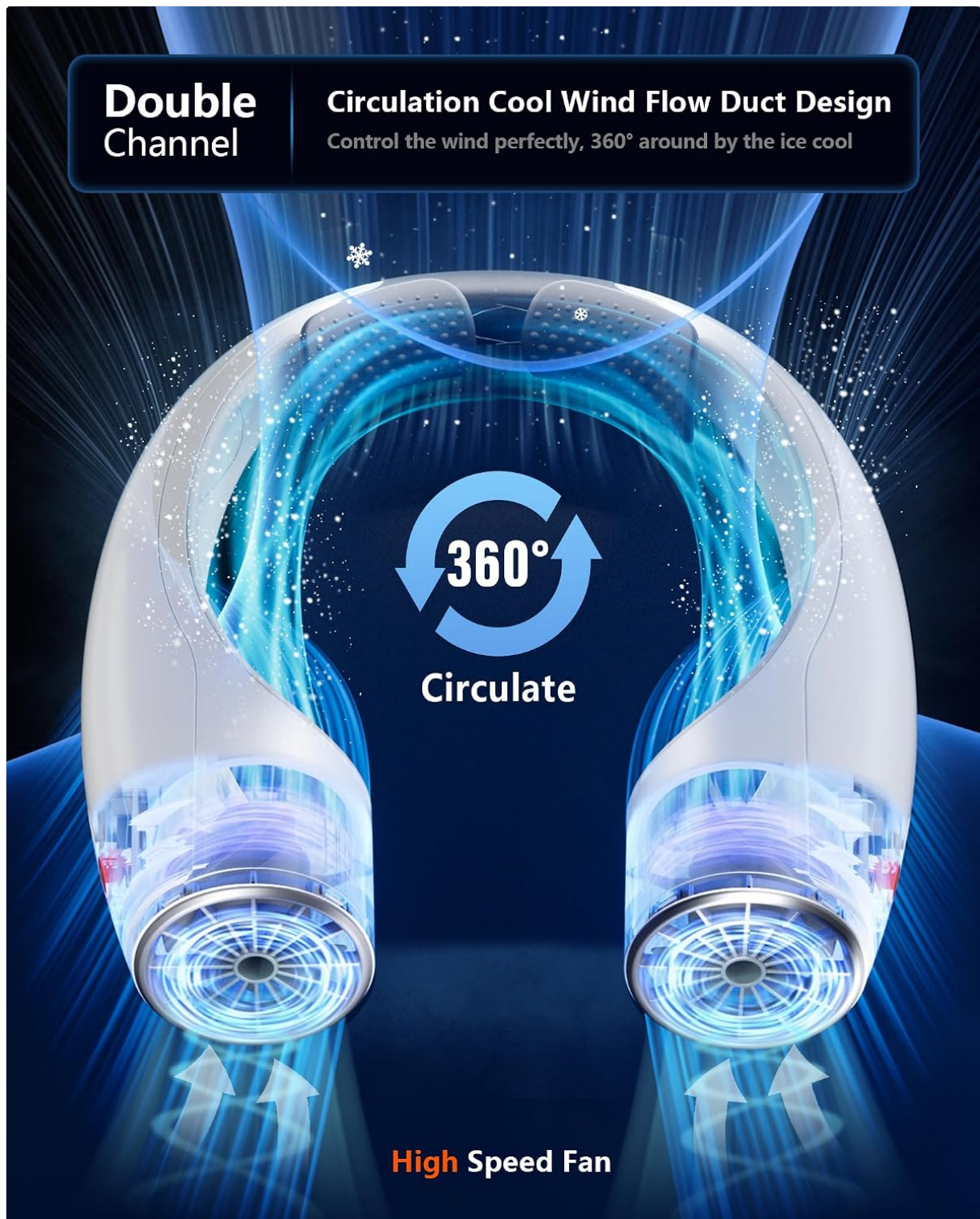


Image: Visualizing the 360-degree circulation cool wind flow duct design, ensuring comprehensive cooling.

6. CHARGING

The Heelkl AI Neck Fan is equipped with a 4000mAh rechargeable battery. For optimal battery life, follow these charging guidelines:

- Use the provided USB Type-C cable for charging.
- Connect to a standard USB power source (5V/1A recommended).
- Avoid using fast chargers that exceed the recommended voltage/current, as this may damage the battery.
- Charge the fan fully before its first use and whenever the battery is low.
- The battery life varies depending on the speed setting:
 - Speed 1 (Sleep Wind): Up to 16 hours

- Speed 2 (Comfort Wind): Up to 10 hours
- Speed 3 (Cooling Wind): Up to 6 hours
- Speed 4 (Strong Wind): Up to 5 hours



Image: Detailed breakdown of battery life at different fan speeds, powered by the 4000mAh large-capacity battery.

7. MAINTENANCE

To ensure the longevity and optimal performance of your Heelkl AI Neck Fan, follow these maintenance tips:

- **Cleaning:** Use a soft, dry cloth to wipe the surface of the fan. Do not use abrasive cleaners or immerse the fan in water.
- **Storage:** When not in use for extended periods, store the fan in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** If storing for a long time, charge the battery to about 50% every 3 months to prevent deep discharge and prolong battery life.
- **Avoid Obstructions:** Ensure the air inlets and outlets are free from dust, lint, or other obstructions to maintain efficient airflow.

8. TROUBLESHOOTING

If you encounter any issues with your Heelkl AI Neck Fan, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fan does not turn on.	Battery is depleted. Power button not pressed correctly.	Charge the fan fully. Press and hold the power button for 2-3 seconds.
Weak airflow.	Low battery. Air inlets/outlets obstructed. Fan set to lowest speed.	Recharge the fan. Clean any dust or debris from inlets/outlets. Increase the fan speed.
Fan makes unusual noise.	Foreign object inside. Fan operating at highest speed (normal).	Turn off the fan and check for obstructions. Do not attempt to disassemble. Higher speeds naturally produce more sound.

Problem	Possible Cause	Solution
Fan not charging.	Cable or adapter faulty. Charging port dirty.	Try a different USB Type-C cable and power adapter. Gently clean the charging port.

If the problem persists after trying these solutions, please contact customer support.

9. SPECIFICATIONS

Feature	Detail
Model Name	Q1
Brand	Heelkl
Color	White
Power Source	Battery Powered
Battery Capacity	4000 mAh Lithium Polymer
Charging Time	Approx. 4 hours
Working Time	5-16 hours (depending on speed)
Number of Speeds	4 (Sleep, Comfort, Cooling, Strong)
Airflow	360° Surround Airflow
Item Weight	0.76 lbs (12.2 ounces)
Product Dimensions	2.1"D x 9.7"W x 7.9"H
Control Method	Press Button / Touch
Connector Type	USB Type C
Manufacturer	Guangdong Aoyun Technology Co., Ltd.
UPC	721545909152



Image: An infographic summarizing key features like 360° powerful airflow, 4000mAh capacity, 4 speed settings, intelligent chip, lightweight design, Type-C charging, low noise, and 16H endurance.

10. SAFETY INFORMATION

Please observe the following safety precautions to prevent injury or damage to the product:

- Do not disassemble, repair, or modify the product yourself. Contact qualified personnel for service.
- Keep out of reach of children and pets.
- Do not insert fingers or foreign objects into the fan blades or air outlets.
- Avoid exposure to extreme temperatures, direct sunlight, or high humidity.
- Do not use the fan near water or in wet environments.
- Use only the provided charging cable or a certified equivalent.
- If the product is damaged or malfunctions, discontinue use immediately.



Image: Graphic indicating the Heelkl Neck Fan has FCC, CE, and UKCA safety certifications.

11. WARRANTY AND SUPPORT

The Heelkl AI Neck Fan comes with a **2-Year Free Replacement Warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use.

The warranty does not cover:

- Damage caused by misuse, abuse, accident, or neglect.
- Unauthorized repair or modification.
- Normal wear and tear.

For warranty claims, technical support, or any questions regarding your product, please contact our customer service team via the retailer's platform or through the contact information provided on our official website (if available).