

HP HP 13.9 Laptop

HP Portable 13.9" HD Micro-Edge Touchscreen Laptop User Manual

Model: HP 13.9 Laptop

INTRODUCTION

This manual provides essential instructions for setting up, operating, and maintaining your HP Portable 13.9" HD Micro-Edge Touchscreen Laptop. Please read this guide thoroughly to ensure proper use and to maximize the lifespan of your device.

PRODUCT OVERVIEW

The HP Portable 13.9" Laptop is designed for everyday computing with a focus on portability and interactive use. Key features include:

- 13.9" Micro-Edge HD (1366x768) Touchscreen Display with AMD Graphics
- Ryzen 3 Processor (up to 3.80GHz)
- 8GB DDR4 RAM
- 256GB PCIe SSD for storage
- Integrated Webcam
- Windows 11 Home Operating System

Laptop Components and Ports

Familiarize yourself with the various components and ports of your laptop.



Figure 1: Front view of the HP Portable 13.9" Laptop, showcasing the display and keyboard.



Figure 2: Angled view of the laptop from the left side, showing the keyboard and screen.

Using the Touchscreen

Your laptop features a responsive touchscreen display. You can interact with Windows 11 and applications directly using touch gestures:

- **Tap:** Equivalent to a left-click with a mouse.
- **Tap and Hold:** Equivalent to a right-click.
- **Swipe:** For scrolling through content or navigating between screens.
- **Pinch-to-Zoom:** Use two fingers to zoom in or out on images and web pages.

Using the Touchpad

The integrated touchpad provides precise cursor control:

- **Single Tap:** Left-click.
- **Two-Finger Tap:** Right-click.
- **Two-Finger Scroll:** Drag two fingers up or down to scroll.
- **Pinch-to-Zoom:** Use two fingers to zoom in or out.

Connecting External Devices

- **HDMI:** Connect an HDMI cable from the laptop's HDMI port to an external monitor or TV. You may need to adjust display settings in Windows.
- **USB Devices:** Plug USB flash drives, external hard drives, or other peripherals into the available USB Type-A or Type-C ports.
- **Audio:** Connect headphones or external speakers to the headphone/microphone combo jack.

MAINTENANCE

- **Cleaning the Screen:** Use a soft, lint-free cloth specifically designed for electronics. Dampen the cloth slightly with water or a screen cleaner solution (do not spray directly onto the screen).
- **Cleaning the Chassis:** Wipe the laptop's exterior with a soft, damp cloth. Avoid harsh chemicals.
- **Battery Care:** To prolong battery life, avoid extreme temperatures. It is generally recommended to keep the battery charged between 20% and 80% for optimal long-term health, though occasional full charges/discharges are acceptable.
- **Software Updates:** Regularly check for and install Windows updates and driver updates from the HP support website to ensure system stability and security.
- **Storage Management:** Periodically clear temporary files and uninstall unused applications to free up storage space and maintain performance.

TROUBLESHOOTING

This section addresses common issues you might encounter. For more complex problems, refer to the HP support website or contact customer service.

- **Laptop Does Not Power On:**
 - Ensure the power adapter is securely connected to both the laptop and a working electrical outlet.
 - Verify the power outlet is functional by testing it with another device.
 - If the battery is completely drained, allow it to charge for at least 15-30 minutes before attempting to power on.
- **Display Issues (No Image, Flickering):**

- Restart the laptop.
 - If connected to an external monitor, try disconnecting it.
 - Ensure display drivers are up to date (check Windows Update or HP support).
- **Wi-Fi Connectivity Problems:**
 - Ensure Wi-Fi is enabled in Windows settings.
 - Restart your router and modem.
 - Forget the network and reconnect, entering the password again.
 - Update wireless network drivers (check Windows Update or HP support).
- **Touchscreen Not Responding:**
 - Restart the laptop.
 - Ensure the screen is clean and free of debris.
 - Check for touchscreen driver updates.

SPECIFICATIONS

Feature	Detail
Brand	HP
Model Name	HP 13.9 Laptop
Screen Size	13.9 Inches
Screen Resolution	1366 x 768 pixels
Processor	AMD Ryzen 3 (up to 3.8 GHz)
RAM	8 GB DDR4
Hard Drive	256 GB PCIe SSD
Graphics Coprocessor	Integrated AMD Graphics
Operating System	Windows 11 Home
Wireless Type	802.11ax (Wi-Fi)
USB Ports	1x USB Type-C, 2x USB Type-A
HDMI Port	1x HDMI
Card Reader	1x SD Card Reader
Audio Jack	1x Headphone/Microphone Combo Jack
Item Weight	4.44 pounds
Product Dimensions	12.7 x 8.85 x 0.7 inches
Color	Dale Black

WARRANTY AND SUPPORT

This product is offered under the Amazon Renewed Program. Renewed products are professionally inspected and

tested to work and look like new. If you are not satisfied with your purchase, renewed products are eligible for replacement or refund under the Amazon Renewed Guarantee.

For specific technical support, driver downloads, or further assistance, please visit the official HP support website or contact HP customer service.

Amazon Renewed Guarantee: [Learn more](#)

HP Support: Refer to the official HP website for support resources.