Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Samsung QE50Q67DAUXXH

Samsung Q67D QE50Q67DAUXXH 50-inch 4K QLED Smart TV User Manual

Model: QE50Q67DAUXXH

Introduction

Thank you for purchasing the Samsung Q67D QE50Q67DAUXXH 50-inch 4K QLED Smart TV. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new television. Please read these instructions carefully to ensure proper use and to maximize your viewing experience.

Important Safety Information

Always follow basic safety precautions when using this television to reduce the risk of fire, electric shock, and injury.

- Do not expose this apparatus to rain or moisture.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel.

Setup Guide

1. Unpacking the TV

Carefully remove the TV and all accessories from the packaging. Retain the packaging materials for future transport or service needs.

2. Attaching the Stand

Place the TV screen-down on a soft, flat surface to prevent damage. Align the stand with the mounting holes on the bottom of the TV and secure it using the provided screws. Ensure the stand is firmly attached before placing the TV upright.



Image: The Samsung Q67D TV shown with its stand attached, viewed from an angle.

3. Wall Mounting (Optional)

If you choose to wall-mount your TV, use a VESA-compliant wall mount kit (sold separately). Refer to the wall mount kit's instructions for proper installation. Ensure the wall can support the weight of the TV and the mount.

4. Connecting Peripherals

Connect your external devices such as cable/satellite boxes, Blu-ray players, game consoles, and sound systems to the TV's HDMI ports. Use the USB ports for connecting USB storage devices.
Connect the power cord to the TV's power input and then to a wall outlet.

5. Initial Power On and First-Time Setup

Press the power button on the remote control. The TV will guide you through the initial setup process, including language selection, network connection (Wi-Fi), channel scanning, and Smart Hub configuration.

Operating Instructions

1. Remote Control Overview

The remote control allows you to navigate the TV's features. Common buttons include Power, Volume Up/Down, Channel Up/Down, Smart Hub, Home, Back, and directional navigation buttons.

2. Basic Functions

- **Power On/Off:** Press the Power button.
- **Volume Adjustment:** Use the Volume Up/Down buttons.
- **Channel Selection:** Use the Channel Up/Down buttons or enter channel numbers directly.
- **Source Selection:** Press the Source button to switch between connected devices (HDMI 1, HDMI 2, etc.).

3. Smart TV Features (Smart Hub)

Press the Smart Hub button on your remote to access a world of content, including streaming apps, web browsing, and connected devices. Navigate using the directional buttons and select with the Enter button.

4. Picture and Sound Settings

Access the TV's menu to adjust picture modes (e.g., Standard, Dynamic, Movie), brightness, contrast, color, and sound modes (e.g., Standard, Adaptive Sound). These settings can be customized to your preference.

5. Connecting to Wi-Fi

From the TV's settings menu, navigate to Network Settings. Select Wireless and choose your home Wi-Fi network from the list. Enter the password if prompted to establish a connection.

Maintenance

1. Cleaning the TV

Before cleaning, unplug the power cord. Use a soft, dry microfiber cloth to gently wipe the screen and TV body. Do not use abrasive cleaners, waxes, or solvents. For stubborn marks, lightly dampen the cloth with water.

2. Software Updates

Ensure your TV's software is up to date for optimal performance and security. You can check for updates manually through the TV's settings menu (Support > Software Update) or enable automatic updates.

Troubleshooting

If you encounter issues with your TV, refer to the following common solutions:

- **No Power:** Ensure the power cord is securely connected to both the TV and the wall outlet. Test the outlet with another device.
- **No Picture/Sound:** Check the input source. Ensure all cables are properly connected. Try restarting the TV and any connected devices.
- **Remote Control Not Working:** Replace the batteries. Ensure there are no obstructions between the remote and the TV's sensor.
- **Network Connection Issues:** Restart your Wi-Fi router. Re-enter your Wi-Fi password in the TV's network settings.
- **Picture Quality Issues:** Adjust picture settings. Ensure the content source is high quality.

If problems persist, perform a factory reset through the TV's settings menu (General > Reset). Note that this will erase all personalized settings.

SPECIFICATIONS

Feature	Description
Model Number	QE50Q67DAUXXH
Display Size	50 inches (127 cm)
Resolution	4K Ultra HD (3840 x 2160)
Display Technology	QLED
Smart TV Features	Yes, with Wi-Fi connectivity
Color	Black / Grey Titanium
Dimensions (W x H x D with stand)	Approx. 111.8 cm x 68.2 cm x 22.4 cm
Dimensions (W x H x D without stand)	Approx. 111.8 cm x 66.4 cm x 2.6 cm
Energy Efficiency Class	E (SDR), G (HDR)
Power Consumption (SDR)	52 kWh/1000h
Power Consumption (HDR)	102 kWh/1000h

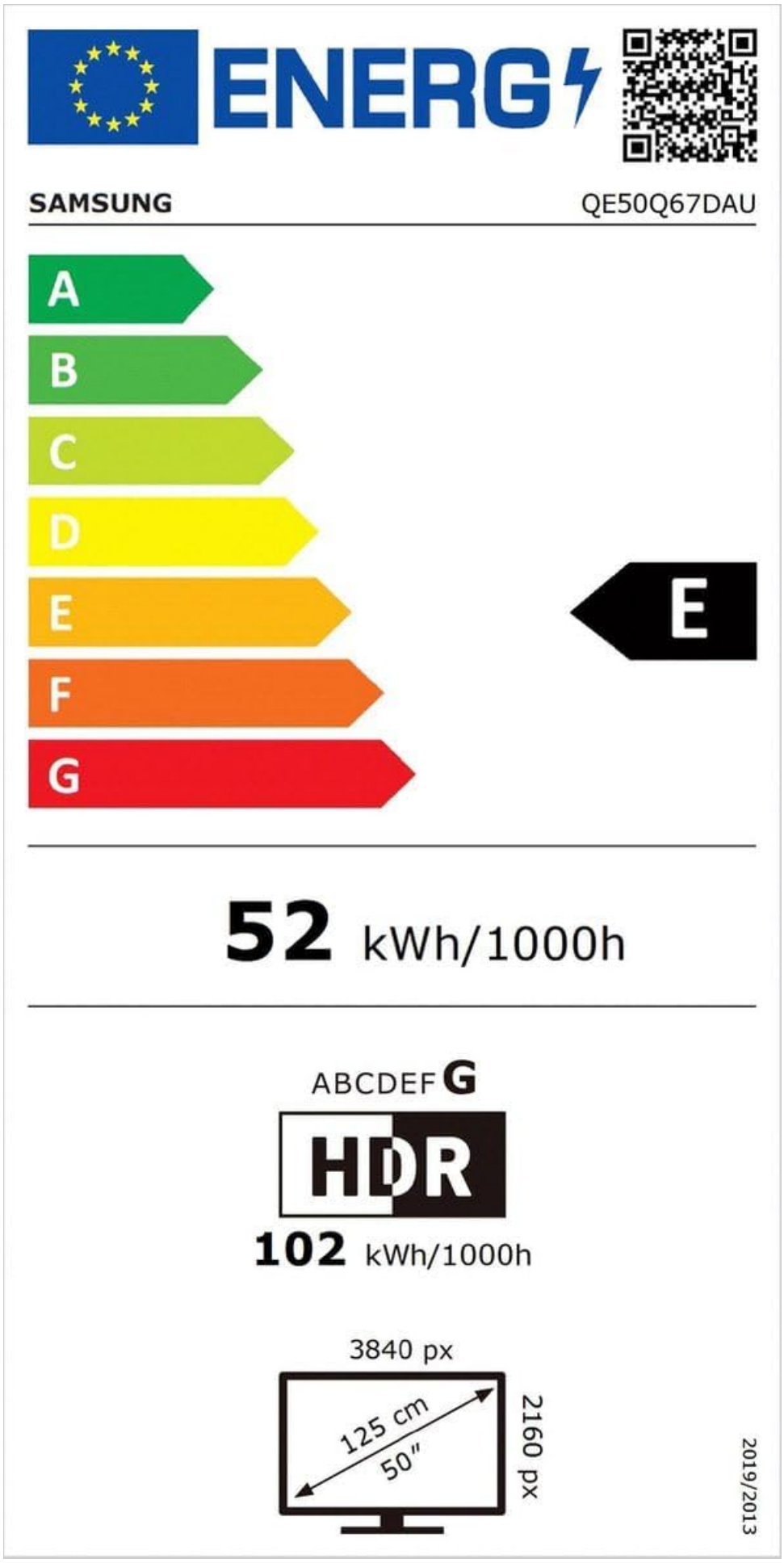


Image: Detailed diagram illustrating the width, height, and depth of the Samsung Q67D TV with and without its stand.

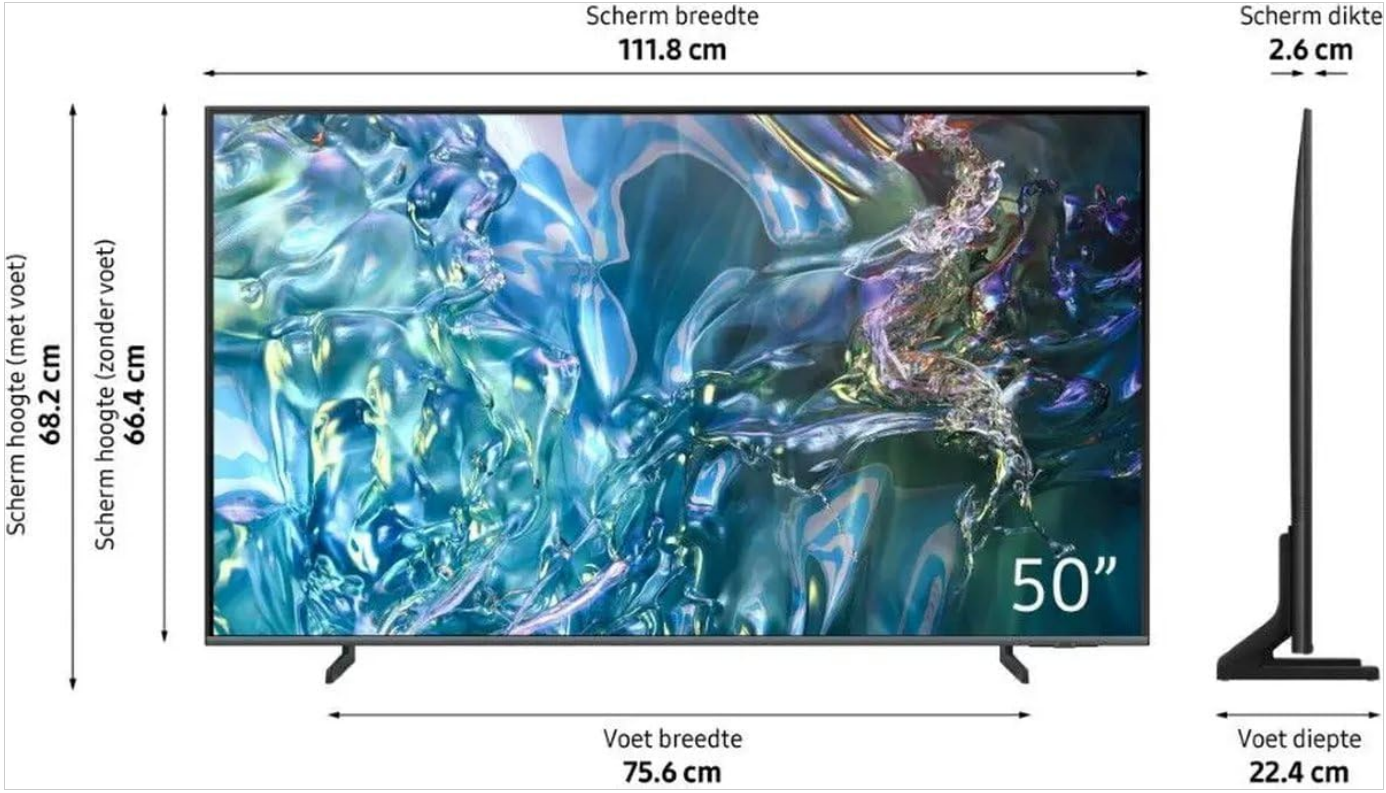


Image: The EU Energy Label for the Samsung QE50Q67DAU TV, indicating energy efficiency class E for SDR and G for HDR, with power consumption details. For more details, visit the official EU EPREL database: https://eprel.ec.europa.eu/qr/1861907

Warranty and Support

1. Manufacturer's Warranty

This Samsung TV comes with a 2-year manufacturer's warranty. Please retain your proof of purchase for warranty claims. The warranty covers defects in materials and workmanship under normal use.

2. Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact Samsung Customer Support. Visit the official Samsung website for contact information and additional resources.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B0D6BBR23Z

More documents and user manuals: **https://manuals.plus/**