

## VIVO STAND-V002OW

# VIVO Dual Monitor Desk Mount User Manual

Model: STAND-V002OW

Brand: VIVO

## INTRODUCTION

This manual provides comprehensive instructions for the assembly, operation, and maintenance of your VIVO Dual Monitor Mechanical Arm Desk Mount (Model: STAND-V002OW). Designed for ergonomic workspace solutions, this mount supports two monitors up to 32 inches and 19.8 lbs each, offering versatile positioning and efficient cable management.

## SETUP AND INSTALLATION

Follow these steps carefully for proper assembly and installation.

Your browser does not support the video tag.

Official VIVO assembly video for the STAND-V002O Mechanical Arm Dual Monitor Desk Mount. This video demonstrates the complete installation process, including attaching the clamp, assembling the arms, mounting monitors, and managing cables.

## Step-by-Step Assembly

### 1. Step 1: Assemble the Clamp Base

Adjust the knob on the lower clamp. Attach the lower clamp to the upper clamp. Then, secure the clamp assembly to the base and attach it to your desktop.



Image showing the VIVO Dual Monitor Desk Mount with both C-clamp and grommet base options.

**2. Step 2: Insert Lower Arms**

Insert the lower arms into the base and secure them by tightening the set screws.

**3. Step 3: Insert Upper Arms**

Insert the upper arms into the lower arms and secure them by tightening the set screws.

**4. Step 4: Attach VESA Plates**

Attach the VESA plates to the upper arms.

**5. Step 5: Prepare Monitors**

Install two screws into the top two VESA holes on each monitor.

**6. Step 6: Mount Monitors**

Hook each monitor onto its respective VESA plate and secure it.

**7. Step 7: Cable Management**

Manage cables using the integrated cable system in the upper and lower arms.

# WILL THIS FIT MY MONITOR?

## SUPPORTS SCREENS UP TO 32"



VESA  
75x75mm  
100x100mm



19.8  
pounds

HOLDS  
4.4-19.8lbs  
2kg-8.98kg



Image illustrating the cable management system integrated into the monitor arms.

### Important Note on Monitor Extension

**DO NOT EXTEND MONITOR BEHIND DESK. Doing so may cause stability issues for the mount and/or accidental desk tip over.**

### OPERATING AND ADJUSTMENTS

The VIVO Dual Monitor Desk Mount offers extensive adjustability for optimal viewing comfort.

- **Height Adjustment:**

The arms feature a mechanical spring system allowing for toolless monitor placement. Adjust the height by gently moving the monitor up or down.

# WIDE RANGE

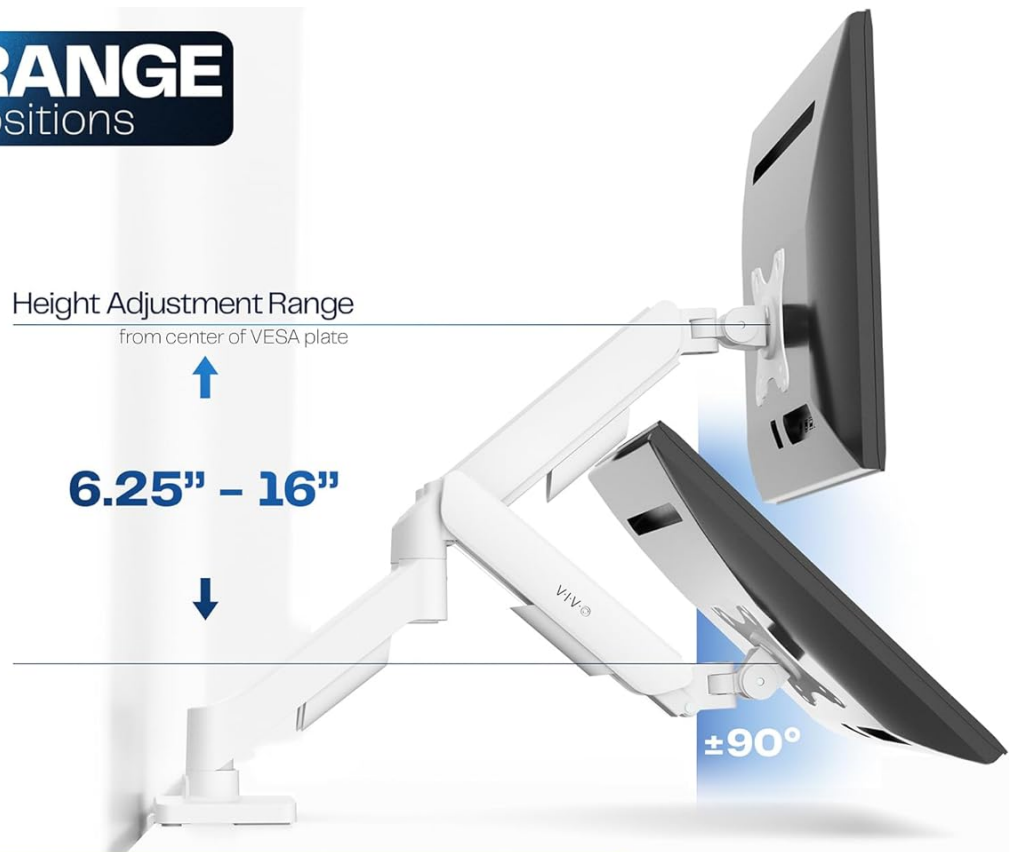
of monitor positions

Height Adjustment Range

from center of VESA plate



6.25" - 16"

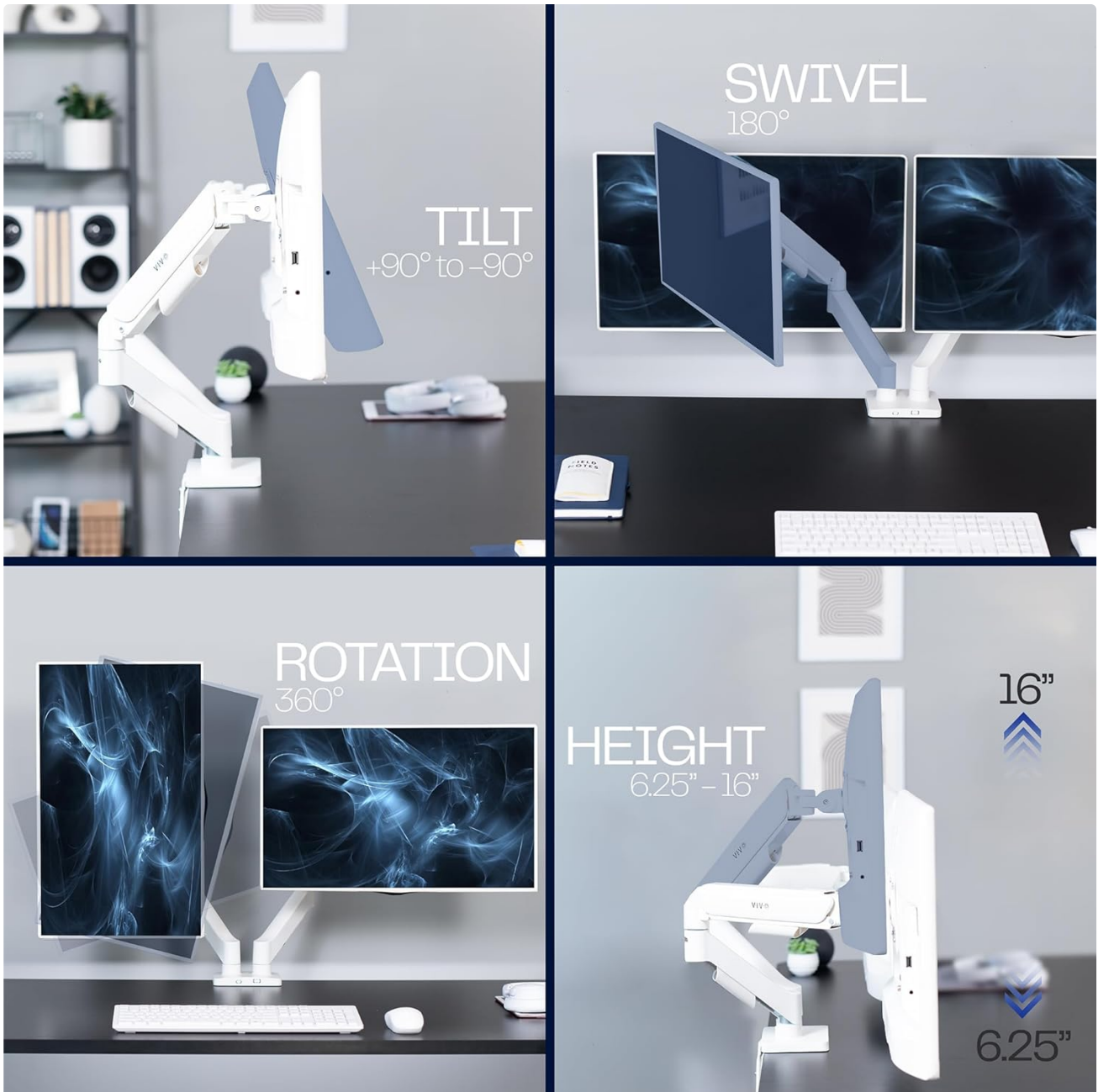


- Max Extension  
**24" Monitors 17"**
- Max Extension  
**27" Monitors 15"**
- Max Extension  
**32" Monitors 10"**

Diagram illustrating the height adjustment range of the monitor arms from 6.25 inches to 16 inches.

- **Tilt, Swivel, and Rotation:**

The mounting brackets offer +90° to -90° tilt, 180° swivel, and 360° rotation for convenient, customizable viewing angles.



Images demonstrating the tilt (+90° to -90°), swivel (180°), and rotation (360°) features of the monitor mount.

- **Arm Tension Adjustment:**

If the monitor won't lower, adjust the arm tension counter-clockwise to decrease support (may take 10-20 turns). If the monitor won't raise, adjust the arm tension clockwise to increase support (may take 10-20 turns). Use the provided Allen key for this adjustment.

## Cable Management

Keep your workspace tidy by routing cables through the built-in cable channels located on the underside of the upper and lower arms.

## TROUBLESHOOTING

- **Monitor is too low or sags:**

The arm tension may be too loose. Turn the adjustment screw clockwise to increase support until the monitor holds its position.

- **Monitor is too high or won't lower:**

The arm tension may be too tight. Turn the adjustment screw counter-clockwise to decrease support until the monitor can be easily lowered.

- **Mount feels unstable:**

Ensure the C-clamp or grommet base is securely tightened to the desk. Verify all arm connections are firm. Avoid extending monitors too far behind the desk.

*For further assistance, please refer to the contact information in the "Warranty and Support" section.*

## SPECIFICATIONS

Feature	Detail
Brand	VIVO
Model Number	STAND-V002OW
Compatible Screen Size	17 to 32 inches (flat and curved)
Weight Capacity (per screen)	4.4 lbs to 19.8 lbs
VESA Compatibility	75x75mm, 100x100mm
Mounting Type	C-clamp (up to 3.1" thick) or Grommet (up to 1.9" thick)
Tilt Angle	+90° to -90°
Swivel Angle	180°
Rotation	360°
Material	Aluminum, Steel, Plastic
Item Weight	8.8 pounds

## WARRANTY AND SUPPORT

VIVO is committed to providing high-quality products and customer support.

- **Product Protection:**

This product is backed by VIVO's generous product protection. For details, please refer to the official VIVO website or your purchase documentation.

- **Contact Support:**

For technical assistance or warranty claims, please visit the [VIVO Store on Amazon](#) or consult the [User Manual \(PDF\)](#) for contact information.

