

TECKNET TK-HS012

TECKNET Wireless Headset User Manual

MODEL: TK-HS012

1. Introduction and Overview

Thank you for choosing the TECKNET Wireless Headset. This manual provides detailed instructions for setting up, operating, and maintaining your headset to ensure optimal performance. This headset is designed for clear communication and comfortable use in various environments, including remote work, call centers, and during travel.

Key features include AI noise-cancelling microphone, Bluetooth V5.2 technology, dual device connectivity, and extended battery life.

2. Package Contents

Please check the package contents carefully. If any items are missing or damaged, contact TECKNET customer support.

- TECKNET Wireless Headset (Model TK-HS012)
- USB Charging Cable
- User Manual (this document)

3. Product Features

- **Advanced Noise-Cancelling Microphone:** Equipped with a high-quality chip that suppresses up to 96% of environmental noise, ensuring clear voice transmission even in loud environments.

-96%

REDUCE UP TO 96% OF NOISE DURING CALLS
Built-in ENC chip ensures crystal-clear communication

Image: Illustration of the headset's AI noise-cancelling feature, showing sound waves being suppressed by 96% for clearer communication.

- **Microphone Mute Function:** A dedicated mute button protects your privacy, allowing you to temporarily silence your microphone during calls. The microphone is also 270° rotatable for optimal positioning.

Mute Button & Perfect fit for your ears



Image: Close-up of the headset highlighting the mute button and a diagram showing the 270-degree rotation capability of the microphone boom.

- **Stable Bluetooth V5.2 Technology & Dual Connection:** Features powerful Bluetooth V5.2 for a stable connection up to 49 feet (15 meters) indoors. The headset can connect to two devices simultaneously.



Image: The headset positioned between a laptop and a smartphone, illustrating its dual Bluetooth connectivity and wireless range.

- **Long Battery Life:** Offers up to 50 hours of music playback and 720 hours of standby time on a single charge.

Up to
50
HOURS
OF WORKING TIME

Talking Time	Music Time	Charging Time	Standby Time	Bluetooth range
about 40 hours	about 50 hours	about 1.5 hours	about 720 hours	49 ft

Image: A woman using the headset with icons indicating approximately 40 hours talking time, 50 hours music time, 1.5 hours charging time, 720 hours standby time, and 49 ft Bluetooth range.

- **Comfortable and Lightweight Design:** High-quality, lightweight structure with an adjustable headband and soft ear cushions for all-day comfort. Features USB-C charging.

Lightweight Wireless Headset



Image: Detailed views of the headset highlighting its adjustable headband, USB-C charging port, and soft, comfortable earmuffs.

- **Broad Compatibility:** Seamlessly pairs with Bluetooth-enabled devices such as PCs, MacBooks, smartphones, tablets, and iPhones. Supports Windows, Mac, Linux, Android, and iOS. Ideal for online meetings, webinars, and video calling applications.



Image: The headset displayed alongside logos of popular communication platforms such as Skype, Cisco Webex, Microsoft Teams, Facetime, and Zoom, indicating broad compatibility.

4. Setup Guide

4.1 Charging the Headset

1. Connect the provided USB charging cable to the USB-C port on the headset.
2. Connect the other end of the cable to a USB power source (e.g., computer USB port, wall adapter).
3. The indicator light on the headset will show charging status (refer to the LED indicator section for details).
4. A full charge takes approximately 1.5 to 2 hours.

4.2 Pairing with a Device

1. **Power On:** Press and hold the Power On/Off button until the indicator light flashes blue and red, indicating pairing mode.
2. **Activate Bluetooth:** On your device (smartphone, PC, tablet), enable Bluetooth.
3. **Select Device:** In your device's Bluetooth settings, search for "TECKNET TK-HS012" (or similar) and select it to connect.
4. **Confirmation:** Once connected, the indicator light on the headset will turn solid blue or flash blue slowly, and you may hear an audible confirmation.

4.3 Dual Device Connection

The headset supports simultaneous connection to two Bluetooth devices.

1. Pair the headset with the first device as described in section 4.2.
2. Disable Bluetooth on the first device. The headset will re-enter pairing mode.
3. Pair the headset with the second device.
4. Re-enable Bluetooth on the first device. The headset should automatically connect to both devices.

5. Operating Instructions



Image: An annotated diagram of the headset, pointing out the locations of the Volume +/-, Power On/Off Button, Multi-function Button, Indicator Light, Mute Button, and Charging Port.

5.1 Basic Controls

- **Power On/Off:** Press and hold the Power button for 3 seconds to turn on or off.
- **Volume Up (+):** Press the '+' button to increase volume.
- **Volume Down (-):** Press the '-' button to decrease volume.
- **Play/Pause:** Press the Multi-function Button (MFB) once.
- **Next Track:** Press and hold the '+' button for 2 seconds.
- **Previous Track:** Press and hold the '-' button for 2 seconds.

5.2 Call Management

- **Answer/End Call:** Press the Multi-function Button (MFB) once.
- **Reject Call:** Press and hold the MFB for 2 seconds.
- **Redial Last Number:** Double-press the MFB.
- **Microphone Mute:** Press the dedicated Mute button on the microphone boom to mute or unmute your microphone during a call.



Image: A man wearing the headset, with an inset showing the mute button icon, illustrating the privacy protection feature during calls.

5.3 LED Indicator Status

LED Status	Meaning
Blue & Red Flashing Alternately	Pairing Mode
Slow Blue Flash	Connected / Standby
Solid Red	Charging
Light Off (while charging)	Fully Charged

6. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the headset. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the headset frequently. Charge it regularly, even if not in use for extended periods.
- **Water Exposure:** This headset is not waterproof. Avoid exposure to liquids.

7. Troubleshooting

Problem	Possible Cause	Solution
Headset does not power on.	Low battery.	Charge the headset fully.
Cannot pair with device.	Bluetooth not enabled on device; headset not in pairing mode; too far from device.	Ensure Bluetooth is on; put headset in pairing mode; move headset closer to device (within 15m).
No sound or low volume.	Volume too low on headset or device; headset not connected properly.	Increase volume on both headset and device; re-pair the headset.
Microphone not working.	Microphone is muted; incorrect audio input selected on device.	Unmute the microphone; check device's audio settings to ensure TECKNET headset is selected as input.
Intermittent connection.	Interference; too far from device.	Move away from other wireless devices; reduce distance between headset and device.

8. Specifications

Feature	Detail
Model Name	TK-HS012
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.2
Bluetooth Range	Up to 15 meters (49 feet)
Battery Life (Music Playback)	Up to 50 Hours

Feature	Detail
Standby Time	Up to 720 Hours
Charging Time	Approximately 2 Hours
Noise Control	Active Noise Cancellation (Microphone)
Ear Placement	On Ear
Material	PC+ABS
Item Weight	10.8 ounces
Frequency Range	20 Hz - 20,000 Hz
Compatible Devices	Smartphones, PCs, iPhones, Tablets, MacBooks

9. Warranty and Support

TECKNET provides a **36-month warranty** for this product (registration may be required). This warranty covers manufacturing defects and ensures reliable performance under normal use.

For any issues, questions, or support needs, please contact TECKNET's professional customer service team. Refer to the product packaging or TECKNET's official website for the most current contact information.

Please retain your proof of purchase for warranty claims.