CREATIVE Zen Hybrid SXFI (Model EF1120)

Creative Zen Hybrid SXFI Wireless Headphones User Manual

Model: EF1120 | Brand: CREATIVE

INTRODUCTION

The Creative Zen Hybrid SXFI headphones offer an immersive audio experience with advanced features such as Super X-FI technology, adaptive hybrid active noise cancellation (ANC), and an ambient mode. Designed for comfort and versatility, these headphones provide both wireless Bluetooth 5.3 and wired 3.5mm AUX connectivity, along with an extended battery life for prolonged listening.

PACKAGE CONTENTS

- Creative Zen Hybrid SXFI Headphones
- USB-C Charging Cable
- 3.5mm Audio Cable

PRODUCT OVERVIEW

Familiarize yourself with the various components and controls of your Creative Zen Hybrid SXFI headphones.

DETAILED COMFORT

Elegantly crafted to envelop your ears with soft ear cushions, featuring hybrid connectivity and a sophisticated tri-fold design

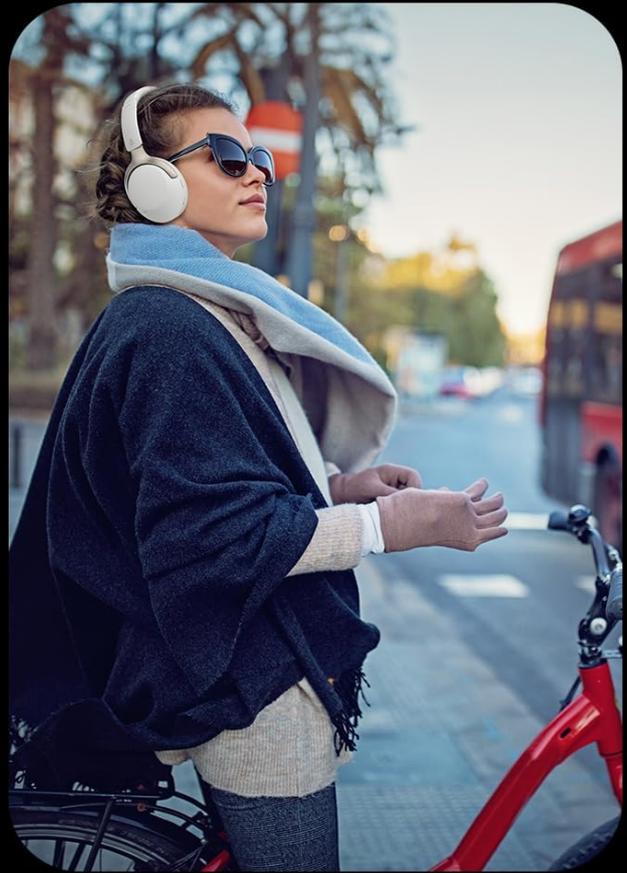Tri-fold portability   3.5 mm AUX input   5.3

Image: Right earcup controls, including power, volume, and mode buttons.

KEEP IT ROLLING

Up to 40 hours of battery life (ANC on)*

Multipoint connectivity

Built-in mics

Voice assistant support

*Based on moderate volume level, actual battery life will vary with use, settings, songs, and environmental conditions.

Image: Left earcup ports, including USB-C charging port and 3.5mm audio jack.

Controls and Ports:

- **Power/Multi-function Button:** Used for powering on/off, play/pause, and answering/ending calls.
- **Volume Up/Down Buttons:** Adjusts audio volume.
- **ANC/Ambient Mode Button:** Toggles between Hybrid ANC, Adaptive ANC, and Ambient Mode.
- **SXFI Button:** Activates or deactivates Super X-FI audio holography.
- **USB-C Port:** For charging the headphones.
- **3.5mm Audio Jack:** For wired audio connection.
- **Microphones:** Integrated for calls and noise cancellation.

SETUP

1. Charging the Headphones

Before first use, fully charge your Creative Zen Hybrid SXFI headphones. Connect the supplied USB-C cable to the headphone's USB-C port and the other end to a compatible USB power source (e.g., computer USB port, wall adapter).

- A full charge provides up to 70 hours of playback with ANC off, or 40 hours with ANC on.
- The LED indicator will show charging status.

2. Bluetooth Pairing

1. Ensure the headphones are powered off.
2. Press and hold the Power/Multi-function button until the LED indicator flashes blue and red, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select "Creative Zen Hybrid SXFI" from the list to connect.
5. Once connected, the LED indicator will show a steady blue light.

Multipoint Connectivity: The headphones support connecting to two Bluetooth devices simultaneously. After pairing with the first device, put the headphones back into pairing mode and connect to the second device. The headphones will intelligently switch between audio sources.

3. Wired Connection (3.5mm AUX)

For a wired audio experience, connect one end of the 3.5mm audio cable to the headphone's 3.5mm audio jack and the other end to your audio source's headphone output.

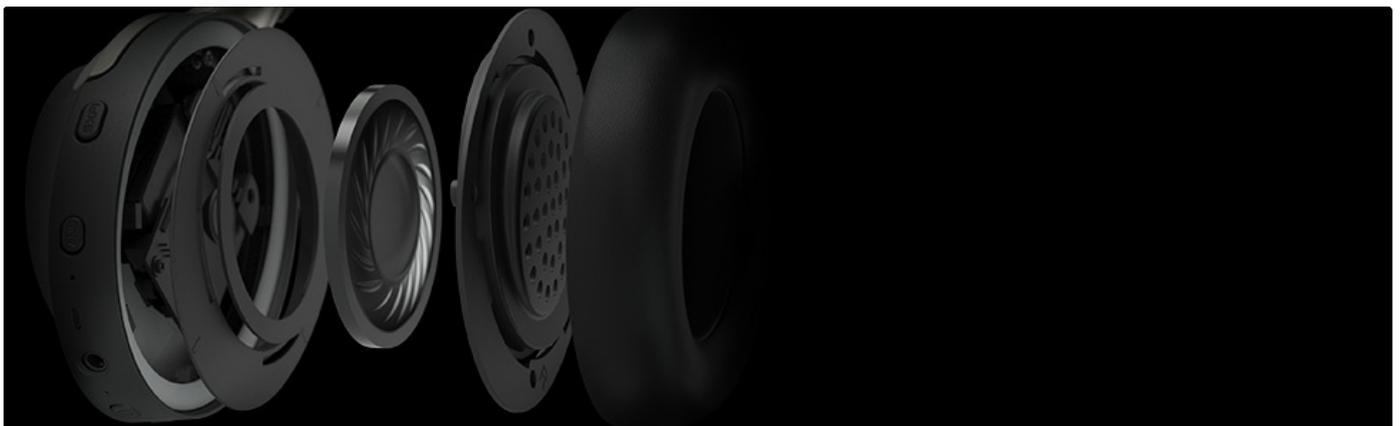## OPERATING THE HEADPHONES

Power On/Off

- **Power On:** Press and hold the Power/Multi-function button for 2 seconds.
- **Power Off:** Press and hold the Power/Multi-function button for 4 seconds.

Audio Playback and Calls

- **Play/Pause:** Press the Power/Multi-function button once.
- **Volume Control:** Use the Volume Up (+) and Volume Down (-) buttons.
- **Answer/End Call:** Press the Power/Multi-function button once.
- **Reject Call:** Press and hold the Power/Multi-function button for 2 seconds.

Noise Control Modes

The Creative Zen Hybrid SXFI offers various modes to manage ambient sound:

Image: Visual representation of Hybrid ANC, Adaptive ANC, and Ambient Mode.

- **Hybrid Active Noise Cancellation (ANC):** Reduces external noise by up to 95%, ideal for noisy environments like airplanes or busy commutes. Press the ANC/Ambient Mode button to activate.
- **Adaptive ANC:** Intelligently adjusts noise cancellation levels based on your surroundings.
- **Ambient Mode:** Allows you to hear your surroundings without removing the headphones, useful for announcements or conversations. Press the ANC/Ambient Mode button to cycle through modes.

Super X-FI Audio Holography

Experience an expanded soundstage and immersive audio with Super X-FI technology, recreating the depth and detail of a multi-speaker system.

Image: Super X-FI technology simulating a multi-speaker setup for immersive sound.

- **Activate/Deactivate SXFI:** Press the dedicated SXFI button.
- This feature is particularly beneficial for movies and gaming, providing a more spatial audio experience.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headphones. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the headphones in a cool, dry place away from direct sunlight and extreme temperatures. The tri-fold design allows for compact storage.
- **Battery Care:** To prolong battery life, avoid fully discharging the headphones frequently. Charge them regularly, even if not in use for extended periods.

TROUBLESHOOTING

No Power

- Ensure the headphones are fully charged. Connect to a power source using the USB-C cable.

Cannot Pair via Bluetooth

- Make sure the headphones are in pairing mode (LED flashing blue and red).
- Ensure Bluetooth is enabled on your device and it is within range (up to 10 meters).
- Try forgetting the device from your Bluetooth list and re-pairing.
- Restart both the headphones and your device.

No Sound or Poor Sound Quality

- Check the volume levels on both the headphones and your connected device.
- If using Bluetooth, ensure the connection is stable. Move closer to your device or disconnect/reconnect.

- If using the 3.5mm audio cable, ensure it is securely connected to both the headphones and the audio source. Try a different cable if available.
- Disable Super X-FI or ANC modes to see if they are affecting sound perception.

ANC Not Working Effectively

- Ensure ANC is activated (not in Ambient Mode).
- Check that the earcups form a good seal around your ears. Adjust the headband for a snug fit.
- Some types of noise (e.g., human voices) are harder for ANC to cancel completely.

SPECIFICATIONS

Feature	Detail
Model Number	EF1120 (51EF1200AA001)
Connectivity Technology	Wireless (Bluetooth 5.3), Wired (3.5mm Jack)
Noise Control	Adaptive Noise Reduction (Hybrid ANC, Adaptive ANC, Ambient Mode)
Impedance	32 Ohms
Weight	271 Grams
Battery Type	Lithium-ion (Rechargeable)
Battery Life	Up to 70 hours (ANC off), Up to 40 hours (ANC on)
Special Features	Integrated Microphone, Noise Reduction, Wireless, Super X-FI
Compatible Devices	Phone, Computer, Tablet, Car Audio System, Smart Speaker, Game Console
Control Method	Tactile buttons
Material	Ear cups and headband: likely synthetic leather or memory foam. Outer shell: likely ABS or PC.

WARRANTY AND SUPPORT

Warranty Information

The Creative Zen Hybrid SXFI headphones come with a **2-Year Limited Warranty** from the manufacturer. Please retain your proof of purchase for warranty claims. The warranty covers defects in materials and workmanship under normal use.

Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official Creative website or contact their customer service department. You can find detailed support resources, FAQs, and contact information on their website.
Official Website: www.creative.com