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**Manuals.plus** /

› **Phneems** /

› Phneems Automatic Foaming Soap Dispenser Model QP003 User Manual

### **Phneems QP003**

# **Phneems Automatic Foaming Soap Dispenser Model QP003 User Manual**

## **INTRODUCTION**

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Thank you for choosing the Phneems Automatic Foaming Soap Dispenser. This manual provides essential information for the safe and efficient use of your new device. Please read it thoroughly before operation and retain it for future reference.



Image: The Phneems Automatic Foaming Soap Dispenser in black acrylic, dispensing rich foam into a hand.

## SAFETY INFORMATION

- Do not immerse the dispenser in water or any other liquid.
- Keep the device away from direct sunlight and heat sources.
- Use only foaming soap or diluted liquid soap as specified. Undiluted gel soap may cause clogging.
- This product is for indoor use only.
- Keep out of reach of children unless supervised.
- Do not attempt to disassemble or repair the unit yourself. Contact customer support for assistance.

## PACKAGE CONTENTS

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- 1 x Phneems Automatic Foaming Soap Dispenser (Model QP003)
- 1 x USB-C Charging Cable
- 1 x User Manual

## PRODUCT OVERVIEW

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The Phneems Automatic Foaming Soap Dispenser features a modern ribbed design with a transparent acrylic body and a matte black pump. It is designed for touchless operation, providing convenience and hygiene.

# SIMPLE IS THE MOST PRACTICAL

One-touch power on/off  
One mode meets all needs



Image: The Phneems Automatic Foaming Soap Dispenser showing its dimensions (16cm/6.29in height, 7.0cm/2.75in diameter) and the location of the one-touch power button.

## Key Components:

- **Sensor Nozzle:** Detects hand movement for automatic dispensing.
- **Power Button:** Located on top for turning the device on/off.
- **Soap Reservoir:** Transparent acrylic body to hold soap.
- **USB-C Charging Port:** For recharging the internal battery.

## SETUP

### 1. Initial Charging

Before first use, fully charge the dispenser. Connect the provided USB-C cable to the charging port on the dispenser and to a compatible USB power adapter (not included). A full charge typically takes 3-4 hours and provides over 100 days of

operation (based on 10+ uses/day).

# Up To 100 Days On A Single Charge Fully Charge It Before First Use



The accessories include a TYPE C data cable  
But do not include a charging adapter

Image: Acceptable USB-C charging methods (wall adapter, multi-port charger, wall outlet with USB-C) and an unacceptable DC charger.

## 2. Filling the Dispenser

The dispenser has a 260ml (9oz) capacity. It is designed for foaming soap. If using liquid gel soap, it must be diluted to create foam.

1. Remove the top pump assembly by twisting it counter-clockwise and lifting it off.
2. Pour foaming soap directly into the reservoir.
3. If using liquid gel soap, mix it with water in the following ratio:
  - **Recommended Mixture Ratio:** 10%-30% Gel/Liquid Soap, 70%-90% Water.
4. Carefully replace the pump assembly, ensuring it is securely twisted clockwise.

# LARGER OPENING PREFERRED

260ml / 8.7oz

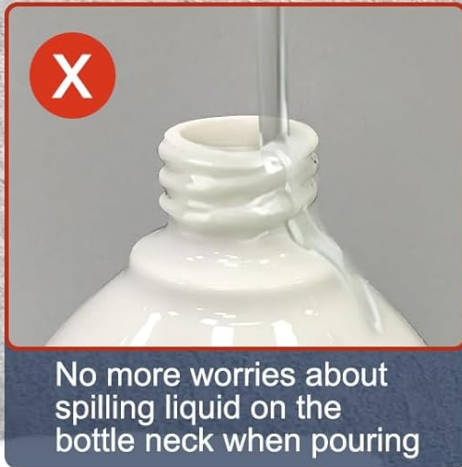


Image: The Phneems dispenser with its top removed, showing the wide opening for easy filling of soap.

# MAKE YOUR OWN FOAM SOAP

Foam-type soap can be used directly without dilution

## The Recomend Mixture Ratio:

10%-30% Gel/Liquid Soap

30%-70% Water



Image: A visual guide for mixing liquid gel soap with water to achieve the correct foaming consistency.

## OPERATION

### 1. Power On/Off

Press the power button located on the top of the dispenser once to turn it on. Press it again to turn it off.

### 2. Dispensing Foam

Once powered on, place your hand under the sensor nozzle. The dispenser will automatically release foam within 0.25 seconds. For a larger volume of foam, wave your hand under the sensor twice.

# SUITABLE FOR MULTIPLE SCENARIOS

Decorate your bathroom/kitchen space



Image: The Phneems dispenser being used in different settings, including handwashing, dishwashing, and facial cleansing.

## MAINTENANCE

- **Cleaning:** Wipe the exterior of the dispenser with a soft, damp cloth. Do not use abrasive cleaners or immerse the unit in water.
- **Refilling:** Refill the soap reservoir as needed, following the instructions in the "Filling the Dispenser" section.
- **Long-term Storage:** If not using the dispenser for an extended period, empty the soap reservoir, clean the unit, and ensure it is fully charged before storing in a cool, dry place.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Dispenser does not turn on.	Low battery or no charge.	Charge the dispenser fully using the provided USB-C cable.
No foam dispensed.	<ul style="list-style-type: none"> <li>• Low battery.</li> <li>• Soap reservoir empty.</li> <li>• Sensor obstructed.</li> <li>• Soap too thick/undiluted.</li> <li>• Dispenser turned off.</li> </ul>	<ul style="list-style-type: none"> <li>• Charge the dispenser.</li> <li>• Refill the soap reservoir.</li> <li>• Ensure no obstructions are blocking the sensor.</li> <li>• If using gel soap, ensure it is diluted correctly (10-30% soap, 70-90% water).</li> <li>• Press the power button to turn on.</li> </ul>
Foam is weak or inconsistent.	Incorrect soap dilution or type.	Adjust the soap-to-water ratio for liquid gel soap. Ensure you are using foaming soap or properly diluted gel soap.
Dispenser leaks.	Pump assembly not securely attached.	Ensure the pump assembly is twisted clockwise and securely fastened to the reservoir.

## SPECIFICATIONS

Feature	Detail
Model Number	QP003
Material	Plastic (Acrylic)
Dimensions (L x W x H)	2.75" x 2.75" x 6.29" (7cm x 7cm x 16cm)
Liquid Volume Capacity	260 ml (9 oz)
Charging Port	USB-C
Battery Life	100+ days on a single charge (approx. 10+ uses/day)
Dispensing Speed	0.25 seconds
UPC	639394509273

## WARRANTY AND SUPPORT

This Phneems Automatic Foaming Soap Dispenser comes with a **1-year warranty** from the date of purchase. If you encounter any issues or have questions regarding your product, please contact Phneems customer support directly through your Amazon order page. Provide your order number for faster service.

For more information or to contact support, visit the [Phneems Store on Amazon](#).

