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› Powerffy Hero 10 Cordless Vacuum Cleaner User Manual

Powerffy Hero 10

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Model: Hero 10

INTRODUCTION

Thank you for choosing the Powerffy Hero 10 Cordless Vacuum Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read it thoroughly before first use and keep it for future reference.



Image: The Powerffy Hero 10 cordless vacuum cleaner, showcasing its sleek design and main body.

SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using an electrical appliance. This includes:

- Read all instructions before using the appliance.

- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with a damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not pick up liquids, chocolate, large amounts of flour, or other wet or fine substances, as this may damage the motor.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Store the vacuum in an environment that is not too high or too low in temperature, as this can affect performance.
- Always turn off this appliance before connecting or disconnecting the motorized nozzle.

PACKAGE CONTENTS

Carefully unpack your Powerffy Hero 10 and ensure all components are present:

- 1 x Vacuum Main Unit (Motor and Dust Cup)
- 1 x Automatic Wall Charging Stand
- 1 x Removable Battery
- 1 x Power Adapter
- 1 x Retractable Metal Tube
- 1 x Anti-Tangle Floor Brush + Roller Brush
- 2 x HEPA Filters
- 1 x 2-in-1 Desk Cleaning Brush
- 1 x Sofa Brush
- 1 x Long Flat Brush
- 1 x Mini Cleaning Brush
- 1 x User Manual

Abnehmbare / wiederaufladbare

 8x2500mAh



Image: All included components and accessories for the Powerffy Hero 10 vacuum cleaner.

ASSEMBLY AND SETUP

1. **Attach the Metal Tube:** Insert the retractable metal tube into the main unit until it clicks securely into place.
2. **Attach the Floor Brush:** Connect the anti-tangle floor brush to the other end of the metal tube. Ensure it is firmly attached.

3. **Install the Battery:** Slide the removable battery into the designated slot on the main unit until it locks.
4. **Charge the Battery:** Before first use, fully charge the battery. You can charge it by connecting the power adapter directly to the battery or by placing the vacuum on the wall charging stand (ensure the original charger is installed on the stand). A full charge takes approximately 4.5 hours.
5. **Wall Charging Stand Installation (Optional):** Mount the automatic wall charging stand in a convenient location. Ensure it is securely fastened to the wall and the power adapter is connected to the stand.



Image: The Powerffy Hero 10 vacuum cleaner mounted on its wall charging stand.

OPERATING INSTRUCTIONS

Powering On and Mode Selection

Press the power button to turn on the vacuum. The intelligent LED display will activate. You can adjust the suction power by tapping the control on the display. The vacuum offers three modes:

- **Eco Mode:** For light cleaning and extended battery life (up to 60 minutes).
- **Auto Mode:** Automatically adjusts suction power based on floor type.
- **Max Mode:** Provides maximum suction power (up to 45000 Pa) for deep cleaning, especially on carpets. Battery life is reduced in this mode (20-25 minutes).

Intelligent LED Display

The high-definition LED display shows real-time information including:

- Current suction power level.
- Battery status.
- Vacuum cleaner status and cleaning progress.

Selbststehendes Design



Image: Close-up of the Powerffy Hero 10's intelligent LED display, showing operational information.

Using Attachments

The Powerffy Hero 10 comes with various attachments for versatile cleaning:

- **Anti-Tangle Floor Brush:** Ideal for both hard floors and carpets. Features an LED light for improved visibility in dark areas.
- **2-in-1 Desk Cleaning Brush:** Suitable for cleaning surfaces like desks, keyboards, and delicate items.

- **Sofa Brush:** Designed for upholstery, pet hair on furniture, and car interiors.
- **Long Flat Brush:** Perfect for reaching narrow gaps, corners, and crevices.
- **Mini Cleaning Brush:** For small, intricate cleaning tasks.

The vacuum can also be converted into a handheld unit by detaching the metal tube, making it suitable for cleaning cars, stairs, and elevated surfaces.

Drahtlose Wandladung



Image: The Powerffy Hero 10 being used as a handheld vacuum to clean a car interior.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your Powerffy Hero 10 vacuum cleaner.

Emptying the Dust Cup

The improved dust cup has a capacity of 1.6 liters. To empty:

1. Ensure the vacuum is turned off.
2. Press the dust cup release button to detach it from the main unit.
3. Hold the dust cup over a trash bin and press the bottom release button to open the flap and empty the contents.
4. Close the flap and reattach the dust cup to the main unit until it clicks.

It is recommended to clean the dust cup regularly to prevent blockages and maintain suction power.

Siebenstufiges Multikonus-Filtrationssystem



Image: The Powerffy Hero 10's dust cup and internal filter components.

Cleaning and Replacing Filters

The vacuum features a 7-layer filtration system with an H12-level HEPA filter. This system captures 99.99% of dust particles down to 0.1 microns.

1. Ensure the vacuum is turned off and the dust cup is removed.
2. Remove the HEPA filter and other filter components from the dust cup.

- 3. Tap the filters gently to remove loose dust. You can rinse washable components under cold water. Ensure they are completely dry before reassembling.
- 4. It is recommended to replace the HEPA filter every 1 to 3 months, depending on usage, to maintain optimal filtration and suction power.



Image: A pack of replacement HEPA filters for the Powerffy Hero 10 vacuum cleaner.

Cleaning the Brush Roll

The anti-tangle floor brush minimizes hair tangles, but periodic cleaning is still necessary.

- 1. Ensure the vacuum is turned off and disconnected from the power source.
- 2. Detach the floor brush from the metal tube.
- 3. Locate the release mechanism for the brush roll (usually a latch or screw on the side of the brush head).
- 4. Remove the brush roll and use the mini cleaning brush or scissors to remove any tangled hair or debris.
- 5. Reinsert the brush roll and secure it in place.

TROUBLESHOOTING

If you encounter any issues with your Powerffy Hero 10, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged or not properly installed.	Ensure the battery is fully charged and correctly inserted into the main unit.
Low suction power.	Dust cup is full, filters are clogged, or brush roll is tangled.	Empty the dust cup. Clean or replace the HEPA filters. Remove any tangled hair or debris from the brush roll. Check for blockages in the tube or attachments.
Short battery runtime.	Using Max mode frequently, battery not fully charged, or battery degradation.	Ensure the battery is fully charged before use. Use Eco or Auto mode for longer runtime. If battery life significantly decreases, consider replacing the battery.
Unusual noise during operation.	Obstruction in the brush roll or air path, or a damaged component.	Turn off the vacuum and check the brush roll, tube, and attachments for any foreign objects. If the noise persists, contact customer support.
Vacuum pushes debris instead of picking it up.	Brush roll is dirty or worn, or suction is too low.	Clean the brush roll thoroughly. Increase suction power to Max mode for stubborn debris.

If the problem persists after trying these solutions, please contact Powerffy customer support for assistance.

SPECIFICATIONS

Feature	Specification
Model Name	Hero 10
Model Number	Hero 10-DE
Motor Power	550 W
Suction Power	Up to 45000 Pa
Battery Type	Lithium-ion (8 x 2500 mAh)
Voltage	29.6 Volts
Max Runtime	Up to 60 minutes (Eco mode)
Charge Time	Approx. 4.5 hours
Dust Cup Capacity	1.6 Liters
Filtration System	7-layer with H12 HEPA filter (99.99% efficiency)
Noise Level	≤ 62 dB
Control Method	Touchscreen / Manual Control
Weight	3.5 Kilograms
Dimensions (L x W x H)	38.1 x 35.56 x 40.64 cm (Product)
Special Features	Self-standing design, LED floor brush, Telescopic tube, Removable battery

WARRANTY AND SUPPORT

Powerffy offers a **2-year warranty service** for the Hero 10 cordless vacuum cleaner, ensuring a worry-free purchase experience. If you encounter any issues or require parts, please do not hesitate to contact our customer service team. Our professional after-sales service team is available **24/7** to assist you. Please allow us the opportunity to help resolve any concerns you may have.

For support, please refer to the contact information provided in your purchase documentation or visit the official Powerffy website.

ASK A QUESTION ABOUT THIS MANUAL

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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